Twenty nineteen was a busy year for the library, a year full of major accomplishments and new challenges. We kicked off by eliminating overdue fines on all library materials and forgiving balances on every cardholder account. We introduced five new library cards with colorful designs, launched a new modern website and a new catalog interface with improved search capabilities and options to create reading lists and find recommendations from others. In November, we celebrated the grand reopening of the El Sobrante Library. The library suffered major damage from a fire in 2018 and what was one of the older libraries in the system, dark and in need of upgrades, is now reimagined and full of light. It boasts windows, skylights, brand new paint, carpet, furniture and a completely new collection. All of our efforts in 2019, aimed to further the library’s strategic goals to champion literacy and reading, provide easy and equitable access to services, deliver a consistent and high-quality experience, and promote the Library’s value to the community.

We are very proud of the achievements made during past year and look forward to bringing more services and resources to library patrons in 2020.

Melinda S. Cervantes
County Librarian
EL SOBRANTE GRAND OPENING
Saturday, November 23, 2019: Reopened and reimagined

- Natural light with new windows, skylights, and doors
- New collection with more than 22,000 items
- 21 new computers, including laptop lending
- Water bottle filling station and all gender restrooms
- All services are ADA accessible
- New shelving and furniture
- WiFi access throughout
- Early literacy interactive structure

ONLINE BORROWING
40% increase
Circulation of eBooks and eAudiobooks via Overdrive/Libby™
eBooks, eAudiobooks - 599,744

INTRODUCED IN 2019
East Bay Times
220,281 Online views
New York Times™
6,852 Online views

COUNTYWIDE EVENTS

<table>
<thead>
<tr>
<th># of Events</th>
<th>Attendees</th>
</tr>
</thead>
<tbody>
<tr>
<td>Preschoolers</td>
<td>3,078</td>
</tr>
<tr>
<td>Children</td>
<td>2,578</td>
</tr>
<tr>
<td>Teens</td>
<td>1,467</td>
</tr>
<tr>
<td>Adults</td>
<td>3,658</td>
</tr>
<tr>
<td>Total</td>
<td>10,781</td>
</tr>
</tbody>
</table>

ADULT LITERACY

Project Second Chance Groups
175 Adults learned to read, write, and spell better
15,567 Volunteer hours dedicated to this important work

COMMUNITY ENGAGEMENT

- 445 outreach events with 32,832 attendees
- 1,204 volunteers gave 35,670 hours

NEW LIBRARY CARDS
Introduced September 2019

269 Locations

The Contra Costa County Library is the pulse of the community. Working together, we spark imagination, fuel potential, and connect people with ideas and each other.