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## Pima County Public Library Recent Milestones

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“English has always been my weak spot. Plus, it’s a good excuse to be in the library.” Evangelina “Eva” Cox smiles as she talks about the Mission Library and the ESL classes she took there for two years.

“I went twice a week. The instructors were supportive, but so were the students. We wanted one another to succeed,” she says.

But to Eva, that comes as no surprise.

“The Library offers a connection, not just to books, but to others. It’s a place where people feel welcomed, not discriminated against. It’s a place where everyone is encouraged to do their best,” she continues.

At age 70, Eva has made many meaningful connections, many of which began at libraries, over the years. She’s taught elementary school in Nogales, started a library at the Instituto Tecnológico de Nogales, studied library science in Mexico City, and volunteered at local libraries in Chula Vista, California.

A Tucson resident for more than 20 years, she’s touched the lives of many. At the Tucson Urban League, she worked as a driver taking local seniors shopping and to activities. In the kitchen at St. Luke’s Home, she lovingly cared for residents, and in the library at Tucson High School, she formed strong bonds with Spanish-speaking students who turned to her for book recommendations.

“I learned so much at those classes. And I still go to the Mission and Quince Douglas Libraries. I love the sense of community and the encouragement for all of us to do our best,” she says. “Sometimes, I see a flyer for a program and I just want to yell, ‘My goodness, look how you’re helping people!’”

Moving into her eighth decade filled with energy and passion, Eva says, “I might consider taking computer classes,” and then laughs, “I definitely need them, even though I don’t want them. At least I know there are plenty offered at the library.”

One thing’s for sure, Eva is not ready to close the book on her life’s story. “It’s easy to get sad or bored at home. I need to be doing something.”

Whatever her next chapter brings, the Library is proud to be a part of it.
A Pima County Public Library customer for three decades, Vera Scrivner describes how she felt upon discovering the public library as a child, “All the treasures it hid—it was like finding Aladdin’s cave.”

And to this day, she’s still finding reasons to love libraries. Most recently, it was the discovery of Job Help at the Murphy-Wilmot Library. She’d only been at her job for five years, so when the time came to look for a new one, Vera wasn’t too concerned. And then she began her search.

She recalls, “Everything was so different from what I remembered. Formats were not what I was used to. It was all online. Each employer uses a different program and they can be lengthy. The worst was when I would get timed out if I took too long.”

Taking a tip from her husband, Vera attended Job Help at the Murphy-Wilmot Library. It was there she met Ellen Hammes and Carmella Harmon, Library Program Instructors, who offer weekly drop-in sessions four times per week. As Program Instructors, Ellen and Carmella assist with anything and everything related to job searching, from helping prepare cover letters to creating email accounts.

“I can’t praise them enough,” says Vera. “Their guidance was invaluable in maneuvering my way through what felt like an incredibly daunting task. They gave great advice on key phrases to use in cover letters and how to make my résumé stronger.”

Before attending Job Help, Vera admits, she was feeling frustrated. But after attending a few sessions, she noticed she wasn’t alone. “There were always other job seekers with the same frustrations, but none of us were alone. The people at the Library were there to help us.”

It should come as no surprise that Vera is gainfully employed now, working as a Children’s Librarian at the Algona Public Library in Algona, Iowa. “We love Tucson—I’ve lived in the Southwest my whole life—but my husband was retiring and we wanted to get to know a new part of the United States.”

Of her new job, Vera says, “There are so many things to love about my new job. I’m surrounded by books and get to work with children. As a child my local library was one of the special things my community gave me. Now, I get to pass that on!”

When asked what she’d like others to know about the Pima County Public Library, Vera remarks, “Libraries are no longer just a place for books. They are places where people are working hard to better their communities. If I had just one word to share about my feelings for the Library, it would be gratitude.”
“Every day, I walk away from my work knowing that I was able to help make someone’s day successful in some way. I love that my job allows me the opportunity to impact my community positively, especially the work we do to improve literacy in Pima County. As a child of immigrant parents, I also appreciate that a fundamental part of my job is to promote equal access to information and to search for ways to break down the barriers that so often prevent people from achieving their dreams. Plus, since I’m a children’s service librarian, I get to do all of these things while playing around with puppets, pop-up books, and bean bags!”

— Lu Guerrero, Assistant Manager and Children’s Service Librarian, Joyner-Green Valley Library

Looking Ahead to 2017

IMPROVING LIBRARY ACCESS FOR SPANISH SPEAKERS

Meeting the needs of all customers throughout Pima County is at the heart of the work we do. By responding to our community’s diverse needs, the Library offers programs and services that help everyone thrive.

With a $26,400 grant from the Arizona State Library, Archives and Public Records, and made possible by the Institute of Museum & Library Services, the Library will work with an experienced consultant to assess the needs of the Latina/o and Spanish-speaking communities in the areas served by the Sam Lena-South Tucson, El Rio, Valencia, and Eckstrom-Columbus libraries.

By understanding how Spanish-speaking customers view topics such as health, education, and family, we’ll be poised to improve services in a more focused and sustainable way.
Last year, Pima County librarians jumped at President Obama’s ConnectED Library Challenge to “put a library card in the hand of every student.” In nine short months, they helped more than 5,000 children become first-time card holders.

For them, it was as much about giving students library cards as it was educating them about all that is possible with a library card, including around-the-clock access to online, educational tools.

The Challenge was successful not only because of Library employees, but strong partnerships with local school districts and their staff. Anthony Ludovici, a Mexican-American Student Services Specialist (MASS) for the Tucson Unified School District, is one such partner and enthusiastic advocate.

He says, “The Library has such an impact, especially on students lacking reliable transportation. With a card they can access Brainfuse Online Tutoring and LearningExpress Library without worrying about how to get to a library.”

As a MASS Specialist, Anthony connected students and their families to community services that foster social wellness and economic stability. “The resources at the Library are helping to close the academic achievement gap between Anglo and minority students. It’s making a real difference in our community.”

Leading Family Resource Nights and Library Card Days at TUSD schools, Anthony gave demonstrations on how to use the Library’s electronic resources.

“The results were amazing,” Anthony smiles. “A comparison between the 1st and 3rd quarters at two high schools showed a positive correlation between signing up to use Brainfuse and LearningExpress Library to either maintaining scores or actually making gains in English language literacy and mathematics. An astounding 74% of the 43 students I oversaw showed gains.”

The ConnectED Challenge helped empower our community’s children to become tomorrow’s critical thinkers, but it wasn’t only Library staff reaching for that goal. As Anthony says, “It was an opportunity for schools to build awareness about the resources available to our young people and to show them we believe in and support them.”
At the Eckstrom-Columbus Library, customers of all ages and from all walks of life attend classes to expand their knowledge and strengthen their futures. For these customers, the Library is a place of judgment-free learning where they can pursue aspirations. For Dilbert Lord, whose dream is to get his GED, the Library has helped put him one step closer to achieving it.

Born and raised in Belize, Dilbert moved to New York City in 1958, but when his mother passed away, he went back to Central America to be with family. His last formal schooling was in 1960. The decades in between haven’t always been easy for him. He’s faced mental health challenges and struggled to unlearn destructive behaviors. Many years were marked by frequent medical interventions. And yet, Dilbert’s desire to learn never ceased.

“I used to be a woodworker and build player pianos,” Dilbert says. “I’d like to do that again, but I need my GED.”

Twice weekly for the past two years, Dilbert attended GED classes at the Eckstrom-Columbus Library.

Godfrey is Dilbert’s brother and legal guardian. He says, “Dilbert is a unique learner. He has trouble transitioning from subject to subject, and needs repetition to really grasp a concept. The learning environment at the Library really suited him. Everyone there is invested in one another’s success.”

Mary Sanchez manages the Eckstrom-Columbus Library and is proud of the work the Library does supporting education and workforce development, especially through free classes like GED tutoring and Job Help.

“Of our program instructors care deeply about the students. Sometimes it’s as simple as pointing someone to a list of job openings. Other times, they offer hours of support to individuals trying to understand new concepts.”

Last year, nearly 4,000 individuals attended 600 GED classes at six Pima County Public Libraries. At these classes people just like Dilbert are accessing the educational tools they need to improve their lives.

For Dilbert, whose favorite book is the Newberry Medal-winning Bud, Not Buddy, classes at the Library have helped him move one step closer to achieving his goal. Next, he’ll take the pre-test at the El Rio Adult Learning Center. Whatever the outcome, Dilbert has already succeeded in many ways. And, if he needs additional support, the Library will always be here for him.

"Powering Education"

Unlocking the Future

GED Classes Offer Opportunity to Pursue Lifelong Goals
"Without digital literacy, many are left behind in our constantly-connected world. Technology in the form of equipment, applications, and language excludes persons who do not have the knowledge of how to use it. In my role, I have the privilege of offering customers a hand into the present and future by teaching these concepts. I turn "tech no's" into "tech knows." I make the impossible possible, I turn fear of technology into unlimited curiosity. To see the smiles on my patrons’ faces when I teach them how to virtual travel or how to access a photo of an ancestor on the internet is priceless. Plus, my colleagues are fun, intelligent, and inclusive, and our customers are incredibly grateful.”

—Vicki Lázaro, Library Program Instructor, Miller-Golf Links Library
A thriving youth community engaged in creating a better world is not only possible, it’s happening. Zoe Benson and Ana Gloria Mendoza are members of the Library’s Youth Design Team, a group of local teens working in the Joel D. Valdez Main Library’s 101Space, downtown Tucson’s newest youth center. Connected Learning drives experience in the 101Space, where teens are building lifelong skills, exploring new technology, and developing a community alongside other teens with similar passions.

The 101Space, which opened in May, features tablets, 3D printers, digital cameras, and design software, and offers programming in everything from robotics to poetry. On any given day, it’s a makerspace, a computer lab, a writing center, a reading nook, or a place to meet friends. Zoe says, “One thing is always for certain – it’s a judgement-free zone where teens can safely be themselves and explore their passions through hands-on experience and reflection. Thanks to the Youth Design Team, who are personally involved in programming, it’s also constantly changing to reflect the needs of teens today. “The 101Space,” says Zoe, “provides a place to meet up with people from other school districts who have their own diverse interests. They come to use the equipment or develop their talents beyond what any single school could provide.”

Ana agrees, “It’s helped me connect to other teens by getting us to work together, share ideas, and discuss future plans for the 101Space.”

At the Library, we dream big, believe in possibility, and work with our community to improve lives. In the 101Space we inspire future generations to do the same. As Zoe says, “The Library allows us the opportunity to come together and develop our talents without judgement. It’s an important community resource that will be as relevant tomorrow as it is today.”

Passionate, Empowered, and Connected
Karen Burgan is one of those kind and selfless individuals who gives Tucson a good name. Karen runs Soar with the Eagles, a nonprofit dedicated to providing educational and moral support to GED students. She founded it in July 2015 using inheritance money from her mother’s passing.

“I had been tutoring GED students for some time and I saw so many of them struggle against barriers from paying for classes to finding transportation. I wanted to make it easier for them.”

And, since summer 2015 when Soar with the Eagles launched, she’s done just that. Having never run a business before, Karen sought help getting started at the Pima County Public Library. It was at the Joel D. Valdez Main Library’s Idea+Space where she attended, and continues to attend, workshops and one-on-one sessions with Mike Neal, a mentor with SCORE Southern Arizona.

Mike says, “It’s the essence of a good partnership. SCORE strives to help businesses expand, and the Library is full of resources to help them do just that. It makes sense that we work together”

SCORE workshops are offered at the Library free of charge and cover everything from businesses assessment and hiring to marketing and financial management. In the past two years, more than 240 sessions have been offered.

Today, a little more than a year after it began, Soar with the Eagles is reaching great heights. More than 20 tutors, including a number of previously successful clients, have helped 20 students, ranging in age from 18 to 60, obtain their GEDs. Of these students, four are now attending Pima Community College with scholarships.

And it all started at the Library. “Mike has guided us in so many ways, from applying for 501c3 status to creating a strategic plan and recruiting volunteers on Guidestar. He’s really helped us grow.”

When asked what’s next, Karen’s eyes light up. “We want to be able to help defray childcare costs for students with children. Whatever it takes to make the GED process easier to navigate—that’s what we want to do.”

With the support of the Library, its partner, SCORE, and her own enthusiasm, Karen’s future—and that of Soar with the Eagles—looks bright. As for how her mother, Helga, would feel, Karen says, “She’d be thrilled. We’re unquestionably making a difference. That would make her proud.”
"Giving back to the community is important to me. In my job, I create and deliver learning experiences and tutorials for teens and adults. I’ve taught workshops on 3D printing and robotics, run a series of Study Jams on Android Development for beginners, and presented Biz Tech sessions on Progressive Web Apps. Watching someone grasp a new concept—whether creating an Android app or building an autonomous robot—is priceless. Something I’m really excited about is a mobile maker and innovation space that we could take out to underserved members of our community. We have so much to offer, but not everyone is able to take advantage of those services. I’d like to be a part of changing that."

—Dan Stormont, 101Space Program Instructor, Joel D. Valdez Main Library

Looking Ahead to 2017

101SPACE COMING SOON TO ORO VALLEY PUBLIC LIBRARY!

Harnessing their knowledge, energy, and passion, the Oro Valley Public Library Teen Advisory Board is working to develop their own 101Space. Providing their peers with access to cutting-edge equipment and programming to safely explore ideas and spark creativity is their top priority.

The space will have plenty of workshops—from money management to yoga—on topics in which teens at local high schools have expressed interest.

Thanks to the generosity of the Friends of the Oro Valley Public Library, the space will feature new technological equipment, including Nexus tablets and a 3D printer, as well as new furnishings, carpeting, and paint.

With an expected completion in January 2017, the redesign is progressing nicely and customers are already anticipating the opening!
At a glance

POWERING Community

What’s better than finding your favorite book on a shelf? Finding it in a bike!

BOOKBIKE

Books since it began nearly a decade ago.

NUESTRAS RAÍCES

“Why are we small for now? we decided the power of those who attempt to speak for us. For the first time, we have the opportunity.”

Thanks to the Library’s Nuestras Raíces—Library’s authors, poets, artists, activists, and

RAÍCES: MEXICAN AMERICAN AND LATINO/AS

THE SEED LIBRARY

The International Food Library Forum, coordinated and hosted by the Seed Library of Pima County, Public Library, was the first national forum of its kind. Over four days in 2015, attendees from seven countries mobilized in Tucson to discuss food security, local food economies, Surrounding seed saving and food security.

Last year, 83,330 attendees! Babies, toddlers, preschoolers, families, and caregivers read, rhymed, danced, laughed, and sang their way through hours upon hours of language development and learning. Honoring diversity and celebrating differences, ReadStrong and Delightful Storytimes provide a place where all people come together to learn and make connections.

READ TO A DOG

At Read to a Dog, non-judgmental, furry listeners provide friendly ears to eager readers in a stress-free environment. With book-loving pooches now at 15 libraries, kids are enjoying reading more than ever.

Innovation

Digital offerings

Anything is possible with a library card! Every day we’re making our world a reality by educating, inspiring, and connecting people. It’s not just happening inside the walls of our 27 Branches. Giving 12,000 people access to our collection of nearly 1.1 million eBooks and audiobooks, music, magazines, and movies. And with digital databases making searching easy, customers across 8,200 square miles online tools like World Book Online and ReferenceUSA to find the answers they were looking for.

Digital offerings

Our partnership with Pima County’s Health Department has received national praise. Thanks to a $37,000 grant through the Healthy and Ready to Learn Initiative, we’re able to provide access to our library services to the community’s most vulnerable populations.

NURSE HEALTH NURSES

Driven by a desire to improve the health of our community and advocate for social justice, the Nurse Health Nurses team showed, once again, the vital role the Library plays in building bridges to understand, honor, and welcome diversity in our community.

“The library is an essential resource. It offers a place where people can come together to learn and make connections.”

We are small for now...we decided the power of those who attempt to speak for us. For the first time, we have the opportunity.

Thanks to the Library’s Nuestras Raíces—Library’s authors, poets, artists, activists, and...
On What Makes Them Proud: Pima County Public Library Administration Team Weighs In

1. I love how our Nuestras Raíces team is always looking for better ways to reach the Spanish-speaking and Latina and Latino populations in our community.
   Amy Rusk, Library Services Manager

2. I’m most proud of the Library’s impact on the success of our community members. We help people learn how to read, look for and find jobs, and explore studies of interest. We want people to be successful in life, and we’re always looking for ways to connect them to all of the resources they need to get there.
   Karyn Prechtel, Deputy Director

3. This library values people above all else, which gives us a great compass for everything we do. I’ve never worked with more friendly and helpful staff, and I’ve never seen a group of people more dedicated to the community.
   Jen Maney, Library Services Manager

4. The people I work with are some of the most dedicated, caring individuals I know. Every day, I witness multiple acts of kindness from our employees. These acts are not random, but very intentional—spreading hope, joy, and enthusiasm to those they serve.
   Michelle Simon, Deputy Director

5. The secret that makes Pima County Public Library so great is no secret at all: our amazing staff. I am proud to work with such a talented, engaged, and passionate group of people.
   Kate DeFlisano, Library Services Manager

6. Our staff is dedicated to providing the best service to our customers, whether they walk through our doors, call, or use our website. I’m proud to work alongside others who are steadfast in their commitment to defending others’ privacy and the right to access information, regardless of how controversial.
   Rich DiRusso, Library Services Manager

7. I love that Pima County Public Library aims for what is possible. The power of our libraries is great, but the potential is even greater. Everyday, as we work with others in big and small ways, we’re ensuring that people of all ages have spaces and opportunities to change their lives and communities.
   Beth Matthias-Loghry, Library Services Manager

8. I am honored to work with a staff that is so committed to the community we serve. The employees of Pima County Public Library truly value providing equal access to information and they do it with passion, knowing that the work they do empowers individuals to transform their lives.
   Amber Mathewson, Interim Library Director

9. I recently watched Dr. Carla Hayden be sworn in as the 14th Librarian of Congress and was moved by her words and reminded of the many reasons I chose librarianship as a profession. I am blessed and honored to serve the staff and my community to move forward our vision and mission of education, inspiring, and connecting people.
   Sharla Ronstadt, Library Services Manager
LIBRARY INFORMATION

1. FLORENCE BELLE LIBRARY
   1730 W Wetmore Rd, 85705
   520.544.3253
   Mon-Thu 10-6 | Fri 10-5 | Sat 9-5 | Sun 1-5

2. BADIL MARANA LIBRARY
   13370 N Lon Adobe Rd
   Marana, AZ 85653
   520.544.3255
   Mon-Tue 10-6 | Wed 10-7 | Thu 10-6 | Fri 10-5

3. GRIFFIN PARK LIBRARY
   1025 N Tran Rd, 85716
   520.544.3205
   Mon-Thu 10-6 | Fri 10-5 | Sat 9-5 | Sun 1-5

4. DE LA VEGA LIBRARY
   101 W Stone Ave, 85701
   520.544.5500 • TDD: 594.5531
   Mon-Thu 9-6 | Fri 9-5 | Sat 10-5

5. EL PUEBLO LIBRARY
   (In El Pueblo Neighborhood Center)
   101 W Irvington Rd, 85714
   520.544.5250
   Mon-Tue 9-6 | Wed-Thu 10-6 | Fri 10-5

6. KIRK-BEAR CANYON LIBRARY
   8959 E Tanque Verde Rd, 85749
   520.544.5275
   Mon-Thu 10-6 | Fri 10-5 | Sat 9-5 | Sun 1-5

7. EL NINO LIBRARY
   8959 E Tanque Verde Rd, 85749
   520.544.3270
   Mon-Thu 10-6 | Fri 10-5 | Sat 9-5 | Sun 1-5

8. GOTHAM LIBRARY
   1337 N Alcazar Ave, 85712
   520.544.3235
   Mon-Thu 10-6 | Fri 10-5 | Sat 9-5 | Sun 1-5

9. MILLER-GOLF LINKS LIBRARY
   9640 E Golf Links Rd, 85730
   520.544.3235
   Mon-Thu 10-6 | Fri 10-5 | Sat 9-5 | Sun 1-5

10. MISSION LIBRARY
    3770 S Shannon Rd, 85741
    520.544.5305
    Mon-Thu 10-6 | Fri 10-5 | Sat 9-5 | Sun 1-5

11. MURPHY-WILMOT LIBRARY
    530 N Wilmot Rd, 85711
    520.544.5420
    Mon-Thu 10-6 | Fri 10-5 | Sat 9-5 | Sun 1-5

12. NANINI LIBRARY
    7300 N Shannon Rd, 85737
    520.544.3255
    Mon-Thu 10-6 | Fri 10-5 | Sat 9-5 | Sun 1-5

13. SAGUARITA LIBRARY
    729 W Via Rancho Sahuarita Rd
    Sahuarita, AZ 85629
    520.544.3245
    Tue-Thu 10-6 | Fri 10-5 | Sat 9-5

14. SOUTHWEST LIBRARY
    6855 S Mark Rd, 85737
    520.544.3200
    Mon-Tue 10-6 | Wed-Thu 10-7 | Fri 10-5

15. SOUTHWEST LIBRARY
    1900 N Schenkel Rd, 85743
    520.544.3220
    Mon-Thu 10-6 | Fri 10-5 | Sat 9-5 | Sun 1-5

16. TUCSON LIBRARY
    15 W Plaza # 179
    A1, B2, C2
    520.387.6075
    Mon-Tue 9-7 | Thu-Fri 9-5

17. VICENTE LIBRARY
    10751 W Valencia Rd, 85704
    520.544.5360
    Mon-Thu 10-6 | Fri 10-5 | Sat 9-5 | Sun 1-5

18. VICENTE LIBRARY
    10751 W Valencia Rd, 85704
    520.544.5360
    Mon-Thu 10-6 | Fri 10-5 | Sat 9-5 | Sun 1-5

19. WOODS MEMORIAL LIBRARY
    3455 N 1st Ave, 85719
    520.544.5445
    Mon-Thu 10-6 | Fri 10-5 | Sat 9-5 | Sun 1-5

OUTLYING LIBRARY LOCATIONS

1. CANYON-ARBORE LIBRARY
   17050 W Aravaipa Rd
   520.544.3235
   Tue 1-8 | Wed-Sat 10-6

2. CYNTHIA WARMAN LIBRARY
   13061 N Oracle Rd # 119
   Catalina, AZ 85739
   520.544.3240
   Mon-Tue 9-6 | Wed 9-6 | Thu 9-6 | Fri 10-5 | Sat 9-5

3. DUCENBERGER-RIVER LIBRARY
   5400 E River Rd #100, 85750
   520.544.3240
   Mon-Thu 10-6 | Fri 10-5 | Sat 9-5 | Sun 1-5

4. SANTA ROSA LIBRARY
   1025 S 10th Ave, 85701
   520.544.3250
   Mon-Thu 10-6 | Fri 10-5 | Sat 9-5 | Sun 1-5

5. SANTA ROSA LIBRARY
   1025 S 10th Ave, 85701
   520.544.3250
   Mon-Thu 10-6 | Fri 10-5 | Sat 9-5 | Sun 1-5

6. SOUTH 163 LIBRARY
   1358 E 22nd St, 85711
   520.544.3250
   Mon-Tue 10-6 | Wed-Ch 10-5 | Sat 9-5 | Sun 1-5

7. DE WHIRST-CATALINA LIBRARY
   15631 N Oracle Rd #199
   85739
   520.544.5240
   Mon 9-6 | Tue 9-6 | Wed-Thu 10-6 | Fri 10-5 | Sat 9-5

8. MILLER-GOLF LINKS LIBRARY
   9640 E Golf Links Rd, 85730
   520.544.3235
   Mon-Thu 10-6 | Fri 10-5 | Sat 9-5 | Sun 1-5

9. ORLEANS PUBLIC LIBRARY
   120 W Melody Rd, 85740
   520.544.3215
   Mon-Thu 9-6 | Fri 9-5 | Sat 9-5 | Sun 1-5

10. ORLEANS PUBLIC LIBRARY
    120 W Melody Rd, 85740
    520.544.3215
    Mon-Thu 9-6 | Fri 9-5 | Sat 9-5 | Sun 1-5
For more than 100 years, we have been here for people just like you. Today, at all of our libraries, online, or out in the community, our dedicated staff and volunteers are always looking ahead to help you find what you’re looking for. Every day we’re making our mission a reality by educating and connecting people and inspiring ideas.