



BOARD OF TRUSTEES

MEETING
INFORMATION PACKET

JULY 24, 2019



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REVISED
FULTON COUNTY LIBRARY SYSTEM
BOARD OF TRUSTEES MEETING
AUBURN AVENUE RESEARCH LIBRARY
JULY 24, 2019 – 4:00 P.M.
AGENDA

- I. Call to Order
 - II. Meditation Moment
 - III. Adoption of Agenda* Doc. #19-34
 - IV. Approval of Minutes – May 22, 2019* Doc. #19-29
 - V. Chairman’s Report
 - VI. Construction/Renovation Report – Paul Kaplan
 - Contractor
 - Hogan** **Group 1:** Roswell, Dogwood, Washington Park
 - Evergreen** **Group 2:** Buckhead, Ocee, Northeast, Northside, Mechanicsville
 - CT Darnell Construction** **Group 3:** Adams Park, Adamsville, Cleveland, College Park, Ponce, East Atlanta

 - Albion Scaccia** Hapeville
 - Winter Johnson** Central
 - VII. Director’s Reports - **May** Doc. #19-33
 - Monthly Financial Report Doc. #19-31
 - Monthly Usage Summary Doc. #19-32Director’s Reports - **June** Doc. #19-38
 - Monthly Financial Report Doc. #19-35
 - Monthly Usage Summary Doc. #19-36
 - Quarterly Customer Service Report Doc. #19-37
 - Quarterly Library Closure Report
 - VIII. Committee Reports:
 - A. Library Visitation – D. Chip Joyner, Vice Chairman
 - B. Bylaws and Rules – Priscilla Border and Nina Radakovich
 - C. National and State Developments – Linda Jordan and Joe Piontek
 - IX. Unfinished Business
 - X. New Business
 - A. Fulton County Library System 2019 Holiday/Closing Calendar - Revised* Doc. #19-39
 - B. State Grant Requirements*
 - C. Renaming of Ponce de Leon Library*
 - XI. Election of Officers
 - XII. Executive Session
 - XIII. Adjournment
- *Action is anticipated on this item

Doc. #19-29



FULTON COUNTY LIBRARY SYSTEM

BOARD OF TRUSTEES MEETING

MAY 22, 2019 – 4:00 P.M.

**AUBURN AVENUE RESEARCH LIBRARY
ON AFRICAN AMERICAN CULTURAL AND HISTORY**

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Members Present

Bailey, Phyllis D., Chairman
Borders, Priscilla
Jordan, Linda
Joyner, D. Chip, Vice Chairman
Kaplan, Paul
Piontek, Joe
Radakovich, Nina

Also In Attendance

Claxton, Zenobia –Assistant to Director’s Office
Holloman, Gayle H. – Division Manager
Morley, Dr. Gabriel – Executive Director

Visitors Present

Kessler, Kyle, Library Patron
Morrison, Carla, President, Friends of the Auburn Avenue Research Library
O’Connor, Michael, Staff, Commissioner Liz Hausmann
Thompson, Nicole, Assistant County Attorney, Fulton County Attorney’s Office

Chairman Phyllis D. Bailey called the meeting to order at 4:00p.m. at the Fulton County Library System.

Transcript Legend

--	Break in speech continuity
(sic)	Exactly as said
(phonetic)	Exact spelling unknown
**	Inaudible
	Quoted material is typed as spoken.
. . .	Trailing in thought. Incomplete sentence

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(MEETING BEGAN AT 4:00 P.M.)

CALL TO ORDER

CHAIRMAN PHYLLIS D. BAILEY: Good afternoon, ladies and gentlemen. It is 4 o'clock. I will call the May meeting of the Board of Trustees, Fulton County Library System, to order.

MEDIATION MOMENT

CHAIRMAN PHYLLIS D. BAILEY: Our Moments of Meditation, giving - especially in May - the end of each May brings Memorial Day Weekend. And it's so great those who chose to serve our country. We remember especially those who gave what Abraham Lincoln called, the Last Full Measure of Devotion. May we give comfort to those families of loved ones that passed away.

Thank you for those of you with adventurous spirits. People who try out new foods, new technologies, and who come up with new inventions and ways of doing things.

Thank you for those people who have the gift of creative inspiration and will use it for the good of us all.

Thank you all for so much you've done this year.

Thank you.

SPECIAL PRESENTATION - FRIENDS OF THE AUBURN AVENUE RESEARCH LIBRARY

CHAIRMAN PHYLLIS D. BAILEY: At this time we'll have a Special Presentation from a member of the Friends of the Auburn Avenue Library. Young lady?

MS. CARLA MORRISON: Hi, everybody, my name is Carla Morrison. I'm the President of the Friends of Auburn Avenue Research Library, and I just became the president in September, and I'm glad to report to you all, we started out with three Friends, now we have forty-eight Friends within an eight-month period of time.

CHAIRMAN PHYLLIS D. BAILEY: Wonderful.

MS. CARLA MORRISON: Yes. And so I wanted to come here today, one, to introduce myself to you all, and then also share some of the things that the Friends have on the horizon in hopes to get your support for the activities.

I kind of just was waiting until everybody had a copy. I'm not sure if there's enough for everyone.

And so I'd like to invite you all -- you know, Auburn Avenue, we do a number of initiatives, programs, throughout the year. And the Friends we have been supporting the various programs that Auburn Avenue's Programming Department puts on by sponsoring the receptions and some of the exhibits. But the Friends, we have created four programs of our own, and they are: a Book

Fair/Literary Festival, which we will be kicking off October 5th. We did it last year, which it was our first year, and it was rather small. But now that we have forty-eight Friends, we're looking for it to be much bigger. And so that's going to be taking place on Saturday, October the 5th, here at Auburn Avenue Research Library. It will include authors, book talk, how to market your book, how to write your book, how to distribute your book, as well as poetry reading and some music where I'm looking to partner with Sweet Auburn Music Festival, which will be going on during that same time.

MS. LINDA JORDAN: What about the Atlanta Black Film Festival? The thing that's coming up now, the National Black --

MS. CARLA MORRISON: The Bronze --

MS. LINDA JORDAN: Right.

MS. CARLA MORRISON: The Bronze --

MS. LINDA JORDAN: Yes.

MS. CARLA MORRISON: So with BronzeLens Festival, we're working with them for them, one, to become an official Friend; however, we have done Outreach. So for the past year that I've been the President of the Friends, we've done Outreach with the BronzeLens Film Festival, Omega Si Phi --

MS. LINDA JORDAN: What about the National Black Arts Festival? They do a lot of stuff during their events.

MS. CARLA MORRISON: Well, we'll put that on our list, but right now, we have our four things that we're focusing on.

MS. LINDA JORDAN: Okay. Just curious.

MS. CARLA MORRISON: We're continuing to build relationships in the community. And since we have, you know, like I said, a lot of new members, we're looking for them to include us in some of the programming and activity that their involved in. Our second program -- and all of these events that we're doing are generating some type of funds for Auburn Avenue Research Library, because as the Friends, our mission is to tell the story of Auburn Avenue Research Library and raise funds to expand Outreach, which Dr. Morley and I just happened to be talking about. So I was really excited when you talked about some of the Outreach Initiatives that he had been doing in the past and will continue to do through all the libraries. Also, Research Initiatives and Preserve Archives for the library, and so that's our purpose to raising the funds. And the Book Fair will raise some funds, but that's more of a way of Community Outreach, because we will be partnering with the Sweet Auburn Music Festival and bringing in people who may not normally come into this library.

The other fundraiser is a trip to Pen Center, St. Helena Island, in Charleston, South Carolina, and that will take place November 8th through the 10th. And we have Collette Hopkins. Who is well-known throughout the community here in Atlanta for doing those types of trips. So she is also a member our Friends Group and has headed that up.

And then our third program, which is something we've been doing for a while now, which is the Veterans Day Program. Our former employee of Auburn Avenue, Yvette Jackson, put this program together years ago. And as an individual who has a non-profit organization, I partnered with them.

Now that she has become a member of the Friends and I'm the president of the Friends, we created that to be one of our programs that we're also doing. And that will take place November 30th.

We've also partnered with ASALH, which is the Association for the Study of African-American Life and History -- leadership in history. So we partnered with them last year to do this Veterans Day Program, and we'll be doing it again.

MS. LINDA JORDAN: How did you get the veterans to attend?

MS. CARLA MORRISON: Well, we all have -- well, not we all -- ASALH and Yvette has relationships with the different Veterans Programs. There's a black women's Veterans Association that Yvette was the secretary of. And this is like a national organization. And the president, you're familiar?

MS. LINDA JORDAN: No. But my dad was a veteran, so I was just asking.

MS. CARLA MORRISON: Oh, okay. Yes. And so the -- it's a national organization, and Yvette was secretary for the organization. And through her connections -- and that's how we're doing a lot of things, because our Friends, we all have different connections and relationship and networks. And so we're asking all of us to use our networks to build up our Friends Group to then built up Auburn Avenue Research Library. And our last, but definitely not least, this is our big event that we've been talking with Dr. Morley about a lot to just make sure that we can get everyone onboard, is our -- and it'll be to culminate the 25th Anniversary of Auburn Avenue Research Library -- is our Black History Gala Fundraiser. And we're looking to do this Saturday, February 1st, 2020, from 6:30 to 10:00 p.m., so this would be after the library has closed.

And we're looking to include everything that the library's about. We want to showcase some of our archives that we have from the Andrew Young's and Hosea Williams and differ people

like that. And we are also going to have, you know, a program where we have a Keynote Speaker. And we're looking at some heavy hitters to be the Keynote Speaker for this -- and a reception with some jazz and music and things of that nature.

MS. LINDA JORDAN: How do you look for your sponsors?

MS. CARLA MORRISON: Well, actually, I was kind of looking for him to chime in. Oh, okay. Okay.

Our -- I'm looking at --

MS. LINDA JORDAN: The only reason I ask is I understand sponsorships, so I was just curious, because Fulton, DeKalb, and how you raise money and whatnot. To me, the 25th year anniversary of the library is a big deal. So we need --

MS. CARLA MORRISON: It is.

MS. LINDA JORDAN: Yes.

MS. CARLA MORRISON: So this is how we're doing it. I'm sorry. I was trying to see what our Chair was saying.

So Imara Canady is well-known in the Atlanta community. He worked for two of the mayors, Shirley Franklin and also Bill Campbell.

And so he has developed relationships with every industry in this market.

MS. LINDA JORDAN: And he knows Oprah, just so you all know. He's my friend.

MS. CARLA MORRISON: Okay. Can I speak? And then...

MS. LINDA JORDAN: No. No. I'm just saying that --

MS. CARLA MORRISON: I know, but you've been cutting me off.

MS. LINDA JORDAN: No. I'm sorry if I cut you off. I'm trying to add to what you're saying.

MS. CARLA MORRISON: Okay.

MS. LINDA JORDAN: You're doing a great job. Yes.

MS. CARLA MORRISON: Thank you.

And so he is our chairperson for this particular event. He is our first and only Lifetime Member. So he paid five hundred dollars to be a member of the Friends for a lifetime, which we're really excited about. And he has also taken on the responsibility to become our Chair.

In addition to that, we have been able to recruit Fulton County Commissioner Natalie Hall to be a honorary chair.

And so we're looking at getting our sponsorship through his network, as well as some of the other Friends who are in corporate America. And then we're creating our list, and we're starting to solicit now. And so with that being said, we wanted to see if we could get on your calendar for a July meeting or an August meeting to bring this presentation full-fledged to you

and really gather your support, but I had the opportunity to come today to introduce myself to you and just give you an overview of what the Friends is doing and what our mission is about.

MR. PAUL KAPLAN: It's great how many people you attracted. You've been with the Friends Group for how long?

MS. CARLA MORRISON: Since September.

MR. PAUL KAPLAN: Since September a year ago. So how many people were in there, just two or three?

MS. CARLA MORRISON: It was three of us.

MR. PAUL KAPLAN: How many in there now?

MS. CARLA MORRISON: We have forty-eight.

MR. PAUL KAPLAN: That's terrific.

MS. CARLA MORRISON: Yes.

MR. PAUL KAPLAN: That's great.

MRS. NINA RADAKOVICH: Didn't you tell me forty two weeks ago?

MS. CARLA MORRISON: It was.

MRS. NINA RADAKOVICH: Eight people.

MS. CARLA MORRISON: Yes. Yes. And these aren't just like individuals. So we have different levels. We have our Individual Membership; we have our Family Membership; our Small Business; our Lifetime, and our Corporate Membership. So most of the people have been Small Business Memberships. I'm a small business owner, and so that's kind of who I try and go after. I always try and ask people about being a small business Member. So that's most of our membership. But we do have quite a few individual members as well. And we do have the one lifetime member.

CHAIRMAN PHYLLIS D. BAILEY: What part has the Friends from the other libraries played? Have they involved themselves at all?

MS. CARLA MORRISON: Well, we have our -- what is it? -- our quarterly --

MRS. NINA RADAKOVICH: Friends Council.

MS. CARLA MORRISON: Council -- and, you know, we kind of talk about other things. Like, one of my specialties is social media and public relations. So I brought that to the table. But with what we're doing, we -- it hasn't been shared that much. We created this plan and we just kind of started implementing it in our town, you know, whatever we're doing. Like, we also had a Women's History Month Program back in February. So, you know, we share that information. We share it with Heather. She puts it out on her email.

But the Friends of other groups have not actually come and participated and supported in that way, you know. But we would like them to, especially with our gala, because that is going to

be our big fundraiser to really help Auburn Avenue Research Library.

The library is beautiful, but there's so many other things that can be -- it can be used in terms of research initiatives, helping to get some scholarships going.

We have quite a few of retired librarians from Auburn Avenue who are members of the Friends Group. And so they have been sharing some of the things that they think could really help the library in terms of building out more librarians, African-American librarians and researchers and also our archives.

MS. LINDA JORDAN: Can I ask a question --

MS. CARLA MORRISON: Yes.

MS. LINDA JORDAN: -- since you shut me down?

MS. CARLA MORRISON: No. I really wasn't trying to, but you were --

MS. LINDA JORDAN: So my question is, like, being that Georgia State is down here in this vicinity and they're growing and growing and growing, how do you guys -- have you reached out to them?

MS. CARLA MORRISON: Yes, we have.

MS. LINDA JORDAN: Okay.

MS. CARLA MORRISON: And so the African Studies department, Maurice Hobbs --

MS. LINDA JORDAN: I don't know him.

MRS. GAYLE H. HOLLOMAN: Hobson --

MS. CARLA MORRISON: Hobson, yes.

So we have been developing a strong relationship with him. And, actually, he's one of the people on our list. Because within our gala, we're going give, of course, awards. We're going to have a Keynote Speaker. We're going to give awards. We're going to have a pre-reception. Kind of all the whistles and bells that people are familiar with. But we want to give some of our up-and-coming, our younger scholars an award. And Maurice Hobson has done a number of studies here at Auburn Avenue Research Library, so he's one of the people on the list to consider to give an award to. And he's a professor at Georgia State.

MS. LINDA JORDAN: What did he teach?

MS. CARLA MORRISON: African-American Studies.

MS. LINDA JORDAN: Okay. Got you.

MS. CARLA MORRISON: And I've met with a couple of the students to also bring them in. However, like, the library has been around now for twenty-five years. So the library itself -- the Friends was initially created to help develop relationships for

the library. The library has relationships now. I mean, now the library definitely has relationships. There's still more to do. There's more people to know about this -- this jewel that we have. And that's what we're doing, you know, Outreach to people who may not know. But Georgia State, they know this library well. We are reaching out to Spelman and the AUC, because they're familiar, and they've been involved. But when the library closed to be renovated, that relationship kind of died down. But now that the library's back open, it is our goal to reach back out to them and get them over here to possibly do some programming and things of that nature.

MS. LINDA JORDAN: I'm a Clark grad, so AUC, that's my --

MS. CARLA MORRISON: Oh, okay. Yes. And, actually, a Clark alumni is on our board.

MS. LINDA JORDAN: Really?

MS. CARLA MORRISON: Yes. So the people that we have on our board -- and that's all listed here -- I'm Carla Morrison. I'm the president. My background is in public relations and journalism, as well as non-profit management.

Jared McKinley, he is our treasurer. He is the Outreach for Congressman John Lewis. Joseph Atkinson, he is a retired librarian from Los Angeles, California, who moved here two years ago. And Terri McCoy is a nurse and a veteran of the Army.

MS. LINDA JORDAN: I don't want to speak too much, Madam Chair, but Congressman Lewis is my congressman, and I know his chief of staff, because I went to Clark and all that, and he went to Morehouse, his chief of staff. So put a pin in it that anything I can do to help you with, I will.

MS. CARLA MORRISON: Great. I appreciate that.

And so that's really all. I just wanted to really introduce myself, share a little bit about what we're doing, and hope to get everyone's support on our future initiatives.

MS. LINDA JORDAN: Great job.

MS. CARLA MORRISON: Thank you.

CHAIRMAN PHYLLIS D. BAILEY: Excellent job. And I'm sure that you will get support from areas you're not even aware of.

MS. CARLA MORRISON: Okay. Thank you. I appreciate it.

CHAIRMAN PHYLLIS D. BAILEY: Quite expressive; quite clear.

MS. CARLA MORRISON: Thank you.

CHAIRMAN PHYLLIS D. BAILEY: We will go on. Thank you, Joe. Are there any speakers' cards? Mr. Kyle Kessler?

PUBLIC COMMENT

MR. KYLE KESSLER: Thank you.

My name is Kyle Kessler. You've probably seen me here before. I'm here today actually speaking on behalf of the Center for Civic Innovation.

Back in March, we officially launched a project to evaluate and educate people on the City of Atlanta's Neighborhood Planning Unit System. It was created in 1974 under Maynard Jackson. So we've been reaching out to various groups across the city. One of those groups we reached out to was the Library System. We were actually able to have the Outreach Team come to our Kickoff Event to share information about the Library System as a space for public meetings and for education on the city in general.

Additionally, they were able to provide maps of where the libraries are, provide information regarding current projects that are underway. Some folks were disappointed if they get to a library that was under renovation, but to know that -- to go back once they're fully renovated to be able to use those facilities and those materials.

We met with Oscar and Elizabeth Puckett last week and were able to have a good conversation with them about future partnerships and engagement opportunities.

We were very pleased to receive today a digital toolkit where they had pulled together various physical and digital resources that the Library System has access to; books, and online journals, and physical journals, particularly, copies of Robert's Rules of Order, which any group needs if they're going to conduct a good meeting, and all the guidebooks on how to use and understand Robert's Rules of Order as well.

So we'll continue to meet with them and engage with them. But the Library System currently provides meeting space for us in the Neighborhood Planning Units. And we let folks know that those facilities are available, those are the resources that are available. Hopefully, we'll get more participation, more engagement.

Back when the Library System was underneath the City of Atlanta back in the 1970's, one of the things that the Neighborhood Planning Units did was actually to help do some planning and partnered with the Friends of the Library Groups, the PTA's, all the other sort of civic institutions. So, hopefully, through this whole project, at least in the City of Atlanta, we'll sort of build back that civic engagement.

And once upon a time, there were actually interests from various Commissioners using this NPU System as a model for Fulton County. Four of those commission districts actually are in the City of Atlanta. Oftentimes, we will have County Commissioners

or the community prosecutors, health department, folks come to those Neighborhood Planning Meetings, because they are opportunities to be engaged with the residents and small business owners in the City of Atlanta. So I just want to give you an update on that and thank the Library System for the tools and resources and the human resources as well, those sort of partnerships, and the personnel that can assist non-profit groups, for-profit groups, community groups as well. So thank you.

MS. LINDA JORDAN: Well, Kyle, thank you. I just saw you at some event. But I want to ask Paul this question: How did the -- how do they get to use the space? How do people go about if they want to use the library space?

MR. PAUL KAPLAN: There's an application for them to fill out at the library itself. You fill it out and give it to them and they'll take it from there.

MRS. NINA RADAKOVICH: And we have a policy that --

MS. LINDA JORDAN: That I need to read.

MRS. NINA RADAKOVICH: -- we write here.

MS. LINDA JORDAN: Okay.

MR. JOE PIONTEK: It was updated last year, I believe.

MR. PAUL KAPLAN: Right.

CHAIRMAN PHYLLIS D. BAILEY: Any other questions or concerns? Thank you, Kyle, for the kind of Outreach that you have provided, and the fact that you have made our Library System even more accessible and friendly to the community.

MR. KYLE KESSLER: My partner who was at the meeting, was -- just moved back from Atlanta -- to Atlanta from college and had not yet got a library card, so Oscar was able to pull out his application for him. Got that posted on social media, so we all got a little bit of love and attention out of that, so.

MS. LINDA JORDAN: Great job.

CHAIRMAN PHYLLIS D. BAILEY: Very good. Thank you so very much. And while we're in the introduction mode, I'd like for us to meet our new attorney.

So, young lady, I don't know you, but do come forward --

MRS. NICOLE THOMPSON: Sure.

CHAIRMAN PHYLLIS D. BAILEY: and let us know who you are and the fact that you'll be working with us.

MRS. NICOLE THOMPSON: Yes, ma'am.

CHAIRMAN PHYLLIS D. BAILEY: What a pleasure to meet you.

MRS. NICOLE THOMPSON: Thank you. Thank you, everyone. My name is Nicole Thompson. I'm the new -- well, the second newest -- Assistant County Attorney in the Fulton County Attorney's Office, working with Ms. Patrice. And I started

almost three weeks ago. And I am so excited to be here, to be available to you as a resource. And reading and literacy is a huge part of my life. So it's not ironic or even a coincidence that I'm here as your representative.

And just a little bit of personal background, about a year and a half ago, my family started a non-profit organization called the Empowered Readers Literacy Project. And our objective is to get children excited about books and help families build strong reading rituals. So when I found out the library was going to be my client, I couldn't be more ecstatic and more excited. And I'm happy to do whatever I can to advise you and give you any type of guidance or direction or input or assistance that you might need. Manual labor, I'm not too far above doing that either, so I'm just really excited about the opportunity to be here with you. And if I don't have an answer for you, you have a question, I'll get an answer for you.

And I thank, Gabe, for reaching out to me and introducing himself and inviting me out to the meeting.

So thank you very much. Again, I'm Nicole Thompson. And it's a pleasure to be here.

CHAIRMAN PHYLLIS D. BAILEY: It's so good to have you onboard.

MRS. NICOLE THOMPSON: Thank you.

CHAIRMAN PHYLLIS D. BAILEY: We will be using your services.

MRS. NICOLE THOMPSON: Yes, ma'am.

CHAIRMAN PHYLLIS D. BAILEY: Thank you.

Thank you all so very much. It has been really refreshing to know that our library has many contacts in so many different areas.

This is the only way we will become the Library System that it should be for a city of this size. We don't need to be provincial; we need to expand.

Are there any other concerns or questions before we move on?

Thank you.

19-24 ADOPTION OF THE AGENDA

CHAIRMAN PHYLLIS D. BAILEY: Will you look at your agenda? Once you look it over, I'd like a motion, please?

MOTION

MR. PAUL KAPLAN: I move that we Adopt the Agenda as presented.

CHAIRMAN PHYLLIS D. BAILEY: There's a motion on the floor. Is there a second?

MR. JOE PIONTEK: Second.

MS. LINDA JORDAN: Second. I want to amend the motion to speak about Commissioner Emma Darnell.

CHAIRMAN PHYLLIS D. BAILEY: We'll get there.

MS. LINDA JORDAN: Okay. Sorry. I didn't see it in there, so I didn't know.

CHAIRMAN PHYLLIS D. BAILEY: Motion was seconded by Mr. Piontek. Any questions or concerns? All in favor?
(*Whereupon, all said aye.*)

CHAIRMAN PHYLLIS D. BAILEY: Opposition?
Motion passes.

19-23 APPROVAL OF MINUTES - APRIL 24, 2019

CHAIRMAN PHYLLIS D. BAILEY: Your minutes were presented in the packet. And you should have been able to go over them. If you haven't, please do so. And I would really like to encourage you, again, to read your minutes and digest them before we get here so that we can be intelligent with our response.

MOTION

MR. PAUL KAPLAN: I move to the approval of the minutes of April 24th, 2019 as presented.

MS. LINDA JORDAN: I second it.

CHAIRMAN PHYLLIS D. BAILEY: Moved by Mr. Kaplan, seconded by Ms. Jordan, that the minutes of the last meeting be accepted as presented. All in favor?

(*Whereupon, all said aye.*)

CHAIRMAN PHYLLIS D. BAILEY: Opposition? Motion carries.

CHAIRMAN'S REPORT

CHAIRMAN PHYLLIS D. BAILEY: For a Chairman's Report, I have just a few things to say. I attended the opening of the new Fairburn Library. It was exquisite. And the opening was surely something to be remembered and something to emulate with other libraries.

I can only encourage all of you to attend any of these openings, especially the one in your district. Now, I'm being kind of fussy about this, because I think we need to be there to let people know that we are onboard and supportive of what they're doing.

We had a confrontation by our friend. A member of my church was confronted, and there have been letters and inquiries made to other agencies. But my response has been, anytime that there is a question about something that is done or a particular person, you need to address the person who gave you the letter. In that case, it was the County Commission.

So I'm saying to all of you, don't put yourself in harms' way. When that comes forth, refer it strictly to the County Commissioner's Office.

I see you have a question, but I'll speak with you later about -
- Mr. Piontek. I'll speak to you.

But this is all I want to say to you is just be sure to refer any questions or concerns to the County Manager's Office. Be prepared to discuss and talk about the evaluation in June. You all have a copy of it so that you should be able to have time to read and digest what's there. And then in June we will discuss that.

Be aware of what goes on in your district. If you are working, check with another Board member and ask them, perhaps, to take your place, because I know that several of you are still working. And that's pretty much a difficult task to work all day long and expect you to go to a meeting or be at a presentation, or whatever. There's some of us who's retired, and we can take on the job if you can't make it.

In June, our Bylaws say we must have an election. So you need to think in terms of that issue as well.

Other than that, I have nothing else to report. And, I, again, thank you for almost a year of service.

CONSTRUCTION/RENOVATION REPORT

CHAIRMAN PHYLLIS D. BAILEY: Okay. Our next will be the Construction and Renovation Report by Mr. Kaplan.

MR. PAUL KAPLAN: It's hard to keep up with this Renovation Report. I can tell you right now. First of all, I went to Fairburn. The Grand Opening was great. It was -- you know, it took me two and a half hours to get there, but I was really -- and I wasn't wearing a tie, so I didn't feel dressed. Everybody knows me, usually I am dressed; I have a tie on. But it went really well. The Commissioners were there's; some of the Commissioners were there. But it was good to see it.

Nice to have one open, the first one. And I encourage you, next week Tuesday is East Point, so hopefully you can make East Point. It's going to be at 10:30, not at 10 o'clock. So I encourage you to come there also.

I can give you an update, but I -- you know, what? -- it's so fluid that it's hard to keep up. I was at Roswell. I was at Sandy Springs, a couple of other ones. I'll tell you -- I'm looking at Gayle and Gabe for this -- I can't tell you the dates on here, but I'm telling you something, we're not going to make all of them. We're going to be close to it. But they're going to start popping pretty quick, unless Gabe, you got something to say about this, or Gayle. You can help on this, because it could have changed today.

DR. GABRIEL MORLEY: It changed the day after I sent you that schedule.

MR. PAUL KAPLAN: Yes. I saw that schedule. That's not - not correct.

So -- but I will tell you, not get into each date -- it's moving along. We're getting there. It's going to start. All of sudden, they're going to start these things renovated. They're going to get -- move our employees back into different areas again. It's happening. It's nice to be positive.

CHAIRMAN PHYLLIS D. BAILEY: Yes, it is.

MR. PAUL KAPLAN: It comes out real good.

I am disappointed. I'm not going to say where. I am disappointed at some of the attitudes of some of the construction people, specifically one person. And I'm saying that, and I don't normally do it, I think the person was disrespectful. I think that when either a Commissioner comes in or one of the Board of Trustees come in, you should treat them right. Don't give them -- have an attitude. And I don't stand for that. But I'm not going mention names. But it was disappointing that it happened. And I think it has been corrected. But it's hard to put in words.

You know, I come up -- I come from the north. You don't usually have any problems like I see down here in the south. And I'm telling you something, the racial problems that some of these things come up with is ridiculous. I've never seen anything it before. We're all here for one thing. We're here to help the library, support the library, to be decent to people when they come in.

But that's all I'm going to say. I just wanted to put that on the record that that was an upsetting -- if some read it, they'd know exactly where it's coming from.

Other than that, I don't have anything else to tell you. As far as the dates are concerned, if you want to say anything, you want to put your neck out there --

MS. LINDA JORDAN: I want to say something before he speaks, if I can, Madam Chair.

MR. PAUL KAPLAN: Go ahead.

CHAIRMAN PHYLLIS D. BAILEY: Yes.

MS. LINDA JORDAN: First of all, I commend Paul for his leadership in moving these -- helping to move these projects forward.

Secondly, I want to commend Dr. Morley for making sure we know when these events are coming up, so that we, as Madam Chair has said, that we need to know. If we can show up, we need to show up.

Thirdly, I want to commend Zenobia for letting us know, like, for instance, I don't have my badge yet. She did the information out to let us know we can go to Fulton County get the badge. But the bottom line is that it's a work in progress.

Like you said, it's a fluid event. So you might think it's going to be one day; it might be the next day. And, Madam Chair, like I say, you went to one of the openings. I haven't been yet, but I plan to go to the next one. So we as Board members, and as a fiduciary, I feel like that's our responsibility to show up. And so, anyway, Paul, I just want to say to you, I know it's hard, probably frustrating at times. I'm the leader in other organizations like you are here. And I just appreciate all you're doing and the way you keep us updated on what you're doing.

MR. PAUL KAPLAN: I'll keep you updated.

CHAIRMAN PHYLLIS D. BAILEY: Well, Paul, I, too, want to say thank you. And I know the source of what you're talking about. And I would like to see something done about it. I don't know what has been done.

MR. PAUL KAPLAN: Well, something has been done. So just to let you know.

CHAIRMAN PHYLLIS D. BAILEY: Good, because I was concerned to the point that I wanted to go further with it to get something done.

MR. D. CHIP JOYNER: So as the Chair and the Former Chair, when that happens, how do you recommend, or report that, or to whom?

CHAIRMAN PHYLLIS D. BAILEY: It probably becomes -- some of the people you're going to report to sometimes reflect the same kind of mess.

And I'm going to be very upfront about it, because they've been allowed with this for so many years and get away with it that they find it difficult to change their way of thinking.

But I think that it's incumbent upon us to stand our ground.

MR. PAUL KAPLAN: That's a good question. Who do you report it to? Well, I could jump a lot of people hoping to get to the right source. And sometimes you just have to talk to the person who is the problem. So that's how -- I'll leave it like that. It's one of those things you just have to live with at that point.

CHAIRMAN PHYLLIS D. BAILEY: Before we lost Commissioner Darnell, she was the person I went to, and she always helped me. She was always there. And whatever -- and she knew the route to go. At this point, I didn't know who I could --

MS. LINDA JORDAN: But each of us have a -- we were appointed by these Commissioners. We spoke about this in the last meeting. We should have a -- we should be able to go to our Commissioner and say, this. This is what's going on. How can you help? This, that, and the other. You should be able to go to Liz. I can go to Robb. We should be able to go to our Commissioner

because they put us on because they value us and they think that we would do the right thing on the Board. So the bottom line, what we talked about in the last meeting is that we need to talk to them about things that, you know, we talk about certain things. And this is in the Executive Minutes. So my thing is, like, I feel comfortable talking to mine and others, too, because I have a relationship. I was unanimously supported by the full Fulton County Commission, Democrats and Republicans. I don't have no problem talking to any of them.

CHAIRMAN PHYLLIS D. BAILEY: Very good. And if you don't have that relationship with your Commissioner, I would suggest that you foster it, because we need it.

MR. PAUL KAPLAN: Now, go back to dates. You want to update any dates? Go ahead. And I won't hold you to it for at least twenty-four hours. I know the dates are going to change, but go ahead.

DR. GABRIEL MORLEY: Well, it's part of a broader discussion that we want to bring up. But let me mention Hapeville, because that's imminent. You mentioned East Point will open Tuesday at 10:30. That'll be our big Reopening Ceremony.

Friday, we're going to put out the announcement about Hapeville closing. And we feel good about it. We feel like we're where we need to be. We can move forward with that project and we won't lose a lot of time. So that one will be coming up. Some of the others, like Paul said, the dates are fluid. We do hope that most of these in Group One will get reopened coming up in June. They might slide until July.

I'll give you an example. We had someone come and throw bricks through the windows at Washington Park the other day. The contractor can't get new glazing for the windows, so we've got cardboard up. So, you know, that may affect some of our planning while we try to mediate some of these issues. But the bigger thing -- and I think we're not looking for any kind of action today -- but we're trying to get a general consensus or a feel from you about whether you support this idea. Gayle and I have been insisting, after the Group One scenario where we closed and we're closed for a long period of time with no permits, where there was inactivity, no action, the County wants us to adopt that same philosophy moving forward. They feel like they're getting pressure from the contractors to have us close without a permit in hand, so that as soon as they get the permit, they'll be ready to jump on it and take action. Gayle and I have resisted for probably three weeks or a month. So far, they continue to press us to close without a permit. But we've tried to meet them halfway by saying, we will agree to

move out of the building as quickly as possible. But we are reluctant to close without a permit for the very reasons that we all saw and experienced in Group One.

We have that exact same scenario at Cleveland Avenue, which was supposed to have closed last month, but we held because we didn't have a permit. Then we found out the drawings had to be resubmitted. Then the drawings have sat over there. It's been four, five weeks that we would have been closed if we had followed the County's schedule.

So Gayle and I -- we talked again today, before this meeting -- it's important to us. You know, we're trying to do the right thing, not for us but for the public. I mean, Joe, you've got a perfect example. Roswell is far beyond where it ever should have been. But we're holding fast to this idea that we are not willing to close until we get the permit. And we're committed to trying to move out four or five days after they get the permit. I don't think that's unreasonable. If we've gone this long -- and you can see from the schedule I sent you -- they pushed all their projects back to 2020. So we're overshooting our deadline again. And there's nothing to stop them from coming back to us and saying, oh, now it's pushed until the end of summer 2020.

You know, we have no evidence or belief that that date is going to hold. And so I'm reluctant to close. I think Gayle's getting the most pressure. But I think we're in agreement that she's reluctant to close without a permit.

So we really just want to know that you're supportive of us not closing until we have some permit.

MS. LINDA JORDAN: Madam Chair, I'm in support of that. And I want to ask our new attorney, without putting you on the spot, can you look into the fact, if we close without a permit, are there some legal issues and things that might happen?

MRS. NICOLE THOMPSON: I will certainly look into that.

CHAIRMAN PHYLLIS D. BAILEY: Yes. That is precisely what I was thinking in terms of, we don't want to be pushed into a decision, or have you pushed into a position that you're violating the law simply to accommodate somebody else's ineffectiveness. And I'm sorry, that's exactly the way I see it.

Now, if everyone had done their jobs on time without putting things off, we would all be on schedule. So I commend Dr. Morley and Gayle that if we would stick to legal kinds of rules. You can't just arbitrarily decide you're going to do something without taking into consideration the rules and regulations of how you operate. And, inevitably, if we did something like

that, the results would fall back on us. And that -- I'm sorry, I can't buy into that either. And if any of you had any comments about the matter -- Judge Nina?

MRS. NINA RADAKOVICH: I just want to point out that the state law says that: responsibility for constructing, operating, and maintaining all library facility services within the service area of the Library System shall hereinafter be invested in the county-wide Library System, which shall be administered by the Library Board of Trustees.

MS. LINDA JORDAN: So we're the fiduciary, so we'd be in a situation if something went down wrong. Okay.

MRS. NINA RADAKOVICH: Yes. The defendants in a lawsuit would -

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MS. LINDA JORDAN: Right.

CHAIRMAN PHYLLIS D. BAILEY: It would come on us.

MR. JOE PIONTEK: Dr. Morley, who's pushing you to do this, to go back to the old way, to go back to the Roswell way?

DR. GABRIEL MORLEY: I think the contractors, the design teams, you know, they want to be poised that the day they get that permit to start working. But Gayle and I have expressed to them, we don't need the ten or fifteen day close-out period. We're willing to send extra people and empty that building in a week. And that doesn't seem unreasonable to me. We've waited for them all this time, another week isn't going to make that much difference. But they feel like they're getting pressure from us to expedite the project. So they're looking for any little way to get those efficiencies. But we've seen firsthand, Group One, it didn't work. And Cleveland Avenue is another example. And some of them will work marvelously. College Park came through with a snap of a finger; Adams Park, snap of a finger. But we're willing, our commitment is to empty those buildings as quickly as possible. And I would just much rather, you know, do that than close and sit for a month, two months, three months while we work for these permits for whatever reasons. I mean, we're not putting blame anywhere. It's a complicated process. You know, things go back and forth. There's changes that need to be made. But we don't want to be stuck like we have been in Group One waiting for all of those things to occur. It just doesn't make good sense to us.

MR. PAUL KAPLAN: Who is the one who wants us to close early? Who's actually initiating? Who wants it --

MR. JOE PIONTEK: Let's see. Where's that list?

DR. GABRIEL MORLEY: Yes. The people who initiate this schedule, you know, are the ones who want to move forward in this way. And I've talked to Anna and Ellis about it. And I

think they understand what we're trying who initiate this schedule, you know, are the ones who want to move forward in this way. And I've talked to Anna and Ellis about it. And I think they understand what we're trying to do too. We want to stay open as long as possible. So I don't think it's a big ordeal.

But just like you said before, Gayle and I want to stand our ground and say, no, we're not closing. We want to know that we're going to have some support if you start getting phone calls from people saying, they're holding us up because we want to close while we're waiting for the permits.

CHAIRMAN PHYLLIS D. BAILEY: The bottom line is we are responsible. And if someone else wants to violate the law, they will in turn push it back on us when it comes down to the final day on us. And I can't see that we have that. And I would like for the Board to express as a unit our support for Dr. Morley and for Ms. Holloman, because they are doing what we need to have done. Because as a Board, and as you pointed out, Linda, that we're the fiduciary. And if we neglect our duties, we're going to get charged with it.

MOTION

MS. LINDA JORDAN: So I would move that we as a Board support what Dr. Morley and Gayle are saying to us about this process. And I'd ask for a second to my motion. That's my motion on the floor.

MR. JOE PIONTEK: I second it.

MRS. NINA RADAKOVICH: Friendly amendment, can we say that be it resolved that libraries about to be under construction shall remain open as long as practically possible so that the public may continue to use the library?

MS. LINDA JORDAN: I accept the friendly amendment.

CHAIRMAN PHYLLIS D. BAILEY: We have the amendment, friendly amendment.

MR. D. CHIP JOYNER: I have one question.

MS. LINDA JORDAN: Well, we have the --

MR. D. CHIP JOYNER: But I've been trying to speak before we made the motion.

MS. LINDA JORDAN: Right. But we have to go into discussion when you speak, because that's Robert's Rules of Order. So I accept her friendly amendment, accepted it, and then you can discuss up or down. That's how it works. Is it okay? Because, really, we're in the motion.

CHAIRMAN PHYLLIS D. BAILEY: The idea is that she made a motion to support Dr. Morley.

MS. LINDA JORDAN: Right.

CHAIRMAN PHYLLIS D. BAILEY: And --

MS. LINDA JORDAN: She made a friendly amendment. I accepted it. Joe seconded the motion, and then we go into discussion. And we can vote it up or down.

CHAIRMAN PHYLLIS D. BAILEY: You have the motion on the floor. The motion has been seconded. All in favor?

MS. LINDA JORDAN: No. No. We can --

CHAIRMAN PHYLLIS D. BAILEY: You have a question?

MR. D. CHIP JOYNER: So just my inclination is to support what sounds like a consensus. But I just want to know from the contractor's side, what is there -- is there anything that we're missing that was very relevant to the work that needs to be done and getting started on time.

MR. PAUL KAPLAN: No.

MR. D. CHIP JOYNER: Outside of just a delay in --

MR. PAUL KAPLAN: No. Because if we close a library, they cannot start the work. There's no permit. They can't come in. They can't do anything. So you shut off the library. You take everything out of it, the building sits, like Roswell. It's half done. It'll sit there forever until they get a permit. If you start the work without a permit, that would be the end of that. That job would be a disaster.

MR. D. CHIP JOYNER: Right. But is there anything --

MR. PAUL KAPLAN: No. I know what you're going to say. No.

MR. D. CHIP JOYNER: Okay. I mean, because they can still have everything staged while they're waiting --

MR. PAUL KAPLAN: The only thing they'll say to us is they have 'x' amount of days to complete the job. Hey, you guys are delaying us. Fulton County is delaying us. The permit hasn't come through. We don't know what to do. It's taken an extra six weeks for the permit. We want an additional six weeks in our contract. It doesn't work that way. But that's what they'll do.

MS. LINDA JORDAN: And a lot of times they'll do a change order to say - to get more money if they're delayed and whatnot. I'm in that space as far as engineering and whatnot, so they'll do a change order.

MR. PAUL KAPLAN: There's not too many change orders every approved. They usually deduct a change order.

MS. LINDA JORDAN: Right. For the County, but the city and the state and all that will be -- anyway.

MR. PAUL KAPLAN: No.

CHAIRMAN PHYLLIS D. BAILEY: You've heard the discussion. Any more discussion before we move forward?

MRS. PRISCILLA BORDERS: I have a question for Paul. In the scenario, for example, if they do have the permit and they wanted that five days to move out, what actually could happen in five days in terms of construction?

MR. PAUL KAPLAN: Oh, you can roll your equipment in. You can bring your boxes in. You can get yourself set up. You can do a lot.

MRS. PRISCILLA BORDERS: But that can --

MR. PAUL KAPLAN: But let me tell you something, they don't do a lot. I was at Roswell. Roswell's going to start -- I'm going to take Roswell, for example. So I was there the first day they were supposed to start construction. The first thing I got was an apology. Well, we're sorry. We didn't get -- the dumpsters didn't come in on time, so we really can't do this or we can't get this. It started right away. It started the day one.

MRS. PRISCILLA BORDERS: Right. Because I'm trying to get -- I'm trying to wrap in my head what's the significance of the five-day delay if they have -- if the library has to move?

MR. PAUL KAPLAN: There is not. There is not.

MRS. PRISCILLA BORDERS: So I'm trying to...

MR. PAUL KAPLAN: It's not going to affect them at all, because they're the ones who's rolling out the, you know, all the equipment and stuff, taking out the books and so on. So there's no -- there's --

CHAIRMAN PHYLLIS D. BAILEY: Any further discussion? Joe?

MR. JOE PIONTEK: I think the judge's amendment leaves us a lot of wiggle room, but the bright line is the permit.

CHAIRMAN PHYLLIS D. BAILEY: Yes.

MR. PAUL KAPLAN: That's it.

MR. JOE PIONTEK: When we get the permit then we'll be closed.

MRS. NINA RADAKOVICH: Do you want me to read the whole thing.

MR. PAUL KAPLAN: I want you to read --

CHAIRMAN PHYLLIS D. BAILEY: Yes. It might be a good idea.

MS. LINDA JORDAN: Yes, for the record.

MRS. NINA RADAKOVICH: Be it resolved that the Board of Trustees shall support Gabe and Gayle in ensuring that libraries scheduled for renovation shall remain open for as long as possible so as to allow patrons to have use of those branch libraries until construction is imminent.

MR. PAUL KAPLAN: Or until the permit comes. Somehow we got to say the permit.

CHAIRMAN PHYLLIS D. BAILEY: Until the permit is granted. Yes.

MS. LINDA JORDAN: Until the permit is granted?

CHAIRMAN PHYLLIS D. BAILEY: Yes.

MR. PAUL KAPLAN: Right.

MS. LINDA JORDAN: And I accept that friendly amendment, and you seconded it.

CHAIRMAN PHYLLIS D. BAILEY: So the motion has been made. A friendly amendment has been accepted it and it has been seconded. All in favor?

(Whereupon, all said aye.)

CHAIRMAN PHYLLIS D. BAILEY: Opposition?

Thank you. Motion carries.

You know, we need to stand firm, because sometimes people feel that they give you a slight push and you will bend and go along with either of those illegal, they'll do so.

We need to establish a reputation of being on time and by the book. End of story. Thank you.

Any other concerns or questions regarding the construction?

DR. GABRIEL MORLEY: The only thing is do check your email about the invite to come and see Central Library. We'll be taking that tour. And so far it's still June 6th, but we're trying to coordinate with the Commissioners first. So if the majority of Commissioners can't do June the 6th, that date may change. And I told you the parking details, the safety dress details, you know, what kind of shoes and hats and all that kind of stuff, will come a little bit later when we find out some more information.

MRS. PRISCILLA BORDERS: What's the timeframe if the date changes?

DR. GABRIEL MORLEY: I don't think there is a timeframe for the Board of Commissioners.

MRS. PRISCILLA BORDERS: So it could be like instead of the 6th, June 7th, something like that?

DR. GABRIEL MORLEY: Maybe. I think it's when the majority of them can get there, and especially Natalie and Robb. I mean, it's their focus.

MRS. PRISCILLA BORDERS: Right.

19-27 DIRECTOR'S REPORTS

19-25 MONTHLY FINANCIAL REPORT

19-26 MONTHLY USAGE SUMMARY

CHAIRMAN PHYLLIS D. BAILEY: Director's Reports?

DR. GABRIEL MORLEY: I don't have a lot to say. You all know our statistics are continuing to improve in the areas where we want them to improve, in the areas where we have very little control, especially with the renovations. We're just muddling through.

The Virtual Circ continues to go up. Remember, that's one of the KPIs we have for this year. And you can see this month, or for April 2019, we had sixty-one thousand. And the April from

2018 was forty-three thousand. So we still are seeing a great return on our investment in the Virtual Circ of where we put that extra money.

Our financial position, you know, we're getting close to the end of the year. You know it's a small spending window at Fulton County. And remember, we've done some different things to try to pull in Fulton Fresh. We got our GeoAg contract approved at the last BOC meeting, so that money will be moving along, but it's not really reflected in this budget, because remember, the Cooperative Extension is under the library, but it doesn't really get reflected in our library financials. It's a separate item.

We have a couple of other things that we are monitoring and watching. Security is one of them. You know, so far the CIP Budget, that's the Renovation Budget, our Capital Improvement dollars, is paying for some of this early security. But Gayle's been working on a plan, and we're trying to figure out how we can make our security more robust going forward. And so that may not happen until we budget for 2020. But do know that's at the top of our minds as we look at protecting these new facilities.

I think we've had some graffiti already at East Point. We've had some people writing in the wet cement at East Point. I told you about the broken window. So we -- I mean, we're getting these nice, new buildings. We're putting hundreds of thousands, millions of dollars into them. We want them to stay nice. And so we will probably look at, you know, upgrading our security or increasing our security in 2020 for sure. And we'll see how it plays out for the rest of this year, depending on what opens and closes and when that happens.

I also wanted to mention, I think I left it out of the written report, Summer Reading is upon us, right. For those of you who don't have kids anymore or you might not realize, school is almost out. So we have our Summer Reading program plans. It's Universal Stories. There's a lot of good astronomical themes, you know. We will have the moon Rocks will be here again to pass around. We have Bean Stack. Remember, we introduced that last year, the digital platform. We had a good response with that last year.

We're still hoping to get to our goal, you know, over thirty thousand kids reached who are signed up for the program. We do have programs planned at offsite locations for the places that are closed. It's become a lot more tricky in the last few weeks, obviously, because we hadn't planned on closing College Park so early.

You know, we hadn't planned on reopening some of these. Gayle told me today they were working on getting programs into Fairburn and East Point now that we're reopened. So a lot of this is fluid. We're trying to keep up. We're on it. People know what our priorities are. We talk about it at our agency meetings and our admin meetings. So help us promote that though. We want that Summer Reading program to continue to be successful. And even if people think their branch is closed, it's still going on somewhere. They can check the website. We will have a special edition of Access, you know, our magazine that will have the summer schedules in there. And in some cases, they're just going to have to call another library, because things are changing day-to-day. And as we get closer, like we said, I mean, we may open some of these on June 7th. So then the next week maybe they can pull a program back into the library that they had previously planned for somewhere else. So, you know, just like we've been saying, people need to give us a little bit of wiggle room, you know, for how to make some adjustments on the fly as these things open and close. Are you going to talk about the Foundation, or you were just providing some...

MRS. NINA RADAKOVICH: When I did the presentation a couple of months ago, some people expressed interest in getting some of the statistics I mentioned, so we have updated that presentation, the materials I used. And this has a little more detail, so you should each have a copy. And if you have questions, let me know. But it's not a lot of new information.

DR. GABRIEL MORLEY: We made a proposal to the Chamber's Board of Directors recently. We've got some plans in the works to visit some other Library Systems that are doing different things with their Foundations that are a little more successful in trying to better understand how their relationships work. So that work continues. And I think Penney will probably have something maybe towards the end of the year or sometime in there after we've made a couple of visits sort of as a where we go from here piece. And it may get pushed into next year. But do know they are working diligently to get these things ironed out, to focus on some of the details that have been raised in their strategic sessions with the different consultants. And so far I think it's going well. You know, we understand that it's a big challenge, and we're taking positive steps, you know, to get where we --

MRS. NINA RADAKOVICH: We hope to be finished or almost finished when Central Library opens.

CHAIRMAN PHYLLIS D. BAILEY: That's a good goal.

MRS. NINA RADAKOVICH: That will be a nice celebration thing if we could come up with a big check in that.

MS. LINDA JORDAN: But Nina, I think you guys just sent out a Foundation, like a package to give money.

MRS. NINA RADAKOVICH: Yes.

MS. LINDA JORDAN: That was a beautiful -- I got it -- I've got to see if I can give the money. But anyway, the bottom line is that they sent out some -- I don't know if you guys have gotten it yet. But it's like an envelope that tells you how you can support the library. A very nice setup, so congrats.

MRS. NINA RADAKOVICH: Thank you very much.

MS. LINDA JORDAN: Good job.

MRS. NINA RADAKOVICH: Because you never know when you get these graphic things printed, if they're going to do their job. And you're a marketer, so that's a big compliment from you.

CHAIRMAN PHYLLIS D. BAILEY: It did do its job. I got mine too.

MS. LINDA JORDAN: And I plan to give something.

MRS. NINA RADAKOVICH: Thank you.

MS. LINDA JORDAN: It's just a matter of the timing of when, you know, like... But the bottom line is it's a good job, so.

MRS. NINA RADAKOVICH: Thank you.

CHAIRMAN PHYLLIS D. BAILEY: Okay. Anything further concerning the Director's Reports?

COMMITTEE REPORTS

LIBRARY VISITATION

CHAIRMAN PHYLLIS D. BAILEY: Okay. Library Visitation.

MS. LINDA JORDAN: No. Joe and I just wanted --

CHAIRMAN PHYLLIS D. BAILEY: No. Library Visitation.

MS. LINDA JORDAN: Oh, I'm sorry. That's Chip. I was thinking about the other stuff. Sorry. My bad. My eyes are bad. I had cataract surgery, so I'm trying to deal with it. Go ahead. Sorry.

MR. D. CHIP JOYNER: Has anyone -- or anyone want to share their visit this past month?

MRS. PRISCILLA BORDERS: I visited the library. I was at Northwest. I was there for a PTA meeting and I was thoroughly pleased with the staff. They were so nice. I had an opportunity to briefly talk with Ms. Clemons, the librarian there. And I was quite surprised. The parking lot was full. There's a lot of kids in there after school. She said it's always been that way, especially when Perry Homes was opened. Now that Perry Homes is closed, there's still a lot of kids in there. She'd rather have the kids there than somewhere else. But she's always pleased to see the kids there.

They have no issues with the library except for they would like to have more security cameras facing the parking lot and more lighting for the employees coming out the building, because it's so dark there at night that without the security walking each one of them to their cars, they're fearful of that fact, and they can't see the cars with the way the cameras are positioned. So I told them I'd be happy to share that with the Board. But the library is gorgeous. Love the library. Love their meeting room. They have a huge meeting room.

DR. GABRIEL MORLEY: Yes. And to your point, you may remember -- or maybe we didn't talk about it -- but we've expressed to the building that whatever money that remains after the Phase Two of this project will be for these kinds of projects that are hanging around at the libraries that we've already built and we know there are these issues, because we need to spend the rest of that construction money, and that would be a great place to put some of it.

MR. D. CHIP JOYNER: Is there a safety program in place for when personnel leave at night. Do they walk in pairs? What things have we done to try to support anything to do without the Capital Improvement?

DR. GABRIEL MORLEY: I'd say sort of. I mean, Alex does his training.

MRS. GAYLE H. HOLLOMAN: We've asked -- we've always asked that they not leave the building without being at least in a group of some type of at least two people. And pretty much that works out that people leave, if they leave at 6, they all leave together, or at 8, they leave together. And Alex Lamback, our security manager, has done numerous security workshops and programs at the branches. And anytime a manager asks for that, he'll come out and talk to them. And new managers, he's always working with them on the new things that have to do with the building's facility issues, like, the locking of doors and keys and codes and things like that.

MS. LINDA JORDAN: And I just want to add that I've been to one or two things here at this Auburn Avenue Research Library. They have a good theater room. And so a lot of my -- I'm a member of the National Black MBAs, and they've done some things here, I think in the past. But this is a good resource here that we have. And, you know, to me, I was amazed -- not really amazed, but the fact that it was something that I had never thought about, to go in that room. Like you were talking about, the public meeting, that would be a great space for me with some of my groups that I might be able to have meetings. But it's a great resource. And we need to think about that too. We come

here a lot for our meetings, but it offers a lot that we don't really probably see.

CHAIRMAN PHYLLIS D. BAILEY: Anybody else?

MR. JOE PIONTEK: Well, I was at Roswell construction. I'm not trying to take your job, Paul, not at all. It's sort of -- I've never seen anybody there. So I hope -- but the roof is torn up. They put the addition on there. Why that cost 1.8 million dollars is way beyond me. I'm glad I'm not in construction. And I think there's a culvert that collapsed underneath the road. It was built in 1860 whatever. And they did it in literally thirty days. They tore the road up. Got the culvert replaced and got the road back down again. The library just sits. So there's a lot of consternation up in Roswell. Of course, people in Roswell complain about ice cream and cake, so don't...

DR. GABRIEL MORLEY: Some of that is another permitting issue. Because we were supposed to have that joint permit for the wastewater runoff, remember, and so we need that in writing. And so the County Attorney's Office is working with Roswell and the construction team so that we can continue to move forward with that project, but paperwork delays...

MR. JOE PIONTEK: So that would be Community Development?

DR. GABRIEL MORLEY: I don't know who they're working with. Al is, you know, our person who's trying to get it facilitated through. And, you know, it's got to go through the County, because the library doesn't own the building. The County owns the building, so he's working with the appropriate people. But we have to initiate all of that.

MR. JOE PIONTEK: Anyway, that was a little disappointing.

MR. D. CHIP JOYNER: Thank you for the visit.

I got a chance -- a trail kind of call -- and I stopped by Kirkwood and I walked in. And it looks great. It looks like it's -- I mean, it looks modern. I like the sliding panel doors for the meeting rooms. The contractors were very nice. You know, I chatted out ready to crack a beer. It looks like it's coming along. They said -- I was talking to the AV guy, and he said there's a little delay. Pretty much most of the things are in. But either they can't finish until the furniture arrives so they know where to connect. But it's really coming along. It's really coming along. So it was a nice visit.

But he's afraid to say when they would be done. You know, he's just speaking to his one part. I look forward to that, you know. And, also, I definitely wanted to get over there, understanding the whole DeKalb versus Fulton. So that was just on top of my little visit to take a look.

CHAIRMAN PHYLLIS D. BAILEY: Excellent. I'm just so glad to see so many of you going to libraries and participating. And thanks to your leadership, Chip. It has meant a great deal. And it makes this Board much more viable when you talk about things outside of our organization. Thank you again.

BYLAWS AND RULES

CHAIRMAN PHYLLIS D. BAILEY: Bylaws and Rules, anything?

MRS. NINA RADAKOVICH: No.

CHAIRMAN PHYLLIS D. BAILEY: You know that the election is coming up. We'll talk about that, as to how we're going to handle it, because my situation is tenuous.

NATIONAL AND STATE DEVELOPMENTS

CHAIRMAN PHYLLIS D. BAILEY: National and State Developments?

MS. LINDA JORDAN: Yes. Joe and I would like to report out that the Annual -- the Public Library Association that's a part of the Annual Library -- I mean, the National Library Association, the conference will be held in June, the 20th to the 25th in D.C. I don't know the rates or what the registration fees are. But I know Nina has been there before. Do you want to speak to anything on the conference?

MRS. NINA RADAKOVICH: If you attend programs only for Foundation or for Friends, there's no registration fee. But you do have to registration and get a badge and then that gets you admitted into the exhibit hall, which is free books unlimited. More than you can carry. They have a post office located in the exhibit hall so that you can haul your books there and mail them directly from the exhibit hall. But they have advanced a few copies for many, many books that come out in the fall. A lot of them are first time authors, so they're kind of a bargain. But they're a lot of really good books.

MS. LINDA JORDAN: And I'll be in Baltimore during that time for another conference, so I'm going to try to stop by.

MRS. NINA RADAKOVICH: But you can register online. And the coupon code to get the pre-registration is TRUSTEES in all caps.

MS. LINDA JORDAN: Great to know. Thank you.

CHAIRMAN PHYLLIS D. BAILEY: I won't be able to attend. I will be in New York. I'm taking of groups to the United Nations at that time, so I will be doing that.

MRS. NINA RADAKOVICH: Sorry. You're going to need to rest.

CHAIRMAN PHYLLIS D. BAILEY: Any other State Developments that you want to talk about?

MS. LINDA JORDAN: No. That was it. That's our report.

UNFINISHED BUSINESS

CHAIRMAN PHYLLIS D. BAILEY: Unfinished Business.

MR. PAUL KAPLAN: The only Unfinished Business is that we're still working on the MOU for the Friends Group. And we just have to sit down and talk. Just a lot of stuff going on. So we're trying to fit it in there, but we'll get it done.

MRS. NINA RADAKOVICH: We're going to do that in the form of a policy as opposed to a MOU.

MR. PAUL KAPLAN: Right.

MRS. NINA RADAKOVICH: But the policy --

MR. PAUL KAPLAN: When I say, MOU, it's not going to be a MOU.

MRS. NINA RADAKOVICH: It will apply to the new one, and it will address things such as insurance.

NEW BUSINESS

CHAIRMAN PHYLLIS D. BAILEY: One thing that I'd like to say under New Business is that we'd like to -- a tribute to Commissioner Darnell.

Commissioner Darnell was not only my Commissioner, she was my friend. And I felt a sense of loss. I don't know how long I will be here, because once there's a new person in that seat, they will have the option to appoint someone, whether it is me or someone else, is an open question. So I will serve you as long as I can.

MR. PAUL KAPLAN: We'll try to put in a good word. You're not going to just kind of walk away.

CHAIRMAN PHYLLIS D. BAILEY: Okay. I don't have --

MR. PAUL KAPLAN: I just want to let you know.

CHAIRMAN PHYLLIS D. BAILEY: That is what I want to do, but I have to acknowledge the possibility that someone will come along and have somebody else...

MS. LINDA JORDAN: And, Madam Chair, I would just like to add, too, if you guys will give me a moment to speak on a personal point. Commissioner Darnell, although she was -- when they changed the district, she's no longer my Commissioner. She was my sorority sister. I'm a member of Delta Sigma Theta Sorority, Incorporate. And Gayle and I are both Deltas. So backing toward the funeral, we had a -- we have the same call, Omega-Omega Service. It's a right of passage to the, you know, the other side. So my chapter has over four hundred members, probably like five or six hundred, and a lot of Deltas were there, right.

So it was a beautiful service. It started at 9 o'clock. And then for the funeral that started at 11, she had a great -- I mean, they put her away nicely. I stayed there because I had another meeting coming up. I stayed there when Commissioner Robb Pitts, who put me on this Board, spoke, Mayor Keisha Lance Bottoms, former Mayor Sam Cassell, and former Mayor Bill

Campbell. But the thing that Commissioner Robb Pitts did was he had like all the Commissioners from Fulton County, they were there; Liz Hausmann, Bob Ellis, all the -- Lee Morris -- all of them were there, all right.

And so with that being said, it was just such a beautiful ceremony. I mean, I was just taken aback by it. But the bottom line is that she was well-known, as you know, but she was always known as senior citizen person and as a person of the people. And so the ceremony, like I said, was beautiful. I'm trying to think. What else did I leave out? But I just -- oh, so Robb Pitts, Commissioner Pitts brought out all the people she had served with in the past, I mean, all the previous Commissioners, right. And it was like interesting to see how over the years -- she was on the Commission for about twenty-seven years. And they recognized her staff, Corey and all them. They recognized the previous people that, you know, in the community and whatnot. So I just want to say, on behalf of Delta Sigma Theta Sorority, Incorporated, she was a good lady. And she did a great job. And she was a servant of the people.

CHAIRMAN PHYLLIS D. BAILEY: right. I was there for the entire service.

MS. LINDA JORDAN: That's right. You were there. You saw me.

CHAIRMAN PHYLLIS D. BAILEY: But I know that what you say is accurate. Her service was truly beautiful. And I felt that she would have been proud of the service of that nature. I will miss her.

MS. LINDA JORDAN: I will too.

CHAIRMAN PHYLLIS D. BAILEY: She shared much wisdom with me. I will treasure it for a lifetime.

MS. LINDA JORDAN: And that day, it wasn't about Democrats or Republicans. It was about people coming together.

CHAIRMAN PHYLLIS D. BAILEY: As far as I'm concerned --

MOTION

MS. LINDA JORDAN: I move for adjournment. Is that good? That's the last thing.

ADJOURNMENT

CHAIRMAN PHYLLIS D. BAILEY: Thank you. You moved for adjournment. May I have a second?

MR. JOE PIONTEK: I'll second.

CHAIRMAN PHYLLIS D. BAILEY: Mr. Piontek seconded.

All in favor?

(Whereupon, all said aye.)

CHAIRMAN PHYLLIS D. BAILEY: Opposition?

Thank you. Meeting adjourned.

*(Whereupon, the Regular Session of the
Board of Trustees Meeting concluded at 5:10 p.m.)*

Fulton County Library System

Director's Report

Dr. Gabriel Morley, Executive Director

June 2019

Summary of May 2019 Activities

Personnel

- We are soliciting applications for a branch manager at the Southwest Library. The former manager was transferred to another branch.

Bond Update

- Central Library – We had a successful tour of the renovations. County officials were able to see the demolition progress and watch as some steel was installed. The project remains on schedule.
- Group 1 (Roswell, Sandy Springs, Kirkwood, Southwest, Dogwood, Washington Park, West End) – This group of projects is nearing completion. West End will reopen on June 26 and Southwest will reopen on July 2. We are still working on reopening dates for the other projects in this group. Steel arrived at Roswell and that project is moving forward at a good pace.
- Group 2 (Ocee, NESO, Northside, Mechanicsville, Buckhead) – These projects are on track to close and demolition will begin as soon as the building is cleared out. The builder has assured us they will have construction permits by the time demolition is completed.
- Group 3 (Adams Park, Adamsville, Cleveland Ave., Ponce, College Park, East Atlanta) – Adams Park is behind schedule and will be pushed back three weeks with an August reopening timeframe. College Park and Cleveland Avenue are closed and on schedule. Ponce and East Atlanta are scheduled for later this year.
- Group 4 (East Point and Fairburn) – Fairburn and East Point are both open. We are working with the builder to make changes, additions, etc.
- The Hapeville project is ready to go as soon as we get the word to proceed. The county and city are still finalizing details.

Maintenance/Bookmobile Update

- The air conditioner at Buckhead is exhausted. We are trying to make it to the renovation later this month. Northside continues to flood when it rains. We are trying to make it to the renovation later this month.
- Work on the first bookmobile is almost complete. We are working on wrapping the vehicle with our logo.

VOLUNTEER SERVICES

- Volunteer Services recorded 431 volunteers who served 3,178.13 hours at 24 locations including Mount Vernon Towers and North Fulton Service Center.
- 77 new volunteers donated time last month.
- 141 volunteers assisted with shelving tasks and 121 volunteers assisted with programs across the system.
- 17 volunteers taught meditation, Tai Chi and yoga sessions at nine different locations. Seven volunteers taught chess club at Alpharetta and Milton. Six additional volunteers also taught 19 ESL sessions at Alpharetta, East Roswell, Milton and Ponce. Four volunteers taught art programs at East Roswell, Palmetto and Wolf Creek. Three volunteers taught seven coding sessions at Alpharetta, East Roswell and Wolf Creek. Two volunteers taught seven Spanish classes at College Park and with the Sandy Springs outreach program at the North Fulton Service Center. Volunteers also led dance classes at Palmetto, South Fulton and Wolf Creek; and games at Milton and Wolf Creek.
- Branches with top hours of 386, 223 and 161 included Milton, Alpharetta and South Fulton. Milton, Alpharetta and East Roswell branches had the top number of volunteers with 83, 37 and 28 respectively.
- Alpharetta, Roswell and Milton had the top number of Friends' hours with 597, 224 and 198 hours respectively. The Friends also worked with groups of volunteers including East Roswell with 25, Alpharetta with 21 and Milton with 19 volunteers.

ADAMSVILLE-COLLIER HEIGHTS

- During the month of May, the Adamsville-Collier Heights Branch began preparation for Summer Reading, The staff assisted in putting up displays and promotional materials in the branch.
- The Children's Department held a Mother's Day make and take craft for young patrons, they were able to make their mothers a card with a poem and they created a fabric covered journal.
- Programs held this month: Comic Book Day, Mother's Day Make and Craft, Teen Mother's Mentoring Group, and mobile dental bus that was designed to assist parents with limited transportation or other personal setbacks so children are able to visit the dentist in a comfortable setting.

DOGWOOD

- The branch manager visited the male section of Fulton County Jail on Rice Street as part of his outreach to the correction facility.
- The branch manager and youth services librarian visited Woodson Park Academy to promote summer reading activities. They met and spoke with the parent liaison, Khalilah Womack, about services of Dogwood Library. She was also informed that summer reading activities would be held at Grove Park (City of Atlanta) due to renovations of library. Ms.

Womack included the information in a newsletter that was sent to parents of the school. Additionally, we learned that Woodson Park Academy would become a Kipp school for the upcoming school year.

- The youth services librarian met with Woodson Park Academy media specialist, Tiaundra Reynolds about pre registering students for summer reading via Beanstack and was happy to assist with the process. The library also attended field day to give parents the opportunity to sign up for library cards and distribute summer reading flyers.

KIRKWOOD

- The branch manager continued working virtually with a group of five mothers, all parents with special needs children, who want to return to work. This included assisting with applications, resumes, and providing library resources.
- Provided story time for a total of 14 attendees at Happy Mango, a children's boutique located in Kirkwood, between May 1st and 15th. Provided story time to a total of 23 children and caregivers at Soulshine on May 17th.
- Worked with thirteen students at the APS Adult Learning Center with resumes and job applications, and on May 16th, spoke with 16 students and family members at the APS Adult GED graduation.
- The Kirkwood Branch celebrated Free Comic Book Day on May 4th, which also marked the Star Wars holiday, May the 4th Be With You. Nineteen students, parents and instructors at Amario's Art Academy for the Gifted and Talented participated in the festivities, which included a Star Wars trivia contest. Prizes included Star Wars Lego ® figures and a poster donated by Atlanta Brick Co.

OCEE

- Wow! Youth Services had a seriously busy month. Two schools with very active Media Specialists invited us to participate in an end of the semester library card drive and demo library digital resources. Findley Oaks Elementary School and River Trail Middle School hosted events. River Trail Middle school had a two day program for students on how to use the library's online resources such as, Overdrive, Mango Languages, and Hoopla. Each student that needed a library card received an active, ready to use card. The kids listened to Overdrive audio books, watched part of a movie in Hoopla, and looked at a few lesson conversations in Japanese, French and Spanish in Mango Languages. All received a hands-on Beanstack registration demo.
- All the kids received bookmarks and handouts for their parents on how to register for the library's summer reading program. In total, over 541 kids between the two schools to promote online library resources and to get them ready for summer reading. At the branch, the youth librarians help kids and their parents to find summer reading lists from Fulton County Schools and ALA.

FULTON COUNTY PUBLIC LIBRARY SYSTEM
MONTHLY FINANCIAL REPORT TOTAL LIBRARY

AS OF MAY 31, 2019

Doc. #19-31

SERVICE	2019 BUDGET	MAY	2019 YTD	2019 YTD	2019 YTD	2019 YTD	BUDGET
DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
REG SALARY	14,581,075	1,050,211	6,179,948	-	6,179,948	42%	8,401,127
PART TIME SALARY	524,440	35,078	208,487	-	208,487	40%	315,953
BENEFITS	7,507,765	526,543	2,792,759	-	2,792,759	37%	4,715,006
BOOKS	2,615,836	483,849	669,282	989,559	1,658,841	63%	956,995
OFFICE EQUIP. REPAIR	10,260	-	480	4,990	5,470	53%	4,790
EQUIPMENT	40,791	116	10,652	19,010	29,662	73%	11,129
OFFICE FURNITURE	3,082	237	237	-	237	8%	2,845
PROFESSIONAL SERV	259,306	3,163	10,998	10,846	21,844	8%	237,462
COPIER MACHINE LEASE	159,824	12,822	51,342	-	51,342	32%	108,482
COPIER PAPER	15,000	3,429	11,492	396	11,888	79%	3,112
SUPPLIES	154,640	21,583	38,031	17,080	55,111	36%	99,529
SOFTWARE MAINTENANCE	555,392	-	-	1,500	1,500	0%	553,892
BUILDING RENT	203,641	17,492	77,741	125,635	203,376	100%	265
LYRASIS CHARGES	200	-	-	21	21	11%	179
OTHER SERVICES	200,839	26,985	65,618	24,718	90,337	45%	110,502
SECURITY SERVICES	332,000	32,978	166,994	89,801	256,795	77%	75,205
TRAVEL	40,000	-	2,348	-	2,348	6%	37,652
VEHICLE MAINTENANCE	13,850	-	1,334	-	1,334	10%	12,516
GENERAL INSURANCE	585,361	48,780	243,900	-	243,900	42%	341,461
CONTINGENCY	19,720	-	-	-	-	0%	19,720
TOTAL	27,823,022	2,263,267	10,531,646	1,283,555	11,815,201	42%	16,007,821

FULTON COUNTY PUBLIC LIBRARY SYSTEM
MONTHLY FINANCIAL REPORT - BY ORG TYPE

AS MAY 31, 2019

ORGANIZATION	SERVICE	2019 BUDGET	MAY	2019 YTD	2019 YTD	2019 YTD	2019 YTD	BUDGET
TYPE	DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	EXPENDITURES	COMMITTED	% COMMITTED	BALANCE
PUBLIC SERVICE	REG SALARY	12,310,377	889,149	5,250,160	-	5,250,160	43%	7,060,217
	PART TIME SALARY	524,440	35,078	208,487	-	208,487	40%	315,953
	BENEFITS	6,321,240	447,622	2,375,957	-	2,375,957	38%	3,945,283
	BOOKS	2,615,836	483,849	669,282	989,559	1,658,841	63%	956,995
	OFFICE EQUIP. REPAIR	1,000	-	-	-	-	0%	1,000
	EQUIPMENT	37,500	116	10,652	19,010	29,662	79%	7,838
	OFFICE FURNITURE	2,785	237	237	-	237	9%	2,548
	PROFESSIONAL SERV	81,564	2,515	4,776	6,148	10,924	13%	70,640
	COPIER MACHINE LEASE	141,524	11,812	48,746	-	48,746	34%	92,778
	SUPPLIES	89,945	16,640	20,771	16,237	37,009	41%	52,936
	BUILDING RENT	203,641	17,492	77,741	125,635	203,376	100%	265
	OTHER SERVICES	50,926	1,153	4,320	4,661	8,981	18%	41,945
	SECURITY SERVICES	332,000	32,978	166,994	89,801	256,795	77%	75,205
	VEHICLE MAINTENANCE	2,000	-	-	-	-	0%	2,000
	GENERAL INSURANCE	400,866	33,406	167,028	-	167,028	42%	233,839
	CONTINGENCY	12,420	-	-	-	-	0%	12,420
	ENCHANCEMENT	150,000	-	-	-	-	0%	150,000
Total		23,278,064	1,972,047	9,005,152	1,251,050	10,256,202	44%	13,021,862

FULTON COUNTY PUBLIC LIBRARY SYSTEM
MONTHLY FINANCIAL REPORT - BY ORG TYPE

AS MAY 31, 2019

ORGANIZATION	SERVICE	2019 BUDGET	MAY	2019 YTD	2019 YTD	2019 YTD	2019 YTD	BUDGET
TYPE	DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	EXPENDITURES	COMMITTED	% COMMITTED	BALANCE
SUPPORT SERVICE	REG SALARY	2,270,698	161,062	929,789	-	929,789	41%	1,340,909
	BENEFITS	1,186,525	78,920	416,801	-	416,801	35%	769,724
	OFFICE EQUIP. REPAIR	9,260	-	480	4,990	5,470	59%	3,790
	EQUIPMENT	3,291	-	-	-	-	0%	3,291
	OFFICE FURNITURE	297	-	-	-	-	0%	297
	PROFESSIONAL SERV	27,742	648	6,223	4,698	10,921	39%	16,821
	COPIER MACHINE LEASE	18,300	1,010	2,597	-	2,597	14%	15,703
	COPIER PAPER	15,000	3,429	11,492	396	11,888	79%	3,112
	SUPPLIES	64,695	4,943	17,260	842	18,103	28%	46,592
	SOFTWARE MAINTENANCE	555,392	-	-	1,500	1,500	0%	553,892
	LYRASIS CHARGES	200	-	-	21	21	11%	179
	OTHER SERVICES	149,913	25,832	61,298	20,057	81,355	54%	68,558
	TRAVEL	40,000	-	2,348	-	2,348	6%	37,652
	VEHICLE MAINTENANCE	11,850	-	1,334	-	1,334	11%	10,516
	GENERAL INSURANCE	184,495	15,375	76,873	-	76,873	42%	107,622
	CONTINGENCY	7,300	-	-	-	-	0%	7,300
Total		4,544,958	291,219	1,526,493	32,505	1,558,998	34%	2,985,960

Atlanta-Fulton Public Library System May 2019

Activity and Description	2019		2018		YTD
	May	YTD	May	YTD	
Circulation					
Total number of items checked out of the library	230,178	1,183,110	278,191	1,308,846	-10%
Holdings					
Number of requests by patrons	43,684	225,981	50,139	242,049	-7%
Inter-Library Loans					
Number of items lent to or borrowed from another library system	441	2,130	472	2,541	-16%
Visits					
Number of people entering a library for any reason	212,829	1,244,891	311,364	1,625,630	-23%
Computer/Internet Usage					
Number of computer sessions (Internet access and office software)	39,231	190,416	82,904	382,430	-50%
Number of hours of computer use	51,686	224,124	44,918	213,346	5%
Web hits					
Number of times people have visited the library's website	647,785	3,168,986	675,894	3,368,665	-5.9%
Online Resources					
Number of times a resource is logged into or a searched performed	237,128	1,165,010	126,809	815,041	43%
Computer Classes					
Number of classes	10	50	16	88	-43%
Number of attendees	66	336	144	773	-57%
Virtual Circulation					
Number of e-books and e-audiobooks checked out	65,195	297,390	46,187	210,891	41%
Children's programs					
Library sponsored programs offered for children (birth - 12)	238	1,557	305	1,789	-13%
Number of people attending programs	11,984	53,589	15,200	56,335	-5%
Teen Programs					
Library sponsored programs offered for teens (13 - 17)	45	375	66	350	7%
Number of people attending programs	802	8,067	1,273	6,664	21%
Adult Programs					
Library sponsored programs offered for adults (18 +)	497	2,464	454	2,345	5%
Number of people attending programs	9,707	49,562	5,994	34,446	44%
Programs - Total					
Library sponsored programs offered - total of all programs	780	4,333	825	4,504	-4%
Number of people attending programs	22,493	110,153	22,467	97,445	13%
Meeting Rooms					
Non-library sponsored meetings or activities scheduled	381	1,863	434	2,429	-23%
Number of people attending meetings or activities	6,122	30,807	9,810	38,318	-20%

FULTON COUNTY PUBLIC LIBRARY SYSTEM
CIRCULATION REPORT
MAY 2019

ORGANIZATION NAME	ADULT	JUVENILE	Y/A	OTHER	MAY 2019 DATA	MAY 2018 DATA	INCREASE/DECREASE	PERCENT CHANGE	YTD 2019 CIRC	YTD 2018 CIRC	INCREASE/DECREASE	PERCENT CHANGE
ADAMS PARK	1,659	935	108	3	2,705	1,671	1,034	62%	11,004	8,402	2,602	31%
ADAMSVILLE/COLLIER HEIGHTS	173	228	16	0	417	1,677	(1,260)	-75%	10,135	7,765	2,370	31%
ALPHARETTA	10,282	20,080	873	74	31,309	24,783	6,526	26%	157,328	120,011	37,317	31%
BUCKHEAD	6,156	5,651	333	15	12,155	14,878	(2,723)	-18%	66,737	61,706	5,031	8%
CLEVELAND AVENUE	706	528	65	4	1,303	1,581	(278)	-18%	8,539	7,821	718	9%
COLLEGE PARK	849	653	56	4	1,562	1,803	(241)	-13%	12,975	8,534	4,441	52%
DOGWOOD	24	0	0	0	24	1,742	(1,718)	-99%	124	9,159	(9,035)	-99%
EAST ATLANTA	2,996	4,711	291	28	8,026	5,334	2,692	50%	38,056	26,377	11,679	44%
EAST POINT	385	268	43	1	697	3,668	(2,971)	-81%	1,453	17,714	(16,261)	-92%
EAST ROSWELL	11,201	11,968	637	44	23,850	14,779	9,071	61%	120,103	69,948	50,155	72%
FAIRBURN	478	341	28	0	847	1,726	(879)	-51%	1,495	9,179	(7,684)	-84%
HAPEVILLE	583	454	32	7	1,076	1,382	(306)	-22%	5,820	5,741	79	1%
KIRKWOOD	57	128	7	0	192	2,665	(2,473)	-93%	877	14,822	(13,945)	-94%
MARTIN LUTHER KING, JR	1,082	567	104	4	1,757	707	1,050	149%	8,867	3,924	4,943	126%
MECHANICSVILLE	504	350	42	2	898	1,650	(752)	-46%	5,715	10,315	(4,600)	-45%
METROPOLITAN	4,411	4,440	253	7	9,111	5,020	4,091	81%	44,067	29,380	14,687	50%
MILTON	8,019	17,333	888	29	26,269	18,097	8,172	45%	129,358	83,770	45,588	54%
NORTHEAST/SPRUILL OAKS	3,082	8,556	494	22	12,154	15,261	(3,107)	-20%	77,348	103,169	(25,821)	-25%
NORTHSIDE	4,491	6,396	330	23	11,240	12,081	(841)	-7%	58,995	53,669	5,326	10%
NORTHWEST	2,426	5,589	303	15	8,333	5,226	3,107	59%	36,832	24,250	12,582	52%
OCEE	6,971	14,267	1,222	137	22,597	30,455	(7,858)	-26%	117,154	136,597	(19,443)	-14%
PALMETTO	1,020	1,056	22	4	2,102	1,716	386	22%	12,577	8,499	4,078	48%
PEACHTREE	4,200	4,153	287	67	8,707	6,838	1,869	27%	44,762	36,358	8,404	23%
PONCE DE LEON	6,170	5,692	345	42	12,249	11,901	348	3%	57,287	56,797	490	1%
ROSWELL	913	607	39	1	1,560	20,026	(18,466)	-92%	8,809	104,158	(95,349)	-92%
SANDY SPRINGS	1,709	1,825	68	2	3,604	20,497	(16,893)	-82%	17,894	99,263	(81,369)	-82%
SOUTHEAST	1,474	2,472	106	4	4,056	3,599	457	13%	20,362	14,827	5,535	37%
SOUTH FULTON	3,126	3,445	201	4	6,776	5,389	1,387	26%	35,717	31,457	4,260	14%
SOUTHWEST	168	119	15	0	302	3,494	(3,192)	-91%	1,222	18,708	(17,486)	-93%
WASHINGTON PARK	33	27		0	60	2,706	(2,646)	-98%	368	9,187	(8,819)	-96%
WEST END	43	17	2	0	62	1,835	(1,773)	-97%	459	7,762	(7,303)	-94%
WOLFCREEK	4,851	5,161	516	33	10,561	8,089	2,472	31%	53,929	40,980	12,949	32%
BRANCHES TOTAL	90,242	128,017	7,726	576	226,561	252,276	(25,715)	-10%	1,166,368	1,240,249	(73,881)	-6%
CENTRAL	672	194	23	4	893	23,095	(22,202)	-96%	4,051	50,006	(45,955)	-92%
OUTREACH SERVICES	116	30	6	0	152	71	81	114%	681	1,595	(914)	-57%
AUBURN AVENUE	2,280	262	22	8	2,572	2,749	(177)	-6%	12,010	16,996	(4,986)	-29%
SYSTEM TOTAL	93,310	128,503	7,777	588	230,178	278,191	-48,013	-17%	1,183,110	1,308,846	-120,750	-9%

FULTON COUNTY PUBLIC LIBRARY SYSTEM
SYSTEM STATS AT A GLANCE
MAY 2019

AGENCY NAME	MAY *CIRCULATION	TOTAL REGISTRATIONS	COMPUTER USAGE	LIBRARY VISITS	NUMBER OF PROGRAMS	PROGRAM ATTENDANCE	NUMBER OF MEETINGS	MEETING ATTENDANCE	VOTER REGISTRATIONS
ADAMS PARK	2,705	27	0	0	5	111	0	0	0
ADAMSVILLE/COLLIER HEIGHTS	417	121	2,121	4,160	12	131	10	148	0
ALPHARETTA	31,309	556	1,671	18,508	63	804	21	687	4
BUCKHEAD	12,155	483	1,725	1,189	25	934	26	139	2
CLEVELAND AVE	1,303	77	1,435	3,780	8	392	2	17	1
COLLEGE PARK	1,562	81	0	0	0	0	0	0	0
DOGWOOD	24	29	0	0	10	155	0	0	0
EAST ATLANTA	8,026	191	1,361	6,042	12	272	15	130	19
EAST POINT	697	112	895	4,050	41	2,510	0	0	0
EAST ROSWELL	23,850	406	1,699	6,007	63	1,550	25	264	13
FAIRBURN	847	150	0	0	0	0	0	0	0
HAPEVILLE	1,076	43	560	2,751	23	381	4	27	0
KIRKWOOD	192	40	0	0	13	254	0	0	0
MARTIN LUTHER KING, JR	1,757	59	1,953	9,182	6	270	0	0	0
MECHANICSVILLE	898	53	1,343	4,029	3	26	2	21	0
METROPOLITAN	9,111	170	5,667	14,338	18	309	122	2,084	0
MILTON	26,269	396	710	10,151	64	765	6	54	20
NORTHEAST/SPRUILL OAKS	12,154	244	385	11,047	31	621	0	0	0
NORTHSIDE	11,240	237	509	10,111	9	2,107	4	34	0
NORTHWEST	8,333	210	3,098	13,237	19	599	15	590	23
OCEE	22,597	746	901	19,370	19	1,144	0	0	1
PALMETTO	2,102	43	775	8,201	20	498	4	247	0
PEACHTREE	8,707	269	2,024	9,577	32	734	16	249	0
PONCE DE LEON	12,249	323	1,719	18,560	34	372	18	113	0
ROSWELL	1,560	276	0	0	14	165	0	0	0
SANDY SPRINGS	3,604	355	0	0	31	2,203	1	5	0
SOUTHEAST	4,056	86	2,065	11,204	18	194	11	114	0
SOUTH FULTON	6,776	399	4,126	11,153	16	239	43	423	3
SOUTH WEST	302	110	0	0	0	0	0	0	0
WASHINGTON PARK	60	24	0	0	13	395	0	0	0
WEST END	62	17	0	0	0	0	0	0	0
WOLFCREEK	10,561	232	2,217	13,789	50	639	24	685	12
BRANCHES TOTAL	226,561	6,565	38,959	210,436	672	18,774	369	6,031	98
CENTRAL	893	276	0	0	9	56	0	0	0
OUTREACH SERVICES	152	288	0	0	80	2,821	0	0	0
AUBURN AVENUE RESEARCH	2,572	3	272	2,393	19	842	12	91	0
SYSTEM TOTAL	230,178	7,132	39,231	212,829	780	22,493	381	6,122	98

Fulton County Library System

Director's Report

Dr. Gabriel Morley, Executive Director

July 2019

Summary of June 2019 Activities

Personnel

- Interviews are being scheduled for the branch manager position at the Cascade Library (formerly Southwest).

Bond Update

- Central Library – This project is moving along nicely. Still on track.
- Group 1 (Roswell, Sandy Springs, Kirkwood, Southwest, Dogwood, Washington Park, West End) – West End reopened with great fanfare. Cascade (formerly Southwest) reopened on July 2 and got its name changed at the same time. Kirkwood reopened on July 19 and Sandy Springs reopened on July 23. Washington Park will reopen on August 8 and Dogwood will reopen on August 12. Roswell is still slated to reopen later this year.
- Group 2 (Ocee, NESO, Northside, Mechanicsville, Buckhead) – All of these libraries are closed.
- Group 3 (Adams Park, Adamsville, Cleveland Ave., Ponce, College Park, East Atlanta) – Adams Park, College Park and Cleveland Avenue are closed. The Ponce closure was delayed while the county works with the city regarding the landscaping. Adamsville and East Atlanta are scheduled to close in the next couple of months.
- The Hapeville project is ready to go as soon as we get the word to proceed.

VOLUNTEER SERVICES

- Volunteer Services recorded 418 volunteers who served 3,169 hours at 25 locations including Mount Vernon Towers and North Fulton Service Center.
- 75 new volunteers donated time last month.
- 141 volunteers assisted with shelving tasks and 117 volunteers assisted with programs across the system.
- Friends Council was held at the Government Center to celebrate and receive a full Board of Commissioners' Proclamation celebrating library volunteers.

CLEVELAND AVENUE

- June has been a very busy month with many summer reading activities. Summer Reading kick-off was held June 13. Due to branch closing for renovations, the kickoff was held at the Oak Hill Children, Adolescent, and Family Center. Over 100 people attended the program. The activities included games, songs, stories, demonstrations, informational tables, and face painting. Special guest Tariq Mahdi, the reading rapper was a big hit with both children and adults. He encouraged the children to read this summer. Young author Jamison Phillips with assistance from his father shared stories from two of his books with our young readers and their parents. The books were entitled “*The Adventures of Little Jam: The Skatepark*” and “*The Adventures of Little Jam: The Planet Blastoff* “. Everyone enjoyed the stories and was impressed by the young author. Staff also created a special photo booth for people interested in taking pictures of such a fun and exciting day.

SOUTHEAST

- The Home Buyer Information program facilitated by Tori Nunley will be offered every 4th Saturday. Topics covered were *I want to buy a home but where do I start; What is Credit Karma, FICO and Tri-Merge Credit Report; Why is the Bank Denying my Mortgage Loan; How Much Does an Agent cost; What do Agents Do? Bad Credit; Facts about Down Payment Assistance; Fixer Upper; and Rent to Own*. The first five attendees received a free credit report with their score. This was an excellent class and those in attendance were very excited that this free course will be offered on a continuous basis. One of the attendees stated that “this class was great, thorough, and informative

EAST POINT

- Staff have rallied together, working as a dynamic customer service team of FCLS employees striving to provide excellent services. Positive and consistent training of the patrons in the new procedures is on-going with encouraging responses. The patrons of the East Point Community continue to express their views about the library’s renovation, although it’s turning out to be more positive (as time goes on) as opposed to the negative statements. Staff are receiving positive patron feedback via the electronic Customer Response Forms.
- **Study Rooms – Monthly Statistics**
Total Males 108 & Total Females 117
- **Teen Study Rooms**
A - Usage Total=48
- B - Usage Total=63
- **Adult Study Room**
C - Usage Total=41

HAPEVILLE

- The Summer Reading Program kick-off was the highlight of the month. Since our meeting room is currently closed to patrons, the Hapeville Recreation Center hosted the event in their gymnasium. It was well attended by several day care centers, children who attended Hapeville Elementary during the school year, a summer camp, as well as the regular attendees of the recreation center. The highlight of the program was Gutsy the Fox, who thrilled and dazzled children and adults alike who were in attendance with their shouts of approval. Overall, it was a very upbeat and festive. Pizza was delivered and chips were eaten for snacks. We were fortunate to have volunteers to help distribute the treats and maintain order.

FULTON COUNTY PUBLIC LIBRARY SYSTEM
MONTHLY FINANCIAL REPORT TOTAL LIBRARY

AS OF JUNE 30, 2019

Doc. #19-35

SERVICE	2019 BUDGET	JUNE	2019 YTD	2019 YTD	2019 YTD	2019 YTD	BUDGET
DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
REG SALARY	14,581,075	1,037,964	7,217,912	-	7,217,912	50%	7,363,163
PART TIME SALARY	524,440	34,284	242,771	-	242,771	46%	281,669
BENEFITS	7,507,765	545,077	3,337,836	-	3,337,836	44%	4,169,929
BOOKS	2,590,836	100,415	769,697	1,391,376	2,161,073	83%	429,763
OFFICE EQUIP. REPAIR	10,260	-	480	6,311	6,791	66%	3,469
EQUIPMENT	40,791	6,999	17,651	13,484	31,136	76%	9,655
OFFICE FURNITURE	3,082	276	513	-	513	17%	2,569
PROFESSIONAL SERV	239,306	3,562	14,561	22,994	37,555	16%	201,751
COPIER MACHINE LEASE	159,824	12,822	64,164	-	64,164	40%	95,660
COPIER PAPER	15,000	726	12,218	626	12,844	86%	2,156
SUPPLIES	174,640	8,982	47,013	25,757	72,770	42%	101,870
SOFTWARE MAINTENANCE	555,392	-	-	1,500	1,500	0%	553,892
BUILDING RENT	203,641	12,402	90,143	113,233	203,376	100%	265
LYRASIS CHARGES	200	-	-	21	21	11%	179
OTHER SERVICES	225,839	13,914	79,532	44,587	124,119	55%	101,720
SECURITY SERVICES	332,000	82,851	249,845	6,950	256,795	77%	75,205
TRAVEL	40,000	596	2,943	-	2,943	7%	37,057
VEHICLE MAINTENANCE	13,850	-	1,334	-	1,334	10%	12,516
GENERAL INSURANCE	585,361	48,780	292,680	-	292,680	50%	292,681
CONTINGENCY	19,720	-	-	-	-	0%	19,720
TOTAL	27,823,022	1,909,648	12,441,294	1,626,841	14,068,134	51%	13,754,888

FULTON COUNTY PUBLIC LIBRARY SYSTEM
MONTHLY FINANCIAL REPORT - BY ORG. TYPE

AS OF JUNE 30, 2018

ORGANIZATION	SERVICE	2019 BUDGET	2019 JUNE	2019 YTD	2019 YTD	2019 YTD	2019 YTD	BUDGET
TYPE	DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
PUBLIC SERVICE	REG SALARY	12,310,377	886,908	6,137,068	-	6,137,068	50%	6,173,309
	PART TIME SALARY	524,440	34,284	242,771	-	242,771	46%	281,669
	BENEFITS	6,321,240	466,234	2,842,191	-	2,842,191	45%	3,479,049
	BOOKS	2,590,836	100,415	769,697	1,391,376	2,161,073	83%	429,763
	OFFICE EQUIP. REPAIR	1,000	-	-	560	560	56%	440
	EQUIPMENT	37,500	6,999	17,651	13,360	31,011	83%	6,489
	OFFICE FURNITURE	2,785	276	513	-	513	18%	2,272
	PROFESSIONAL SERV	211,564	1,270	6,046	8,648	14,694	7%	196,870
	COPIER MACHINE LEASE	141,524	11,812	60,557	-	60,557	43%	80,967
	SUPPLIES	89,945	4,582	25,354	25,171	50,525	56%	39,420
	BUILDING RENT	203,641	12,402	90,143	113,233	203,376	100%	265
	OTHER SERVICES	50,926	1,102	5,423	4,540	9,962	20%	40,964
	SECURITY SERVICES	332,000	82,851	249,845	6,950	256,795	77%	75,205
	VEHICLE MAINTENANCE	2,000	-	-	-	-	0%	2,000
	GENERAL INSURANCE	400,866	33,406	200,433	-	200,433	50%	200,433
	CONTINGENCY	12,420	-	-	-	-	0%	12,420
Total		23,233,064	1,642,539	10,647,692	1,563,838	12,211,529	53%	11,021,535

FULTON COUNTY PUBLIC LIBRARY SYSTEM
MONTHLY FINANCIAL REPORT - BY ORG. TYPE

AS OF JUNE 30, 2018

ORGANIZATION	SERVICE	2019 BUDGET	2019 JUNE	2019 YTD	2019 YTD	2019 YTD	2019 YTD	BUDGET
TYPE	DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
SUPPORT SERVICES	REG SALARY	2,270,698	151,056	1,080,845	-	1,080,845	48%	1,189,853
	BENEFITS	1,186,525	78,843	495,644	-	495,644	42%	690,881
	OFFICE EQUIP. REPAIR	9,260	-	480	5,751	6,231	67%	3,029
	EQUIPMENT	3,291	-	-	124	124	4%	3,167
	OFFICE FURNITURE	297	-	-	-	-	0%	297
	PROFESSIONAL SERV	27,742	2,292	8,515	14,347	22,862	82%	4,880
	COPIER MACHINE LEASE	18,300	1,010	3,607	-	3,607	20%	14,693
	COPIER PAPER	15,000	726	12,218	626	12,844	86%	2,156
	SUPPLIES	84,695	4,399	21,659	586	22,246	26%	62,449
	SOFTWARE MAINTENANCE	555,392	-	-	1,500	1,500	0%	553,892
	LYRASIS CHARGES	200	-	-	21	21	11%	179
	OTHER SERVICES	174,913	12,811	74,109	40,048	114,157	65%	60,756
	TRAVEL	40,000	596	2,943	-	2,943	7%	37,057
	VEHICLE MAINTENANCE	11,850	-	1,334	-	1,334	11%	10,516
	GENERAL INSURANCE	184,495	15,375	92,247	-	92,247	50%	92,248
	CONTINGENCY	7,300	-	-	-	-	0%	7,300
Total		4,589,958	267,109	1,793,602	63,003	1,856,605	40%	2,733,353

Atlanta-Fulton Public Library System JUNE 2019

Activity and Description	2019		2018		YTD
	June	YTD	June	YTD	
Circulation					
Total number of items checked out of the library	258,641	1,441,751	300,505	1,609,351	-10%
Holds					
Number of requests by patrons	43,853	269,834	54,175	297,024	-9%
Inter-Library Loans					
Number of items lent to or borrowed from another library system	417	2,547	440	2,981	-15%
Visits					
Number of people entering a library for any reason	202,384	1,447,275	330,121	1,955,751	-26%
Computer/Internet Usage					
Number of computer sessions (Internet access and office software)	31,664	222,080	63,367	445,797	-50%
Number of hours of computer use	15,883	240,007	38,287	251,633	-5%
Web hits					
Number of times people have visited the library's website	701,865	3,870,851	732,513	4,101,178	-5.6%
Online Resources					
Number of times a resource is logged into or a searched performed	253,446	1,418,456	111,427	926,468	53%
Computer Classes					
Number of classes	6	56	10	98	-43%
Number of attendees	40	376	88	861	-56%
Virtual Circulation					
Number of e-books and e-audiobooks checked out	66,778	364,168	50,626	261,517	39%
Children's programs					
Library sponsored programs offered for children (birth - 12)	347	1,904	533	2,322	-18%
Number of people attending programs	15,034	68,623	20,254	76,589	-10%
Teen Programs					
Library sponsored programs offered for teens (13 - 17)	52	427	126	476	-10%
Number of people attending programs	924	8,991	1,654	8,318	8%
Adult Programs					
Library sponsored programs offered for adults (18 +)	416	2,880	468	2,813	2%
Number of people attending programs	10,443	60,005	7,206	41,652	44%
Programs - Total					
Library sponsored programs offered - total of all programs	815	5,148	1,127	5,631	-9%
Number of people attending programs	26,401	136,554	29,114	126,559	8%
Meeting Rooms					
Non-library sponsored meetings or activities scheduled	290	2,153	410	2,839	-24%
Number of people attending meetings or activities	5,419	36,248	5,711	44,029	-18%

FULTON COUNTY PUBLIC LIBRARY SYSTEM
CIRCULATION REPORT
JUNE 2019

ORGANIZATION NAME	ADULT	JUVENILE	Y/A	OTHER	JUNE 2019 DATA	JUNE 2018 DATA	INCREASE/ DECREASE	PERCENT CHANGE	YTD 2019 CIRC	YTD 2018 CIRC	INCREASE/ DECREASE	PERCENT CHANGE
ADAMS PARK	34	28	18	1	81	2,772	(2,691)	-97%	11,085	10,893	192	2%
ADAMSVILLE/COLLIER HEIGHTS	1,516	1,022	126	6	2,670	2,248	422	19%	48,953	32,472	16,481	51%
ALPHARETTA	12,846	24,418	1,486	68	38,818	28,128	10,690	38%	159,998	125,961	34,037	27%
BUCKHEAD	6,620	5,494	298	19	12,431	21,284	(8,853)	-42%	79,168	82,990	(3,822)	-5%
CLEVELAND AVENUE	508	441	45	0	994	1,958	(964)	-49%	9,533	9,779	(246)	-3%
COLLEGE PARK	238	166	26	0	430	3,385	(2,955)	-87%	13,405	11,919	1,486	12%
DOGWOOD	2	0	0	0	2	2,209	(2,207)	-100%	126	11,368	(11,242)	-99%
EAST ATLANTA	2,810	5,354	331	21	8,516	6,636	1,880	28%	46,572	33,013	13,559	41%
EAST POINT	1,975	1,442	167	11	3,595	1,376	2,219	161%	5,048	19,090	(14,042)	-74%
EAST ROSWELL	12,487	16,073	834	43	29,437	16,983	12,454	73%	149,540	86,931	62,609	72%
FAIRBURN	996	1,416	119	5	2,536	1,007	1,529	152%	4,031	10,186	(6,155)	-60%
HAPEVILLE	412	514	44	1	971	1,235	(264)	-21%	6,791	6,976	(185)	-3%
KIRKWOOD	59	66	2	1	128	2,821	(2,693)	-95%	1,005	17,643	(16,638)	-94%
MARTIN LUTHER KING, JR	923	581	60	9	1,573	806	767	95%	10,440	4,730	5,710	121%
MECHANICSVILLE	468	447	45	1	961	2,421	(1,460)	-60%	6,676	12,736	(6,060)	-48%
METROPOLITAN	4,258	5,285	298	13	9,854	7,138	2,716	38%	53,921	36,518	17,403	48%
MILTON	9,378	21,646	1,132	28	32,184	23,270	8,914	38%	161,542	107,040	54,502	51%
NORTHEAST/SPRUILL OAKS	3,061	8,333	479	15	11,888	18,689	(6,801)	-36%	89,236	121,858	(32,622)	-27%
NORTHSIDE	3,532	6,144	374	28	10,078	12,650	(2,572)	-20%	69,073	66,319	2,754	4%
NORTHWEST	2,946	5,983	377	8	9,314	5,834	3,480	60%	46,146	30,084	16,062	53%
OCEE	5,923	14,929	1,328	119	22,299	28,005	(5,706)	-20%	139,453	164,602	(25,149)	-15%
PALMETTO	919	1,418	40	2	2,379	2,310	69	3%	14,956	10,809	4,147	38%
PEACHTREE	4,576	4,887	209	85	9,757	7,167	2,590	36%	54,519	43,525	10,994	25%
PONCE DE LEON	6,637	6,124	463	60	13,284	12,362	922	7%	70,571	69,159	1,412	2%
ROSWELL	889	744	96	2	1,731	21,435	(19,704)	-92%	10,540	125,593	(115,053)	-92%
SANDY SPRINGS	1,504	1,991	76	2	3,573	25,699	(22,126)	-86%	21,467	124,962	(103,495)	-83%
SOUTHEAST	1,557	2,695	104	0	4,356	3,344	1,012	30%	24,718	18,171	6,547	36%
SOUTH FULTON	3,192	4,492	271	7	7,962	7,387	575	8%	43,679	38,844	4,835	12%
SOUTHWEST	134	74	6	1	215	4,527	(4,312)	-95%	1,437	23,235	(21,798)	-94%
WASHINGTON PARK	53	27	1	0	81	1,811	(1,730)	-96%	449	10,998	(10,549)	-96%
WEST END	250	211	98	0	559	1,944	(1,385)	-71%	1,018	9,706	(8,688)	-90%
WOLFCREEK	4,881	7,471	794	49	13,195	11,082	2,113	19%	67,124	52,062	15,062	29%
BRANCHES TOTAL	95,584	149,916	9,747	605	255,852	289,923	(34,071)	-12%	1,422,220	1,530,172	(107,952)	-7%
CENTRAL	793	318	43	3	1,157	7,673	(6,516)	-85%	5,208	57,679	(52,471)	-91%
OUTREACH SERVICES	186	8	1	0	195	210	(15)	-7%	876	1,805	(929)	-51%
AUBURN AVENUE	1,032	370	33	2	1,437	2,699	(1,262)	-47%	13,447	19,695	(6,248)	-32%
SYSTEM TOTAL	97,595	150,612	9,824	610	258,641	300,505	-41,864	-14%	1,441,751	1,609,351	-161,352	-10%

FULTON COUNTY PUBLIC LIBRARY SYSTEM
SYSTEM STATS AT A GLANCE
JUNE 2019

AGENCY NAME	JUNE *CIRCULATION	TOTAL REGISTRATIONS	COMPUTER USAGE	LIBRARY VISITS	NUMBER OF PROGRAMS	PROGRAM ATTENDANCE	NUMBER OF MEETINGS	MEETING ATTENDANCE	VOTER REGISTRATIONS
ADAMS PARK	81	31	0	0	13	482	0	0	0
ADAMSVILLE/COLLIER HEIGHTS	2,670	129	1,795	5,749	18	491	4	41	0
ALPHARETTA	38,818	888	3,202	24,831	76	1,831	18	729	7
BUCKHEAD	12,431	419	1,140	9,020	14	640	20	120	0
CLEVELAND AVE	994	59	579	2,025	22	601	4	11	0
COLLEGE PARK	430	62	0	0	0	0	0	0	0
DOGWOOD	2	29	0	0	18	612	0	0	0
EAST ATLANTA	8,516	286	1,302	6,678	19	442	16	184	2
EAST POINT	3,595	329	0	0	0	0	0	0	0
EAST ROSWELL	29,437	611	1,903	14,584	54	1,218	19	181	2
FAIRBURN	2,536	286	0	0	0	0	0	0	0
HAPEVILLE	971	48	0	0	0	0	0	0	0
KIRKWOOD	128	53	0	0	6	164	0	0	0
MARTIN LUTHER KING, JR	1,573	88	1,660	9,020	20	802	0	0	0
MECHANICSVILLE	961	103	0	0	0	0	0	0	0
METROPOLITAN	9,854	239	5,281	13,515	40	1,136	48	1,064	0
MILTON	32,184	583	841	13,006	96	2,035	14	174	47
NORTHEAST/SPRUILL OAKS	11,888	1,283	0	0	0	0	0	0	0
NORTHSIDE	10,078	246	308	4,109	12	223	0	0	3
NORTHWEST	9,314	218	0	0	9	543	10	683	0
OCEE	22,299	531	621	19,370	39	1,102	0	0	4
PALMETTO	2,379	93	787	8,592	28	1,106	0	0	0
PEACHTREE	9,757	340	1,770	10,732	26	570	13	200	0
PONCE DE LEON	13,284	501	1,831	18,240	33	487	14	109	1
ROSWELL	1,731	389	0	0	17	210	0	0	0
SANDY SPRINGS	3,573	316	0	0	0	0	0	0	0
SOUTHEAST	4,356	210	2,185	12,177	53	1,300	25	288	0
SOUTH FULTON	7,962	509	3,944	12,791	27	1,378	40	460	3
SOUTH WEST	215	156	0	0	0	0	0	0	0
WASHINGTON PARK	81	27	0	0	7	407	0	0	0
WEST END	559	63	0	0	0	0	0	0	0
WOLFCREEK	13,195	354	2,227	14,695	55	1,254	34	1,088	18
BRANCHES TOTAL	255,852	9,479	31,376	199,134	702	19,034	279	5,332	87
CENTRAL	1,157	221	0	0	19	375	0	0	0
OUTREACH SERVICES	195	215	0	0	68	5,343	0	0	0
AUBURN AVENUE RESEARCH	1,437	3	288	3,250	25	1,649	11	87	0
SYSTEM TOTAL	258,641	9,918	31,664	202,384	815	26,401	290	5,419	87

FULTON COUNTY PUBLIC LIBRARY SYSTEM
SYSTEM STATS AT A GLANCE
2019 2ND QUARTER

AGENCY NAME	TOTAL CIRCULATION	TOTAL REGISTRATIONS	COMPUTER USAGE	LIBRARY VISITS	NUMBER OF PROGRAMS	PROGRAM ATTENDANCE	NUMBER OF MEETINGS	MEETING ATTENDANCE	VOTER REGISTRATIONS
ADAMS PARK	4,299	145	1,183	1,432	22	758	0	0	0
ADAMSVILLE/COLLIER HEIGHTS	5,433	367	5,993	14,029	43	805	21	253	0
ALPHARETTA	100,731	1,896	6,751	60,941	198	3,533	63	2,238	19
BUCKHEAD	37,339	1,282	2,865	19,310	79	3,490	74	511	2
CLEVELAND AVE	3,760	193	3,353	9,972	36	1,071	9	44	1
COLLEGE PARK	5,227	265	2,257	3,813	17	271	6	39	1
DOGWOOD	55	80	-	0	40	938	0	0	0
EAST ATLANTA	23,759	663	5,795	24,946	61	1,297	44	434	25
EAST POINT	4,463	500	895	4,050	41	2,510	0	0	0
EAST ROSWELL	76,507	1,380	5,439	26,596	193	4,086	62	606	28
FAIRBURN	3,529	493	-	0	0	0	0	0	0
HAPEVILLE	3,051	130	560	2,751	23	381	4	27	0
KIRKWOOD	565	139	-	0	32	616	0	0	0
MARTIN LUTHER KING, JR	5,198	234	5,458	27,303	26	1,072	0	0	0
MECHANICSVILLE	2,981	220	2,842	8,376	6	95	16	180	0
METROPOLITAN	27,964	563	16,100	41,203	95	1,992	170	3,148	0
MILTON	83,024	1,281	2,190	33,077	243	4,244	33	340	81
NORTHEAST/SPRUILL OAKS	37,519	2,203	844	28,068	69	1,278	2	32	0
NORTHSIDE	32,194	648	1,282	28,922	40	2,748	14	121	4
NORTHWEST	24,489	661	6,429	24,567	50	1,482	48	1,833	36
OCEE	67,336	1,586	1,993	58,110	134	3,597	1	6	8
PALMETTO	6,976	182	2,294	24,333	65	2,149	54	2,334	0
PEACHTREE	26,355	864	5,720	28,200	96	2,184	38	555	0
PONCE DE LEON	37,245	1,141	5,599	55,840	101	1,443	48	335	1
ROSWELL	5,078	894	-	0	45	492	0	0	0
SANDY SPRINGS	10,738	885	-	0	79	4,946	2	12	0
SOUTHEAST	12,160	384	6,636	36,251	110	2,379	61	694	0
SOUTH FULTON	22,176	1,297	12,084	58,019	64	2,690	83	883	9
SOUTH WEST	745	374	-	0	0	0	0	0	0
WASHINGTON PARK	218	68	-	0	28	1,059	0	0	0
WEST END	713	102	-	0	0	0	0	0	0
WOLFCREEK	33,646	824	6,629	42,206	141	2,411	84	2,658	48
BRANCHES TOTAL	705,473	21,944	111,191	662,315	2,177	56,017	937	17,283	263
CENTRAL	2,799	704	-	0	28	431	0	0	0
OUTREACH SERVICES	492	521	-	0	223	13,522	0	0	0
AUBURN AVENUE RESEARCH	8,176	11	816	8,114	62	3,358	31	237	0
SYSTEM TOTAL	716,940	23,180	112,007	670,429	2,490	73,328	968	17,520	263

ATLANTA-FULTON PUBLIC LIBRARY SYSTEM
Customer Service Comments
Quarterly Report
April, May, June 2019

	April	May	June	2nd Quarter Total	2018 Year to date (Jan-Jun)	2019 Year to date (Jan-Jun)
• Total Customer Comments Received:	63	50	99	212	872	482
• Types of Comments:						
▪ Compliment	7	7	14	25	92	46
▪ Suggestion	6	3	7	16	117	44
▪ Complaint	12	20	37	69	56	97
▪ Inquiry	38	20	41	99	622	285
• Format of Comments:						
▪ Emails	56	46	91	193	803	430
▪ Postcards	7	4	8	19	69	45
▪ Direct Contact					4	

ATLANTA-FULTON COUNTY LIBRARY SYSTEM

Customer Service Snapshot

- **212 comments were received during the quarter.** The majority of comments were directly related to service needs during the renovation process such as branch opening and closings, electronic resources, and parking concerns. The remainder of comments were directly related to services provided by staff resulted with an overall rating of excellent.
- A sampling of complimentary quotes received include:
 1. Alpharetta - “Excellent Service”.
 2. Buckhead – “Awesome Service”.
 3. Hapeville – “Job search assistance appreciated”.
 4. Metropolitan – “Staff patient and generous with knowledge”.
- **56 disappointments and suggestions for improvement** were received during this quarter indicating patrons felt the service they received that time was worse than what they had experienced in the recent past.
- A sampling of quotes received appears below:
 1. Several Branch Closing
 2. Parking



Revised*

Fulton County Library System 2019 HOLIDAY/CLOSING CALENDAR

DATE	DAY OF THE WEEK	HOLIDAY	DESCRIPTION
December 31, 2018	Monday	New Year's Eve	Holiday – Library Closed (Fulton County Closed)
January 1, 2019	Tuesday	New Year's Day	Holiday – Library Closed (Fulton County Closed)
January 21, 2019	Monday	Martin Luther King, Jr.	Holiday – Library Closed (Fulton County Closed)
February 18, 2019	Monday	President's Day	Holiday – Library Closed (Fulton County Closed)
April 21, 2019	Sunday	Easter	Holiday – Library Closed
May 27, 2019	Monday	Memorial Day	Holiday – Library Closed (Fulton County Closed)
July 4, 2019	Thursday	Independence Day	Holiday – Library Closed (Fulton County Closed)
September 2, 2019	Monday	Labor Day	Holiday – Library Closed (Fulton County Closed)
September 24, 2019*	Tuesday*	Staff Development Day	Library Closed
October 14, 2019	Monday	Columbus Day	Holiday – Library Closed (Fulton County Closed)
November 11, 2019	Monday	Veterans Day	Holiday – Library Closed (Fulton County Closed)
November 27, 2019	Wednesday	Thanksgiving Holiday	Library Closes at 6:00 p.m.
November 28, 2019	Thursday	Thanksgiving Holiday	Holiday – Library Closed (Fulton County Closed)
November 29, 2019	Friday	Thanksgiving Holiday	Holiday – Library Closed (Fulton County Closed)
December 24, 2019	Tuesday	Christmas Holiday	Holiday – Library Closed (Fulton County Closed)
December 25, 2019	Wednesday	Christmas Holiday	Holiday – Christmas Day (Fulton County Closed)
December 31, 2019	Tuesday	New Year's Eve	Holiday – Library Closed (Fulton County Closed)
January 1, 2020	Wednesday	New Year's Day	Holiday – Library Closed (Fulton County Closed)