



DATE: July 2, 2020

TO: Library Board, Pima County Public Library

Pima County Board of Supervisors
 Pima County Administration
 Friends of the Pima County Public Library, Board of Directors
 Friends of the Pima-Green Valley Library, Board of Directors
 Friends of the Kirk-Bear Canyon Library, Board of Directors
 Friends of the Arivaca Library, Board of Directors
 Friends of the Oro Valley Public Library, Board of Directors
 Pima Library Foundation, Board of Directors

FROM: Karyn Prechtel-Altman
 Deputy Library Director

SUBJECT: Circulation and Activity Measures – February 2020

	February 2020	February 2019	Percent Change
Circulation - Physical	350,457	356,438	-2%
Circulation - Digital	162,501	125,930	29%
Gate Count	417,139	410,190	2%
Website Visits	463,572	437,698	6%
Early Childhood Literacy Programs¹			
Number	279		
Attendance	6,424		
Snack & Meal Programs*			
Number	136		
Attendance	3,551		
STEAM Programs*			
Number	103		
Attendance	1,218		
School Visits			
Number	22	47	-53%
Attendance	1,467	2,204	-33%
Workforce Development Programs²			
Number	148	187	-21%
Attendance	909	898	1%
Adult Literacy Programs³			
Number	271	286	-5%
Attendance	2,431	2,375	2%

¹ Storytimes, Reading Skills and School Ready Programs. Not all data were collected separately prior to July 2019.

² Business, Citizenship, GED, Nonprofit, Job Help, Teen Advisory Board, College Prep, Teen Volunteers/Interns, Career Online High School

³ English Language Classes, Drop-in Help, One-on-One Help, Computer Classes

* Data for Snack and STEAM programs were not collected separately prior to July 2019

Library Advisory Board
Activity Report
February 2020

BRANCH	Adult Programs	Adult Program Attendance	Teen / Children Programs	Teen / Children Program Attendance	Meeting Room Use	Meeting Room Attendance	Community Outreach Events	Community Outreach Attendees	Volunteer Hours	Computer Use	Wi-Fi Use	Gate Count
Bookmobile	0	0	0	0	0	0	0	182	0	0	0	246
Caviglia-Arivaca	6	32	14	71	16	62	0	0	11	135	653	5,897
Dewhirst-Catalina	18	85	2	11	19	103	0	0	40	599	1,140	7,676
Dusenberry-River	15	196	32	702	68	1,335	0	0	86	1,563	6,158	17,304
Eckstrom-Columbus	87	821	72	880	291	1,965	2	27	56	5,395	6,756	21,551
El Pueblo	38	141	14	231	0	0	0	0	4	1,691	3,460	7,889
El Rio	16	53	6	40	0	0	2	227	0	536	1,581	2,924
Flowing Wells	43	747	25	457	324	1,611	0	0	24	3,096	4,316	12,405
Himmel Park	38	442	22	566	174	1,419	0	0	40	2,400	4,431	19,712
Joel D Valdez Main	23	210	55	902	233	1,563	10	277	88	6,645	23,454	39,211
Joyner-Green Valley	91	1,428	18	462	127	2,162	0	0	255	3,269	6,537	25,078
Kirk-Bear Canyon	34	478	1	12	209	1,248	0	0	118	1,696	5,044	14,493
Martha Cooper	30	688	57	1,050	315	2,722	0	0	24	3,219	4,501	18,454
Miller-Golf Links	9	49	28	642	273	1,610	1	400	67	3,186	5,802	17,877
Mission	17	290	21	348	135	403	0	0	58	3,550	4,725	14,964
Murphy-Wilmot	43	1,094	54	1,002	302	2,689	1	136	3	5,620	8,268	24,026
Nanini	33	363	42	1,169	165	2,230	1	90	63	2,595	4,683	18,912
Oro Valley	60	1,266	40	1,069	355	3,133	0	0	226	2,304	5,783	31,458
Quincie Douglas	24	226	21	209	199	843	3	115	16	3,175	4,409	13,917
Sahuarita	4	19	8	129	32	151	0	0	0	601	1,280	2,520
Salazar-Ajo	10	192	25	129	8	43	0	0	0	879	4,001	4,129
Sam Lena-South Tucson	28	476	19	162	126	887	2	37	19	2,098	5,110	9,752
Santa Rosa	6	9	49	1,145	194	512	0	0	35	1,515	2,388	12,231
Southwest	4	9	9	150	0	0	0	0	2	911	1,261	3,500
Valencia	34	524	67	1,356	309	2,397	0	0	63	4,433	7,789	27,273
Wheeler Taft Abbett	14	241	25	653	290	2,263	1	18	73	3,818	6,486	22,408
Woods Memorial	37	561	48	1,153	284	982	0	0	0	5,153	9,262	21,332
Adult Services	3	19	0	0	0	0	2	141	0	0	0	0
Youth Services	0	0	0	1,121	0	0	3	250	0	0	0	0
TOTALS February 2020	765	10,659	774	15,821	4,448	32,333	28	1,900	1,370	70,082	139,278	417,139
TOTALS February 2019	886	11,149	832	15,556	3,846	27,202	44	3,823	1,564	77,429	173,227	410,190
Percentage Change	-14%	-4%	-7%	2%	16%	19%	-36%	-50%	-12%	-9%	-20%	2%

Library Advisory Board Report February 2020
Physical Material Circulation

Library	February 2020 Circulation	February 2019 Circulation	% Change	FY19/20 to date Circulation	FY18/19 to date Circulation	% Change
Bookmobile/Readrunners	1,438	1,535	-6%	10,693	10,387	3%
Caviglia-Arivaca	945	1,047	-10%	7,099	7,636	-7%
Dewhirst-Catalina	3,522	3,443	2%	27,811	27,747	0%
Dusenberry-River	16,542	21,340	-22%	174,200	174,328	0%
Eckstrom-Columbus	8,945	8,700	3%	73,515	75,082	-2%
El Pueblo	1,127	870	30%	8,772	9,333	-6%
El Rio	2,698	2,176	24%	21,911	19,897	10%
Flowing Wells	4,642	5,593	-17%	42,166	16,859	150%
Himmel Park	14,751	14,267	3%	115,748	119,331	-3%
Joel D. Valdez-Main	13,734	15,056	-9%	421,285	121,035	
Joyner-Green Valley	21,716	21,335	2%	154,935	151,923	2%
Kirk-Bear Canyon	14,941	16,020	-7%	117,148	133,746	-12%
Martha Cooper	7,379	7,226	2%	61,677	60,261	2%
Miller-Golf Links	26,258	26,084	1%	217,838	219,533	-1%
Mission	7,437	8,559	-13%	61,760	67,670	-9%
Murphy-Wilmot	25,123	22,396	12%	198,697	199,362	0%
Nanini	23,397	22,179	5%	192,428	200,596	-4%
Oro Valley	26,921	26,064	3%	211,798	213,356	-1%
Quincie-Douglas	4,690	4,525	4%	40,254	44,050	-9%
Sahuarita	3,917	4,537	-14%	36,465	39,591	-8%
Salazar-Ajo	3,735	3,800	-2%	25,913	24,005	8%
Sam Lena-South Tucson	1,054	1,185	-11%	9,347	3,403	175%
Santa Rosa	553	590	-6%	5,375	6,250	-14%
Southwest	1,795	1,510	19%	13,510	15,430	-12%
Valencia	6,485	6,861	-5%	53,748	60,448	-11%
Web Renewal	72,425	74,313	-3%	302,520	632,869	
Wheeler Taft Abbott	18,434	18,206	1%	154,817	156,035	-1%
Woods Memorial	15,853	17,021	-7%	132,038	151,960	-13%
Totals	350,457	356,438	-2%	2,893,468	2,962,123	-2%

Joel D. Valdez Main and Web Renewal were incorrect Jul-Oct 2019. Fiscal year percent change is not calculated for Main and Web renewal. Total FY 19/20 is correct.



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 Pima Library Foundation, Board of Directors

FROM: Karyn Prechtel-Altman
 Deputy Library Director

SUBJECT: Circulation and Activity Measures: March 1 – March 17, 2020.
 All Library buildings closed March 18-31, 2020 due to COVID-19.

	March 2020	March 2019	Percent Change
Circulation - Physical	217,004	386,456	-44%
Circulation - Digital*	189,574	155,727	22%
Gate Count	224,009	441,888	-49%
Website Visits	361,707	466,074	-22%
Early Childhood Literacy Programs¹			
Number	116		
Attendance	2,276		
Snack & Meal Programs*			
Number	56		
Attendance	1,411		
STEAM Programs			
Number	43		
Attendance	502		
School Visits			
Number	6	21	-71%
Attendance	282	1,416	-80%
Workforce Development Programs²			
Number	74	198	-63%
Attendance	399	882	-55%
Adult Literacy Programs³			
Number	130	247	-47%
Attendance	1,069	2,038	-48%

¹ Storytimes, Reading Skills and School Ready Programs. Not all data were collected separately prior to July 2019.

² Business, Citizenship, GED, Nonprofit, Job Help, Teen Advisory Board, College Prep, Teen Volunteers/Interns, Career Online High School

³ English Language Classes, Drop-in Help, One-on-One Help, Computer Classes

* OverDrive Instant Digital Card Sign-up began March 20 and PCPL's OverDrive is now connected to Sunnyside's Sora for easy checkout.

Library Advisory Board Activity Report March 2020
All Library Buildings Closed March 18-March 31 due to COVID-19

BRANCH	Adult Programs	Adult Program Attendance	Teen / Children Programs	Teen / Children Program Attendance	Meeting Room Use	Meeting Room Attendance	Community Outreach Events	Community Outreach Attendees	Volunteer Hours	Computer Use	Wi-Fi Use	Gate Count
Bookmobile	0	0	0	0	0	0	1	31	0	0	0	151
Caviglia-Arivaca	4	4	2	16	4	14	0	0	28	75	518	1,707
Dewhirst-Catalina	1	1	1	11	5	34	0	0	0	298	912	4,435
Dusenberry-River	0	0	0	0	0	0	0	0	0	0	2,307	0
Eckstrom-Columbus	45	450	42	490	161	1,145	1	20	28	3,113	4,835	12,968
El Pueblo	13	52	3	131	0	0	0	4	0	1,003	3,086	4,295
El Rio	9	27	1	5	0	0	0	0	0	313	1,387	1,414
Flowing Wells	11	138	14	239	176	771	0	0	21	1,651	2,740	7,210
Himmel Park	18	215	7	194	96	1,176	0	0	14	1,387	3,407	12,034
Joel D Valdez Main	9	20	1	4	121	640	4	94	26	3,621	18,481	20,148
Joyner-Green Valley	50	847	10	186	69	1,167	2	100	113	1,796	4,367	14,107
Kirk-Bear Canyon	15	112	9	219	107	549	0	0	40	1,031	3,933	9,074
Martha Cooper	14	237	26	386	175	968	0	0	8	1,781	3,195	9,896
Miller-Golf Links	8	19	16	335	120	683	0	0	42	1,772	4,301	10,331
Mission	11	164	9	103	56	245	0	0	38	1,791	3,241	8,877
Murphy-Wilmot	27	736	29	438	164	1,633	0	0	2	3,103	5,081	14,372
Nanini	14	106	14	264	66	625	0	0	37	1,328	2,777	8,628
Oro Valley	30	544	20	364	182	1,313	0	0	108	1,332	3,857	17,062
Quincie Douglas	15	143	6	60	112	534	0	0	2	1,531	3,196	7,534
Sahuarita	4	17	3	56	9	49	0	0	0	300	1,105	1,251
Salazar-Ajo	8	120	10	51	3	48	0	0	4	411	2,898	2,024
Sam Lena-South Tucson	13	230	11	57	57	370	1	27	4	1,218	4,033	4,338
Santa Rosa	3	0	31	774	115	305	0	0	68	875	1,904	8,151
Southwest	1	2	4	66	0	0	0	0	0	509	890	1,905
Valencia	18	233	13	292	131	167	0	0	24	2,674	5,919	14,256
Wheeler Taft Abbett	5	50	10	107	131	1,000	1	25	57	2,200	4,561	11,216
Woods Memorial	19	351	17	341	169	617	0	0	0	2,890	6,939	16,625
Adult Services	0	0	0	0	0	0	0	0	0	0	0	0
Youth Services	0	0	0	795	0	0	1	75	0	0	0	0
TOTALS March 2020	365	4,818	309	5,984	2,178	13,583	11	376	664	38,003	99,870	224,009
TOTALS March 2019	849	10,264	801	13,790	3,813	27,856	54	5,404	1,483	80,937	188,249	441,888
Percentage Change	-57%	-53%	-61%	-57%	-43%	-51%	-80%	-93%	-55%	-53%	-47%	-49%

Dusenberry-River closed March 1-31
Nanini closed March 3-4
El Rio closed March 17.

Library Advisory Board Report March 2020
Physical Material Circulation

All library buildings closed March 18-31 due to COVID-19

Library	March 2020 Circulation	March 2019 Circulation	% Change	FY19/20 to date Circulation	FY18/19 to date Circulation	% Change
Bookmobile/Readrunners	748	1,536	-51%	11,441	11,923	-4%
Caviglia-Arivaca	571	798	-28%	7,670	8,434	-9%
Dewhirst-Catalina	2,358	3,529	-33%	30,169	31,276	-4%
Dusenberry-River	0	24,098	-100%	174,200	198,426	-12%
Eckstrom-Columbus	5,622	9,792	-43%	79,137	84,874	-7%
El Pueblo	581	1,083	-46%	9,353	10,416	-10%
El Rio	1,556	2,841	-45%	23,467	22,738	3%
Flowing Wells	2,920	5,926	-51%	45,086	22,785	98%
Himmel Park	10,037	15,593	-36%	125,785	134,924	-7%
Joel D. Valdez-Main	8,574	15,695	-45%	429,859	136,730	
Joyner-Green Valley	14,279	21,944	-35%	169,214	173,867	-3%
Kirk-Bear Canyon	11,532	17,146	-33%	128,680	150,892	-15%
Martha Cooper	6,037	8,096	-25%	67,714	68,357	-1%
Miller-Golf Links	17,307	28,109	-38%	235,145	247,642	-5%
Mission	4,695	8,542	-45%	66,455	76,212	-13%
Murphy-Wilmot	18,747	25,321	-26%	217,444	224,683	-3%
Nanini	13,634	25,047	-46%	206,062	225,643	-9%
Oro Valley	17,882	28,953	-38%	229,680	242,309	-5%
Quincie-Douglas	3,056	5,381	-43%	43,310	49,431	-12%
Sahuarita	2,003	4,784	-58%	38,468	44,375	-13%
Salazar-Ajo	2,103	3,521	-40%	28,016	27,526	2%
Sam Lena-South Tucson	546	1,351	-60%	9,893	4,754	108%
Santa Rosa	312	747	-58%	5,687	6,997	-19%
Southwest	873	1,747	-50%	14,383	17,177	-16%
Valencia	3,398	6,519	-48%	57,146	66,967	-15%
Web Renewal	44,203	81,497	-46%	346,723	714,366	
Wheeler Taft Abbott	12,743	19,455	-35%	167,560	175,490	-5%
Woods Memorial	10,770	17,405	-38%	142,808	169,365	-16%
Totals	217,087	386,456	-44%	3,110,555	3,348,579	-7%

Dusenberry-River Library closed March 1-31.

Nanini closed March 3-4.

El Rio closed on 3/17/2020 due to El Rio Center closure.



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FROM: Karyn Prechtel-Altman
 Deputy Library Director

SUBJECT: Circulation and Activity Measures: April 2020
 All Library buildings closed due to COVID-19

	April 2020	April 2019	Percent Change
Circulation - Physical	0	357,080	-100%
Circulation - Digital	212,672	152,875	39%
Gate Count	0	407,591	-100%
Wireless Sessions	44,418	175,914	-75%
Website Visits	188,670	447,999	-58%
Active Cardholders	184,397	142,120	30%
Total Cardholders	340,517	297,730	14%
Percent Active Cardholders	54%	48%	
Online Homework Help Attendance	929	1,678	-45%
Virtual Reference Service			
Email	1,477	203	628%
Phone	876	4,221	-79%
Mail	29	123	-76%
Snack & Meal Programs			
Number of Programs	40		
Attendance	983		
School Ready Programs (Virtual)			
Number of Programs	3		
Attendance	106		



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FROM: Karyn Prechtel-Altman
 Deputy Library Director

SUBJECT: Circulation and Activity Measures: May 2020
 All Library buildings closed May 1-17 due to COVID-19

	May 2020	May 2019	Percent Change
Circulation - Physical	17,330	365,736	-95%
Circulation - Digital	223,521	155,911	43%
Gate Count	9,662	390,140	-98%
Computer Sessions	4,241	75,896	-94%
Website Visits	325,246	465,821	-30%
Active Cardholders	181,143	195,775	-7%
Total Cardholders	340,912	301,674	13%
Percent Active Cardholders	53%	65%	
Online Homework Help Attendance	714	743	-4%
Virtual Reference Service			
Email	1,374	256	437%
Phone	3,488	3,855	-10%
Mail	8	151	-95%
Snack & Meal Programs			
Number of Programs	200		
Attendance	8,278		
School Ready Programs (Virtual)			
Number of Programs	9		
Attendance	153		

Data for Snack and School Ready programs were not collected separately prior to July 2019.
 El Rio and Dusenberry-River closed May 2020.
 Limited services and capacity at all library locations.

Library Advisory Board Report May 2020
Physical Material Circulation

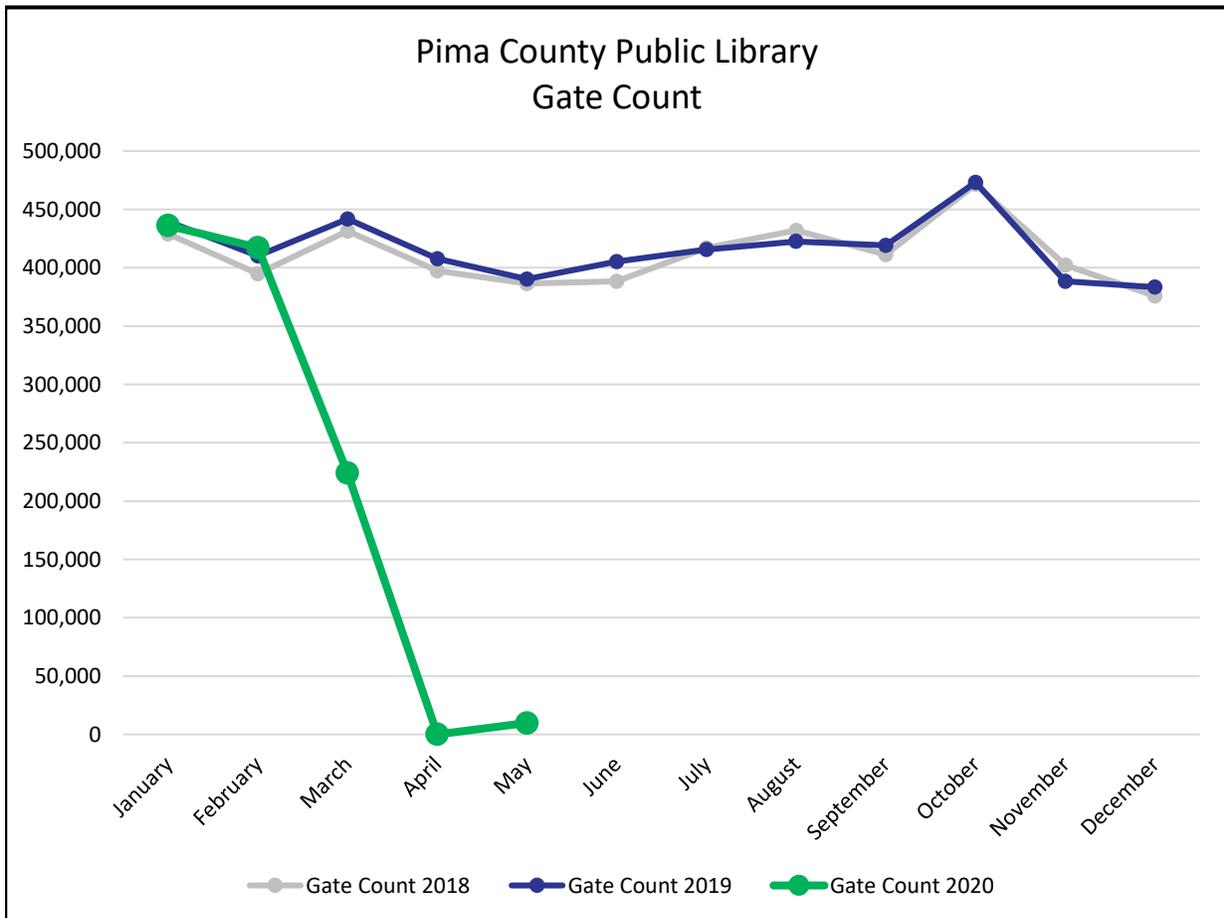
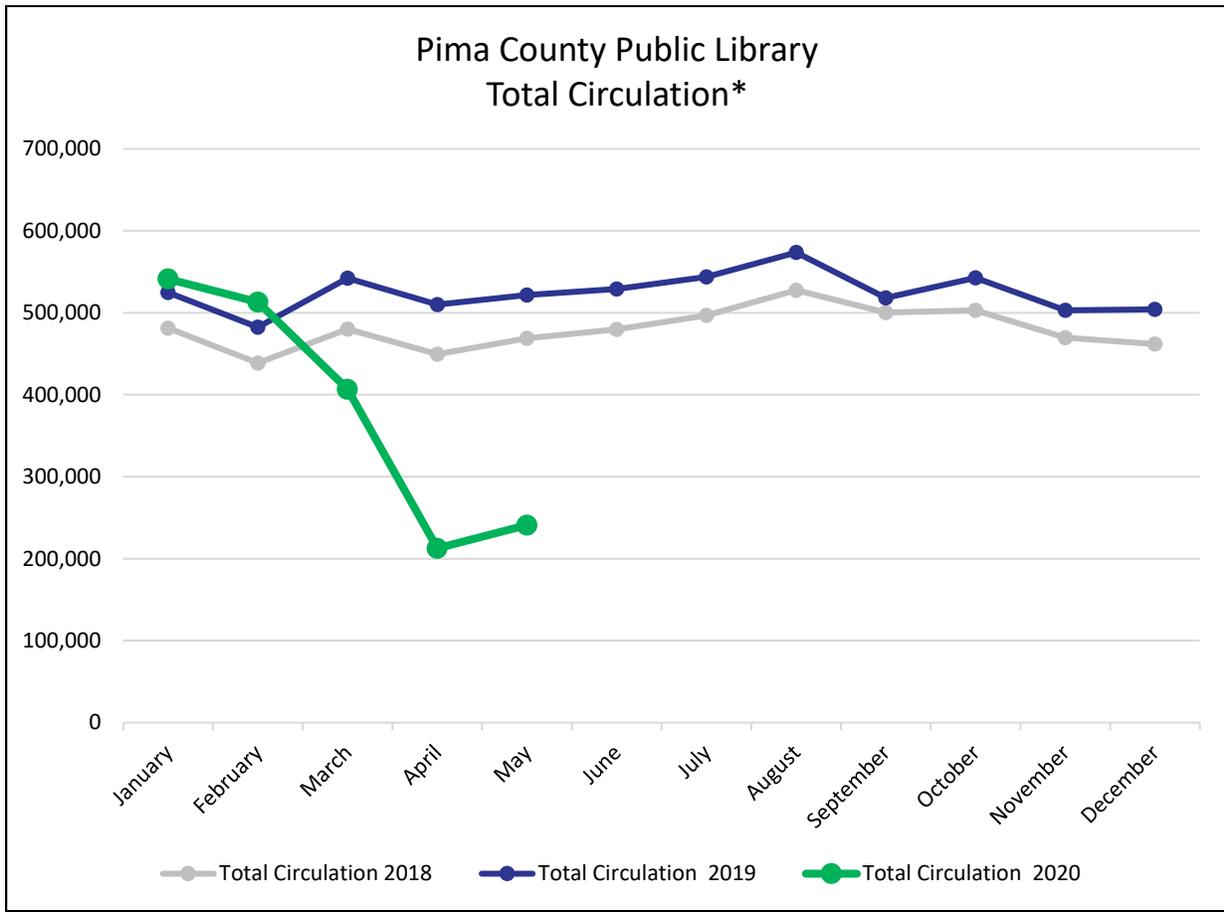
All library buildings closed May 1 - 17 due to COVID-19

Library	May 2020 Circulation	May 2019 Circulation	% Change	FY19/20 to date Circulation	FY18/19 to date Circulation	% Change
Bookmobile/Readrunners	45	1,267	-96%	11,486	14,485	-21%
Caviglia-Arivaca	286	776	-63%	7,956	9,954	-20%
Dewhirst-Catalina	357	3,459	-90%	30,526	38,033	-20%
Dusenberry-River	0	23,263	-100%	174,200	243,982	-29%
Eckstrom-Columbus	416	10,449	-96%	79,553	104,981	-24%
El Pueblo	12	1,139	-99%	9,365	12,720	-26%
El Rio	8	2,816	-100%	23,475	28,434	-17%
Flowing Wells	223	5,889	-96%	45,309	34,866	30%
Himmel Park	916	16,392	-94%	126,701	166,848	-24%
Joel D. Valdez-Main	570	37,397	-98%	430,429	189,653	
Joyner-Green Valley	1,560	18,232	-91%	170,774	211,211	-19%
Kirk-Bear Canyon	1,277	17,661	-93%	129,957	184,388	-30%
Martha Cooper	562	7,668	-93%	68,276	83,860	-19%
Miller-Golf Links	1,612	28,029	-94%	236,757	302,814	-22%
Mission	249	7,876	-97%	66,704	92,081	-28%
Murphy-Wilmot	1,649	24,988	-93%	219,093	274,097	-20%
Nanini	1,407	25,804	-95%	207,469	275,774	-25%
Oro Valley	1,999	27,204	-93%	231,679	295,615	-22%
Quincie-Douglas	124	2,385	-95%	43,434	52,696	-18%
Sahuarita	279	5,047	-94%	38,747	54,438	-29%
Salazar-Ajo	227	2,624	-91%	28,243	32,994	-14%
Sam Lena-South Tucson	20	1,555	-99%	9,913	7,986	24%
Santa Rosa	17	655	-97%	5,704	8,337	-32%
Southwest	80	1,717	-95%	14,463	20,533	-30%
Valencia	206	7,074	-97%	57,352	81,279	-29%
Web Renewal	81	51,323	-100%	346,804	842,883	
Wheeler Taft Abbett	1,041	20,426	-95%	168,601	215,270	-22%
Woods Memorial	2,107	12,621	-83%	144,915	191,183	-24%
Totals	17,330	365,736	-95%	3,127,885	4,071,395	-23%

Dusenberry-River and El Rio closed May 1-May 31.

Limited services at all locations. Browsing the collection was not allowed in May 2020. All checkouts were from holds placed on materials.

Pima County Public Library Circulation and Gate Count
 All Library Buildings Closed March 18 - May 17, 2020



* Includes physical and digital circulation.
 In April 2020, circulation was digital only.