In 2018, the Contra Costa County Library made great progress toward achieving the goals outlined in our strategic plan to improve access, increase community engagement in reading and literacy, deliver high-quality experiences and promote our values, programs and opportunities. This report celebrates some of the many accomplishments we achieved.

A brand new library opened in Brentwood and six other libraries received a variety of improvements including paint, carpet, furniture and restrooms. In partnership with the City, we increased hours at the El Cerrito Library by 15 hours per week. Our librarians made 321 school visits reaching more than 24,430 children. New digital services like Kanopy, Brainfuse and Rosetta Stone were rolled out on our website and the use of eBooks and eAudiobooks increased by 38 percent. And perhaps most importantly, we began laying the groundwork for the nearly yearlong project to eliminate fines.

Our 26 libraries and more than 400 employees bring ideas and enthusiasm to work every day and strive to bring the joy of reading into the lives of everyone who visits.

Twenty eighteen was a great success and we look forward to enhancing services, adding resources and improving community engagement in the coming year.

Melinda S. Cervantes
County Librarian

BY THE NUMBERS

| In person visits | 3,198,459 |
| Wi-Fi sessions | 436,848 |
| Virtual visits | 1,566,210 |
| Computer logins | 695,409 |
| Open hours each week | 1,072 |
| Museum pass usage increase | 23% |

COUNTYWIDE EVENTS

<table>
<thead>
<tr>
<th># of Events</th>
<th>Attendees</th>
</tr>
</thead>
<tbody>
<tr>
<td>Preschoolers</td>
<td>4,990</td>
</tr>
<tr>
<td>Children</td>
<td>3,287</td>
</tr>
<tr>
<td>Teens</td>
<td>1,375</td>
</tr>
<tr>
<td>Adults</td>
<td>3,525</td>
</tr>
<tr>
<td>Total</td>
<td>13,177</td>
</tr>
</tbody>
</table>

SUMMER READING

<table>
<thead>
<tr>
<th>SUMMER READING</th>
</tr>
</thead>
<tbody>
<tr>
<td>7,078 people completed Reading Records</td>
</tr>
<tr>
<td>5,444 people attended Summer events</td>
</tr>
</tbody>
</table>

VOLUNTEER HOURS: 1,166 volunteers gave 35,734 hours

CONTRA COSTA COUNTY LIBRARY ANNUAL REPORT 2018

MOST POPULAR BOOKS

<table>
<thead>
<tr>
<th>MOST POPULAR BOOKS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wonder by R.J. Palacio</td>
</tr>
<tr>
<td>The Hate U Give by Angie Thomas</td>
</tr>
<tr>
<td>Origin by Dan Brown</td>
</tr>
</tbody>
</table>

INCOME STATEMENTS

| Revenue - $31.2M |
| Expenditures - $31.2M |

| PROPERTY TAX | 88% |
| TOWN / CITY | 9% |
| FINES / FEES | 2% |
| OTHER | 1% |
| STAFF | 74% |
| MATERIALS | 6% |
| FACILITIES | 6% |
| OFFICE EXPENSES | 1% |
| OTHER | 10% |

DONATIONS

| $393,610 + $64,895 = $458,505 |
| Friends / Foundations |
| Individuals or Bequests |
| Total |

BUDGET INCREASES

| Collection Materials | 58% |
| Online Resources | 5% |

OUTREACH EVENTS

477 events with 33,499 attendees
**Contra Costa County Library Annual Report 2018**

**Facility Openings, Improvements & Increased Hours**

- **Brentwood Library Grand Opening**
  - September 29, 2018
  - 20,400 square feet; 2 stories
  - Outdoor Garden
  - Two study rooms
  - Conference room
  - Community room

- **El Sobrante Library**
  - Fire provides an unexpected opportunity to completely redesign and improve the facility.

- **El Cerrito**
  - Hours increased to 50 hours - April 2018
  - Now open Wednesdays and Sundays
  - LGBT+ Collection Added

- **Facility Improvements**
  - New Carpet - Orinda, Oakley
  - Paint and Furniture - Kensington
  - Renovation of public restroom - Concord
  - Refresh children’s area - Moraga, Danville
  - New teen area - Danville

**Early Literacy**

- **Book Rich Initiative**
  - 70% increase
  - Books given to families in public housing neighborhoods

- **Reach Out and Read**
  - Early literacy information was shared at 6,196 well baby visits at Contra Costa County Health Clinics

- **Lunch at the Library**
  - 9 Locations
  - 6,118 Lunches served

- **Video Storytimes**
  - 34 Videos on YouTube
  - 9,757 Views

**Adult Literacy**

- **Project Second Chance Groups**
  - 175 Adults learned to read, write, and spell better
  - 15,567 Dedicated volunteer hours to this important work

- **English as a Second Language Conversation Groups**
  - 472 Programs
  - 3,791 Attendance

**Items Borrowed**

- **Books, DVD’s & more** - 5,921,276
- **eBooks, eAudiobooks** - 425,897

- **38%** Increased demand for eBooks and eAudiobooks via Overdrive/Libby

**269 Locations**

- **District I**
  - Supervisor John Gioia
  - El Cerrito
  - El Sobrante
  - Kensington
  - Pinole*
  - San Pablo

- **District II**
  - Supervisor Candace Andersen
  - Danville
  - Dougherty Station
  - Lafayette
  - Moraga
  - Orinda
  - San Ramon
  - Walnut Creek*

- **District III**
  - Supervisor Diane Burgess
  - Brentwood
  - Oakley
  - Prewett

- **District IV**
  - Supervisor Karen Mitchoff
  - Clayton
  - Concord
  - Pleasant Hill
  - Walnut Creek*
  - Ygnacio Valley

- **District V**
  - Supervisor Federal Glover
  - Antioch
  - Bay Point
  - Crockett
  - Hercules
  - Martinez
  - Pinole*
  - Pittsburg
  - Rodeo

*Shared library

The Contra Costa County Library is the pulse of the community. Working together, we spark imagination, fuel potential, and connect people with ideas and each other.