

CENTRAL RAPPAHANNOCK REGIONAL LIBRARY

Statistics of Special Use July 2019 - June 2020

CUSTOMER ASSISTANCE:	FY2019	FY2020
Notary public assistance	7,172	5,824
Technology instruction questions	44,210	29,327
Other research transactions	356,930	231,943
Reserves	506,581	375,915

VISITS TO LIBRARY BUILDINGS:	FY2019	FY2020
	1,334,975	1,011,316

CLASSES AND EVENTS:	FY2019	FY2020
Sessions	3,324	3,136
Attendance	81,151	57,262

COMMUNITY ACTIVITIES:	FY2019	FY2020
Meeting room groups	24,666	6,842
Attendance	194,513	92,234
Community events	216	437
Attendance	20,530	14,959

EDUCATIONAL SUPPORT ACTIVITIES:	FY2019	FY2020
School visits	640	380
Attendance	35,961	16,096
Classroom collection requests	917	508
# of items requested	13,776	7,532
Public technology training	358	601
Attendance	436	703

TECHNOLOGY ACCESS:	FY2019	FY2020
Librarypoint sessions	2,606,718	1,850,128
CRRL mobile app sessions	117,797	194,123
Computer use	153,688	113,944

STAFF TRAINING:	FY2019	FY2020
Classes	352	731
Attendance	2,078	2,350