

CENTRAL RAPPAHANNOCK REGIONAL LIBRARY

Statistics of Special Use

April - June 2020

CUSTOMER ASSISTANCE:	FY2019 Q4	FY2020 Q4
Notary public assistance	1,681	0
Technology instruction questions	12,523	0
Other research transactions	90,417	288
Reserves	129,278	5,040

VISITS TO LIBRARY BUILDINGS:	FY2019 Q4	FY2020 Q4
	336,655	0

CLASSES AND EVENTS:	FY2019 Q4	FY2020 Q4
Sessions	976	128
Attendance	21,080	1,271

COMMUNITY ACTIVITIES:	FY2019 Q4	FY2020 Q4
Meeting room groups	5,062	4
Attendance	50,469	234
Community events	135	1
Attendance	8,337	13

EDUCATIONAL SUPPORT ACTIVITIES:	FY2019 Q4	FY2020 Q4
School visits	198	0
Attendance	19,090	0
Classroom collection requests	246	0
# of items requested	3,651	0
Public technology training	102	0
Attendance	124	0

TECHNOLOGY ACCESS:	FY2019 Q4	FY2020 Q4
Librarypoint sessions	671,274	267,319
CRRL mobile app sessions	47,152	18,804
Computer use	48,069	0

STAFF TRAINING:	FY2019 Q4	FY2020 Q4
Classes	112	496
Attendance	680	792