Two thousand twenty was a year of unprecedented and difficult challenges for the Library, as it was for the rest of the world. Not only did we find ourselves adjusting to the realities of COVID, we were also hit with ransomware and still recovering when libraries were ordered closed. As difficult as the year was, there were also many bright spots. The challenges we faced pushed us to find new ways to serve our patrons that increased staff efficiencies and removed many barriers. As a result of more than 70 staff members being deployed as disaster service workers, we forged stronger relationships with other county departments. We launched a multitude of online services for students and families to help them navigate working and schooling from home and expanded the services available to patrons who sign up for an eCard. The Library also started its journey to understand and address racial inequity. We are committed to doing the hard work of furthering the Library’s goal of equitable access for all and in becoming an anti-racist institution.

We are looking forward to being on the other side of these very challenging times and welcoming the public back into our facilities in 2021.

Alison McKee
County Librarian
COVID-19 RESPONSE
The Library provided space, staff and technology to help in the County’s pandemic response.

| 76 | Disater Service Workers |
| 2  | Testing Sites |

COUNTYWIDE EVENTS IN PERSON/VIRTUAL

<table>
<thead>
<tr>
<th># of Programs</th>
<th>Attendees</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children</td>
<td>918</td>
</tr>
<tr>
<td>Teens/Adults</td>
<td>1,529</td>
</tr>
<tr>
<td>Video/Streaming Storytime</td>
<td>108</td>
</tr>
<tr>
<td>Total</td>
<td>2,555</td>
</tr>
</tbody>
</table>

COUNTYWIDE READING PROGRAMS

SUMMER READING
2,517 participants

SPRING INTO READING
1,013 participants

COCO READS
Total checkouts
2,404

How Much of These Hills is Gold by C Pam Zhang

LUNCH PROGRAMS

7 Locations
12,071 Meals Served

NEW PLEASANT HILL LIBRARY PROJECT
- Genealogy collection moved to Walnut Creek Library
- Historical collection moved to Historical Society
- New Pleasant Hill Library Groundbreaking

BAY POINT LIBRARY
Increased open hours by 16.5 HOURS

The Contra Costa County Library is the pulse of the community. Working together, we spark imagination, fuel potential, and connect people with ideas and each other.