



ONLINE PAYMENT

Online payment is available for customers who wish to pay for library room rental and proctoring services using a credit card.

To access online payment, you will need your City of Markham barcode and PIN. Please note that these are different than your Markham Public Library barcode and PIN. If you have any questions or are not sure if you have a City of Markham barcode, please contact the City of Markham Contact Centre at 905.475.4731 or library staff at 905.513.7977.

STEP 1: Go to <https://econnect.markham.ca> Please use Google Chrome to access this service.

STEP 2: Click “Login.”



STEP 3: Sign in with your City of Markham account.

User Login [X]

Please identify yourself to the system by signing in below. For more information about Client Barcodes and Account PINs, click on the 'Help' tab.

*Client Barcode:

*Account PIN Number: [Forgot Password?](#)

NOTE: When clicking on the 'Forgot My Password' option, you will be prompted to enter your e-mail address. The system will try to match it to one we currently have stored in our database. If you did not provide us with this e-mail address, we will not have it on file, and you will not be able to use this feature. Call the registration office for further details.

STEP 4: Click on “My Account.”



STEP 5: Click "Make a Payment."

Start Programs Facilities Cart (0)

My Account Information
To make any changes to your account profile, please contact the registration office at 905-475-4731. Listing your email address is highly recommended.

- To withdraw from a course: click 'Withdraw' and follow the withdrawal instructions. You will not be able to withdraw from a course using the online system once the course has started. Please see the refund policy on the help page.
- To make a payment on your account without registering: click 'Make a payment'.
- If you have a credit balance and would like a refund: please contact the Registration office.
- NOTE: Any credit balances that remain unused on a client account for two (2) years will be cleared.

My Account

Current Balance:\$40.73 Details
Future Balance:\$0.00

Make a Payment

Registrants:

▼ (Main Contact)

Birth date: ASK
Gender: ▼

STEP 6: Enter credit card information.

Make A Payment

The completion of this transaction constitutes consent by the applicant to the collection, use, disclosure, storage and destruction of the information contained herein by the Town for the purpose for which it was collected pursuant to the Municipal Freedom of Information and Protection of Privacy Act and the Personal Information Protection and Electronic Documents Act.

Payments

*select the amount to pay below

Pay Current Balance 40.73
 Pay Future Balance 0.00
 Pay Specific Amount 0.00

Card Type: VISA ▼
Card Number: 1234123412341234
Exp. Date: 1 ▼ 2017 ▼

Apply Payment Cancel & Return to Account

STEP 7: The system will give you a confirmation of payment.

Please print out the receipt and save it for your records. No other confirmation will be given.

Thank you for using the Markham Public Library!