



BOARD OF TRUSTEES

MEETING
INFORMATION PACKET

SEPTEMBER 23, 2020



TABLE OF CONTENTS

TOPIC	PAGE #
BOT MEETING AGENDA	3
BOT MEETING MINUTES – AUGUST 26, 2020	4-25
DIRECTOR'S REPORT	26
MONTHLY FINANCIAL REPORT – TOTAL LIBRARY	28
MONTHLY FINANCIAL REPORT – BY ORG TYPE	29-30
MONTHLY USAGE SUMMARY	31
MONTHLY CIRCULATION REPORT	32
MONTHLY SYSTEM STATS-AT-A-GLANCE	33



VIRTUAL MEETING
DUE TO GOVERNMENTAL GUIDELINES REGARDING COVID-19

FULTON COUNTY LIBRARY SYSTEM
BOARD OF TRUSTEES VIRTUAL MEETING
SEPTEMBER 23, 2020 – 4:00 P.M.
AGENDA

- I. Call to Order
- II. Meditation Moment
- III. Public Comments
- IV. Adoption of Agenda* Doc. #20-43
- V. Approval of Minutes – August 26, 2020* Doc. #20-42
- VI. Chairman’s Report
- VII. AFPL Foundation Update – Nina Radakovich
- VIII. Construction/Renovation Report – Paul Kaplan
 - Contractor
 - Albion Scaccia** Hapeville
 - Winter Johnson** Central
- IX. Director’s Reports Doc. #20-46
 - A. Monthly Financial Report Doc. #20-44
 - B. Monthly Usage Summary Doc. #20-45
- X. Committee Reports:
 - A. Library Visitation – D. Chip Joyner, Vice Chairman
 - B. Bylaws and Rules – Priscilla Borders and Nina Radakovich
 - C. National and State Developments – Linda Jordan and Joe Piontek
- XI. Unfinished Business
 - A. Curbside Service – Update
 - B. Programming Policy – Update
- XII. New Business
 - A.
- XIII. Adjournment

*Action is anticipated on this item

Doc. #20-42



FULTON COUNTY LIBRARY SYSTEM
VIRTUAL BOARD OF TRUSTEES MEETING
AUGUST 26, 2020 – 4:00 P.M.

Cormier Court Reporting, LLC
Snellville, Georgia 30039
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Members Present	Bailey, Phyllis D., Chairman Borders, Priscilla Jordan, Linda Joyner, D. Chip, Vice Chair Kaplan, Paul Pointek, Joe Radakovich, Nina
Members Absent	Denson, Damian J.
Also In Attendance	Holloman, Gayle H. – Executive Director Claxton, Zenobia –Assistant to Director’s Office Lamikanra, Adebola – County Attorney Strange, Claudia – Marketing Director
Visitors:	(Six Virtual Participants)

Chairman Phyllis D. Bailey called the meeting to order at 4:00 p.m.

Transcript Legend

--	Break in speech continuity
(sic)	Exactly as said
(phonetic)	Exact spelling unknown
**	Inaudible
	Quoted material is typed as spoken.
. . .	Trailing in thought. Incomplete sentence

TABLE OF CONTENTS

CALL TO ORDER.....	5
MEDITATION MOMENT.....	5
LIBRARY PRESENTATION	5
PUBLIC COMMENTS.....	7
20-38 ADOPTION OF AGENDA.....	9
MOTION.....	11
20-37 APPROVAL OF MINUTES FROM REGULAR MEETING OF AUGUST 26, 2020.....	11
MOTION.....	12
CHAIRMAN’S REPORT.....	12
AFPL FOUNDATION REPORT – UPDATE	12
CONSTRUCTION/RENOVATION REPORT – PAUL KAPLAN.....	13
20-41 DIRECTOR’S REPORTS.....	14
20-39 MONTHLY FINANCIAL REPORT.....	15
20-40 MONTHLY USAGE SUMMARY.....	15
COMMITTEE REPORTS.....	19
LIBRARY VISITATION – D. CHIP JOYNER, VICE CHAIRMAN.....	19
BYLAWS AND RULES – PRISCILLA BORDERS AND NINA RADAKOVICH.....	20
NATIONAL AND STATE DEVELOPMENTS – LINDA JORDAN AND JOE PIONTEK.....	20
UNFINISHED BUSINESS.....	20
NEW BUSINESS.....	20
ADJOURNMENT.....	22
MOTION.....	22

(VIRTUAL MEETING BEGAN AT 4:00 P.M.)

CALL TO ORDER

CHAIRMAN PHYLLIS D. BAILEY: Good afternoon, Board Members. It is my pleasure to call our Virtual Meeting of the Fulton County Library System Trustees Board Meeting to order.

MEDITATION MOMENT

CHAIRMAN PHYLLIS D. BAILEY: The Moments of Mediation concerns doing a good job.

Every job is a self-portrait of the person who does it. Autograph your work with excellence. Many performers have their main focus on an audience. Let us take a different approach. Try to do the best work of your life for the most unresponsive audience, because your work will be of such high quality, no one will be able to deny the wonder of a job well done. You will always be able to find excuses for mediocrity. In fact, a person intent on justifying a bad performance usually has excuses lined up before the final curtain. Choose instead to put your full energy into your performance. Your extra effort will turn an average performance into something outstanding. Aww, the joys of a job well done. This is true satisfaction.

Thank you.

LIBRARY PRESENTATION

CHAIRMAN PHYLLIS D. BAILEY: At this time, we will have a Special Presentation by Mrs. Strange.

MRS. CLAUDIA STRANGE: Thank you very much. I'm just going to take a second to share my screen.

(WHEREUPON, the Library Presentation is shown
to the Board of Trustees.)

MS. LINDA JORDAN: I have a question. So what -- how are we going to use it now?

MRS. CLAUDIA STRANGE: So still kind of in discussion about that. Mrs. Holloman, do you want to share a little bit about that?

MRS. GAYLE H. HOLLOMAN: Well, we haven't fully decided. We're working with -- there are lots of ideas that have been thrown around. And we want to work with the County leadership and get back to you and get your ideas about what their ideas are. We're just trying to figure out the best way to do it. So we'll let you know. We don't want to put it out to the masses just yet, because, actually, we want to add some of the rest of them from before; the ones that had reopened just slightly before those. So at some point, we'll need to upgrade it -- or update it, rather. So, anyway, we'll keep you informed.

Fulton County Library System
Virtual Board of Trustees Regular Meeting, 26 August 2020

MS. LINDA JORDAN: Thank you.

MRS. GAYLE H. HOLLOMAN: Thank you so much, Claudia. Here, again, that -- Rachael knows how much we appreciate it and what a great job she did.

MRS. CLAUDIA STRANGE: I sure will. Zenobia, I'm just going to end my meeting. I think it will turn it right back over to you once I get off.

MRS. ZENOBIA CLAXTON: Okay.

MRS. CLAUDIA STRANGE: Thank you, everybody. Have a great day. Nice seeing you all.

CHAIRMAN PHYLLIS D. BAILEY: I want to ask Claudia a question before she goes.

MRS. CLAUDIA STRANGE: Sure.

CHAIRMAN PHYLLIS D. BAILEY: Are the rest of the libraries going to be included?

MRS. CLAUDIA STRANGE: So we just did the libraries that reopened while we were closed for COVID just so that we could have something to share should we need it for whatever purpose, depending on how long we continue to remain closed. We did not include any that already had like a proper reopening celebration and, you know, an event associated with it and all that stuff. So pretty much anything that opened for some kind of service, albeit just curbside for now. After Roswell, was included in this video.

Right now, I don't have a plan to go back and reshoot unless we have something to use it for in the future.

MRS. GAYLE H. HOLLOMAN: But that's what we need to hold to for right now. But right now, Hapeville and Central are the last two to reopen from curbside service. I'm not sure if Central will be curbside. We have to figure out exactly what it will look like for Central, but we do know that Hapeville will open with curbside service unless things change.

MS. LINDA JORDAN: My thoughts are, if possible, maybe at some point we can go back and do all the libraries. It might be something that we could put on our website to show people what the libraries look like inside.

MRS. GAYLE H. HOLLOMAN: Right. I think that would be -- I think we could work toward that, but it takes a lot of work.

MRS. CLAUDIA STRANGE: Any more questions for me?

All right. I will turn it back over to Zenobia. Thank you guys. Appreciate your time.

MRS. ZENOBIA CLAXTON: Okay. Mrs. Bailey, it's on to you.

CHAIRMAN PHYLLIS D. BAILEY: I want to be sure that all the libraries will be included in such a presentation, because there are some ideas floating that we have that we will show to the

entire public, and we want to include all of the libraries when we do that.

Thank you, Claudia, for an extraordinarily good job. I really like the music and the vocal that went with it. You did an excellent job with the presentation.

She may not hear me now, because she's probably gone. In any event, let's move on.

PUBLIC COMMENTS:

CHAIRMAN PHYLLIS D. BAILEY: Public Comments. I think, Zenobia, you said there were two?

MRS. ZENOBIA CLAXTON: Yes. Okay. The first one I have was from David Suitts, S-U-I-T-T-S (spelling), and he says: With whom should library patrons communicate regarding construction and opening of the Central Library?

The second comment I got was from Donna Renfroe-Lawson. It was submitted on Tuesday. And she states: There are questions regarding an administration of library services during COVID-19 that require answers that should be quick to access but are not. For example, one, when was the meeting held and where is the documentation that allegedly includes the Library Board of Trustees and their input in which expelled me, Donna Renfroe-Lawson, from library services, per County Attorney, Patrise Perkins-Hooker? Number two: How will you provide County Attorney, Patrise Perkins-Hooker's current policy information? She sent me an outdated paperwork. The next one: Why must attendees of this Board Meeting be required to have a Zoom account? I'm suggesting that it provides an unnecessary obstacle when you might consider using the same systems that the BOC utilizes for all public to engage with them. This is a technical error. It's been since resolved. Her third question: Who is responsible for the fines or fees of late or lost material that the Atlanta Public School Class Pass project is allowed to avoid their student population not to pay?

That action resonates as segregating, discriminatory, and unjust at minimum, against other library cardholders.

Number four: What must the public do to access entry into the library for computer usage? Users are experiencing unexpected costs through the censorship price of the phased-in planning as activating. I suggest that a reservation system with responsible staff monitors be put into force immediately.

I am, because God is. Donna Renfroe-Lawson. Concerned that you all do COVID-19 better. It does not discriminate.

That's all I have.

CHAIRMAN PHYLLIS D. BAILEY: Thank you.

Concerning the first question, the gentleman who asked who to get in touch with. Would you read that one again so that I can respond to that?

MRS. ZENOBIA CLAXTON: Okay. David Suitts. With whom should library patrons communicate regarding construction and opening of the Central Library?

CHAIRMAN PHYLLIS D. BAILEY: Well, the Central Library, of course, is not quite ready for opening as yet. And I think that -- Mrs. Holloman, would that be you or do you want the Board to take that up?

MRS. GAYLE H. HOLLOMAN: No. I'm fine, Madam Chair. This is Gayle Holloman. We do not have a firm date yet for the reopening of the Central Library. Right now, the Central Library and the Hapeville Library's new build are planning to open sometime in the fourth quarter. We do not have dates set, but as soon as we do, we will let you know. It does take a lot of work for Central. And Hapeville was one of the latter projects, so they are still fully engaged. There's been no down time, and we are expecting that they will reopen -- or open in some fashion before the year ends.

CHAIRMAN PHYLLIS D. BAILEY: Thank you. I hope that that answers the gentleman's question.

Now, concerning Mrs. Lawson's question. Zenobia?

MRS. ZENOBIA CLAXTON: Okay. Number one: When was the meeting held and where is the documentation that allegedly includes the Library Board of Trustees and their input in which expelled me, Donna Renfroe-Lawson, from library services, per County Attorney, Patrise Perkins-Hooker's Notice.

CHAIRMAN PHYLLIS D. BAILEY: I think that the Board did not expel her, if she was expelled, or whatever the situation was. She's contacting the County Attorney. Perhaps, that's where the answer lies.

Mrs. Holloman, do you have anything you need to add?

MRS. GAYLE H. HOLLOMAN: No. I do not.

CHAIRMAN PHYLLIS D. BAILEY: I think that that question should be answered from the perspective of where the expulsion, whenever that was, came from. And so, if it's the County Attorney or the -- Mr. -- well, the County Attorney would be the one, really, to talk to her about that. What's the other one?

MRS. ZENOBIA CLAXTON: Number two: How will you provide CA Patrise Perkins-Hooker's current policy information? She sent her an outdated paperwork.

CHAIRMAN PHYLLIS D. BAILEY: Hooker?

MRS. ZENOBIA CLAXTON: Yes.

CHAIRMAN PHYLLIS D. BAILEY: Mrs. Holloman?

MRS. GAYLE H. HOLLOMAN: She is the County Attorney.

CHAIRMAN PHYLLIS D. BAILEY: Okay.

MRS. GAYLE H. HOLLOMAN: There, again, Madam Chair, I think it goes back to what you were saying about getting back in touch with the County Attorney.

CHAIRMAN PHYLLIS D. BAILEY: Okay. So that's the County Attorney also.

Third one?

MRS. ZENOBIA CLAXTON: Third one: Who is responsible for the fines or fees of late or lost material that the Atlanta Public School Class Pass project is allowed to avoid their student population not to pay?

MRS. GAYLE H. HOLLOMAN: That was a partnership that the Library System made within our public schools. We're trying also to do it with Fulton County Schools. It was done in a way so that students can be encouraged to read and to be able to have access to materials without the fear of being fined for things that they have that might have come back late.

We know that a lot of children are not able to afford those types of fees, that parents may not be able to. So we wanted to take away the obstacle of children not being able to get things to check out and read. Because we wanted to push reading; we want to foster reading and a love of reading and the need for reading as opposed to being collectors of fines with regard to children who do not work.

CHAIRMAN PHYLLIS D. BAILEY: The next one?

MRS. ZENOBIA CLAXTON: Number four: What must the public do to access entry into the library for computer usage?

MRS. GAYLE H. HOLLOMAN: Right now, we have been approved through the Board of Trustees, as well as the Board of Commissioner, that our procedure will continue, and that is to offer curbside service. And that is where we are. And that is for the safety of patrons and staff.

MRS. ZENOBIA CLAXTON: That's it.

CHAIRMAN PHYLLIS D. BAILEY: Thank you.

20-38 ADOPTION OF AGENDA

CHAIRMAN PHYLLIS D. BAILEY: Okay. Will we look at our agenda? Are there any additions or deletions that you wish to make?

MR. PAUL KAPLAN: I have one addition. This would be under New Business.

CHAIRMAN PHYLLIS D. BAILEY: Okay.

MR. PAUL KAPLAN: Under Programming Policy, I would put down Revision of Our Naming Policy.

CHAIRMAN PHYLLIS D. BAILEY: The Revision of Naming Policy. Okay. Anything else?

MR. JOE PIONTEK: I just needed some information -- and this is probably not New Business -- but I just needed to ask about the available laptops that we have for checking out. It might actually go with that last question. But how many laptops do we have? Where do you get them? And are they just going to be throughout the County evenly -- not evenly -- I just lost myself. But, anyway, that's what I -- I wanted to ask that question to you, Gayle. If you know the answer or if there's someplace I can look it up, that'd be great.

MRS. GAYLE H. HOLLOMAN: We have -- we've had for a long time, for at least a good year, these items were still checked out; people actually checkout before we began curbside service. We have a hundred and twenty Chrome books and a hundred and twenty Hotspots. They are all checked out throughout the County, and they were not a situation where they were divided. It was a situation where if you needed it, it could be sent to you as a whole or whatever, and you would come and pick it up or arrange for pickup. So that's how the checkouts were made.

We didn't send a certain number to a certain location or anything like that. We just made them available, and as people needed them, they were able to check them out. And they are still checked out. They have remained check out during this entire time.

MR. JOE PIONTEK: So they're all checked -- okay.

MRS. GAYLE H. HOLLOMAN: Yes. We'd love to have more, but right now, that's where we are.

MR. JOE PIONTEK: Was there any -- they were asking me about this up north here about giving computers to people that don't have access, you know, for the kids that can't do their online work. Did we talk about adding more? I thought we had at one point, but I don't...

MRS. GAYLE H. HOLLOMAN: Yes.

MR. JOE PIONTEK: Maybe it was wishful thinking.

MRS. GAYLE H. HOLLOMAN: Yes. It's been kicked around. The school systems are providing Chrome books and Hotspots to their students. So in most cases, what we've found were people who somehow had either misplaced them, the ones that they had lost, but that the school had given them that they had lost. At that point, they needed to borrow ours. But the schools are actually providing those in the school systems that are closely related with us.

So we did make those available, the one hundred and twenty in each case. And if we had more, we could definitely use them.

But the schools are providing them in APS, as well as Fulton County.

MR. JOE PIONTEK: Super. Thank you.

MRS. GAYLE H. HOLLOMAN: And, also, as far as Hotspots go, Comcast -- and we made that known -- Comcast has been a provider of free and/or reduced costs for Hotspots for -- at least for Wi-Fi connections.

MR. JOE PIONTEK: I heard something about that program.

CHAIRMAN PHYLLIS D. BAILEY: Are there any other additions or corrections to the agenda? If not, may I have a motion for acceptance of the agenda?

MOTION

MR. PAUL KAPLAN: I make a motion to accept the agenda as corrected -- with additions.

MS. LINDA JORDAN: I second it.

CHAIRMAN PHYLLIS D. BAILEY: Who seconded it?

MS. LINDA JORDAN: Linda Jordan.

CHAIRMAN PHYLLIS D. BAILEY: Who was it that seconded it? Moved by Mr. Kaplan. Seconded by Ms. Jordan that the agenda be adopted with revisions and/or corrections or additions. All in favor?

(Whereupon, all said aye.)

CHAIRMAN PHYLLIS D. BAILEY: Thank you. Objections? Motion carries. Thank you.

20-37 APPROVAL OF MINUTES OF THE REGULAR MEETING OF JULY 22, 2020

CHAIRMAN PHYLLIS D. BAILEY: Now, the minutes. If you'll look over your minutes and see if there are any additions or corrections.

I have, I think, about two corrections. I spoke with Zenobia about the one correction to be made as to the people in attendance. And I want to be sure that the correct titles are added. Mrs. Holloman has been Executive Director for almost a year, so there's no excuse for her being listed as Division Manager. And I'd like her to be listed first.

The second thing that I had was on page 14. There's a listing talking about -- it's just a matter of changing a word. It says: creating an aggression situation. It should be aggressive. That's under the Chairman, near the bottom of the page.

Did you get that?

And on page 17, Mrs. Gayle Holloman -- at the bottom of the page -- is staying firm we don't need right firm.

Any other corrections or additions to the minutes?

Hearing none, may I have a motion for acceptance with corrections?

MOTION

MR. PAUL KAPLAN: So moved.

CHAIRMAN PHYLLIS D. BAILEY: Moved by Mr. Kaplan. Do I have a second? If there's no second, it will not be approved.

MR. D. CHIP JOYNER: Second.

CHAIRMAN PHYLLIS D. BAILEY: Seconded by Mr. Joyner that -- I'm sorry? Was there a concern?

MR. JOE PIONTEK: I heard Chip second it.

CHAIRMAN PHYLLIS D. BAILEY: I heard him second it. But then there's something said after that. That is what I was asking about. No? Well, the minutes will be -- you have a motion by Mr. Kaplan. Seconded by Mr. Joyner that the minutes will be approved as amended for corrections and/or additions.

Any questions? All in favor?

(Whereupon, all said aye.)

CHAIRMAN PHYLLIS D. BAILEY: Opposition? Motion carries. Thank you.

CHAIRMAN'S REPORT

CHAIRMAN PHYLLIS D. BAILEY: As for my report, I have very little because I've done very little since last month. I'm glad that the reading theme situation has ended. Please, let's not have any more political input. We can do without that difficulty. So let's stick to those who are non-political or who are or may be in office, Commissioner.

I have nothing else more to say, other than I'm rather old school, as many of you know. And I would ask if you would, please, when members of the Board are speaking to each other, we are on a first name basis. But please, staff members, when you refer to Mrs. Holloman, please refer to her as Mrs. Holloman, unless she has given you permission to do otherwise.

Other than that, there's no more that I have to say.

Thank you.

AFPL FOUNDATION UPDATE - NINA RADAKOVICH

CHAIRMAN PHYLLIS D. BAILEY: The Foundation Update. Judge Nina?

MS. NINA RADAKOVICH: Yes. Thank you.

I have very little to say about the Foundation right now. We have been moving ahead with our Growth Committee. Two of our subcommittees had meetings in the last two weeks and we are getting into more detail about how to go about raising more money and the next steps we should take.

So we're working on that. Things look good. We have several people in the community who know a lot about fundraising; they're lending their expertise.

We also have an Interim Executive Director, Peter Pearson, who has been a consultant for us for on and off the last two years, and he knows everything about Foundations. And he has seen Foundations go from being small, with very little money for the library, into large -- raising a million dollars a year, plus. Like, Seattle, Nashville, Charlotte, they all make lots of money. And part of the key to that is they have full-time staff. So it's a puzzle to figure out which comes first, the staff or the money.

So part of the Growth Committee's work is finding people in this area who appreciate the need for that and who will help us get full-time staff who can then help us fundraise.

So it looks really good. We're learning what we need to do.

And we have resources, people who want to help. And it's coming along very nicely. So I will continue to report to you.

CHAIRMAN PHYLLIS D. BAILEY: Good. Thank you.

CONSTRUCTION/RENOVATION REPORT - PAUL KAPLAN

CHAIRMAN PHYLLIS D. BAILEY: Construction and Renovation. Mr. Kaplan?

MR. PAUL KAPLAN: There's not much to say. We have -- and Gayle, you can correct me -- we have curbside services in thirty-two libraries; and I correct? It's great.

MRS. GAYLE H. HOLLOMAN: That's correct.

MR. PAUL KAPLAN: It's great. There is ongoing work in all the libraries that are going on. But the way things are going outside, what happens around the area, I would say by the time they're ready to go inside, they'll all be completed. We're getting close to Hapeville and Central. Central Library is coming up. I think everything by the end of this year will be opened -- at least curbside. I don't know where we're going from that point. But it's great. It's -- I'm not saying the construction is behind us. But the main problems and all the things we have is past us, and now we just finish up and we, of course, have punch lists that are probably about a hundred, two hundred pages. I never look at the punch list. But we're going there.

And you saw from the video what has been done. It's too bad -- the only thing that video is missing is what it was before, what it looked like, and now what it looks like today. You wouldn't even recognize it.

But my hat off. Thanks, everybody, especially Gayle, being at this thing every day, morning and night. But it's turned out great. I think everybody is going to enjoy it. We might not have that big ribbon cutting, but when they walk in there,

they're going to be what they call a WOW factor. They're just really going to love it.

Other than that, that's it. We'll keep tabs on the other two, and we'll go from there. Any questions? You got anything to add, Gayle?

MRS. GAYLE H. HOLLOMAN: Well, basically what you've just said. I mean, I'm just so excited about the fact that we've reached this pinnacle of the whole process. To be down to Hapeville and Central is just -- I didn't think we'd ever see the day, basically. So much as happened.

And right now, there is still a lot of punch list, as you just mentioned Mr. Kaplan, but that's all that's going to happen until we pretty much get out of warranty with things. They're going to always be checking on things for at least a few more months. And that's a good thing. Because, you know, really, they need to do that.

But everybody's excited about it. The staff's back. We're doing the curbside services. People are responding to it. And we're just very grateful that the patrons have been patient. We knew curbside would be -- would have a lot of concerns because they can't come inside the building and all that. We knew that just having it six hours a day, Monday through Friday, was not enough. So now we've expanded to 10 to 7 on Mondays and Tuesdays and then Wednesday through Saturday, 10 to 4. So that's allowing people who work to come afterhours. It's also allowing people the weekend to be able to come and checkout books through the Holds process.

So we want to move into other phases. But for the safety and health of everybody, we are watching what we're being told through local, state, and national governmental concerns and the media, as well as the CDC.

So we're trying to follow the guidelines to make sure we can keep people safe. We do not want to have a lot of cases in our -- or any cases, if at all possible -- in the Library System, of COVID-19. And we certainly don't want to affect or infect any of our patrons. So we're just trying to be as cautious as can be -- as is possible right now.

And we're following the lead of a lot of Library Systems around the nation, several of them right here in this area who started out doing a lot more than we were doing and had to go back to curbside. So we're just trying to take it a day at a time and make sure that we are responsive as much as possible.

MR. PAUL KAPLAN: Thank you.

MRS. GAYLE H. HOLLOMAN: Thank you.

20-41 DIRECTOR'S REPORTS

20-39 MONTHLY FINANCIAL REPORT**20-40 MONTHLY USAGE REPORT**

CHAIRMAN PHYLLIS D. BAILEY: Okay. Mrs. Holloman. The Director's Report?

MRS. GAYLE H. HOLLOMAN: Yes. Well, we have those six libraries that were the last ones to reopen. And you saw them in the video today. I'm just glad that Mr. Joyner thought about asking about that last month.

I do want to call your attention to the cover of -- you should have received those in the mail -- but the cover of your minutes from last month and today's agenda has an employee in her PPE delivering bags to a car. And that's exactly what we do -- or they do. And this took place at the Southeast Atlanta Library, so just so you know where that was happening. The car drove up; she was prepared. They were doing a special feature called, Book Club in a Bag. And that was really nice of them to be able to put all that material in the bag and give it to those who were a part of that group that's reading a particular item -- particular book.

So that's basically how we do it when people drive up. And that's what they're used to seeing. We have information outside with signs that tell them to call so that we know they're out there and they're ready for the items. And then the staff takes it out to the car, dropping it either in the trunk or on the back seat of the car. So that's been -- it's been working very well for us overall.

We also included in those book bags information about -- bookmarks and other flyers and information about whatever is going on; about how to use the website; about the new virtual products that we have, so that they will be able to stay abreast of what's going on; how to use curbside service and all of those details. They receive that type of information. So the bags are stuffed by the staff and then they're made ready with people's items with their names on it so that they can be ready for them to pick up.

During the month, we had sixty-three library staff who participated in assisting registrations and elections during Early Voting, which was July 20th through August 7th, and then on the actual election day on August 11th. We know that we're going to be called upon. We've already received notification of different assignments that the library staff will be working during the Early Voting, which is coming up in September. So we'll have September the 8th through September 25th for Early Voting, and then the voting day on 9-19 is what I have listed. Some of our libraries, Buckhead, College Park, Cascade,

Metropolitan, Northwest, and Ponce de Leon will participate. That's six of our libraries will participate in that Early Voting. And that's a Special Election for the Georgia 5th Congressional District. So that's what that's all about. But we will be asked -- or have been asked -- to participate through the rest of the year in those elections that come up in October, late September, October, and then, of course, the General Election, the main presidential election in November, November 3rd.

Also, there may be some runoffs in December. We don't know, of course, the dates yet. And they're expecting that there could be one in January, in early January. So we are lined up to be a part of that. It's not just the library. It's also other departments within the County. And we've just -- we're starting now to make plans to try and make sure that we can accommodate our curbside service, as well as be a part, a significant part, of what's going to happen with the elections.

The Ask a Librarian, we call it Lib Answers. It's going along very, very well. We have it aligned now with the opening hours of curbside service so that that would not be problematic for people. It's not done on Sundays anymore, but it will be done all during the week, according to the same hours that we do curbside service. And that was so that it would align with when staff is available. Because, as you know, when staff works Saturdays, they have to have a day off between Wednesday and Tuesday, so we're trying to make sure we can coordinate everything so that there are people available to make those services possible.

And if for any reason, the service has ended for the day, people are able to leave their email messages -- or their voicemail messages rather -- or emails, either one. For twenty-four hours, they will -- we are supposed to be able to answer them within twenty-four hours. So they can be guaranteed that there will be someone to get back with them. The answer may not be complete, but that we will at least get back to the person within twenty-four hours and then try to resolve whatever the question may have been.

Right now, the questions have been -- what I've been told -- have been not -- not difficult. They've been ones that the staff can pretty much answer quickly and then move forward to the next question. Every now and then, they get a little stumped. They may have to do a little bit more research. But for the most part, it has not been difficult to handle. We have about thirty librarians who are doing that now. And we will expand as we need to.

The staff is continuing to work very hard on preparing Virtual programs and Readers Advisory Materials and all that type of thing. I think that's very exciting. Those are some things that we really didn't get a lot of time to spend -- didn't have a lot of time to spend on in -- prior to COVID-19. So it has really awakened a lot of opportunities. It's awakened a lot of interests in -- that staff have now. And I'm just very excited about the possibilities. And the staff seems to be excited as well.

We are still working on an upgrade to the website. It does take a lot to get that done. We were thinking that between late September and early October we would have something to roll out that you can see. We're going to look a lot leaner and cleaner and it's going to be a lot easier for people to manipulate so that it's more user-friendly.

We're looking at other Library Systems around the country to get an idea of just what kind of library website pages are used the best and how they are user-friendly. And there are some that we ourselves have used and we find them to be very good.

So we're really taking a lot of time. We've got quite a number of committees that have been developed. So depending upon the area that might be needed to be upgraded, there's staff assigned, at least three to four staff persons assigned to various pages that will be needed on the website. And we'll probably continue to work on it through December. But we will have some of the major pages and people will not be able know what's being worked on. They'll just be able to see the results that are out there as they go forth, and then gradually, things will change and they'll see them upgraded.

So it's really exciting that we're able to do that. And I'm appreciative of the fact that the Commission allowed the funding of that, along with the I.T. Department.

Staff has also spent quite a lot of time over the last month, since March, working on -- working through webinars to get training and they've done a lot of teleconferencing. That was training provided by our Training Department, as well as via different webinars.

So that has served us very well, and I think it's -- and I think something that we definitely need to continue to do.

I'm trying to think. So, basically, it comes down to we are still offering Curbside Service; the Book Drop, and that's for contactless material drop-off, with a twenty-four hour quarantine; Virtual Programming; and Ask a Librarian, those continue to be our four service points that we're able to offer at this time.

As I said, the public has been very responsive. We did receive some comments, throughout this whole process, of people asking questions and wanting to have a lot more than that. But they seem to now have understood it and they are taking advantage of it.

We get over a thousand items picked up a day in total. And various libraries get, of course, a little bit more traffic than others. And then the six that just came onboard, are going to increase, I'm sure, in the number of items picked up, that they have to get back into the Holds mix so that people would know to put items there to be picked up.

And so, hopefully, within the next week or two, we'll see some significant uptick in the items that are available to be picked up at those libraries. That would be Buckhead, Northside, Northeast Spruill Oaks, East Atlanta, Ponce, those libraries. Any questions?

I did want to talk about -- ask you if there were any questions about the Financial Report. We're at about eleven million dollars now in our budget balance, continuing to pay those things that we are required to pay. And other expenditures will soon be involved in the budget preparations for 2021 That got a little bit delayed. There were some meetings scheduled, but then they're going to be rescheduled. So we'll be a part of that discussion as we move on. And we'll continue to ask for enhancements, even if we don't quite know if we have a chance of getting them. But we always try to make sure that they know the things that we feel we need.

And the Foundation has been very much involved with the library through me and through Amanda Densmore and Cheryl Small in the sense of talking with us and working with us on ideas and how -- things that we might need, a wish list or what have you, how we see the library and the Foundation working together. And I'm very appreciative of that. Because I think that only by working together can we come to something, some sort of an agreement on things. And when we get into a Strategic Plan and that type of thing, we've talked with them about that. So there are a lot of opportunities. There's a lot of possibilities. And I think that the Foundation is very excited. And we're excited. And I just think we've got a lot that can happened. And I'm just very -- I'm joyed by the fact that they have such an interest and such enthusiasm. And I think every single one of them have the same enthusiasm that every single one of you have for our libraries. And that can only take us higher. And so, thank you, and thank them.

CHAIRMAN PHYLLIS D. BAILEY: Thank you very much, Mrs. Holloman. And I want to say a special thanks to Judge Nina, because it is only because of your enthusiasm, your direction, that we have gotten to this point. And I certainly believe that this has made our libraries much more receptive and overt help for the communities that they serve. Thank you both very much.

COMMITTEE REPORTS

LIBRARY VISITATION - D. CHIP JOYNER, VICE CHAIRMAN

CHAIRMAN PHYLLIS D. BAILEY: Are there any questions or concerns? If not, we will move on to Committee Reports. Mr. Joyner?

MR. D. CHIP JOYNER: Well, I don't really have much to report, or really anything to report. But I just want to say, Gayle, thank you so much for coordinating those video tours. That's outstanding. Couldn't ask for more. And it gave everyone a chance to see everything at the same time. Are those videos being shared with the Board of Commissioners as well?

MRS. GAYLE H. HOLLOMAN: We can make that happen. Yes, we can do that.

MR. D. CHIP JOYNER: Okay. That was great.

MRS. GAYLE H. HOLLOMAN: Thank you.

MR. D. CHIP JOYNER: If there are any field shots of previously, like Mr. Kaplan -- like Paul said, that would be great, just to see before and after.

MRS. GAYLE H. HOLLOMAN: Before and after. I think that Marketing has some before and after pictures, but -- and if they don't have it, I believe that Al Collins and his Program Management Team will have them. So I can check into that as well.

MR. D. CHIP JOYNER: Okay. I did get by the Ponce location to vote. They did let me take a little tour. They were reluctant, but I did have my badge with me, but they did let me. They called someone to check. But it looks really, really nice.

MRS. GAYLE H. HOLLOMAN: Well, that's good. I'm glad.

MR. D. CHIP JOYNER: And I know, particularly, at that location, safety was always a concern. There were spots where you just never knew what you would see when you would turn the corner. But now with the lower shelves and just the open space, I just know families in the area will be very pleased when they see it.

MRS. GAYLE H. HOLLOMAN: I certainly hope so. I believe that to be the case. We're trying to make it so that you have a good birds-eye view of every place. You don't have too many nooks and crannies that are no observable. And I think it's going to serve us well.

CHAIRMAN PHYLLIS D. BAILEY: Thank you both very much. Anybody have any questions for Mr. Joyner?

CHAIRMAN PHYLLIS D. BAILEY: Okay.

BYLAWS AND RULES - PRISCILLA BORDERS AND NINA RADAKOVICH

CHAIRMAN PHYLLIS D. BAILEY: Bylaws and Rules. Mrs. Borders and Judge Nina?

MS. NINA RADAKOVICH: We have nothing to report.

CHAIRMAN PHYLLIS D. BAILEY: Thank you.

NATIONAL AND STATE DEVELOPMENTS - LINDA JORDAN AND JOE PIONTEK

CHAIRMAN PHYLLIS D. BAILEY: National and State Developments. Ms. Jordan and Mr. Piontek?

MR. JOE PIONTEK: We have nothing to report.

UNFINISHED BUSINESS

CHAIRMAN PHYLLIS D. BAILEY: Unfinished Business. And I notice we have Curbside Service -- listed here -- Update. Mrs. Holloman, have you covered that already or do you want to add to the information that we might receive?

MRS. GAYLE H. HOLLOMAN: I think we've covered it already. Thank you.

CHAIRMAN PHYLLIS D. BAILEY: Okay.

NEW BUSINESS

CHAIRMAN PHYLLIS D. BAILEY: New Business. Programming Policy. I think, Mr. Kaplan and Judge Nina, one of you?

MR. PAUL KAPLAN: I'll start. After talking to Mrs. Holloman, we have decided we can put our Program Policy together so that the problems that we had with Storytime and a few other things in the past, we'll try to get that corrected. And what we're trying to do is -- we're calling it, Keeping Libraries Neutral. That's pretty much what the headline is going to be. And what I plan on doing -- I've been working with Judge Nina with this also. And Priscilla, I'm going to draw you into it also, so you know. My plan is, I've got things down in writing. I'm also talking with Mrs. Holloman on this thing. Once I get it together, I'll send it out to everybody. What we have is a rough draft. I want everybody to participate in this so that we come up with a policy that everybody is happy with, or at least familiar with, and we feel that it's fair to do. So I'll get -- let me -- I hope to get it before our next meeting. And you can read it over and then we can talk and discuss it. We can make changes on it. And we'll just go from there. Any questions on it? Otherwise, I'll get the material to you probably in about two or three weeks. And then I'll work with Priscilla Borders and Nina also on this. So we'll get it together.

The second thing I have is the revisions to our Naming Policy. And Mrs. Holloman, you can actually talk, too, about this. You mentioned to me on an email that maybe we should look at the Naming Policy. The last time that thing was updated, I believe, was in 2012. And you feel that things are going to come up like that where people want names changed, rooms changed. Maybe we should entertain looking at that and come up with something. Am I on the right track on that?

MRS. GAYLE H. HOLLOMAN: Well, I don't necessarily have recommendations, but I do know that we've had bits and pieces of inquiry about naming rooms and that type of thing, naming buildings, and so I just wanted to bring it back up again. You may not feel that there's a need to talk about it at this point or do any changes. But I do know that it's coming up, and I think we have to make sure we're very clear on how we're looking at it. There's going to be -- you know, there's always this thing with Naming Policies and some entities about whether the person has to have been -- has to be deceased? or can be a living individual? how long they may or may have been out of the position that -- for whatever they're being honored? So I don't know if we need to do some things along those lines or what. But I just wanted to bring it back to you so that we could start to talk about it if necessary.

MR. PAUL KAPLAN: Okay. All right. I wanted to --

MRS. GAYLE H. HOLLOMAN: We get people asking for study rooms.

MR. PAUL KAPLAN: All right. We'll come up with something. We'll take a look at it. But right now, I want to get the program line done first and get that out of the way. That's all I have.

CHAIRMAN PHYLLIS D. BAILEY: Well, I think that what you've done is excellent. But I want to be sure -- I think Mrs. Holloman has brought in a very vital point in that we need to be prepared ahead of time for this. Because with the renovations and rebuilding, what have you, we're probably going to encounter a number of people wanting to name rooms and/or buildings for different folk. And, you're right, we should be prepared ahead of time. And I thank you, Mr. Kaplan and Judge Nina and Mrs. Borders for this because it will probably save us a lot of time if we are prepared and able to answer these inquiries as soon as possible.

Any other concerns or questions? Can you hear me?

MR. PAUL KAPLAN: Sure can.

CHAIRMAN PHYLLIS D. BAILEY: Oh, okay. With that, of course, then we have no further business, unless someone has something that they would like to bring to our attention at this moment?

ADJOURNMENT**MOTION**

CHAIRMAN PHYLLIS D. BAILEY: If there are no other concerns or issues that we need to look at, may I have a motion for adjournment?

MS. LINDA JORDAN: So moved.

CHAIRMAN PHYLLIS D. BAILEY: So moved. Ms. Jordan -- moved by Ms. Jordan. Second? Who was the second? Mr. Joyner?

MR. D. CHIP JOYNER: Second.

CHAIRMAN PHYLLIS D. BAILEY: Moved by Ms. Jordan and seconded by Mr. Joyner that the meeting be adjourned.

Objections? All in favor?

(Whereupon, all said aye.)

CHAIRMAN PHYLLIS D. BAILEY: Motion carries. Meeting adjourned. Thank you so much.

*(Whereupon, the Regular Board of Trustees Meeting
concluded at 5:02 p.m.)*

Director’s Report

Gayle H. Holloman, Executive Director

August 2020

Bond Program Update

Hapeville and Central remain the final libraries to “re-open” in Phase II. The remaining recently renovated libraries are now being reviewed as contractors complete their punch list items. They are repairing leaks, plumbing issues; door concerns and are reviewing key and key card access needs.

Curbside Service

There were 31,280 items picked up by patrons via curbside service in August.

Digital Presence

Patrons continued to use the Library’s virtual resources and gravitated to new offerings.

Online Resources - Popular Non-book Media	Aug-19	Online Resources - Popular Non-book Media	Aug-20
Access Videos	184	Access Videos	773
Freegal Downloads -	942	Freegal Downloads -	257
Freegal Streaming -	7391	Freegal Streaming -	3400
Hoopla Music	1047	Hoopla Music	814
Hoopla Video	2515	Hoopla Video	6479
RB Digital	6564	Kanopy	2151
		RB Digital	12978
Totals	18643	Totals	26852

Virtual Circulation		Virtual Circulation	
Axis eBooks 360	94	Axis eBooks 360	0
eReads Kids	53	eReads Kids	786
Hoopla eBooks	4623	Hoopla eBooks	6479
Overdrive eBooks	41753	Overdrive eBooks	47867
		Worldbook eBooks	9
eBook Totals	46523	eBook Totals	55141
Axis eAudiobook 360	10	Axis eAudiobook 360	0
eReads Kids	7	eReads Kids	139
Overdrive eAudiobook	25077	Hoopla eAudiobook	7619
Hoopla eAudiobook	7444	Overdrive eAudiobook	26714
eAudiobook Totals	32538	eAudiobook Totals	34472
Total eBooks and eAudiobooks	79061	Total eBooks and eAudiobooks	89613

Service Delivery and Staff Engagement

1. Curbside Service for patrons to pick up materials on hold (1-15 items per person)
2. Book drops for contactless materials drop off (with 24-hour quarantine)
3. Virtual programming
4. Ask-A-Librarian call in service which serves as a reference line for patrons to ask questions and receive answers

FULTON COUNTY LIBRARY SYSTEM
MONTHLY FINANCIAL REPORT - TOTAL LIBRARY

AS OF AUGUST 31, 2020

Doc. #20-44

SERVICE	2020 BUDGET	AUGUST	2020 YTD	2020 YTD	2020 YTD	2020 YTD %	BUDGET
DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	ENCUMBRANCES	COMMITTED	COMMITTED	BALANCE
REG SALARY	14,554,566	1,028,482	9,941,440	-	9,941,440	68%	4,613,126
PART TIME SALARY	484,491	29,535	284,589	-	284,589	59%	199,902
BENEFITS	7,456,778	533,558	4,739,631	-	4,739,631	64%	2,717,147
BOOKS	3,046,305	59,580	1,418,809	930,727	2,349,536	77%	696,769
OFFICE EQUIP. REPAIR	16,649	-	6,963	1,234	8,197	49%	8,452
EQUIPMENT	22,291	-	2,484	-	2,484	11%	19,807
OFFICE FURNITURE	2,082	384	384	-	384	18%	1,698
PROFESSIONAL SERV	108,190	1,500	10,106	2,062	12,168	11%	96,022
COPIER MACHINE LEASE	241,824	16,317	103,516	-	103,516	43%	138,308
COPIER PAPER	6,000	-	-	-	-	0%	6,000
SUPPLIES	119,219	12,755	27,717	17,481	45,198	38%	74,021
SOFTWARE MAINTENANCE	500,392	-	2,800	11,139	13,939	3%	486,453
BUILDING RENT	210,843	23,205	120,030	114,626	234,656	111%	(23,813)
OTHER SERVICES	524,184	60,796	267,117	91,239	358,355	68%	165,829
TRAVEL	24,600	-	2,275	-	2,275	9%	22,325
HOSPITALITY	5,628	-	35	-	35	1%	5,593
VEHICLE MAINTENANCE	23,850	668	16,496	-	16,496	69%	7,354
GENERAL INSURANCE	622,596	51,883	415,067	-	415,067	67%	207,529
CONTINGENCY	2,270	-	-	-	-	0%	2,270
TOTAL	27,972,758	1,818,665	17,359,459	1,168,508	18,527,967	66%	9,444,791

FULTON COUNTY LIBRARY SYSTEM
MONTHLY FINANCIAL REPORT - BY ORG TYPE

AS AUGUST 31, 2020

ORGANIZATION	SERVICE	2020 BUDGET	AUGUST	2020 YTD	2020 YTD	2020 YTD	2020 YTD	BUDGET
TYPE	DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
PUBLIC SERVICE OPERATION	REG SALARY	12,578,032	888,149	8,577,770	-	8,577,770	68%	4,000,262
	PART TIME SALARY	484,491	29,535	284,589	-	284,589	59%	199,902
	BENEFITS	6,364,776	459,336	4,079,982	-	4,079,982	64%	2,284,794
	BOOKS	3,046,305	59,580	1,418,809	930,727	2,349,536	77%	696,769
	OFFICE EQUIP. REPAIR	10,889	-	2,437	-	2,437	22%	8,452
	EQUIPMENT	9,000	-	1,420	-	1,420	16%	7,580
	OFFICE FURNITURE	2,165	385	385	-	385	18%	1,780
	PROFESSIONAL SERV	29,803	1,500	8,704	1,754	10,458	35%	19,345
	COPIER MACHINE LEASE	231,524	16,317	103,516	-	103,516	45%	128,008
	SUPPLIES	45,765	1,415	2,684	827	3,511	8%	42,254
	BUILDING RENT	210,843	23,205	120,029	114,626	234,655	111%	(23,812)
	OTHER SERVICES	341,309	54,735	172,067	40,574	212,641	62%	128,668
	VEHICLE MAINTENANCE	4,000	-	1,026	-	1,026	26%	2,974
	GENERAL INSURANCE	404,826	33,736	269,884	-	269,884	67%	134,942
	CONTINGENCY	-	-	-	-	-	0%	-
Total		23,763,728	1,567,893	15,043,302	1,088,508	16,131,810	68%	7,631,918

FULTON COUNTY LIBRARY SYSTEM
MONTHLY FINANCIAL REPORT - BY ORG TYPE

AS AUGUST 31, 2020

ORGANIZATION	SERVICE	2020 BUDGET	AUGUST	2020 YTD	2020 YTD	2020 YTD	2020 YTD	BUDGET
TYPE	DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
SUPPORT SERVICES	REG SALARY	1,976,534	140,334	1,363,669	-	1,363,669	69%	612,865
	BENEFITS	1,092,002	74,222	659,649	-	659,649	60%	432,353
	OFFICE EQUIP. REPAIR	5,760	-	4,526	1,234	5,760	100%	-
	EQUIPMENT	3,291	-	1,064	-	1,064	32%	2,227
	OFFICE FURNITURE	297	-	-	-	-	0%	297
	PROFESSIONAL SERV	48,387	-	1,402	308	1,710	4%	46,677
	COPIER MACHINE LEASE	10,300	-	-	-	-	0%	10,300
	COPIER PAPER	6,000	-	-	-	-	0%	6,000
	SUPPLIES	67,454	11,341	25,033	16,655	41,688	62%	25,766
	SOFTWARE MAINTENANCE	500,392	-	2,800	11,139	13,939	3%	486,453
	OTHER SERVICES	228,495	6,061	95,049	50,664	145,714	64%	82,781
	TRAVEL	24,600	-	2,275	-	2,275	9%	22,325
	HOSPITALITY	5,628	-	35	-	35	1%	5,593
	VEHICLE MAINTENANCE	19,850	668	15,469	-	15,469	78%	4,381
	GENERAL INSURANCE	217,770	18,148	145,180	-	145,180	67%	72,590
	CONTINGENCY	2,270	-	-	-	-	0%	2,270
Total		4,209,030	250,772	2,316,152	80,000	2,396,152	57%	1,812,878

Fulton Library System August 2020					Doc. #20-45
Activity and Description	2020		2019		YTD % +/-
	Month	YTD	Month	YTD	
Circulation					
Total number of items checked out of the library	62382	667865	261127	1980080	-66.27%
Holds					
Number of requests by patrons	52573	351622	47228	362000	-2.87%
Inter-Library Loans					
Number of items lent to or borrowed from another library system	0	967	408	3346	-71.10%
Visits					
Number of people entering a library for any reason	0	539692	254234	1974120	-72.66%
Computer/Internet Usage					
Number of computer sessions (Internet access and office software)	0	145866	50768	317538	-54.06%
Number of hours of computer use	0	47621	60999	329997	-85.57%
Web hits					
Number of times people have viewed library web pages (page views)	605580	3704410	670795	5271847	-29.73%
Online Resources					
Number of unique library web page sessions (visits)	211,468	1,377,761	66830	1640793	-16.03%
Computer Classes					
Number of classes	0	23	7	66	-65.15%
Number of attendees	0	199	74	480	-58.54%
Virtual Circulation					
Number of e-books and e-audiobooks checked out	131,324	711,238	66830	567492	25.33%
Children's programs					
Library sponsored programs offered for children (birth - 12)	27	873	240	2552	-65.79%
Number of people attending programs	3089	5378	6950	88527	-93.93%
Teen Programs					
Library sponsored programs offered for teens (13 - 17)	3	176	53	545	-67.71%
Number of people attending programs	628	86730	1246	11348	664.28%
Adult Programs					
Library sponsored programs offered for adults (18 +)	13	1239	527	3810	-67.48%
Number of people attending programs	143	122948	12793	83951	46.45%
Programs - Total					
Library sponsored programs offered - total of all programs	53	2237	820	6841	-67.30%
Number of people attending programs	4714	160590	20989	182761	-12.13%
Meeting Rooms					
Non-library sponsored meetings or activities scheduled	0	723	387	2830	-74.45%
Number of people attending meetings or activities	0	14051	6463	48709	-71.15%

FULTON COUNTY LIBRARY SYSTEM AUGUST 2020 CIRCULATION STATS

AGENCY NAME	ADULT	JUVENILE	Y/A	OTHER	MONTH-2020	MONTH-2019	INCREASE/DECREASE	PERCENT CHANGE	YTD 2020 CIRC	YTD 2019 CIRC	INCREASE/DECREASE	PERCENT CHANGE
ADAMS PARK	213	54	6	0	273	85	-188	221.18%	3,394	13,980	-10,586	-75.72%
ADAMSVILLE/COLLIER HEIGHTS	138	115	6	0	259	946	687	-72.62%	1,048	13,847	-12,799	-92.43%
ALPHARETTA	3,002	3,643	391	2	7,038	48,466	41,428	-85.48%	106,214	296,581	-190,367	-64.19%
BUCKHEAD	487	454	39	0	980	1,340	360	-26.87%	3,276	84,277	-81,001	-96.11%
CLEVELAND AVE	164	48	28	0	240	90	-150	166.67%	11,156	9,946	1,210	12.17%
COLLEGE PARK	219	269	18	0	506	114	-392	343.86%	1,018	13,730	-12,712	-92.59%
DOGWOOD	157	170	34	0	361	736	375	-50.95%	5,381	875	4,506	514.97%
EAST ATLANTA	244	277	31	0	552	7,597	7,045	-92.73%	3,205	63,582	-60,377	-94.96%
EAST POINT	338	188	23	0	549	5,043	4,494	-89.11%	8,774	14,981	-6,207	-41.43%
EAST ROSWELL	2,704	2,887	162	0	5,753	28,810	23,057	-80.03%	57,828	212,409	-154,581	-72.78%
FAIRBURN	253	110	17	0	380	2,200	1,820	-82.73%	47,943	8,821	39,122	443.51%
HAPEVILLE	10	0	-	0	10	841	831	-98.81%	4,729	8,495	-3,766	-44.33%
KIRKWOOD	1,033	1,542	101	1	2,677	4,594	1,917	-41.73%	19,474	7,640	11,834	154.90%
MARTIN LUTHER KING, JR	580	435	23	0	1,038	2,055	1,017	-49.49%	1,905	14,846	-12,941	-87.17%
MECHANICSVILLE	46	69	4	0	119	157	38	-24.20%	18,261	7,322	10,939	149.40%
METROPOLITAN	373	825	32	0	1,230	9,429	8,199	-86.96%	11,824	73,401	-61,577	-83.89%
MILTON	2,173	3,245	264	0	5,682	30,793	25,111	-81.55%	17,086	227,781	-210,695	-92.50%
NORTHEAST/SPRUILL OAKS	319	482	73	0	874	2,453	1,579	-64.37%	1,091	97,292	-96,201	-98.88%
NORTHSIDE	370	494	24	0	888	1,311	423	-32.27%	20,401	73,686	-53,285	-72.31%
NORTHWEST	903	957	74	0	1,934	11,475	9,541	-83.15%	53,295	69,582	-16,287	-23.41%
OCEE	1,325	2,397	265	0	3,987	3,882	-105	2.70%	10,647	152,428	-141,781	-93.02%
PALMETTO	144	205	14	0	363	2,504	2,141	-85.50%	2,423	19,814	-17,391	-87.77%
PEACHTREE	2,467	5,224	137	0	7,828	12,687	4,859	-38.30%	32,633	81,611	-48,978	-60.01%
PONCE DE LEON	482	553	45	0	1,080	11,127	10,047	-90.29%	7,434	93,498	-86,064	-92.05%
ROSWELL	2,586	2,421	220	2	5,229	1,621	-3,608	222.58%	14,102	14,297	-195	-1.36%
SANDY SPRINGS	3,735	3,179	274	1	7,189	27,067	19,878	-73.44%	45,279	59,522	-14,243	-23.93%
SOUTHEAST	252	552	83	0	887	4,914	4,027	-81.95%	3,899	35,313	-31,414	-88.96%
SOUTH FULTON	404	371	23	0	798	7,277	6,479	-89.03%	42,892	59,506	-16,614	-27.92%
SOUTH WEST	382	173	30	0	585	4,110	3,525	-85.77%	59,570	9,033	50,537	559.47%
WASHINGTON PARK	149	172	9	0	330	1,445	1,115	-77.16%	7,889	1,950	5,939	304.56%
WEST END	379	307	29	0	715	2,439	1,724	-70.68%	6,062	6,188	-126	-2.04%
WOLFCREEK	743	833	85	0	1,661	13,089	11,428	-87.31%	23,253	94,472	-71,219	-75.39%
BRANCHES TOTAL	26,774	32,651	2,564	6	61,995	250,697	188,702	-75.27%	653,386	1,940,706	-1,287,320	-66.33%
CENTRAL	257	75	10	0	342	779	437	-56.10%	5,411	6,960	-1,549	-22.26%
ONLINE PROGRAMS	0	0	-	0	0	83	83	-100.00%	0	1,171	-1,171	-100.00%
OUTREACH SERVICES	25	18	2	0	45	9,568	9,523	-99.53%	458	31,243	-30,785	-98.53%
AUBURN AVENUE RESEARCH	0	0	-	0	0	261,127	261,127	-100.00%	8,610	1,980,080	-1,971,470	-99.57%
SYSTEM TOTAL	27,056	32,744	2,576	6	62,382	522,171	459,789	-88.05%	667,865	3,958,989	-3,291,124	-83.13%

FULTON COUNTY LIBRARY SYSTEM STATISTICS AT A GLANCE AUGUST 2020

AGENCY NAME	TOTAL CIRCULATION	TOTAL REGISTRATIONS	COMPUTER USAGE	LIBRARY VISITS	NUMBER OF PROGRAMS	PROGRAM ATTENDANCE	NUMBER OF MEETINGS	MEETING ATTENDANCE	VOTER REGISTRATION
ADAMS PARK	273	17	0	0	0	0	0	0	0
ADAMSVILLE/COLLIER HEIGHTS	259	17	0	0	0	0	0	0	0
ALPHARETTA	7038	303	0	0	0	0	0	0	0
BUCKHEAD	980	294	0	0	0	0	0	0	0
CASCADE BRANCH	585	53	0	0	0	0	0	0	0
CLEVELAND AVE	240	16	0	0	0	0	0	0	0
COLLEGE PARK	506	51	0	0	0	0	0	0	0
DOGWOOD	361	23	0	0	1	5	0	0	0
EAST ATLANTA	552	102	0	0	0	0	0	0	0
EAST POINT	549	57	0	0	0	0	0	0	0
EAST ROSWELL	5753	132	0	0	8	130	0	0	0
FAIRBURN	380	40	0	0	0	0	0	0	0
GLADYS S DENARD @SOUTH FULTON	798	50	0	0	0	0	0	0	0
HAPEVILLE	10	15	0	0	0	0	0	0	0
KIRKWOOD	2677	76	0	0	0	0	0	0	0
LOUISE WATLEY LIBRARY @ SOUTHEAST ATL	887	22	0	0	0	0	0	0	0
MARTIN LUTHER KING, JR	1038	60	0	0	0	0	0	0	0
MECHANICSVILLE	119	13	0	0	0	0	0	0	0
METROPOLITAN	1230	46	0	0	0	0	0	0	0
MILTON	5682	138	0	0	0	0	0	0	0
NORTHEAST/SPRUILL OAKS	874	61	0	0	1	8	0	0	0
NORTHSIDE	888	96	0	0	0	0	0	0	0
NORTHWEST	1934	48	0	0	0	0	0	0	0
OCEE	3987	146	0	0	0	0	0	0	0
PALMETTO	363	24	0	0	0	0	0	0	0
PEACHTREE	7828	184	0	0	0	0	0	0	0
PONCE DE LEON	1080	228	0	0	0	0	0	0	0
ROSWELL	5229	214	0	0	2	21	0	0	0
SANDY SPRINGS	7189	313	0	0	0	0	0	0	0
WASHINGTON PARK	330	20	0	0	0	0	0	0	0
WEST END	715	34	0	0	0	0	0	0	0
WOLFCREEK	1661	99	0	0	3	18	0	0	0
BRANCHES TOTAL	61995	2992	0	0	15	182	0	0	0
CENTRAL	342	88	0	0	0	0	0	0	0
ONLINE PROGRAMS	0	0	0	0	25	1176	0	0	0
OUTREACH SERVICES	45	0	0	0	13	3356	0	0	0
AUBURN AVENUE RESEARCH	0	0	0	0	0	0	0	0	0
SYSTEM TOTAL	62382	3080	0	0	53	4714	0	0	0