

**Lawrence Public Library Board of Trustees Regular Meeting**  
**Monday, March 15, 2021 at 4:30 PM**  
**COVID-19 Zoom Meeting**

Call to Order

Introductions

Public Comments

Consent Agenda

*All matters on the consent agenda are considered within one motion and will be enacted by one motion. There will be no separate discussion on these items. If discussion is desired, that item will be removed from the consent agenda and will be considered separately.*

- Approve Library Board meeting minutes for February
- Approve Treasurer's report for February
- Approve bills for February 15 to March 14
- Receive statistical report for February

Library Director's report

Friends and Foundation report

Ongoing business

New business

- NEKLS Accreditation Application overview – see attached document
- Form Officer Nominating Committee – **ACTION ITEM**

Adjournment

## **DRAFT**

### **Lawrence Public Library**

### **Regular Board Meeting**

February 15, 2021 4:30 p.m.

**Venue:** The meeting was held via Zoom: <https://lpls.zoom.us/j/91591956401>

### **Board Members Present:**

Ursula Minor (Chair), Brady Flannery, Mayor Brad Finkeldei, Kevan Vick, Sarah Goodwin-Thiel, Jennifer Bonilla-Scotten, Judy Keller, and David Vance

### **Staff Members Present:**

Brad Allen, Kathleen Morgan, Erica Segraves, Aaron Brumley, Jon Ratzlaff, Tricia Karlin, Heather Kearns, Melissa Fisher Isaacs, Kim Fletcher.

### **Friends and Foundation Members Present:**

Craig Penzler

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### **Call to order:**

Ursula called the meeting to order at 4:30 p.m.

### **Consent Agenda**

Jennifer Bonilla-Scotten moved the consent agenda be approved, David Vance seconded. Consent agenda passed.

### **Library Director's Report**

- The Library made it to the second round in the Laura Bush 21st Century Librarian Program grant program with its application outlining a plan to hire BIPOC students who would work as interns and receive support for library school. The grant is sponsored by the Institute of Museum and Library Service. The library submitted a proposal for a \$100,000 planning grant. The grant reviewers loved LPL's small library attitude and the unique proposal.
- Kathleen, Kristin Soper, and Brad are working with the KU School of Architecture's Nils Gore to design a custom outreach vehicle for the library. The vehicle would provide a kind of 'mini-bookmobile' service. It would be flexible and multi-functional: "a swiss-army knife" mobile tool to serve the community. A step van is easier to drive and manage than the setup required to haul an airstream-type trailer, so that's the model the library will pursue.
- All were reminded that the library visioning event will be held Wednesday, March 31st, and is slated to be an all-day affair.
- Two full-time folks left the library for other professional or personal opportunities, so the library is presently in the process of hiring two Outreach staff: one in Youth Services and another in Info Services.

## **Friends and Foundation Director's Report**

- The building project to enhance the Youth Services Picture Book room is moving forward. The Friends and Foundation will also apply for a second PPP loan, given the uncertainty about revenue streams in 2021, especially as regards book sales events.
- Plans for the Thursday, March 4th evening fundraiser are moving forward. Kathleen Sebelius and Deja Brooks will co-host this virtual-only event. Themed baskets will be available for drawings as in past years and are starting to arrive; Mary Gage will be putting together a Parks Poster basket. The Salkind family jumpstarted funding with a pledge for a \$10,000 matching gift for funds raised at the event.
- At the Friends & Foundation Board meeting next week:
  - Chip Blaser from the Douglas County Community Foundation will provide an update on the Friends and Foundation investments, which might have reached \$3 million for the first time! Judy Keller and other board members congratulated the Friends and Foundation on this outstanding, hard-won achievement.
  - The Board will also talk about goals for 2021.

## **New Business**

- Review Library Policy regarding Kansas Children's Internet Protection Act
  - Brad provided a quick overview of the Kansas Children's Internet Protection Act (KS-CIPA). The State Library of Kansas requires library governing boards to review the act and approve a policy that complies with state statutes every three years. Kevan Vick moved to renew approval of KS-CIPA; David Vance seconded: the motion passed.
- Review of New Statistical Report
  - Melissa Fisher Isaacs reported to the board on the new statistics report in the packet.
    - The Outcomes Evaluation Task Force was formed to look at how we can use data to better understand why patrons choose to utilize various library services, how well our services are meeting their needs, and if there are ways we can better fulfill those needs
    - In order to create a strong foundation for that work, we needed to better understand our current operations
      - Where and how are we connecting with patrons?
      - Where are we investing staff energy and time?
      - What trends are we seeing in patron choices re: collections and services?
    - The existing report had not been substantially updated for many years, and didn't reflect the changes that digital collections and online interactions were making to our services.
    - The task force also realized we required clarification on what the statistics we were reporting meant--for instance, when we reported the # of cardholders transacting, what actions were included under the umbrella of "transacting"?
    - Our revised statistics ensure that we are capturing the data we are required to report to the State Library, while also attempting to give us a better understanding of our current operations.
    - Some highlights of the new reporting include:
      - Breaking out our active cardholders by geographic area

- Integrating our new modes of program delivery
- Providing more details about the breakdown of digital vs physical material holdings and circulation across our collections, as well as the service points where checkouts are happening
- Providing more details about the breakdown of in-person vs online interactions between staff and patrons, as well as the service points--including our website and social media channels--where those interactions are happening
- Tricia noted that this is an ongoing process, and we hope to continue improving the presentation of data so it is easier to digest.
- Judy Keller noted that it would be helpful to have a report about the effect of going fine-free on the holds queue, and other effects of that policy change. Tricia noted this may be difficult to assess, given the pandemic and the disruption of checkout activity and library use in the pandemic. January was the first month we have not delayed checkin of materials so we could quarantine returned materials (based on concerns about fomite transmission of SARS-COV2). Just in the past two weeks we have reinstated freezing accounts with materials 14 days overdue (a measure instituted as an alternative to late fees). Brad noted we can measure holds queues and see if we can come up with some helpful data on this topic.
- Brad added that the task force and library staff want to report data that is useful to the trustees, while also tracking information that is required by the State Library of Kansas and other library organizations, such as Public Library Association. Staff also look forward to providing more than library output data in the future; data analysis would provide a richer depiction of library operations.
- Form budget committee
  - Board nominated Ursula, incoming board chair Sarah Goodwin-Thiel, and David Vance. Brad has started work on next year's budget, but since the budget calendar has been pushed back from its usual schedule, we have a little extra time to work on this and library goals for 2022.

## **Announcements**

- Library closing communications
  - Brad noted he is now adding trustees to the recipient list for emails about library closings. Since Evergy is imposing rolling blackouts today and tomorrow, the City recommends we close tomorrow. Leadership had planned to reopen tomorrow as we don't like being closed three days in a row, but realize that the blackouts and the difficulty of getting the building warm for tomorrow would present a challenge. The school district is closed tomorrow and recommended that people stay home. There were also reports that rolling blackouts were shutting down buildings at KU today. We'll wait to reopen when better weather is predicted and there's a lesser chance of blackouts (Wednesday).

**Adjournment**

There being no other business, the meeting adjourned at 5:06 pm

The next regular Board meeting will be held Monday, March 15th via Zoom.

Respectfully submitted,  
Tricia Karlin

Regular Budget Report							
February 2021							
REVENUES	This Month	Year to Date	Annual Budget	16% of Year	February 2020	YTD 2020	
Tax Fund	\$ 2,198,399.74	\$ 2,667,159.71	\$ 4,978,000.00	53.58%	\$ 2,055,778.03	\$ 2,554,157.60	
Fees	\$ 1,704.71	\$ 3,638.72	\$ 15,000.00	24.26%	\$ 713.35	\$ 3,694.16	
NEKLS	\$ -	\$ -	\$ 95,000.00	0.00%	\$ -	\$ -	
State Aid	\$ -	\$ -	\$ 25,000.00	0.00%	\$ 27,991.57	\$ 27,991.57	
Photo Copies	\$ 450.50	\$ 864.10	\$ 5,000.00	17.28%	\$ 1,815.23	\$ 3,691.34	
Coffee Shop Rent	\$ -	\$ -	\$ -	#DIV/0!	\$ -	\$ 750.00	
Meeting Room Fees	\$ -	\$ -	\$ -	#DIV/0!	\$ 800.00	\$ 1,100.00	
Interest	\$ 28.27	\$ 45.37	\$ 2,000.00	2.27%	\$ 988.87	\$ 1,589.72	
Transfer from Cash Reserves		\$ -	\$ 50,000.00				
Miscellaneous	\$ 3,310.86	\$ 3,312.11	\$ -		\$ 325.50	\$ 340.40	
Total Revenues	\$2,203,894.08	\$2,675,020.01	\$5,170,000.00	51.74%	\$2,088,412.55	\$2,593,314.79	
EXPENSES							
Salaries & Wages	\$ 230,866.47	\$ 454,262.98	\$ 2,865,000.00	15.86%	\$ 248,670.35	\$ 476,913.80	
Employee Benefits	\$ 36,028.52	\$ 68,298.72	\$ 460,000.00	14.85%	\$ 27,421.20	\$ 55,200.06	
Payroll Taxes	\$ 39,260.18	\$ 77,475.71	\$ 500,000.00	15.50%	\$ 41,939.79	\$ 80,426.61	
Utilities	\$ 8,523.78	\$ 9,801.18	\$ 100,000.00	9.80%	\$ 8,803.06	\$ 17,621.92	
Building Supplies	\$ 1,051.87	\$ 2,426.99	\$ 20,000.00	12.13%	\$ 849.39	\$ 3,792.24	
Building Repairs & Maintenance	\$ 21,705.90	\$ 22,809.96	\$ 55,000.00	41.47%	\$ 1,626.08	\$ 12,812.74	
Library Supplies	\$ 3,406.81	\$ 4,925.85	\$ 25,000.00	19.70%	\$ 3,516.47	\$ 4,699.76	
Books & Materials	\$ 61,879.13	\$ 65,208.93	\$ 710,000.00	9.18%	\$ 67,342.84	\$ 98,395.33	
Processing Supplies	\$ 2,718.85	\$ 5,580.08	\$ 54,000.00	10.33%	\$ 3,455.88	\$ 7,471.31	
Equipment	\$ 8,454.00	\$ 8,454.00	\$ 10,000.00	84.54%	\$ -	\$ 8,315.75	
Software and Licenses	\$ 204.20	\$ 204.20			\$ -	\$ -	
Copiers	\$ 767.86	\$ 1,495.81			\$ 760.10	\$ 1,440.03	
Supplies	\$ 428.71	\$ 478.68	\$ 30,000.00		\$ 835.32	\$ 876.74	
Hardware	\$ -	\$ -			\$ -	\$ -	
Telephone Maintenance	\$ -	\$ -			\$ -	\$ -	
Collections	\$ 7,828.74	\$ 11,177.48			\$ 5,588.74	\$ 5,588.74	
Internet and Phone	\$ 471.76	\$ 538.58			\$ 340.28	\$ 639.25	
Public Access	\$ -	\$ 19,587.00			\$ -	\$ 19,587.00	
Technology	\$ 9,701.27	\$ 33,481.75	\$ 250,000.00	13.39%	\$ 7,524.44	\$ 28,131.76	
Insurance	\$ -	\$ -	\$ 16,000.00	0.00%	\$ -	\$ -	
Shipping	\$ 1,383.06	\$ 1,401.05	\$ 18,000.00	7.78%	\$ 3,080.23	\$ 4,009.10	
Professional Development	\$ 859.00	\$ 2,564.00	\$ 30,000.00	8.55%	\$ 3,117.50	\$ 5,871.83	
Book Van & Mileage	\$ 86.66	\$ 177.22	\$ 2,000.00	8.86%	\$ 168.90	\$ 348.61	
Professional Fees	\$ 3,898.73	\$ 5,060.68	\$ 30,000.00	16.87%	\$ 3,955.66	\$ 5,864.76	
Advertising & Marketing	\$ 1,452.24	\$ 5,635.33	\$ 25,000.00	22.54%	\$ 550.82	\$ 2,036.55	
Capital Improvements	\$ -	\$ -	\$ -		\$ -		
Miscellaneous	\$ 307.49	\$ (990.59)	\$ -		\$ (108.18)	\$ 2,011.39	
Total Expenses	\$ 431,583.96	\$ 766,573.84	\$ 5,170,000.00	14.83%	\$ 421,914.43	\$ 813,923.52	
CASH BALANCES							
Cash Reserves	\$ 88,620.52	Included in Checking Amount (\$50,237.56 from 2019; \$38,382.96 from 2020)					
Checking	\$ 2,704,608.71						
Capital Improvement	\$ 774,115.71						

## 2021 Outside Funding Report

## FRIENDS & FOUNDATION

## OTHER

**Lawrence Public Library**  
**Balance Sheet**  
As of February 28, 2021

	<u>Feb 28, 21</u>	<u>Feb 29, 20</u>	<u>\$ Change</u>	<u>% Change</u>
<b>ASSETS</b>				
<b>Current Assets</b>				
<b>Checking/Savings</b>				
MIP Operating Funds	1,476,521.17	1,863,914.78	-387,393.61	-20.8%
Checking	1,228,087.54	586,318.12	641,769.42	109.5%
Capital Improvement at MIP	774,115.71	681,473.20	92,642.51	13.6%
<b>Total Checking/Savings</b>	<u>3,478,724.42</u>	<u>3,131,706.10</u>	<u>347,018.32</u>	<u>11.1%</u>
<b>Total Current Assets</b>	<u>3,478,724.42</u>	<u>3,131,706.10</u>	<u>347,018.32</u>	<u>11.1%</u>
<b>Other Assets</b>				
Petty Cash	700.00	700.00	0.00	0.0%
<b>Total Other Assets</b>	<u>700.00</u>	<u>700.00</u>	<u>0.00</u>	<u>0.0%</u>
<b>TOTAL ASSETS</b>	<u><b>3,479,424.42</b></u>	<u><b>3,132,406.10</b></u>	<u><b>347,018.32</b></u>	<u><b>11.1%</b></u>
<b>LIABILITIES &amp; EQUITY</b>				
<b>Liabilities</b>				
<b>Current Liabilities</b>				
Accounts Payable				
Accounts Payable	56,785.18	52,181.21	4,603.97	8.8%
<b>Total Accounts Payable</b>	<u>56,785.18</u>	<u>52,181.21</u>	<u>4,603.97</u>	<u>8.8%</u>
<b>Other Current Liabilities</b>				
FFCRA Payroll Liabilities	9,473.01	0.00	9,473.01	100.0%
Payroll Liabilities	296.86	873.68	-576.82	-66.0%
<b>Total Other Current Liabilities</b>	<u>9,769.87</u>	<u>873.68</u>	<u>8,896.19</u>	<u>1,018.2%</u>
<b>Total Current Liabilities</b>	<u>66,555.05</u>	<u>53,054.89</u>	<u>13,500.16</u>	<u>25.5%</u>
<b>Total Liabilities</b>	<u>66,555.05</u>	<u>53,054.89</u>	<u>13,500.16</u>	<u>25.5%</u>
<b>Equity</b>				
Opening Bal Equity	300,635.22	300,635.22	0.00	0.0%
Retained Earnings	1,237,092.98	1,018,584.98	218,508.00	21.5%
Net Income	1,875,141.17	1,760,131.01	115,010.16	6.5%
<b>Total Equity</b>	<u>3,412,869.37</u>	<u>3,079,351.21</u>	<u>333,518.16</u>	<u>10.8%</u>
<b>TOTAL LIABILITIES &amp; EQUITY</b>	<u><b>3,479,424.42</b></u>	<u><b>3,132,406.10</b></u>	<u><b>347,018.32</b></u>	<u><b>11.1%</b></u>



**Lawrence Public Library**  
**Revenues & Expenses**  
February 2021

	<u>Feb 21</u>	<u>Jan - Feb 21</u>
<b>Ordinary Income/Expense</b>		
<b>Income</b>		
Miscellaneous Income	3,299.61	3,299.61
Gifts-Other	23.18	401.94
Interest	28.27	45.37
Merchandise Sales	-375.79	-134.04
Lost and Replacement Fees	1,704.71	3,638.72
Photo Copies	450.50	864.10
Tax Fund	2,198,399.74	2,667,159.71
Utilities Income	11.25	12.50
<b>Total Income</b>	<u>2,203,541.47</u>	<u>2,675,287.91</u>
<b>Gross Profit</b>	2,203,541.47	2,675,287.91
<b>Expense</b>		
Payroll Expenses	266,894.99	522,561.70
Payroll Taxes	40,478.12	79,721.42
Utilities - Electric	8,523.78	9,801.18
Building Supplies	1,051.87	2,426.99
Building Repairs & Maintenance	21,705.90	22,809.96
Library & Office Supplies	3,406.81	4,925.85
Books & Materials	61,879.13	65,208.93
Processing Supplies	2,718.85	5,580.08
Equipment	8,454.00	8,454.00
Technology	9,701.27	33,481.75
Shipping	1,383.06	1,401.05
Professional Development	859.00	2,564.00
Bookvan & Mileage	86.66	177.22
Professional Fees	3,898.73	5,060.68
Advertising	1,452.24	5,635.33
Miscellaneous	299.98	-990.59
<b>FRIENDS &amp; FOUNDATION FUNDING</b>	<u>14,699.40</u>	<u>31,327.19</u>
<b>Total Expense</b>	<u>447,493.79</u>	<u>800,146.74</u>
<b>Net Ordinary Income</b>	1,756,047.68	1,875,141.17
<b>Other Income/Expense</b>		
<b>Other Expense</b>		
COVID-19 Expenses	<u>7.51</u>	<u>0.00</u>
<b>Total Other Expense</b>	<u>7.51</u>	<u>0.00</u>

**Lawrence Public Library**  
**Revenues & Expenses**  
February 2021

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	<u>Feb 21</u>	<u>Jan - Feb 21</u>
Net Other Income	-7.51	0.00
Net Income	<u>1,756,040.17</u>	<u>1,875,141.17</u>

8:51 AM

03/10/21

# Lawrence Public Library Vendor Balance Summary

As of March 14, 2021

	Mar 14, 21
Advance Insurance Company	738.40
Allen Press	1,065.95
Amazon	3,155.04
ASI	50.00
Baker & Taylor, Inc.	198.91
Blackstone Publishing	34.94
Brooklee Management Group, LLC	2,880.00
Bug Hounds, LLC	762.50
Center Point Large Print	196.06
Century Business Technologies	693.01
City of Lawrence	192.00
Demco, Inc.	535.24
EBSCO	11,601.45
Evergy	9,936.57
Findaway World LLC	104.48
Gale/Cengage Learning	246.85
Great Plains Media	1,652.70
Ingram Library Services	16,786.11
Interstate Elevator, Inc.	201.43
Jayhawk Tropical Fish	300.00
Journal-World Media	400.00
Kanopy LLC	2,835.00
Lawrence Sign Up LLC	74.00
Midwest Tape	13,667.98
NEKLS	900.00
OCLC, Inc.	6,196.72
OverDrive	7,234.16
P1 Group, Inc.	5,286.00
Paperboys, Ltd.	1,030.52
Preferred Lawn Service	620.00
Pur-O-Zone, Inc.	1,051.87
Quill Corporation	479.17
Rabble LLC	4,440.00
Schendel Services	99.75
TFMComm Inc.	3,400.00
U.S. Bank - Mastercard	6,349.88
Unique Management Services	279.70
United Parcel Service	652.85
Vanessa Medina Reynaga	200.00
VenMill Industries, Inc.	749.87
Zoobean Inc.	2,795.00
TOTAL	110,074.11

9:12 AM  
03/10/21

Lawrence Public Library  
Check Detail  
March 2021

Type	Num	Date	Name	Account	Paid Amount
Bill Pmt -Check	Electronic	03/15/2021	Advance Insurance Company	Checking	
Bill	April 2021	03/09/2021		Group Life Insurance	-738.40
TOTAL					-738.40
Bill Pmt -Check	Electronic	03/15/2021	ASI	Checking	
Bill	February 2...	03/03/2021		Professional Fees	-50.00
TOTAL					-50.00
Bill Pmt -Check	Electronic	03/15/2021	Brooklee Management Group, ...	Checking	
Bill	3-31-21	02/22/2021		Professional Fees	-2,880.00
TOTAL					-2,880.00
Bill Pmt -Check	Electronic	03/15/2021	Evergy	Checking	
Bill		03/08/2021		Utilities - Electric	-9,936.57
TOTAL					-9,936.57
Bill Pmt -Check	Electronic	03/15/2021	U.S. Bank - Mastercard	Checking	
Bill		02/26/2021		Books & Materials	-24.99
				Admin. Dept.	-859.00
				Bookvan & Mileage	-86.66
				Adult Programming	-157.50
				Children's Programming	-19.00
				Children's Programming	-1.59
				Children's Programming	-44.25
				Children's Programming	-107.92
				Children's Programming	-19.63
				Young Adult Program...	-29.97
				Young Adult Program...	-15.16
				Young Adult Program...	-114.86
				Young Adult Program...	-9.99
				Young Adult Program...	-60.50
				Professional Fees	-640.20
				Shipping	-78.47
				Processing Supplies	-474.31
				Library & Office Suppli...	-1,118.98
				Miscellaneous	-21.98
				Miscellaneous	-20.00
				Advertising	-312.29
				Merchandise Sales	-694.30
				Supplies	-446.27
				Software & Licenses	-204.20
				Telephone	-471.76
				Sound & Vision	-21.85
				Crowe Fund	-45.14
				Outreach/Coggins Fund	-35.00
Bill		03/03/2021		Books & Materials	-19.89
				Books & Materials	-70.00
				Books & Materials	-20.99
				Periodicals	-49.75

9:12 AM  
03/10/21

Lawrence Public Library  
Check Detail  
March 2021

Type	Num	Date	Name	Account	Paid Amount
				Books & Materials	-25.50
				Books & Materials	-27.98
TOTAL					-6,349.88
Bill Pmt -Check	Electronic	03/15/2021	United Parcel Service	Checking	
Bill	1101	03/08/2021		Shipping	-652.85
TOTAL					-652.85
Bill Pmt -Check	8996	03/15/2021	Baker & Taylor, Inc.	Checking	
Bill	2035703413	02/26/2021		Books & Materials	-14.51
Bill	2035703414	02/26/2021		Processing Supplies	-0.05
Bill	2035721139	02/26/2021		Processing Supplies	-0.05
Bill	2035721138	02/26/2021		Books & Materials	-17.16
Bill	2035732162	03/09/2021		Books & Materials	-151.45
Bill	2035732163	03/09/2021		Processing Supplies	-0.50
Bill	2035754393	03/09/2021		Books & Materials	-15.14
Bill	2035754394	03/09/2021		Processing Supplies	-0.05
TOTAL					-198.91
Bill Pmt -Check	8997	03/15/2021	Blackstone Publishing	Checking	
Bill	1206610	02/26/2021		Books & Materials	-34.94
TOTAL					-34.94
Bill Pmt -Check	8998	03/15/2021	Bug Hounds, LLC	Checking	
Bill	267	02/22/2021		Building Repairs & Mai...	-762.50
TOTAL					-762.50
Bill Pmt -Check	8999	03/15/2021	Center Point Large Print	Checking	
Bill	1825825	02/26/2021		Books & Materials	-196.06
TOTAL					-196.06
Bill Pmt -Check	9000	03/15/2021	Century Business Technologies	Checking	
Bill	583818	03/08/2021		Copying	-693.01
TOTAL					-693.01
Bill Pmt -Check	9001	03/15/2021	Demco, Inc.	Checking	
Bill	6913195	02/26/2021		Processing Supplies	-535.24
TOTAL					-535.24

9:12 AM  
03/10/21

Lawrence Public Library  
Check Detail  
March 2021

Type	Num	Date	Name	Account	Paid Amount
Bill Pmt -Check	9002	03/15/2021	EBSCO	Checking	
Bill	1617738	02/26/2021		Periodicals Library & Office Suppli...	-10,527.98 -1,073.47
TOTAL					-11,601.45
Bill Pmt -Check	9003	03/15/2021	Findaway World LLC	Checking	
Bill	341592	02/26/2021		Books & Materials	-47.49
Bill	342240	02/26/2021		Books & Materials	-56.99
TOTAL					-104.48
Bill Pmt -Check	9004	03/15/2021	Gale/Cengage Learning	Checking	
Bill	73796630	02/26/2021		Books & Materials	-22.74
Bill	73617831	02/26/2021		Books & Materials	-47.58
Bill	73594212	02/26/2021		Books & Materials	-151.84
Bill	73666709	02/26/2021		Books & Materials	-24.69
TOTAL					-246.85
Bill Pmt -Check	9005	03/15/2021	Great Plains Media	Checking	
Bill	16733-2	03/08/2021		Advertising	-775.20
Bill	16732-2	03/08/2021		Advertising	-877.50
TOTAL					-1,652.70
Bill Pmt -Check	9006	03/15/2021	Ingram Library Services	Checking	
Bill	51224344	02/22/2021		YA/YS Programs-Wei...	-5.39
Bill	51551179	02/26/2021		Books & Materials	-432.62
Bill	51445520	02/26/2021		Books & Materials	-428.88
Bill	51489086	02/26/2021		Books & Materials	-1,124.13
Bill	51430810	02/26/2021		Books & Materials	-5.12
Bill	51416813	02/26/2021		Books & Materials	-231.31
Bill	51445522	02/26/2021		Books & Materials	-84.26
Bill	51386539	02/26/2021		Books & Materials	-19.91
Bill	51386541	02/26/2021		Books & Materials	-390.25
Bill	51403205	02/26/2021		Books & Materials	-1,897.99
Bill	51367273	02/26/2021		Books & Materials	-971.26
Bill	51330719	02/26/2021		Books & Materials	-16.48
Bill	51336596	02/26/2021		Books & Materials	-656.18
Bill	51367275	02/26/2021		Books & Materials	-16.79
Bill	51278555	02/26/2021		Books & Materials	-1,427.01
Bill	51304431	02/26/2021		Books & Materials	-182.66
Bill	51278554	02/26/2021		Books & Materials	-111.19
Bill	51224345	02/26/2021		Books & Materials	-424.24
Bill	51255625	02/26/2021		Books & Materials	-323.19
Bill	51290408	02/26/2021		Books & Materials	-219.31
Bill	51199306	02/26/2021		Books & Materials	-1,282.56
Bill	51199308	02/26/2021		Books & Materials	-13.19
Bill	51551180	02/26/2021		Processing Supplies	-35.58
Bill	51445521	02/26/2021		Processing Supplies	-33.47
Bill	51489087	02/26/2021		Processing Supplies	-110.39
Bill	51416814	02/26/2021		Processing Supplies	-27.55

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Lawrence Public Library  
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Type	Num	Date	Name	Account	Paid Amount
Bill	51445523	02/26/2021		Processing Supplies	-6.07
Bill	51386540	02/26/2021		Books & Materials	-48.36
Bill	51386542	02/26/2021		Processing Supplies	-36.58
Bill	51403206	02/26/2021		Processing Supplies	-178.24
Bill	51367274	02/26/2021		Processing Supplies	-86.92
Bill	51336597	02/26/2021		Processing Supplies	-47.99
Bill	51367276	02/26/2021		Processing Supplies	-0.15
Bill	51278556	02/26/2021		Processing Supplies	-130.71
Bill	51304432	02/26/2021		Processing Supplies	-18.87
Bill	51224346	02/26/2021		Processing Supplies	-36.21
Bill	51255626	02/26/2021		Processing Supplies	-28.36
Bill	51290409	02/26/2021		Processing Supplies	-19.82
Bill	51199307	02/26/2021		Processing Supplies	-158.19
Bill	51199309	02/26/2021		Processing Supplies	-0.15
Bill	51697055	03/09/2021		Processing Supplies	-17.18
Bill	51684754	03/09/2021		Processing Supplies	-0.15
Bill	51721387	03/09/2021		Processing Supplies	-6.06
Bill	51672642	03/09/2021		Processing Supplies	-10.15
Bill	51684752	03/09/2021		Processing Supplies	-22.63
Bill	51658497	03/09/2021		Processing Supplies	-33.10
Bill	51639114	03/09/2021		Processing Supplies	-19.81
Bill	51639116	03/09/2021		Processing Supplies	-2.12
Bill	51639118	03/09/2021		Processing Supplies	-31.31
Bill	51609234	03/09/2021		Processing Supplies	-155.64
Bill	51618890	03/09/2021		Processing Supplies	-17.70
Bill	51453011	03/09/2021		Processing Supplies	-53.07
Bill	51580946	03/09/2021		Processing Supplies	-50.33
Bill	51697054	03/09/2021		Books & Materials	-158.52
Bill	51684753	03/09/2021		Books & Materials	-8.39
Bill	51721386	03/09/2021		Books & Materials	-50.46
Bill	51672641	03/09/2021		Books & Materials	-108.31
Bill	51684751	03/09/2021		Books & Materials	-256.26
Bill	51658496	03/09/2021		Books & Materials	-483.69
Bill	51639113	03/09/2021		Books & Materials	-308.80
Bill	51639115	03/09/2021		Books & Materials	-14.47
Bill	51639117	03/09/2021		Books & Materials	-409.16
Bill	51609233	03/09/2021		Books & Materials	-2,008.34
Bill	51618889	03/09/2021		Books & Materials	-164.16
Bill	51580944	03/09/2021		Books & Materials	-46.31
Bill	51453010	03/09/2021		Books & Materials	-432.15
Bill	51580945	03/09/2021		Books & Materials	-650.31
TOTAL					-16,786.11
Bill Pmt -Check	9007	03/15/2021	Interstate Elevator, Inc.	Checking	
Bill	21242	03/08/2021		Building Repairs & Mai...	-201.43
TOTAL					-201.43
Bill Pmt -Check	9008	03/15/2021	Jayhawk Tropical Fish	Checking	
Bill	995636	03/08/2021		Aquarium Maintenance	-300.00
TOTAL					-300.00

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Lawrence Public Library  
Check Detail  
March 2021

Type	Num	Date	Name	Account	Paid Amount
<b>Bill Pmt -Check</b>	<b>9009</b>	<b>03/15/2021</b>	<b>Kanopy LLC</b>	<b>Checking</b>	
Bill	237839-PPU	03/09/2021		Kanopy	-2,835.00
TOTAL					-2,835.00
<b>Bill Pmt -Check</b>	<b>9010</b>	<b>03/15/2021</b>	<b>Lawrence Sign Up LLC</b>	<b>Checking</b>	
Bill	14529	02/22/2021		Advertising	-74.00
TOTAL					-74.00
<b>Bill Pmt -Check</b>	<b>9011</b>	<b>03/15/2021</b>	<b>Midwest Tape</b>	<b>Checking</b>	
Bill	500050700	02/26/2021		Books & Materials	-808.81
Bill	500050703	02/26/2021		Books & Materials	-32.24
Bill	500050701	02/26/2021		Books & Materials	-262.93
Bill	50051062	02/26/2021		Books & Materials	-148.94
Bill	50051060	02/26/2021		Books & Materials	-144.64
Bill	50015223	02/26/2021		Books & Materials	-101.91
Bill	50015225	02/26/2021		Books & Materials	-276.64
Bill	50023796	02/26/2021		Books & Materials	-9.74
Bill	50023795	02/26/2021		Books & Materials	-391.90
Bill	50023794	02/26/2021		Books & Materials	-583.20
Bill	500091627	02/26/2021		Processing Supplies	-194.75
Bill	500093269	03/09/2021		Books & Materials	-9,367.17
Bill	500100531	03/09/2021		Books & Materials	-101.76
Bill	500100533	03/09/2021		Books & Materials	-163.46
Bill	500080389	03/09/2021		Books & Materials	-759.34
Bill	500090650	03/09/2021		Books & Materials	-230.93
Bill	500076383	03/09/2021		Books & Materials	-69.38
Bill	500076385	03/09/2021		Books & Materials	-20.24
TOTAL					-13,667.98
<b>Bill Pmt -Check</b>	<b>9012</b>	<b>03/15/2021</b>	<b>NEKLS</b>	<b>Checking</b>	
Bill	Courier	02/26/2021		Shipping	-900.00
TOTAL					-900.00
<b>Bill Pmt -Check</b>	<b>9013</b>	<b>03/15/2021</b>	<b>OCLC, Inc.</b>	<b>Checking</b>	
Bill	1000105535	03/08/2021		Collections	-5,588.74
Bill	1000107446	03/08/2021		Collections	-607.98
TOTAL					-6,196.72



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Lawrence Public Library  
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Type	Num	Date	Name	Account	Paid Amount
<b>Bill Pmt -Check</b>	<b>9014</b>	<b>03/15/2021</b>	<b>OverDrive</b>	<b>Checking</b>	
Bill	06809CO2...	02/26/2021		Books & Materials	-284.97
Bill	06809CO2...	02/26/2021		Books & Materials	-69.00
Bill	06809CO2...	02/26/2021		Books & Materials	-176.31
Bill	06809CO2...	02/26/2021		Books & Materials	-149.80
Bill	06809DA2...	02/26/2021		Books & Materials	-420.45
Bill	06809CO2...	02/26/2021		Books & Materials	-882.43
Bill	06809CO2...	02/26/2021		Books & Materials	-583.33
Bill	06809CO2...	02/26/2021		Books & Materials	-4.98
Bill	06809CO2...	02/26/2021		Books & Materials	-179.81
Bill	06809CO2...	02/26/2021		Books & Materials	-65.69
Bill	06809CO2...	02/26/2021		Books & Materials	-254.99
Bill	06809DA2...	02/26/2021		Books & Materials	-259.44
Bill	06809CO2...	03/09/2021		Books & Materials	-270.00
Bill	06809CO2...	03/09/2021		Books & Materials	-419.38
Bill	06809CO2...	03/09/2021		Books & Materials	-182.47
Bill	06809CO2...	03/09/2021		Books & Materials	-34.50
Bill	06809CO2...	03/09/2021		Books & Materials	-1,079.93
Bill	06809CO2...	03/09/2021		Books & Materials	-892.95
Bill	06809DA2...	03/09/2021		Books & Materials	-109.00
Bill	06809DA2...	03/09/2021		Books & Materials	-73.84
Bill	06809DA2...	03/09/2021		Books & Materials	-840.89
TOTAL					-7,234.16
<b>Bill Pmt -Check</b>	<b>9015</b>	<b>03/15/2021</b>	<b>P1 Group, Inc.</b>	<b>Checking</b>	
Bill	91370	02/26/2021		Building Repairs & Mai...	-5,286.00
TOTAL					-5,286.00
<b>Bill Pmt -Check</b>	<b>9016</b>	<b>03/15/2021</b>	<b>Preferred Lawn Service</b>	<b>Checking</b>	
Bill	39503	02/22/2021		Building Repairs & Mai...	-255.00
Bill	29454	02/22/2021		Building Repairs & Mai...	-255.00
Bill	39396	02/22/2021		Building Repairs & Mai...	-110.00
TOTAL					-620.00
<b>Bill Pmt -Check</b>	<b>9017</b>	<b>03/15/2021</b>	<b>Pur-O-Zone, Inc.</b>	<b>Checking</b>	
Bill	824678	02/22/2021		Building Supplies	-1,051.87
TOTAL					-1,051.87
<b>Bill Pmt -Check</b>	<b>9018</b>	<b>03/15/2021</b>	<b>Quill Corporation</b>	<b>Checking</b>	
Bill	14460547	02/22/2021		Library & Office Suppli...	-479.17
TOTAL					-479.17

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Type	Num	Date	Name	Account	Paid Amount
<b>Bill Pmt -Check</b>	<b>9019</b>	<b>03/15/2021</b>	<b>Rabble LLC</b>	<b>Checking</b>	
Bill	1092	03/09/2021		Books & Materials	-4,440.00
TOTAL					-4,440.00
<b>Bill Pmt -Check</b>	<b>9020</b>	<b>03/15/2021</b>	<b>Schendel Services</b>	<b>Checking</b>	
Bill	30303063	07/31/2020		Building Repairs & Mai...	-99.75
TOTAL					-99.75
<b>Bill Pmt -Check</b>	<b>9021</b>	<b>03/15/2021</b>	<b>TFMComm Inc.</b>	<b>Checking</b>	
Bill	212272	02/24/2021		Simpson Grant	-3,400.00
TOTAL					-3,400.00
<b>Bill Pmt -Check</b>	<b>9022</b>	<b>03/15/2021</b>	<b>Unique Management Services</b>	<b>Checking</b>	
Bill	600035	03/08/2021		Professional Fees	-170.05
Bill	600036	03/08/2021		Professional Fees	-109.65
TOTAL					-279.70
<b>Bill Pmt -Check</b>	<b>9023</b>	<b>03/15/2021</b>	<b>VenMill Industries, Inc.</b>	<b>Checking</b>	
Bill	13383	02/22/2021		Library & Office Suppli...	-749.87
TOTAL					-749.87
<b>Bill Pmt -Check</b>	<b>9024</b>	<b>03/15/2021</b>	<b>Zoobean Inc.</b>	<b>Checking</b>	
Bill	17874	03/08/2021		Summer Reading - ALL	-2,795.00
TOTAL					-2,795.00
<b>Bill Pmt -Check</b>	<b>28981</b>	<b>03/15/2021</b>	<b>Allen Press</b>	<b>Checking</b>	
Bill	26448	02/26/2021		Advertising	-1,065.95
TOTAL					-1,065.95
<b>Bill Pmt -Check</b>	<b>28982</b>	<b>03/15/2021</b>	<b>Amazon</b>	<b>Checking</b>	
Bill	6957851	02/22/2021		Adult Programming	-42.95
Bill	8443405	02/26/2021		Books & Materials	-55.29
				Books & Materials	-43.87
				Books & Materials	-19.99
				Books & Materials	-19.99
Bill	7598648	02/26/2021		Books & Materials	-44.99
Bill	7598648	02/26/2021		Books & Materials	-15.99
Bill	7265821	02/26/2021		Young Adult Program...	-166.15
				Children's Programming	-166.14
Bill	8259440	02/26/2021		Library & Office Suppli...	-57.48
Bill	6777055	02/26/2021		Sound & Vision	-34.99

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Type	Num	Date	Name	Account	Paid Amount
Bill	2981854	02/26/2021		Young Adult Program...	-50.33
Bill	3300248	02/26/2021		Books & Materials	-6.99
Bill	3300248	02/26/2021		Books & Materials	-33.88
Bill	3619420	02/26/2021		Books & Materials	-85.91
				Books & Materials	-21.95
Bill	6186631	02/26/2021		Books & Materials	-23.87
Bill	4279460	02/26/2021		Books & Materials	-119.98
Bill	2013803	02/26/2021		Books & Materials	-289.85
Bill	9661823	02/26/2021		Books & Materials	-53.78
Bill	8107435	02/26/2021		Books & Materials	-29.99
Bill	1291434	02/26/2021		Books & Materials	-84.44
Bill	3632245	02/26/2021		Books & Materials	-25.00
				Books & Materials	-18.95
Bill	0776228	02/26/2021		Books & Materials	-19.99
Bill	0776228	02/26/2021		Books & Materials	-14.99
Bill	8107435	02/26/2021		Books & Materials	-88.75
Bill	8107435	02/26/2021		Books & Materials	-59.99
Bill	5368209	02/26/2021		Books & Materials	-12.09
Bill	2261056	02/26/2021		Books & Materials	-44.00
Bill	1191418	03/09/2021		Books & Materials	-69.24
Bill	2308258	03/09/2021		Books & Materials	-17.99
Bill	9217001	03/09/2021		Books & Materials	-169.82
				Books & Materials	-146.96
				Books & Materials	-74.33
Bill	8637057	03/09/2021		Books & Materials	-178.95
Bill	2308258	03/09/2021		Books & Materials	-59.99
Bill	3176247	03/09/2021		Books & Materials	-39.99
Bill	0104208	03/09/2021		Books & Materials	-7.95
Bill	5722616	03/09/2021		Books & Materials	-57.99
Bill	2044209	03/09/2021		Books & Materials	-159.97
Bill	6952259	03/09/2021		Books & Materials	-20.03
Bill	6879430	03/09/2021		Books & Materials	-15.04
Bill	7628265	03/09/2021		Books & Materials	-29.58
Bill	1653060	03/09/2021		Books & Materials	-30.39
Bill	0041066	03/09/2021		Books & Materials	-39.95
Bill	3029849	03/09/2021		Books & Materials	-21.94
Bill	3300248	03/09/2021		Books & Materials	-44.96
				Books & Materials	-17.95
Bill	8443405	03/09/2021		Books & Materials	-124.48
Bill	2014642	03/09/2021		Books & Materials	-5.00
Bill	8107435	03/09/2021		Books & Materials	-69.98
TOTAL					-3,155.04
<b>Bill Pmt -Check</b>	<b>28983</b>	<b>03/15/2021</b>	<b>City of Lawrence</b>	<b>Checking</b>	
Bill	Parking	02/22/2021		Miscellaneous	-192.00
TOTAL					-192.00
<b>Bill Pmt -Check</b>	<b>28984</b>	<b>03/15/2021</b>	<b>Journal-World Media</b>	<b>Checking</b>	
Bill	10645524	03/08/2021		Advertising	-400.00
TOTAL					-400.00

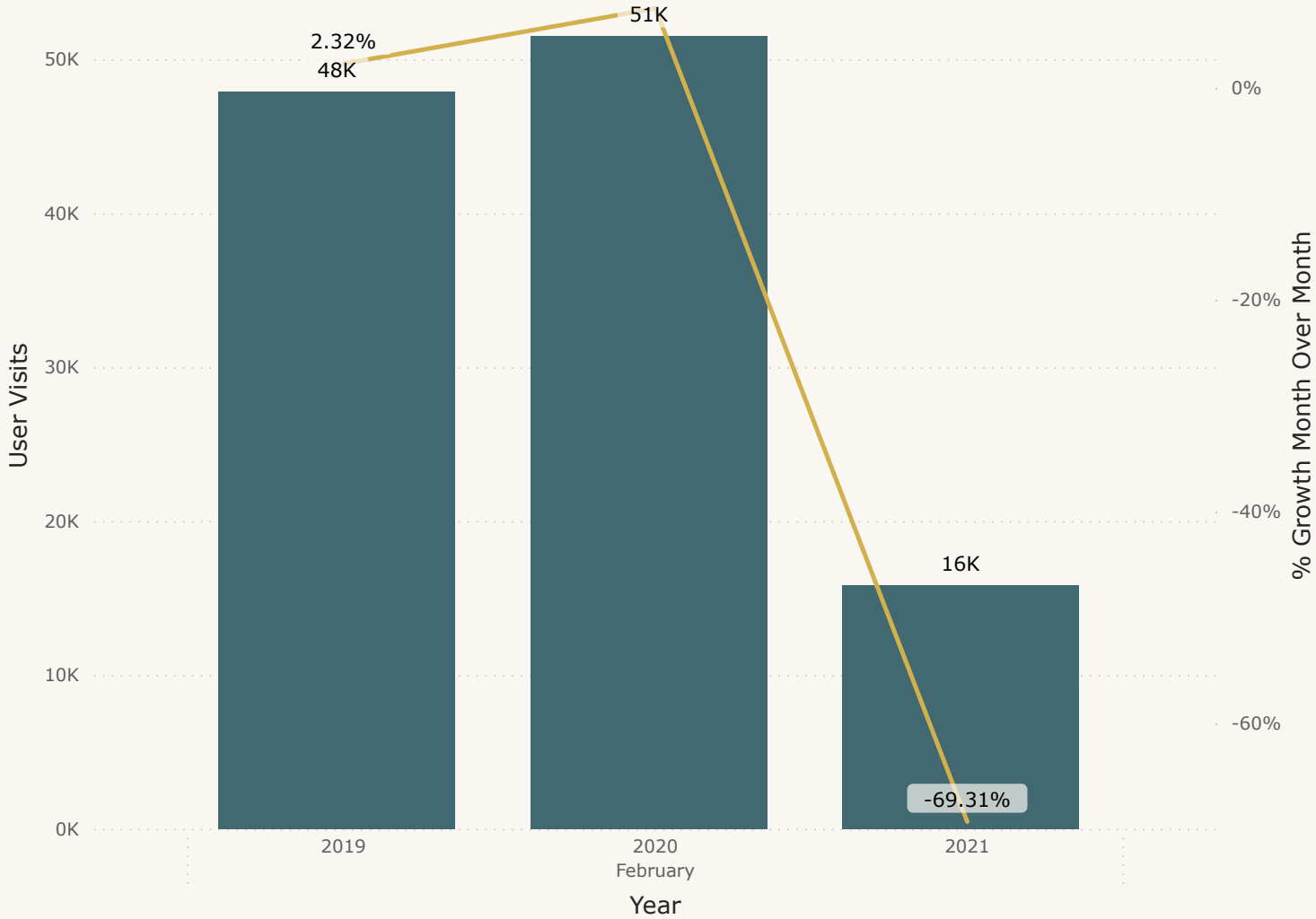
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Lawrence Public Library  
**Check Detail**  
March 2021

Type	Num	Date	Name	Account	Paid Amount
<b>Bill Pmt -Check</b>	<b>28985</b>	<b>03/15/2021</b>	<b>Paperboys, Ltd.</b>	<b>Checking</b>	
Bill	NYT 2021	02/26/2021		Periodicals	-1,030.52
TOTAL					-1,030.52
<b>Bill Pmt -Check</b>	<b>28986</b>	<b>03/15/2021</b>	<b>Vanessa Medina Reynaga</b>	<b>Checking</b>	
Bill	Consulting	03/09/2021		Professional Fees	-200.00
TOTAL					-200.00

# Total User Visit: 3 Year Comparison: Month on Month for Current Month

● User Visits ● % Growth Month Over Month



Saturday, Feb 7, noon

136

Highest total gate count per hour in February

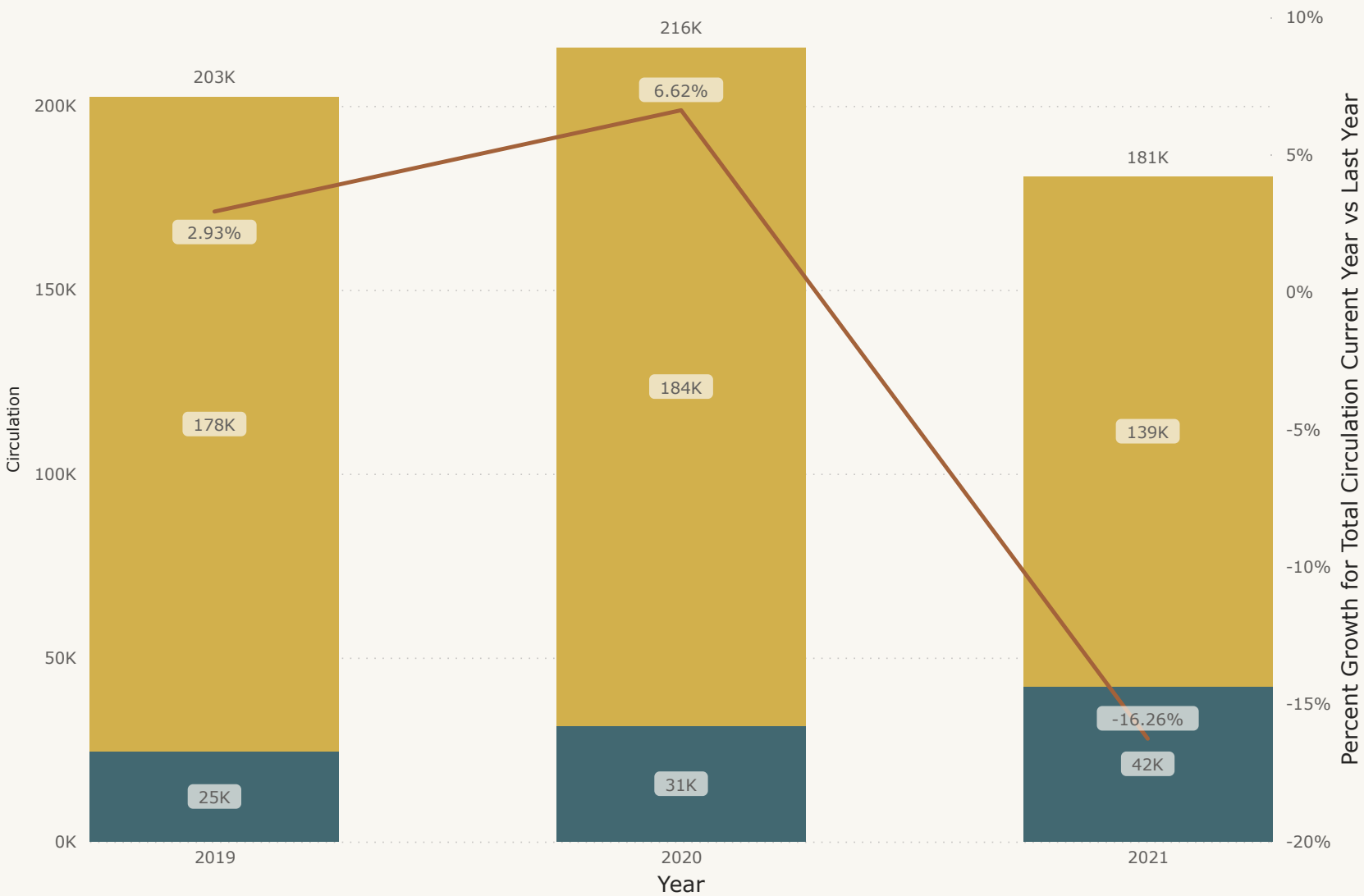
Sunday, Feb 7, 5 p.m.

18

Lowest total gate count per hour in February

# Total Circulation: 3 Year Comparison : YTD

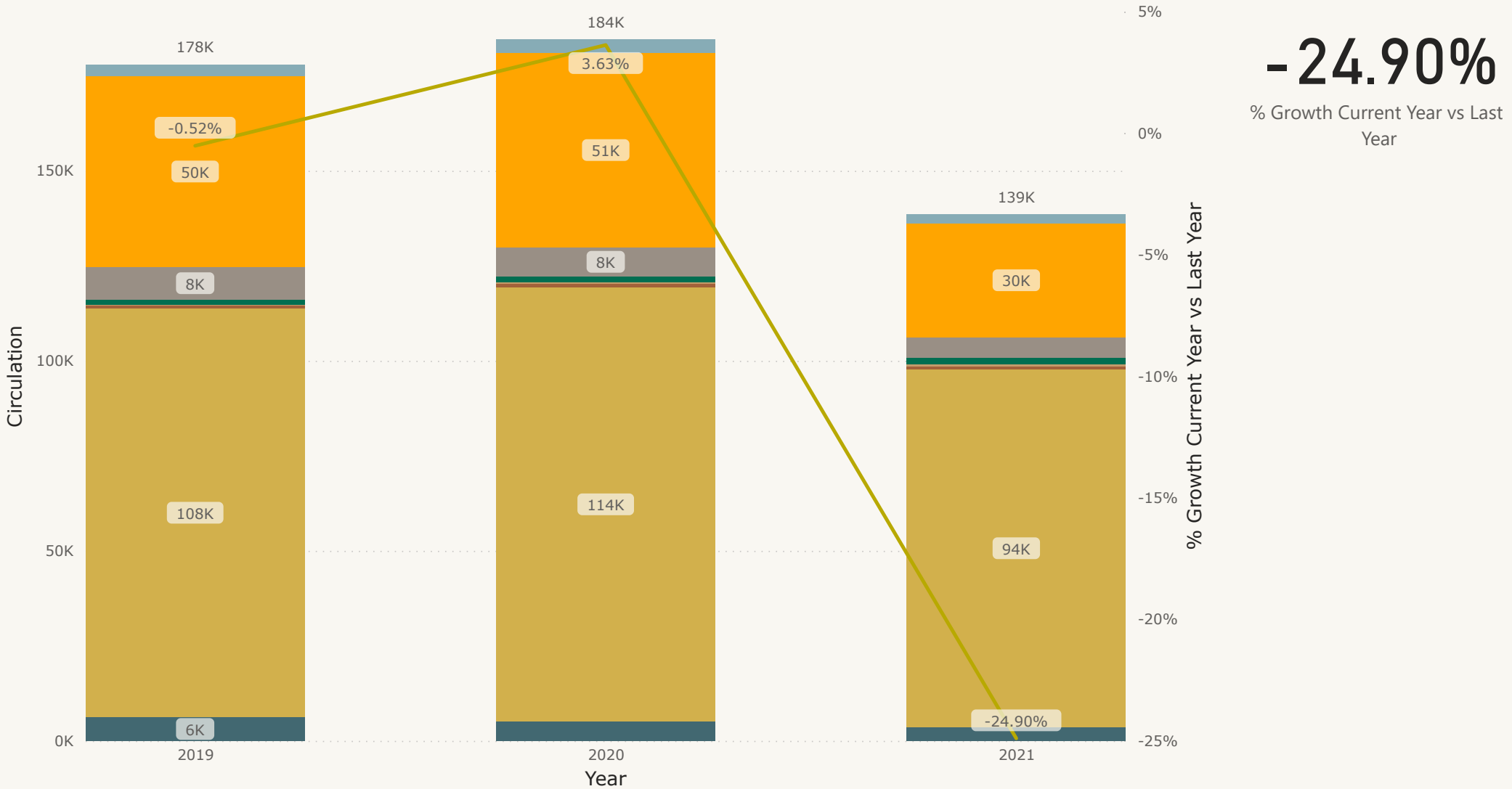
Digital Format vs Physical Format ● Digital ● Physical ● Percent Growth for Total Circulation Current Year vs Last Year



**-16.26%**  
Percent Growth for Total  
Circulation Current Year vs Last  
Year

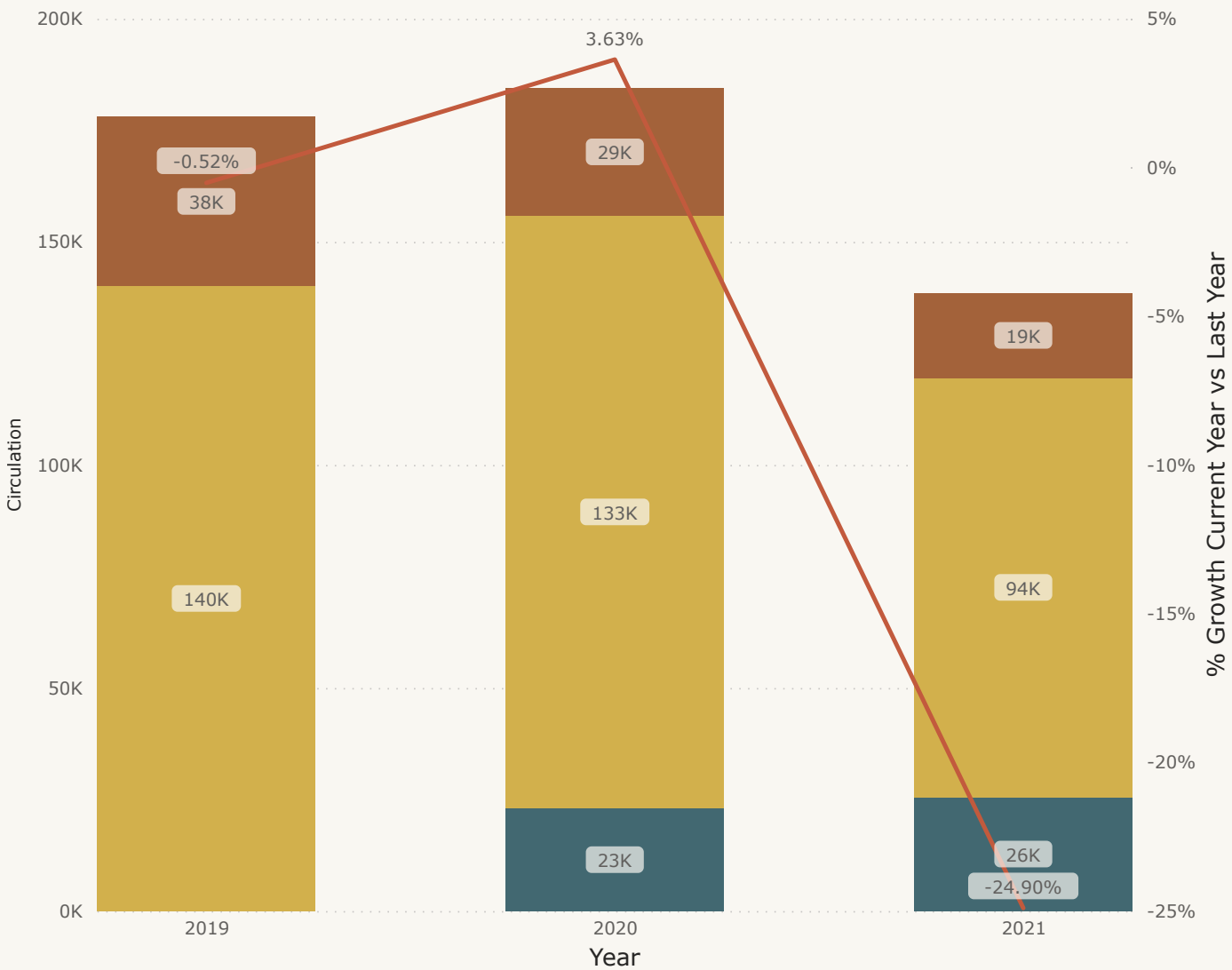
# Physical Circulation (Checkouts + Renewals) Year to Date

**MetaFormat** ● Audio ● Book ● ILL Items ● Kits ● LibOfThings ● Magazines ● Music ● Video ● Video Games ● % Growth Current Year vs Last Year



# Physical Circulation: Renewals vs. Checkouts: 3 Year Comparison : YTD

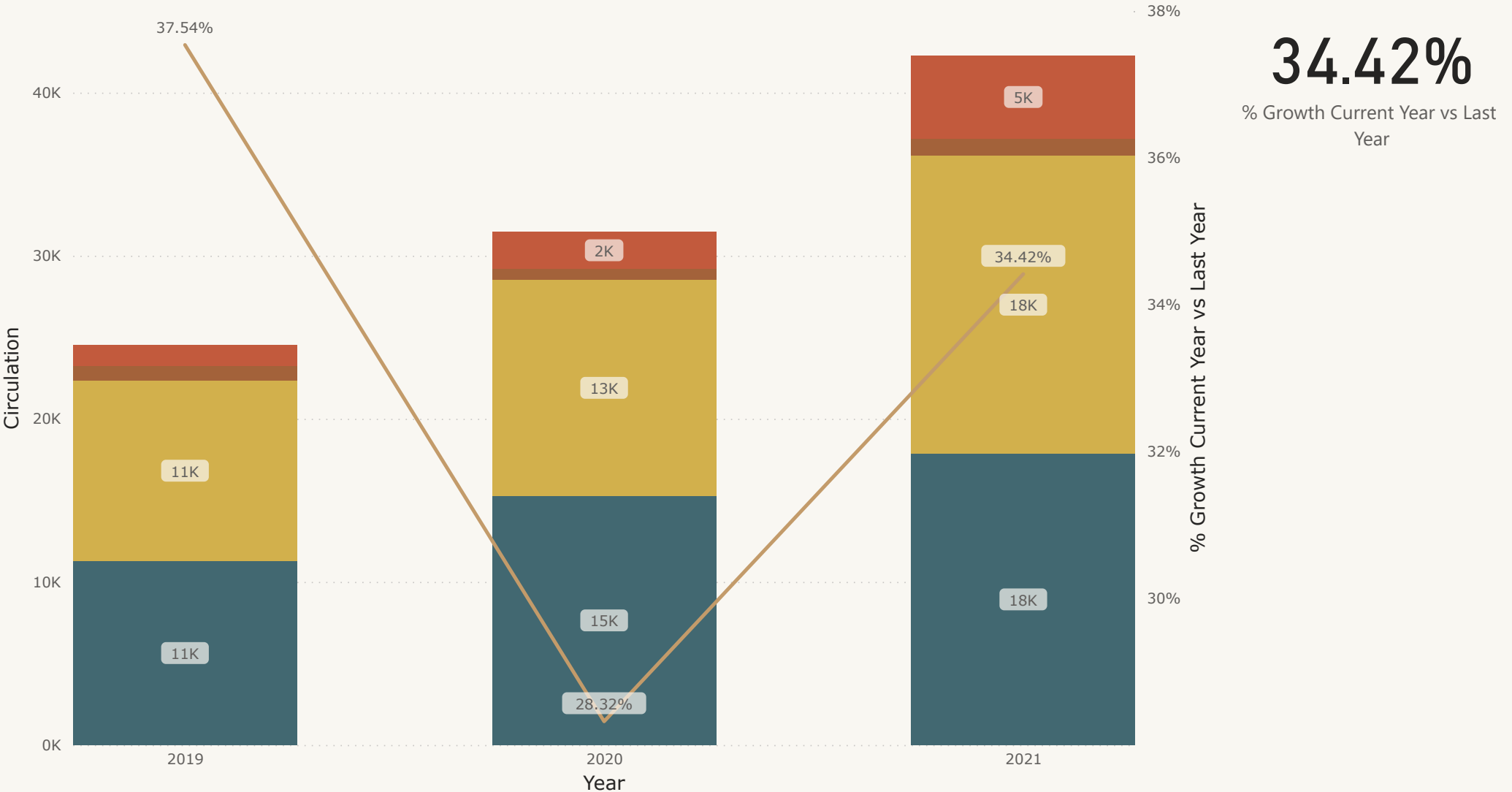
**Circ Type** ● Auto Renewal ● Checkout ● Renewal ● % Growth Current Year vs Last Year





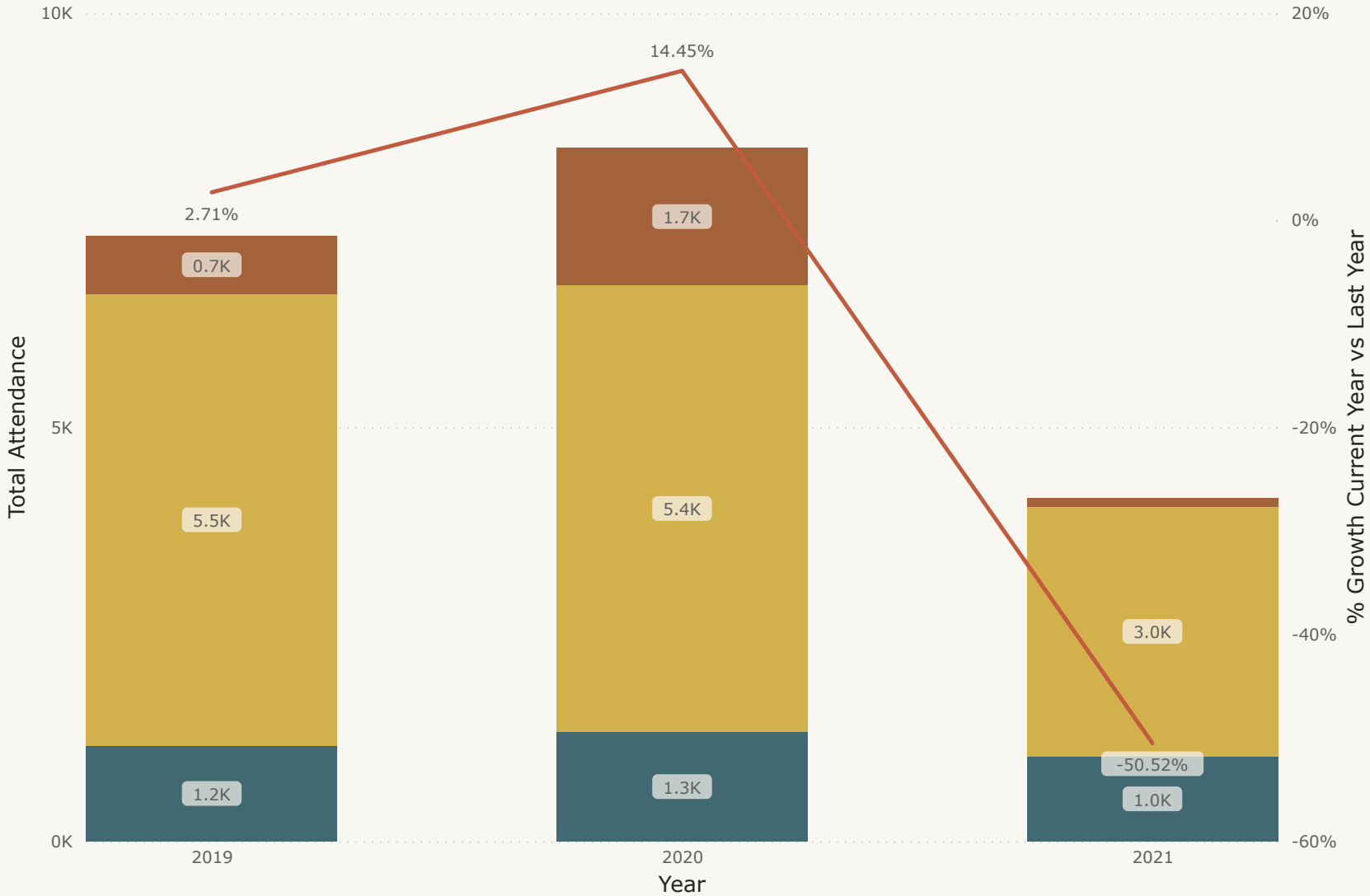
# Digital Circulation (Checkouts + Renewals) Year to Date

**Broad Format Category** ● Audio ● Book ● Magazines ● Video ● % Growth Current Year vs Last Year



# Program Attendance: YTD

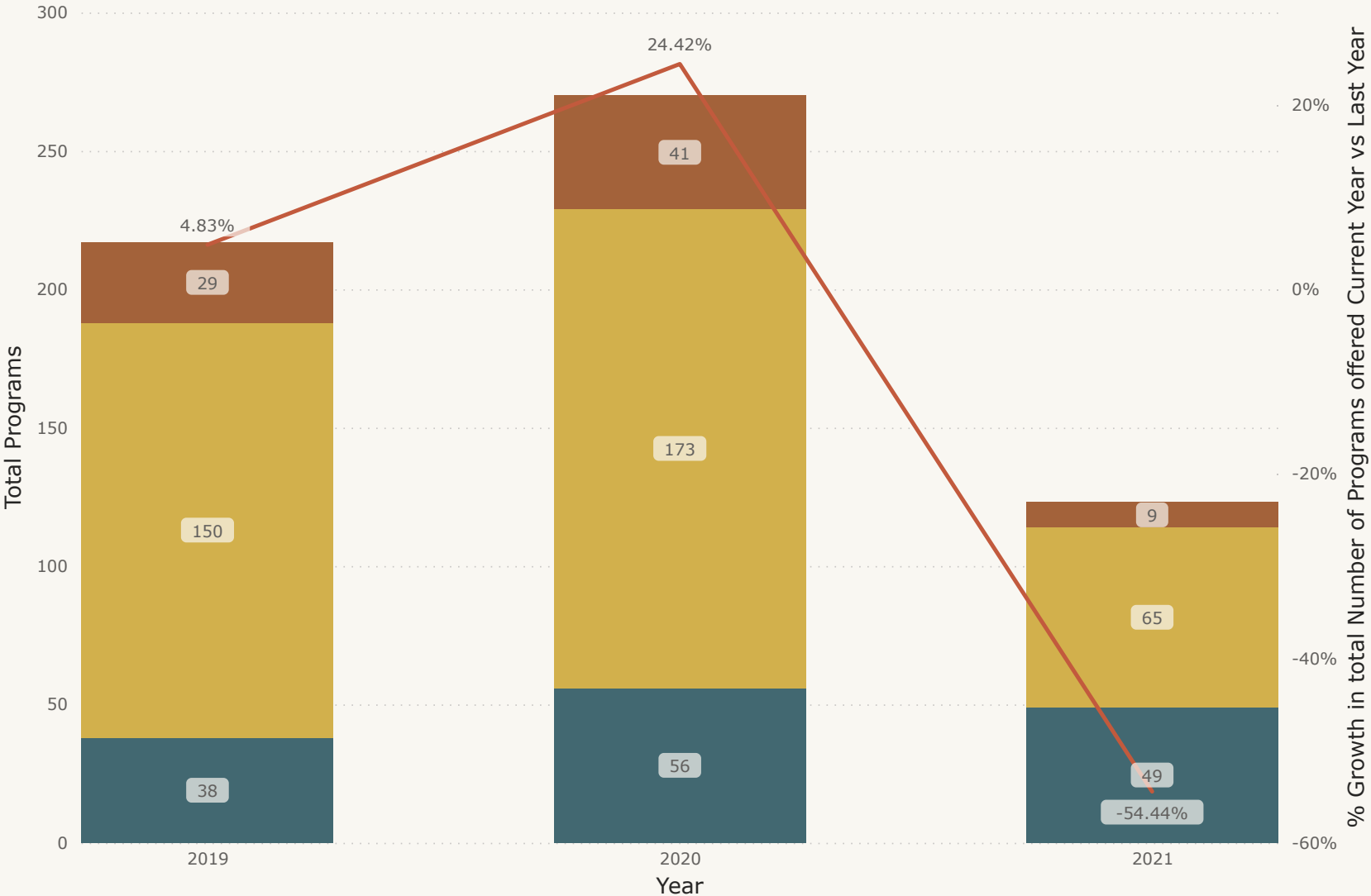
**Broad Audience** ● Adult ● Children ● Teen ● % Growth Current Year vs Last Year



**-50.52%**  
% Growth Current Year vs Last Year

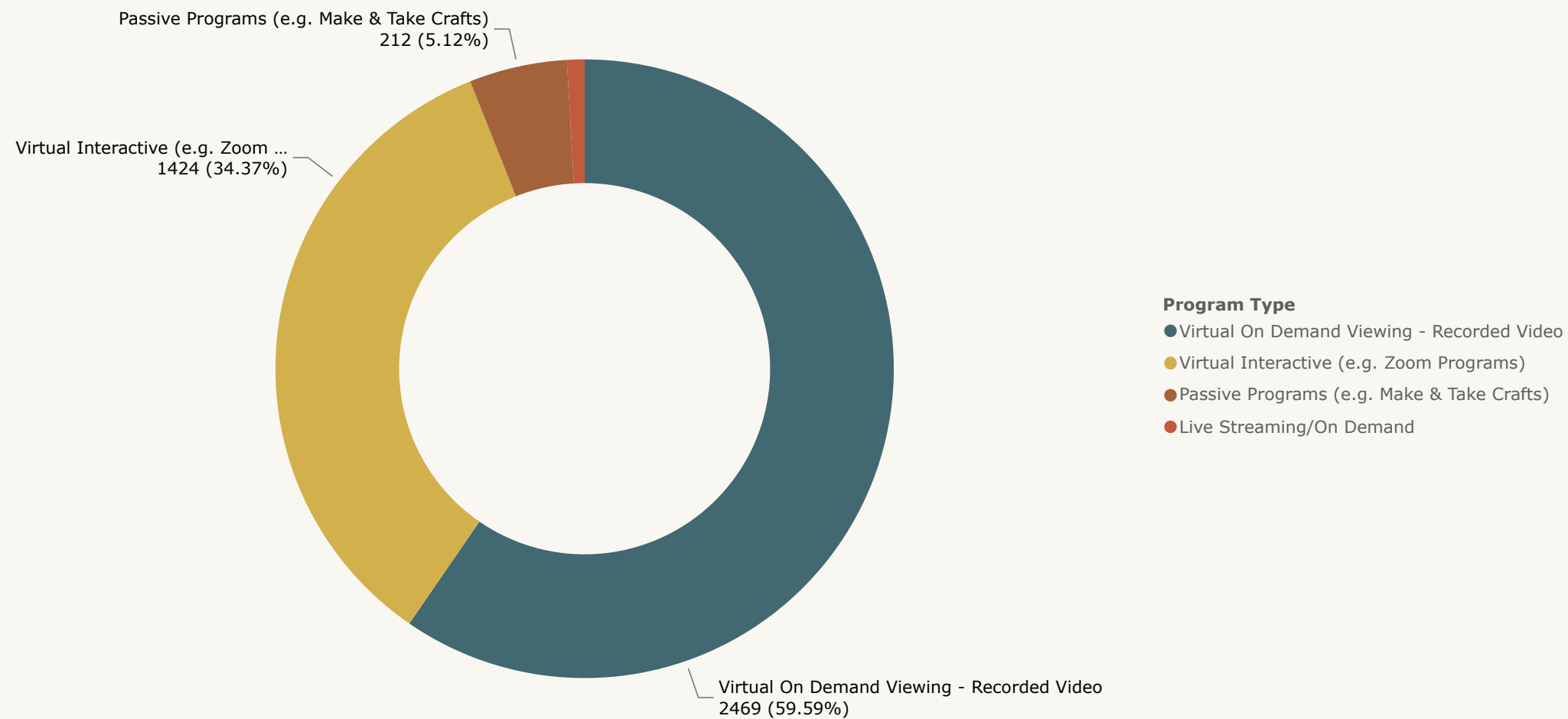
Number of Programs: YTD

**Audience Type** ● Adult ● Children ● Teen ● % Growth in total Number of Programs offered Current Year vs Last Year



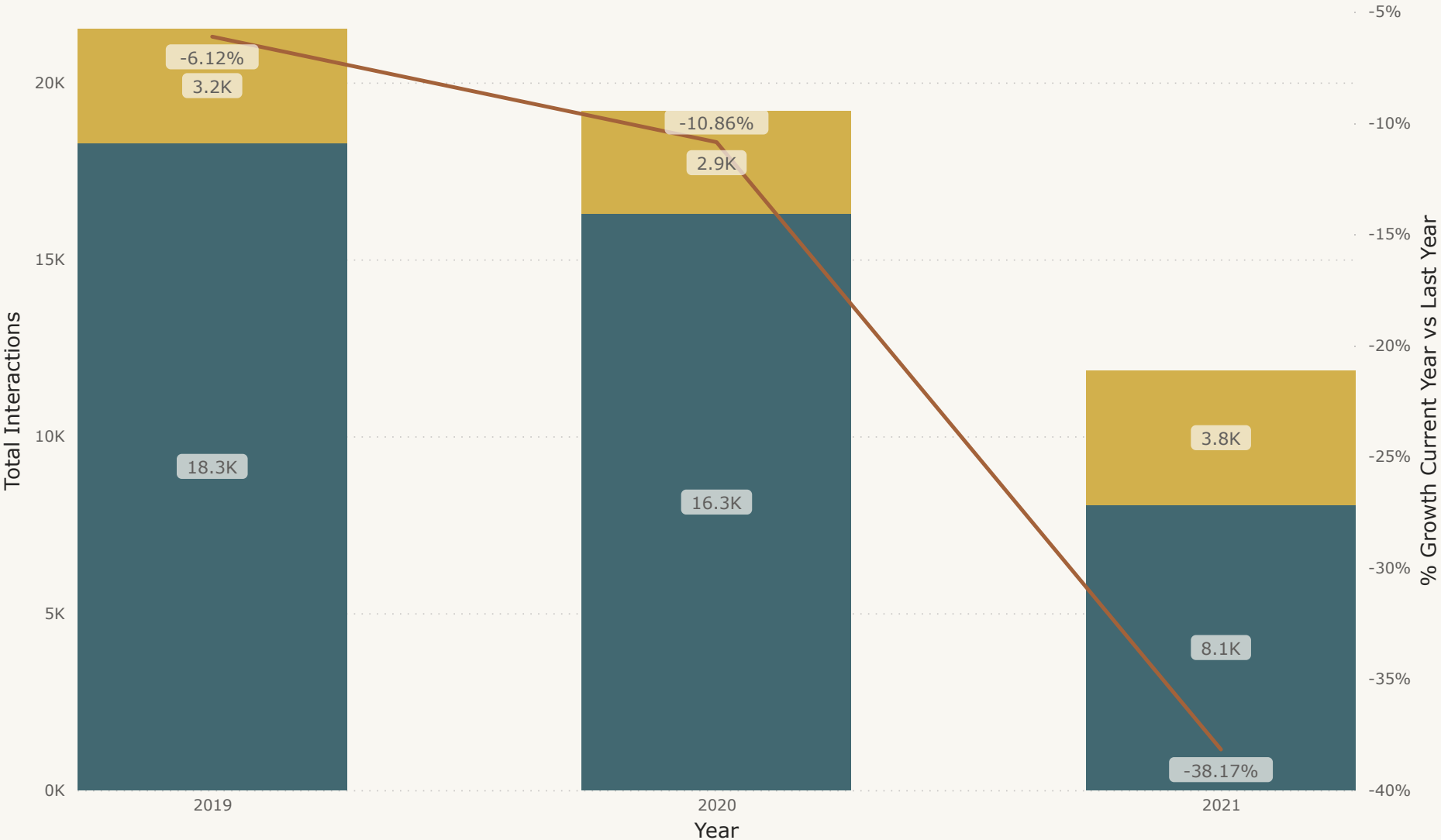
**- 54.44%**  
% Growth in total number of programs offered Current Year vs Last Year

# Total Attendance By Program Type: YTD



# In Person vs. Online + Phone Interactions: YTD

**In Person or Online + Phone** ● In Person ● Online + Phone ● % Growth Current Year vs Last Year



# Lawrence Public Library

## Summary of Monthly Statistics - February 2021

<b>OUTPUT MEASURES</b>								
Service Area Population	102,980							
User Visits	15,805							
<b>Cardholders transacting</b>	<b># of Cardholders transacting</b>	<b>% of cardholders per region</b>						
Total Cardholders transacting in last 3 years	50,525							
Cardholders transacting - <i>current month</i>	11,906							
Cardholders added - <i>current month</i>	417							
<b>Checkouts &amp; Renewals</b>								
<b>Borrowing Service Points (Checkouts + Renewals unless otherwise noted)</b>	<b>Unique Users</b>	<b>In Person</b>	<b>Online or Automatic</b>	<b>Avg. Per User</b>	<b>% In Person</b>	<b>% Online</b>	<b>% Total</b>	
Unique Users & Transactions at all service points	6,354	45,469	19,468	64,937	70%	30%	100%	
<b>Service Points - Online</b>	<b>Users (if available)</b>			<b>Activity</b>				
Website - Catalog (Sessions)	30,181			56,162				
Website - Digital Douglas County (Sessions)	133			159				
All other web site visits (Sessions)	18,273			40,821				
Social Media Interactions (Facebook & Twitter)				10,138				
Social Media Reach (Facebook & Twitter)				323,080				
<b>Borrowing Digital vs. Physical</b>			<b>Per Audience</b>		<b>Across All Audiences</b>			
<b>Borrowing by Audience (incl. Checkouts + Renewals)</b>	<b>Physical</b>	<b>Digital (hoopla, Overdrive, kanopy, Flipster, Lynda)</b>	<b>Total Physical + Digital</b>	<b>% of Usage</b>	<b>Physical % of Usage</b>	<b>Digital % of Usage</b>	<b>Total All Audiences</b>	
Adult Total	23,301	12,626	35,927	100%	27%	15%	42%	
Teen Total	2,371	1,608	3,979	100%	3%	2%	5%	
Childrens Total	21,854	3,362	25,216	100%	26%	4%	30%	
Total AV Media Room	17,241	2,431	19,672	100%	20%	3%	23%	
Total Library of Things	170	0	170	100%	0%	0%	0%	
Total all collections	64,937	20,027	84,964	N/A	76%	24%	100%	

# Lawrence Public Library

## Summary of Monthly Statistics - February 2021

Collection Holdings	Physical Holdings	Digital (Overdrive Holdings only)	Total All Holdings		% Physical Holdings	% Digital Holdings	Total Holdings	
<b>Total All Holdings</b>	<b>194,253</b>	<b>18,510</b>	<b>212,744</b>		<b>91%</b>	<b>9%</b>	<b>100%</b>	
Added	2,241	212	2,453		91%	9%	100%	
Withdrawn (Weeded (physical items only) or lease expired (digital items only))	2,939	76	3,015		97%	3%	100%	
<b>Net Change (Total holdings current month minus Last Month's Total holdings)</b>	<b>-119</b>	<b>195</b>	<b>76</b>					
<b>Interactions + Consultations</b>								
<b>Service Interactions + Consultations</b>		<b>In Person Interactions</b>	<b>Online Or Phone Interactions</b>	<b>Total All Interactions</b>	<b>% In Person</b>	<b>% Online or Phone</b>	<b>% Total</b>	
<b>Total Service Interactions</b>		<b>3,900</b>	<b>1,788</b>	<b>5,688</b>	<b>69%</b>	<b>31%</b>	<b>100%</b>	
<b>Holds Service - Physical collection only</b>	<b>Unique Users</b>	<b>Total Holds</b>		<b>Avg.Holds Per User</b>				
Holds Filled	3,735	17,478		5				
<b>Other Public Services</b>				<b>Total sessions</b>				
Public Computer Usage				1515				
<b># of Programs</b>								
					<b>Attendance at Programs (enter all attendees for all viewing options)</b>			
<b>PROGRAMMING (see also graphs)</b>	<b>Passive</b>	<b>In Person</b>	<b>Live Online</b>	<b>Virtual On-Demand viewing- Recorded Video</b>	<b>Passive</b>	<b>In Person</b>	<b>Live Online</b>	<b>Virtual On-Demand viewing- Recorded Video</b>
<b>Total Programs</b>	<b>3</b>	<b>0</b>	<b>34</b>	<b>20</b>	<b>82</b>	<b>0</b>	<b>649</b>	<b>1558</b>
<b>STAFFING</b>	<b>Current Month</b>	<b>Current Month</b>	<b>% Change</b>		<b>YTD</b>	<b>YTD</b>	<b>% Change</b>	
	<b>2021</b>	<b>2020</b>	<b>2021 v 2020</b>		<b>2021</b>	<b>2020</b>		
Total Paid Staff, in Full-Time Equivalents	66.97	0	#DIV/0!					

# Lawrence Public Library

## Full Monthly Statistical Report (page 1) - February 2021

<b>OUTPUT MEASURES</b>									
Service Area Population	102,980								
User Visits	15,805								
<b>Cardholders transacting</b>	<b># of Cardholders transacting</b>	<b>% of cardholders per region</b>							
<b>Total Cardholders transacting in last 3 years</b>	<b>50,525</b>	<b>100%</b>							
<b>Cardholders transacting - current month</b>	<b>11,906</b>								
<b>Cardholders added - current month</b>	<b>417</b>								
<b>Checkouts &amp; Renewals</b>									
<b>Borrowing Service Points (Checkouts + Renewals unless otherwise noted)</b>	<b>Unique Users</b>	<b>In Person</b>	<b>Online or Automatic</b>	<b>Avg. Per User</b>	<b>% In Person</b>	<b>% Online</b>	<b>% Total</b>		
<b>Service Point Activity</b>									
Bookmobile / Home Delivery	54	390		7					
Book Lockers	244	1256		5					
Outreach	0	0		#DIV/0!					
Main Library Checkouts + Renewals	4,725	43823		9					
Digital Collections	Not available		0	Not available					
Online renewals - patron-initiated	1,679		7,642	5					
Automatic renewals (no patron action)	2,860		11,826	4					
<b>Unique Users &amp; Transactions at all service points (Some users may conduct transactions at multiple service points)</b>	<b>6,354</b>	<b>45,469</b>	<b>19,468</b>	<b>64,937</b>	<b>70%</b>	<b>30%</b>	<b>100%</b>		
<b>Service Points - Online</b>	<b>Users (if available)</b>			<b>Activity</b>					
Website - Catalog (Sessions)	30,181			56,162					
Website - Digital Douglas County (Sessions)	133			159					
All other web site visits (Sessions)	18,273			40,821					
Social Media Interactions (Facebook & Twitter)				10,138					
Social Media Reach (Facebook & Twitter)				323,080					



# Lawrence Public Library

## Full Monthly Statistical Report (page 2) - February 2021

	Borrowing Digital vs. Physical			Per Audience	Across All Audiences			
Borrowing by Audience (incl. Checkouts + Renewals)	Physical	Digital (hoopla, Overdrive, Kanopy, Flipster, Lynda)	Total Physical + Digital	% of Usage	Physical % of Usage	Digital % of Usage	Total All Audiences	
Adult Book, & Other Print Formats (including Book Club in a Bag)	21,077	5,680	26,757	74%	25%	7%	31%	
Adult Graphic Novels	805	63	868	2%	1%	0%	1%	
Adult Magazines	604	546	1,150	3%	1%	1%	1%	
Adult Audiobooks (including language instruction)	815	6,337	7,152	20%	1%	7%	8%	
<b>Adult Total</b>	<b>23,301</b>	<b>12,626</b>	<b>35,927</b>	<b>100%</b>	<b>27%</b>	<b>15%</b>	<b>42%</b>	
Teen Books	1,376	720	2,096	53%	2%	1%	2%	
Teen Graphic Novels and Manga	958	231	1,189	30%	1%	0%	1%	
Teen Magazines	11	0	11	0%	0%	0%	0%	
Teen Audiobooks	26	657	683	17%	0%	1%	1%	
<b>Teen Total</b>	<b>2,371</b>	<b>1,608</b>	<b>3,979</b>	<b>100%</b>	<b>3%</b>	<b>2%</b>	<b>5%</b>	
Children's Books, NF Videos & Kits	18,465	1,823	20,288	80%	22%	2%	24%	
Children's Graphic Novels	2,205	79	2,284	9%	3%	0%	3%	
Children's Magazines	112	0	112	0%	0%	0%	0%	
Children's Music CDs	256	0	256	1%	0%	0%	0%	
Children's Audiobooks & Readalongs	816	1,460	2,276	9%	1%	2%	3%	
<b>Childrens Total</b>	<b>21,854</b>	<b>3,362</b>	<b>25,216</b>	<b>100%</b>	<b>26%</b>	<b>4%</b>	<b>30%</b>	
AV Media Room - Feature Films (Adult and Family) and All Streaming Video	9,356	2,431	11,787	60%	11%	3%	14%	
AV Media Room - TV Shows	3,370	0	3,370	17%	4%	0%	4%	
AV Media Room - Non-Fiction DVDs	1,014	0	1,014	5%	1%	0%	1%	
AV Media Room - Adult & Family Video Games	1,064	0	1,064	5%	1%	0%	1%	
AV Media Room - Adult Music CDs	2,437	0	2,437	12%	3%	0%	3%	
<b>Total AV Media Room</b>	<b>17,241</b>	<b>2,431</b>	<b>19,672</b>	<b>100%</b>	<b>20%</b>	<b>3%</b>	<b>23%</b>	
Library of Things - Boardgames	90	0	90	53%	0%	0%	0%	
Library of Things - Digital Equity (Library laptop & hotspot)	49	0	49	29%	0%	0%	0%	
Library of Things - Digitization tools, SAD Lamps, Button maker, etc.	31	0	31	18%	0%	0%	0%	
<b>Total Library of Things</b>	<b>170</b>	<b>0</b>	<b>170</b>	<b>100%</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	
<b>Total all collections</b>	<b>64,937</b>	<b>20,027</b>	<b>84,964</b>	<b>N/A</b>	<b>76%</b>	<b>24%</b>	<b>100%</b>	

# Lawrence Public Library

## Full Monthly Statistical Report (Page 3) - February 2021

Collection Holdings	Physical Holdings	Digital (Overdrive Holdings only)	Total All Holdings		% Physical Holdings	% Digital Holdings	Total Holdings	
Adult Book & Other Print Formats (includes Non-Circulating Items, Magazines)	92,655	6,756	99,411		44%	3%	47%	
Adult Audiobooks & Language Instruction	6,039	3,932	9,971		3%	2%	5%	
<b>Total Adult Collection</b>	<b>98,694</b>	<b>10,688</b>	<b>109,382</b>		<b>46%</b>	<b>5%</b>	<b>51%</b>	
Teen Book	9,590	2,023	11,613		5%	1%	5%	
Teen Audiobooks	552	937	1,489		0%	0%	1%	
<b>Total Teen Collection</b>	<b>10,142</b>	<b>2,960</b>	<b>13,102</b>		<b>5%</b>	<b>1%</b>	<b>6%</b>	
Children's Book & Other Print Formats	53,170	3,523	56,693		25%	2%	27%	
Children's Audiobooks & Language Instruction	1,941	1,339	3,280		1%	1%	2%	
Children's Video and Music	1,792	0	1,792		1%	0%	1%	
<b>Total Children's Collection</b>	<b>56,903</b>	<b>4,862</b>	<b>61,765</b>		<b>27%</b>	<b>2%</b>	<b>29%</b>	
<b>Total Media Room (DVDs, BluRays, Music CDs, Videogames)</b>	<b>28,338</b>	<b>0</b>	<b>28,338</b>		<b>13%</b>	<b>0%</b>	<b>13%</b>	
<b>Total Other (Boardgames, Devices, Hotspots, Laptops)</b>	<b>176</b>	<b>0</b>	<b>157</b>		<b>0%</b>	<b>0%</b>	<b>0%</b>	
<b>Total All Holdings</b>	<b>194,253</b>	<b>18,510</b>	<b>212,744</b>		<b>91%</b>	<b>9%</b>	<b>100%</b>	
Added	2,241	212	2,453		91%	9%	100%	
Withdrawn (Weeded (physical items only) or lease expired (digital items only))	2,939	76	3,015		97%	3%	100%	
<b>Net Change (Total holdings current month minus Last Month's Total holdings)</b>	<b>-119</b>	<b>195</b>	<b>76</b>					
<b>Interactions + Consultations</b>								
<b>Service Interactions + Consultations</b>		<b>In Person Interactions</b>	<b>Online Or Phone Interactions</b>	<b>Total All Interactions</b>	<b>% In Person</b>	<b>% Online or Phone</b>	<b>% Total</b>	
Accounts Interactions		1,482	1,461	2,943	26%	26%	52%	
Info Services Interactions		769	112	881	14%	2%	15%	
Readers Services Interactions		0	0	0	0%	0%	0%	
One-On-One Appointments (Peer Support, Genealogy Consults, Tech Assist.)		0	71	71	0%	1%	1%	
Teen Interactions		0	0	0	0%	0%	0%	
Children's Interactions		365	0	365	6%	0%	6%	
Materials Handling Interactions		22	0	22	0%	0%	0%	
Public Technology Interactions		1,262	40	1,302	22%	1%	23%	
Website - Contact Us Forms		0	104	104	0%	2%	2%	
<b>Total Service Interactions</b>		<b>3,900</b>	<b>1,788</b>	<b>5,688</b>	<b>69%</b>	<b>31%</b>	<b>100%</b>	
<b>Holds Service - Physical collection only</b>	<b>Unique Users</b>	<b>Total Holds</b>		<b>Avg.Holds Per User</b>				
Holds Placed	3,330	18,592		6				
Holds Filled	3,735	17,478		5				
Holds Unclaimed	1,195	2,250		2				
Holds checked out as a % of total checkouts (checkouts only - not incl. renewals)		33.36%						

# Lawrence Public Library

## Full Monthly Statistical Report (Page 4) - February 2021

<b>Other Public Services</b>				<b>Total sessions</b>					
Public Computer Usage				1515					
Public-Sponsored Uses of Meeting Rooms (Meetings room currently closed)				0					
<b>Interlibrary Loan</b>	<b>Unique Users</b>	<b>Total Items</b>		<b>Avg. Items Per User</b>					
Interlibrary Loan Items Borrowed for LPL Patrons	191	382		2.0					
Interlibrary Loan Items Loaned from LPL Collection	94	177		1.9					
	<b># of Programs</b>				<b>Attendance at Programs (enter all attendees for all viewing options)</b>				
<b>PROGRAMMING (see also graphs)</b>	<b>Passive</b>	<b>In Person</b>	<b>Live Online</b>	<b>Virtual On-Demand viewing- Recorded Video</b>	<b>Passive</b>	<b>In Person</b>	<b>Live Online</b>	<b>Virtual On-Demand viewing- Recorded Video</b>	
<b>Audience</b>									
Adult Programs (18+)		0	21	1	0	0	439	32	
Teen Programs (12-17)	0	0	0	0	0	0	0	0	
Children Programs (birth-5)	0	0	0	18	0	0	0	1499	
Children Programs (6-11)	3	0	13	1	82	0	210	27	
<b>Total Programs</b>	<b>3</b>	<b>0</b>	<b>34</b>	<b>20</b>	<b>82</b>	<b>0</b>	<b>649</b>	<b>1558</b>	
<b>Type of program</b>									
Kansas Reads to Preschoolers	0	0	0	0	0	0	0	0	
Summer Reading (all ages)	0	0	0	0	0	0	0	0	
Signature Events	0	0	0	0	0	0	0	0	
Read Across Lawrence	0	0	0	0	0	0	0	0	
All other programs	3	0	34	20	82	0	649	1531	
<b>STAFFING</b>	<b>Current Month</b>	<b>Current Month</b>	<b>% Change</b>		<b>YTD</b>	<b>YTD</b>	<b>% Change</b>		
	<b>2021</b>	<b>2020</b>	<b>2021 v 2020</b>		<b>2021</b>	<b>2020</b>			
Total Paid Staff, in Full-Time Equivalents	66.97	0	#DIV/0!						
ALA-MLS Librarians, in Full-Time Equivalents	18.65	0	#DIV/0!						
Number of Employees--Total	83	0	#DIV/0!						
Number of Employees--Full-Time	43	0	#DIV/0!						
Number of Employees--Part-Time	40	0	#DIV/0!						
Terminations	1	0	#DIV/0!		100%	0%	#DIV/0!		
Hirings	2	0	#DIV/0!		200%	0%	#DIV/0!		
Volunteer Hours	0	0	#DIV/0!		0%	0%	#DIV/0!		

## **Library Director's Report for March 2021**

I want to begin this report by commending Kathleen and our Library Friends and Foundation on a hugely successful online fundraiser on March 4. They raised over \$75,000, including \$30,000 that will go specifically towards helping the library to keep up with the exploding costs of providing access to digital books and media. I had a lovely time pairing up with Kid President Zofia Garcia to present the top five most popular raffle baskets. Our Friends and Foundation are exceptional and an inspiration to me.

I have spent a considerable amount of time this month developing the 2022 budget. I have worked with our leadership staff on a draft and soon will convene the library board's budget committee to help complete the task. As always, we have to try to guess how property valuations will look. It's my understanding that valuations increased considerably in the residential sector. We will develop a budget with an assumed valuation increase and once we know the real numbers (later in the summer), we can adapt the budget accordingly.

Much of the past month, I have continued work on items reported in last month's report. Kathleen, Frankie, and I have been working on a draft of our application for the Laura Bush 21st Century Librarianship grant. We will submit our final application later this month and should hear whether we receive the grant later in the summer. Creating these sustained, continuous pipelines to bring more people of color into libraries is necessary work. I am hopeful that we will receive the grant and can begin this work not only for Lawrence but to create a solid proof of concept that libraries like ours around the country can adopt, increasing the commitment and ability to diversify our organizations. As I heard told in an online course I've been attending this month, change happens through will, intention, and committed leadership. Platitudes and diversity statements aren't moving the needle. Intentional inclusion is how we get this done. This grant helps us do that.

As mentioned in the paragraph above, I (along with five other library staff) have been attending a 3-week online course developed by Library Journal called "Equity in Action: Fostering an Antiracist Library Culture." We've heard from a host of speakers and I look forward to discussing with my fellow attendees how we can continue our work to identify and address racist policy and practice wherever it may exist at our library.

Finally, and I imagine it will be noted in the departmental reports, we continue to work with KU students from the School of Architecture to develop a concept for an outreach vehicle. This vehicle will allow us to get out into the community in a way we have not been able to do previously. The vehicle will be able to transport considerably more of our library materials for checkout as well as increased ability to do storytimes, book clubs, and other events outside of the library walls. Very excited we are getting closer to making this happen.

Respectfully submitted by Brad Allen, March 11, 2021

## **Monthly Departmental Reports**

### **March 2021**

#### **Accounts:**

Normal Phase 3 operations continue for the desk, phone room, book van, home delivery, and curbside. During the weather closure we closely monitored email messages and returned phone messages via Google Talk.

#### **Cataloging & Collection Development:**

A new-normal month for C&CD too. Because of a lull in deliveries due to inclement weather, the catalogers were able to knock out a few small projects: reclassifying j Graphic Novels by author (instead of title) and relabeling the Adult World Language collection. On the Collection Development side, thanks to Kathleen, DCP and the Friends and Foundation's After Hours event, the library will be receiving \$30,000 in donations to support digital resources, specifically Hoopla and OverDrive. We'll also receive \$32,000 from the Weinbergs for Kanopy, the video streaming platform.

#### **Department of Community Partnerships (DCP):**

Kristin is taking the Equity in Action course provided by Library Journal. The course is designed to empower library staff to cultivate an antiracist culture, from evaluating spaces, programs, services, and collections to examining policies and practices to reflecting on one's own implicit biases.

Outreach efforts will begin the 3rd week of March. We have included Just Food as a stop to circulate the collection, so we're very excited to see how Just Food shoppers use our library on the road. We continue to work with Nils Gore and the KU Architecture students on designing a vehicle. The students will meet with the LPL Friends and Foundation to talk about the project and possible funding opportunities. Brad and Kristin went to Green Valley Missouri, to check out stepvans at Mag Trucks. We are still working out size logistics, such as parking and handling.

We're continuing to plan summer reading, including a movie showing at Theater Lawrence as part of the Lawrence Art Center's Free State Festival. In other partner news, the library is also a collection point for gently used formal wear for folks organizing a prom dress and formal wear drive.

## **Monthly Departmental Reports**

**March 2021**

### **Diversity, Equity, and Inclusion:**

Hi I'm busy! As mentioned by our EE Coordinator, we have been actively hiring for some time now, and I have been assisting with candidate selection and interviewing. It has been helpful to get an in depth look at our hiring process to see where we can make amendments to improve DEI in this area. I am also working on drafting our IMLS grant narrative for a hopeful library pipeline program. Our anti-racism taskforce/committee should be formed and have an initial meeting by the beginning of April.

### **Employee Engagement:**

The library is hiring! It's been a pleasure helping the Coordinators with their interviewing process and seeing the talented individuals wishing to serve our community. We recently welcomed Trevin Garica, our new Youth Services Outreach Assistant III, and are currently trying to narrow down candidates for two other positions: Community Resource Specialist and Readers' Services Assistant II. We received a record-breaking response to our Community Resource Specialist position with 91 applicants! The rest of this month's time was devoted to creating helpful guidelines for running productive meetings, discussing internal communication strategies, and finalizing hiring workflow and creating onboarding templates to support the Coordinators during this process.

### **Facilities:**

February brought many days of snow and ice-melt being tracked into the Library, but the custodial staff was on top of it and worked extra hard to keep our floors dry and the walkways safe. We also saw some intensely cold temperatures and in an effort to help on the days that we were closed we dialed back the building's HVAC to save energy. The Library did not experience any of the rolling blackouts and recovered smoothly. Now we're gearing up for spring by helping to organize the Library's limited storage and finding new homes for items that the Library no longer needs. We're also anticipating the return of more folks on the lawn so are re-starting conversations in

## **Monthly Departmental Reports**

### **March 2021**

hopes of addressing potential issues before they become issues.

#### **Information Services:**

We wrapped up the hiring process for our new Community Resource Specialist and are excited to announce that Erin Reazin will be joining the Info Services team in early April! With 91 applicants for the position, this was an extremely competitive process with a number of excellent candidates. Our other big current event is the Seed Library. We launched on February 20th, and immediately received an overwhelming response. To date, we have received just over 1,000 requests! The Info Services team has worked together like a well-oiled machine to keep up with the demand and create a manageable workflow. Giving out seeds is such a joy--patrons are so grateful for the service, and excited to get gardening!

#### **Information Technology:**

Separation from the new Public Technology Department is effectively complete. Weekly IT Staff meetings have commenced. These meetings are organized around a review of open tickets or outstanding projects, followed by a period of open discussion of upcoming work and staff concerns. Usage monitoring of CARES funded Digital Equity Project devices has revealed very low usage by partner social service agencies. Info Services staff are in contact with these agencies and seeking to understand impediments to their use. 6 chromebooks and 4 hotspots which had never been picked up by agencies have been reassigned to the circulating collection. Work to reboot the staff intranet on a new host and with new functionality is underway. The site will still be based on WordPress which should allow migration of staff blog history. 7 new Lenovo ThinkPad L14 Gen 1 laptops are ready to be used by staff. Several of these will replace older staff laptops while several will be available for any staff to borrow as needed. Preparations are underway for the library visioning event in late March. A survey of staff work from home resources has been conducted which provides a basis to ensure we are able to accommodate everyone's participation.

## **Monthly Departmental Reports**

### **March 2021**

#### **Materials Handling:**

We're chugging along in MH. February had a couple of particularly busy days of playing catch up because of the inclement weather, but per usual the team worked hard and did a great job and we were all caught up before we knew it.

#### **Public Technology Services:**

We are continuing to streamline the division of our technology departments between public facing and internal to better serve both the public and our staff. Our 2 new public technology assistants, Nicole and Andrew, are now fully trained and are enjoying serving patrons. We've implemented a new schedule that ensures double coverage of our Tech Desk during most open hours and are now humming along. We're also improving our customer service through a better email and phone system facilitated by our new communal office space. On the programming front, we're leading monthly tech classes for seniors over the next few months.

#### **Youth Services:**

YS is busy gearing up for spring break, virtual visits, the Dole Roll with the Dole Center, and the launch of TZtv, the Teen Zone's Twitch channel. We also spent a good chunk of time last month hiring for our YS Outreach Assistant position. I'm happy to report that Trevin Garcia has accepted the position and started on 2/22. Our biggest note from this past month was the amazing work done by the Kids Action Club and Jenny Cook. Kid President, Zofia Garcia raised \$6700 for the community shelter with the Kids Action Club raffle. The raffle winners were announced at a joint event with Newbery winning author, Kwame Alexander, as well as some local inspirational leaders.



## **Friends & Foundation Director's Report – March 12, 2021**

**Endowment Distribution.** At its February board meeting the Friends & Foundation board voted to distribute \$42,000 to the library from its unrestricted endowment fund at the Douglas County Community Foundation. These funds are not designated for any specific purpose and may be used at the discretion of the library.

**Library Outreach Vehicle.** Also at its February meeting, the Friends & Foundation board discussed its goals for 2021. As part of that conversation, board members talked about providing funding to support the library's new outreach vehicle. Library staff has been working with students at KU's Architecture school to plan and create a UPS van-sized vehicle that will bring library programs and services to underserved areas of Lawrence. On March 12, Friends & Foundation board members attended a Zoom meeting with the students that provided an overall presentation about the project, information on how the students are tackling it, and the opportunity to ask questions. The board will vote on whether to commit funding to the outreach vehicle project at its March 22<sup>nd</sup> meeting.

**PPP-2 Loan.** The Friends & Foundation was approved for a second round of Paycheck Protection Program funding. The organization is eligible based on a 30% decline in 3<sup>rd</sup> quarter revenue from 2019 to 2020. The decrease mostly was due to a limited ability to hold large, in-person book sales and lower levels of direct public support during that time frame. The funds will be used for payroll expenses.

**After Hours Fundraiser.** Our first ever journey into the virtual fundraising world was a great success! We are excited to report that the Friends & Foundation raised \$70,000 for the library at its March 4<sup>th</sup> "Happiest Hour" online fundraiser. Of that total, \$30,000 will go specifically to fund LPL's digital library. This is a new fundraising event record! Here are a few highlights:

- Basket ticket sales totaled \$18,590. This is a significant increase from previous year's totals. Approximately 3,700 basket tickets were sold to 440 online buyers.
- 250 guests registered for the party. We are pleased to report that most attended and many stayed to the very end (most likely to learn whether they had won a basket!)
- During the portion of the evening to raise money for LPL's digital library, our goal was \$20,000. By the end of the night, we had raised \$30,000!!
- This year's sponsorship total was \$26,800. This also is an all-time high level of support from vendors and Lawrence's business community.

A huge "THANK YOU" goes to our Happiest Hour planning committee: Rachel Rademacher, Jan Conard, Kassie Nieters, Dan Storey, Brandon Eisman, Margie Coggins, Mary Gage, Angela Hyde, Logan Isaman and Cathy Hamilton. We also received great support from Brad and LPL staff members Jim Barnes, Joel Bonner, Heather Kearns, and Kristin Soper.

If you missed the party and still want to join in on the fun, visit the library's [You Tube channel and check it out!](#)

# Accreditation Application

## Northeast Kansas Library System

### Library Development Accreditation Program

#### 2021-2023

The 2021-2023 accreditation cycle brings a new framework for the accreditation of public libraries in the Northeast Kansas Library System (NEKLS). The previous framework drew from the *2016 Standards for Kansas Public Libraries*, but gradually lost its ability to challenge member libraries. All libraries are encouraged to download and review the *2020 Standards for Kansas Public Libraries*. Many of the elements of these standards may be found in the new framework for NEKLS accreditation.

**The new Library Development Accreditation Program (“Program”) framework challenges public libraries to stretch and grow in response to needs within their unique communities.**

- All public libraries are encouraged to participate in the Program. Accreditation certificates will be awarded to libraries upon approval of accreditation applications and NEKLS will issue a press release to the library that may be shared locally.
- The Program is a requirement for those eligible libraries applying for a Library Development Grant or any other grant offered by the System.
- A library may choose to apply for accreditation at the level of service it deems to be appropriate for its community. Standards are intended to apply to the main or central library location in libraries operating multiple branch libraries.
- Libraries wishing to be accredited will submit an application each year. Eligibility for Library Development Grants or any other grants offered by the System requires successful achievement of Tier I Standards and Service Level Standards within the desired accreditation level.
- Libraries must achieve the **Tier I Standards** and the **Service Level Standards** appropriate for their service level. Libraries achieving 14 of 18 **Tier II Library Standards** are recognized as a “Library of Distinction” within their service level.
- Libraries may request a waiver of any Tier I Standards or Service Level Standards. For 2021, libraries may also request a waiver for any Tier II Standard: #77, #78, #79, or #80. The System Director will consider requests for waivers and decisions may be appealed to the Executive Board of the Northeast Kansas Library System. *NEKLS may grant a waiver in order to provide libraries sufficient time to achieve a standard that is “in process.” When requesting a waiver, libraries must provide a proposed timeline for achieving the standard.*
- NEKLS staff will audit accreditation applications and supporting materials as needed.
- Some standards reference **2021-2023 NEKLS Accreditation Standards: Best Practices** as an additional resource. This document is a work in progress. It may be accessed here: <https://www.nekls.org/resources/forms/>

## LIBRARY SERVICE LEVELS

Accredited libraries select one of these service levels:

Gateway Library  
Linking Library  
Service Center I  
Service Center II  
Major Service Center I  
Major Service Center II  
Major Service Center III  
Major Resource Library

## LIBRARY DEVELOPMENT GRANT FORMULA

The annual total Library Development Grant is calculated using the following formula:

$$\begin{array}{|c|} \hline \text{Base Grant* for} \\ \text{achieving Tier I} \\ \text{Standards and} \\ \text{Service Level} \\ \text{Standards} \\ \hline \end{array} + \begin{array}{|c|} \hline \text{Select Grants** for} \\ \text{achieving one or} \\ \text{more of Tier II} \\ \text{Library Standards} \\ \text{\#77, \#78, \#79} \\ \text{and/or \#80} \\ \hline \end{array} = \begin{array}{|c|} \hline \text{Total Library} \\ \text{Development} \\ \text{Grant} \\ \text{\$\$} \\ \hline \end{array}$$

\* A library receives a base grant based upon their service level designation.

\*\* A library may receive additional funds for certain Tier II Library standards achieved.

<b>Service Level</b>	<b>Base Grant for 2021 \$\$</b>	<b>Maximum Possible Grant for 2021 \$\$</b>
Gateway	7,063	8,899
Linking	10,300	12,978
Service Center I	14,224	17,922
Service Center II	17,543	22,104
Major Service Center I	21,012	26,475
Major Service Center II	27,752	34,968
Major Service Center III	45,239	57,001
Major Resource Library	73,810	93,001

**NOTE: District libraries**, regardless of service level, will receive \$500 for accomplishing the Tier I Standards and appropriate Service Level Standards. An additional \$750 may be granted for achieving 14 of the 18 Tier II Standards. These 14 must include Tier II Standards #77, #78, #79 and #80.

<b>Tier II Library Standards with Select Grants</b>	<b>Select Grants \$\$ as a % of Base Grant</b>
#77 – All new library trustees participate in a formal orientation upon appointment to the library board.	5%
#78 – The library expends a minimum of 60% to 65% of its annual budget for library personnel compensation. The Select Grant amount for this standard will be a maximum of 8% maximum and decrease proportionately as the percentage of the library's annual budget applied to personnel compensation decreases from 65% to 60%.	8% maximum
#79 – All new employees participate in a formal orientation upon hire. The orientation program introduces employees to the mission, philosophy, goals and services of the library; diversity awareness; and job responsibilities.	5%
#80 – The library has a current three-year technology plan including a 3-5 year computer replacement schedule and planning for new technologies.	8%

**\*\* See Appendix E for grant tables by service level. \*\***

## INSTRUCTIONS FOR COMPLETING THE LIBRARY DEVELOPMENT ACCREDITATION PROGRAM APPLICATION

- I. Access the accreditation application at: <https://www.nekls.org/resources/forms/>
- II. Affirm eligibility to apply. To be eligible to apply for accreditation, a library must be a legally-established library under Kansas Statute and eligible to receive State Aid.
- III. Review and confirm achievement of the Tier I Standards and appropriate Service Level Standards.
- IV. Review and identify which Tier II Library Standards have been achieved.
- V. For standards requiring documentation, send these documents with your application via email (see VII. Below). Check Appendix D for more information.
- VI. Library director and library board chair sign and date the application.
- VII. Send TWO documents – (1) the completed and signed accreditation application AND (2) the completed and signed Library Development Grant Application – to: [accreditation@nekls.org](mailto:accreditation@nekls.org) and use “**Accreditation Application**” as the subject line.
- VIII. Please retain the original signed documents in your files.

\*\*\*\* For each item, mark a “Y” for Yes or a “N” for No. \*\*\*\*

Y

### AFFIRMATION

We affirm that the Library is legally-established per Kansas Statute.

**K.S.A. 12-1220.** Same; election to establish; tax levy, use of proceeds; library fund established; territory of existing library excluded, when.

[https://www.ksrevisor.org/statutes/chapters/ch12/012\\_012\\_0020.html](https://www.ksrevisor.org/statutes/chapters/ch12/012_012_0020.html)

**K.S.A. 12-1236.** Establishment of library districts; petition; agreement to transfer city property to district, when; resolution; election, notice and conduct.

[https://www.ksrevisor.org/statutes/chapters/ch12/012\\_012\\_0036.html](https://www.ksrevisor.org/statutes/chapters/ch12/012_012_0036.html)

**K.S.A. 75-2556.** Grants-in-aid to libraries; annual reports of population and tax information; determination of amount of and eligibility for aid; payment dates. [Addressing maintenance of effort.]

[https://www.ksrevisor.org/statutes/chapters/ch75/075\\_025\\_0056.html](https://www.ksrevisor.org/statutes/chapters/ch75/075_025_0056.html)

## TIER I LIBRARY STANDARDS

**NOTE: A standard number in YELLOW indicates a new or significantly revised standard.**

### Administration & Governance

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- Y 1. The library is governed by an appointed or elected library board exercising the authorities provided in state statutes, including but not limited to: (a) maintain the library board's legal status as a body corporate and politic with authority to adopt library policies and regulations; (b) employ and set compensation of a librarian; (c) accept and administer, and invest grants and gifts received; (d) pay out funds collected for operation of the library; and (f) other board authorities as provided in statutes.
- Y 2. The library board employs a paid library director, and delegates management of the library to the library director within the policies and budget approved by the library board.
- Y 3. The director acts as the library's chief executive officer and is responsible for hiring, firing and evaluating employees.
- Y 4. Each library designates a System Representative. This individual attends the Annual Assembly of the Northeast Kansas Library System.
- Y 5. Liability insurance for the library is maintained by the library board or the library's parent government body (city, township or county), and a copy of the current insurance policy is on file at the library. *See 2021-2023 NEKLS Accreditation Standards: Best Practices for more information.*
- Y 6. The library board has adopted written bylaws and policies that expressly address the following topics. (Note: These need not be individual policies; "like" topics may be addressed together.) *Library will provide copies of all policies to NEKLS in electronic format when policies are created and each time they are updated.*

Advocacy

Internet use (including Internet privacy and safety)

Budget and Finance

Facilities (including meeting room use if applicable)

Capital improvements

Children's Internet Protection Act (CIPA)

Confidentiality of patron & library records

Staff professional development

Emergency preparedness & disaster recovery

Exhibits, displays and bulletin boards

Equipment use

Gifts, memorials, and gift-in-kind donations

Intellectual Freedom

Patron behavior

Personnel

Public Services (including circulation and customer service)  
Safety  
Collection Development (including challenges and weeding)  
Surplus property  
Trustee bylaws  
Use of personal devices in Library  
KORA – Freedom of Information Officer Appointment

- Y 7. Each library policy is reviewed at least once in a three-year cycle. (See also #77, the Tier II version of this standard.)
- Y 8. If the library is subject to a charter ordinance placing a cap on the library's mill levy, the library director and representation from the library board meet annually with the governing body to discuss current and future implications of the mill levy cap on the library's ability to build a suitable budget that enables the library to serve the community.

### **Continuing Education**

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- Y 9. The library board participates in at least one continuing education activity annually. This activity may be:
- Part of a regularly scheduled board meeting with materials and/or a presentation provided by the library system or other resource.
  - Attendance at continuing education activities provided by the library system and/or other continuing education providers.
  - Other continuing education activities including viewing and discussion of online or recorded presentations.

*Library will provide trustee training statistics – topic, date, number of trustees attending and length of training. See Appendix D for details.*

- Y 10. All library personnel pursue an ongoing program of continuing education activities, including technology training as discussed in the WebJunction Core Competencies Resource Page. Visit [webjunction.org](http://webjunction.org) to learn more. *Director annually affirms all staff have completed CE activities.*

### **Facilities**

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- Y 11. Safety is a primary consideration for every public building and physical grounds. Every two years, the librarian, a board member and a city representative conduct a maintenance review of the library building and physical grounds. Repairs should be completed within 6 months of the review. If the local government (city, township or county) provides building maintenance services, the library informs local government of maintenance needs in writing. A maintenance checklist is available on the NEKLS Reports and Forms page at: <https://www.nekls.org/resources/forms/>

- Y 12. The library director and board periodically, i.e., every 3 years, compare the community's current and future needs with the current building to determine needs for refreshing or renovation of the current building or construction of a new building. A significant expansion of the library building should include a meeting room, if the library does not already have one. When planning for renovation or construction, the library should utilize the advice of a professional architect and provide adequate space for future library services and staff.
- Y 13. The library facility, if constructed or renovated after January 1, 2002, must meet the requirements of the Americans with Disabilities Act (ADA) and the accreditation standards of the Northeast Kansas Library System.

#### Finances

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- Y 14. The library board operates under appropriate budget and financial procedures:
- The treasurer of the board is bonded as required by KSA 12-1226.
  - Financial reports are provided to the board at each board meeting.
  - Statutory requirements for auditing of library accounts are followed.
  - Appropriate procedures for internal financial controls are implemented. Such procedures require that at least two persons examine and approve payments from library funds.
- Y 15. Library financial records are maintained on file at the library and are available in accord with Kansas Open Records Act requirements.
- Y 16. The library director develops and presents a budget to the library board for discussion and approval. An adequately funded public library meets the following funding levels:
- Salaries, Benefits and Contracts – The library expends a **minimum of 60%** of its annual budget for library personnel compensation. Compensation includes salaries and wages as well as employee benefits that will include Social Security and Medicare, and may include KPERS or other retirement programs, medical, dental, life, disability, workers compensation insurance, Kansas unemployment compensation, and other employee benefits. Libraries may also consider contractors used to perform regular services such as cleaning, grounds maintenance, etc.
  - Materials and Electronic Resources minimum – The library expends a **minimum of 12%** of total operating expenditures from all income sources (excluding capital fund expenditures).
  - Technology – Varies; see appendices B & C
  - Library Operations – Varies

*Library will provide final approved budget for the current year.*



- Y 17. The library board and library director present tax budget information to the local governing body. This budget should be reflected in the municipal budgets as a separate library fund rather than as a line item in the municipal budget. Municipal governments are charged with funding operational budgets created and approved by local library boards (K.S.A. 12-1220).
- Y 18. All checks issued by the library require two signatures – the president and the secretary of the library board. Any additional signatures are optional. The statutory basis for this is K.S.A. 10-803. *See also "Facsimile Signatures" in 2021-2023 NEKLS Accreditation Standards: Best Practices for more information.*
- Y 19. The library board treasurer and the library director develop monthly financial documents for the library board. The monthly financial documents and all financial motions are included in the library board minutes. (K.S.A. 79-2927). The monthly financial documents include:
- a list of the current month's expenditures
  - year-to-date, expenditure-to-budget comparison
  - a list of current monthly income
  - year-to-date income to budget comparison
- Y 20. The library board and library director comply with the audit requirements for their size of library budget. K.S.A. 75-1122 requires a library to have:
- an annual **examination and audit** performed by a licensed municipal accountant or certified public accountant when library "aggregate gross receipts" are in excess of \$500,000 or general obligation or revenue bonds are in excess of \$500,000.
  - an annual **examination** performed by a licensed municipal accountant or certified public accountant when library "aggregate gross receipts" are in excess of \$275,000, but not more than \$500,000 or general obligation or revenue bonds are in excess of \$275,000, but not more than \$500,000.
  - an annual **financial review** when library "aggregate gross receipts" are less than \$275,000 or general obligation or revenue bonds are less than \$275,000.

*This statute applies to public libraries in cities of the first and second class and some third-class cities, townships and library districts. Library boards of libraries not required to have an annual audit must approve a GAAP waiver annually.*

#### **Human Resources**

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- Y 21. The library maintains and pays for a personal membership for the library director in the Kansas Library Association. The library pays for individual membership in a national or regional library association – such as the American Library Association (ALA), the Public Library Association (PLA), the Mountain Plains Library Association (MPLA), or the Association for Rural & Small Libraries (ARSL) – upon request by the director.

- Y 22. All employees are paid no less than the minimum wage as required in the Fair Labor Standards Act, and the library complies with other provisions of the FLSA. The library pays employees for all hours worked; failure to do so is a violation of federal law and may result in fines.
- Y 23. The library director has completed the system-approved *ApPlied Public Library Education (APPLE)* program after appointment.
- Y 24. The base (starting) salary for the library director is at or above the minimum salary level identified for the appropriate service level and educational background. Minimum salary rates are provided as Appendix A of these standards. Library boards should consider the following factors:
- These are entry level salaries; library boards are urged to consider prior experience, education, and skills in setting actual salaries.
  - In applying these rates to current library directors, library boards should also consider the library director's length of service and performance.

Please indicate the salary level (see Appendix A) that applies to your library director:

- ☐ Minimum Entry Level
- ☐ APPLE Certification
- ☐ APPLE Certification *and* a Bachelor's degree
- ☒ MLS (Master's Degree, Library Science)

- Y 25. The library board annually conducts a written evaluation of the library director's performance.
- Y 26. An annual salary increase is provided to the library director, subject to the annual performance evaluation. Factors that library boards are encouraged to consider in setting salary increases include, but are not limited to:
- The quality of the library director's performance.
  - Success in meeting goals established by the library board.
  - The library director's length of service in the position.
  - Attainment of major continuing education goals and accomplishments.
  - Increases in the cost of living.
- Y 27. The library director or appropriate administrative staff annually conducts a written evaluation of the performance of all other library employees. The library director annually recommends – as warranted – to the library board salary increases for other library employees.
- Y 28. The library adopts a staffing plan that addresses job descriptions, competencies, organizational development and succession planning.

### **Library Services & Programming**

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- Y 29. The library participates directly in the statewide interlibrary loan system.
- Y 30. The library has a continuous weeding program. A minimum of 3% of the physical materials in the collection is withdrawn annually.
- Y 31. The library annually expends not less than 12% of its total operating expenditures from all income sources (excluding capital fund expenditures) on purchase of library materials or access to electronic content.
- Y 32. The library annually adds physical items to its collection equal to not less than 4% of the total collection.
- Y 33. The library purchases access to digital content as part of its collection. Content purchased should best address local community needs and might include eBooks, video, etc. Libraries are encouraged to participate in regional system and/or statewide digital content cooperative arrangements in order to purchase such materials.
- Y 34. The library provides materials, services and programming to patrons of all ages – children, teens, adults, etc. – as appropriate for their community. *See 2021-2023 NEKLS Accreditation Standards: Best Practices for more information.*

### **Marketing & Advocacy**

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- Y 35. The library publishes an annual report.
- Y 36. The library has an informative and accurate website (static or dynamic) and/or a social media site that is actively maintained and that contains current information about library services and programs.

### **Planning & Community Engagement**

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- Y 37. The library board has a current written strategic plan, updated at least every three years and developed with input from members of the community in addition to the library staff and library board. Assistance with library planning is available from NEKLS. *See 2021-2023 NEKLS Accreditation Standards: Best Practices for more information.*

*Library will provide a copy of the strategic plan to NEKLS in electronic format.*

### Statistical Data

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- Y 38. The library submits annually to NEKLS – by the stated deadline – the Summer Library Program statistics. *See Appendix D for details.*
- Y 39. The library submits monthly to NEKLS the Kansas Library Express (Courier) statistics. *See Appendix D for details.*
- Y 40. The library completes the annual Kansas Public Library Survey/State Report. This is a requirement in order to qualify for Kansas State Aid and any grant from NEKLS, including the Library Development Grant. *See Appendix D for details.*

### Technology

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- Y 41. The library provides convenient access to wireless Internet. Patrons have access to electrical power for electronic devices.
- Y 42. The library provides regularly scheduled digital literacy training or individual assistance on topics such as basic computer skills, word processing and spreadsheet software, Internet searching, privacy and security measures, social media and multimedia.
- Y 43. The library is either a *Next* member library or has an integrated library automation system that at a minimum provides circulation control and online public access catalog (OPAC) functions, with patron remote Internet access to the OPAC. The system must be able to import and export records in full US MARC format, and meets standards for interoperability with the statewide resource sharing network. Those standards include z39.50 server and client compatibility, and NCIP and/or SIP2 patron authentication compatibility.

## SERVICE LEVEL STANDARDS

*Complete only those questions associated with your target service level.*

### Gateway

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- \_\_\_ 44. The library is open 14-20 hours each week including some hours after 5:00 p.m., or hours on Saturday and/or Sunday. Library hours are scheduled to meet community needs.
- \_\_\_ 45. The library provides free public access to computers (with an Internet connection) sufficient to accommodate patron demand with reasonable wait times. Bandwidth must be sufficient to support community needs but in no circumstances less than 10 mbps down. *See Appendix B for details.*
- \_\_\_ 46. The library employs sufficient staff to meet service needs, including a paid library director possessing a high school diploma or GED. The library has a minimum of 16 hours per week of paid library staff, of which at least 2 hour per week is paid time for the library director for administrative duties.

### Linking

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- \_\_\_ 47. The library is open 18-30 hours each week including some hours after 5:00 p.m., and hours on Saturday and/or Sunday. Library hours are scheduled to meet community needs.
- \_\_\_ 48. The library provides free public access to computers (with an Internet connection) sufficient to accommodate patron demand with reasonable wait times. Bandwidth must be sufficient to support community needs but in no circumstances less than 10 mbps down. *See Appendix B for details.*
- \_\_\_ 49. The library employs sufficient staff to meet service needs, including a paid library director possessing a high school diploma or GED. The library has a minimum of 20 hours per week of paid library staff, of which at least 2 hour per week is paid time for the library director for administrative duties.

### Service Center I

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- \_\_\_ 50. The library is open 32-50 hours each week including some hours after 5:00 p.m., and hours on Saturday and/or Sunday. Library hours are scheduled to meet community needs.
- \_\_\_ 51. The library provides free public access to computers (with an Internet connection) sufficient to accommodate patron demand with reasonable wait times. Bandwidth must be sufficient to support community needs but in no circumstances less than 15 mbps down. *See Appendix B for details.*
- \_\_\_ 52. The library employs sufficient staff to meet service needs, including a paid library director possessing a high school diploma or GED. The library has a minimum of 34 hours per week of paid library staff, of which at least 2 hour per week is paid time for the library director for administrative duties.

### **Service Center II**

- 53. The library is open 45-60 hours each week including at least five weekday hours after 5:00 p.m., and at least four hours on Saturday and/or Sunday. Library hours are scheduled to meet community needs.
- 54. The library provides free public access to computers (with an Internet connection) sufficient to accommodate patron demand with reasonable wait times. Bandwidth must be sufficient to support community needs but in no circumstances less than 15 mbps down. *See Appendix B for details.*
- 55. The library employs sufficient staff to meet service needs, including a full-time (40 hours per week) paid library director. The library has a minimum of 80 hours per week of paid library staff.
- 56. The library employs a full-time (40 hours per week) paid library director who has a Bachelor's degree from an accredited college or university. These educational requirements will be waived for persons already employed as library director as of January 1, 2002.

### **Major Service Center I**

- 57. The library is open 55-65 hours each week including at least five weekday hours after 5:00 p.m., and at least four hours on Saturday and/or Sunday. Library hours are scheduled to meet community needs.
- 58. The library provides free public access to computers (with an Internet connection) sufficient to accommodate patron demand with reasonable wait times. Bandwidth must be sufficient to support community needs but in no circumstances less than 20 mbps down. *See Appendix B for details.*
- 59. The library provides local technical support for its library network, hardware and software, and has a minimum of 0.5 FTE dedicated to technology development, services and support.
- 60. The library employs sufficient staff to meet service needs, including a minimum of 150 hours per week (3.75 FTE) of paid library staff.
- 61. The library director has an MLS degree from an ALA accredited library school. These educational requirements will be waived for persons already employed as library director as of January 1, 2002.

### Major Service Center II

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- \_\_\_ 62. The library is open 55-65 hours each week including at least five weekday hours after 5:00 p.m., and at least four hours on Saturday and/or Sunday. Library hours are scheduled to meet community needs.
- \_\_\_ 63. The library provides free public access to computers (with an Internet connection) sufficient to accommodate patron demand with reasonable wait times. Bandwidth must be sufficient to support community needs but in no circumstances less than 35 mbps down. *See Appendix B for details.*
- \_\_\_ 64. The library provides local technical support for its library network, hardware and software, and has a minimum of 1.0 FTE dedicated to technology development, services and support.
- \_\_\_ 65. The library employs sufficient staff to meet service needs, including a minimum of 400 hours per week (10.0 FTE) of paid library staff.
- \_\_\_ 66. The library director has an MLS degree from an ALA accredited library school. In addition, the library employs a minimum of 1.0 FTE additional staff with MLS degrees. Other key positions as determined by the library director and library board will require a Bachelor's degree. These educational requirements will be waived for persons already employed as library director as of January 1, 2002.

### Major Service Center III

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- \_\_\_ 67. The library is open 65-70 hours each week including at least five weekday hours after 5:00 p.m., and at least four hours on Saturday and/or Sunday.
- \_\_\_ 68. The library provides free public access to computers (with an Internet connection) sufficient to accommodate patron demand with reasonable wait times. Bandwidth must be sufficient to support at least 36 public devices and meet community needs, but in no circumstances should bandwidth be less than 45 mbps down. *See Appendix B for details.*
- \_\_\_ 69. The library provides local technical support for its library network, hardware and software, and has a minimum of 1.5 FTE dedicated to technology development, services and support.
- \_\_\_ 70. The library employs sufficient staff to meet service needs, including a minimum of 720 hours per week (18.0 FTE) of paid library staff.
- \_\_\_ 71. The library director has an MLS degree from an ALA accredited library school. In addition, the library employs a minimum of 2.0 FTE additional staff with MLS degrees. Other key positions as determined by the library director and library board will require a Bachelor's degree. These educational requirements will be waived for persons already employed as library director as of January 1, 2002.

### Major Resource Library

- ✓ 72. The library is open 65-75 hours each week including at least five weekday hours after 5:00 p.m., and at least six weekend hours including both Saturday and Sunday hours.
- ✓ 73. The library provides free public access to computers (with an Internet connection) sufficient to accommodate patron demand with reasonable wait times. Bandwidth must be sufficient to support at least 60 public devices and meet community needs, but in no circumstances should bandwidth be less than 75 mbps down. *See Appendix B for details.*
- ✓ 74. The library provides local technical support for its library network, hardware and software, and has a minimum of 2.0 FTE dedicated to technology development, services and support.
- ✓ 75. The library employs sufficient staff to meet service needs, including a minimum of 2000 hours per week (50.0 FTE) of paid library staff.
- ✓ 76. The library director has an MLS degree from an ALA accredited library school. In addition, the library employs a minimum of 8.0 FTE additional staff with MLS degrees.



## TIER II LIBRARY STANDARDS

- A library's **Base Grant** (Tier I and Service Level Standards) is not contingent upon achieving any of the following Tier II Library Standards. Additional grant funds \$\$ may be achieved by meeting select Tier II Library Standards as noted below. See Appendix E for grant tables by service level.
- Tier II Library Standards are not eligible for a waiver.
- A standard number in YELLOW indicates a new or significantly revised standard.
- A library achieving 14 of 18 **Tier II Library Standards** is recognized as a "Library of Distinction" within their service level.

### Tier II Library Standards with grant funds \$\$

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- Y 77. All new library trustees participate in a formal orientation upon appointment to the library board. *See 2021-2023 NEKLS Accreditation Standards: Best Practices for more information. Library will provide a copy of the orientation outline to NEKLS in electronic format. \$\$ = 5% of base grant*
- Y 78. The library expends a **minimum of 60% to 65%** of its annual budget for library personnel compensation. Compensation includes salaries and wages as well as employee benefits that will include Social Security and Medicare, and may include KPERS or other retirement programs, medical, dental, life, disability, workers compensation insurance, Kansas unemployment compensation, and other employee benefits. Libraries may also consider contractors used to perform regular services such as cleaning, grounds maintenance, etc. **\$\$ = up to 8% of base grant**
- Library will provide final approved budget for the current year.  
See your accreditation level in Appendix E for additional information.*
- Y 79. All new employees participate in a formal orientation upon hire. The orientation program introduces employees to the mission, philosophy, goals and services of the library; diversity awareness; and job responsibilities. *Library will provide a copy of the orientation outline to NEKLS in electronic format. \$\$ = 5% of base grant*
- Y 80. The library has a current three-year technology plan including a 3-5 year computer replacement schedule and planning for new technologies. *Library will provide a copy of the technology plan to NEKLS in electronic format. \$\$ = 8% of base grant*

### **Administration & Governance**

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- Y 81. Each library policy is reviewed annually and updated as needed.
- Y 82. Library has a library foundation, established fund with a local community foundation, a fund with the Northeast Kansas Library Foundation or an active Friends of the Library [with 501(c)3 status] to support library fundraising efforts.
- Y 83. The library participates in Library Giving Day or a comparable local fundraising activity each year.

### **Continuing Education**

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- Y 84. The library provides all staff access to at least two training activities each year. These could be in-house training, webinars, NEKLS-sponsored trainings, or other suitable opportunities.

### **Facilities**

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- Y 85. The library has one or more meeting and/or multipurpose rooms available for community use.
- Y 86. The library prepares a long-range facility plan that addresses projected growth. The board reviews this plan annually and revises it every five years.
- Y 87. The library facility is clean, organized, and free of clutter in public service areas. All patrons have suitable room to comfortably navigate the library and interact with resources. The library deploys consistently branded signage throughout the building and grounds.

### **Library Services & Programming**

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- Y 88. Library is "fine free" for overdue materials. (Library may collect funds from patrons for lost or damaged materials.)
- Y 89. The library regularly partners with at least two other social, cultural and/or recreational organizations in the community to offer programs.

### Marketing & Advocacy

- N 90. The library director presents the library's annual report at an appropriate open meeting.
- Y 91. The library works with local businesses and organizations to cross-promote services and community benefits.

### Planning & Community Engagement

- Y 92. The library embeds staff in community commissions, boards, neighborhood groups, organizations and chambers.
- Y 93. The library pays membership dues for the library director to participate in the local Chamber of Commerce, Rotary and/or other civic organizations.

### Technology

- Y 94. The library provides a wireless Internet access point 24/7.

#### **APPLICATION CERTIFICATION**

I affirm, by entering my name and date of submission, that:

- I have thoroughly reviewed these accreditation standards with the library's board of trustees.
- The library fulfills all of the accreditation standards selected in this application.

Brad Allen

Director's Name

Brad Allen

Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Board Chair's Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

## Appendix A

### 2021-2023 Library Director Base Salary Ranges

This schedule of minimum salaries for library directors provides for a 2% increase over the previous year in the accreditation cycle. Increases are to be applied annually, for a total of 6% at the end of the accreditation period. These are *minimum* compensation levels; library boards are urged to consider prior experience, education, and skills in setting actual starting salaries. In applying these rates to current library directors, library boards should also consider the library director's length of service and past performance.

The minimum salary scale will be reviewed by the Executive Board of the Northeast Kansas Library System at each accreditation period, and adjusted to reflect cost of living increases.

Service Level												
	Minimum Entry Level Pay Rate			APPLE Certification			APPLE Certification  <i>and Bachelor's Degree</i>			MLS with or without APPLE Certification  (Master's Degree, Library Science)		
<b>2% annual increase</b>	2021	2022	2023	2021	2022	2023	2021	2022	2023	2021	2022	2023
Gateway Library	10.73	10.94	11.16	11.82	12.06	12.30	12.97	13.23	13.50			
Linking Library	12.28	12.53	12.78	13.49	13.76	14.04	14.81	15.11	15.41			
Service Center I	13.72	13.99	14.27	15.16	15.46	15.77	16.66	16.99	17.33	*	*	*
Service Center II							18.49	18.86	19.24	21.58	22.01	22.46
Major Service Center I										23.27	23.73	24.21
Major Service Center II										25.39	25.90	26.41

\* Entry level salaries for Library Directors in categories not specified in this chart should be at levels appropriate to their responsibilities and qualifications. See 2021-2023 NEKLS Accreditation Standards: Best Practices *for more information*.

## Appendix B

### Recommended Internet Bandwidth

Internet Computers	Minimum Bandwidth	Preferred Bandwidth
1-5	10	20
6-10	15	25
11-15	20	30
16-25	35	60
26-40	45	80
41-55	60	100
56-100	75	150
101-150	150	300
151-200	200	350
>200	250	400

Note:  
download speeds  
in Megabytes per  
Second (Mbps)

**Upload speeds should be a minimum of 3 Mbps or 33% of download speed, whichever is faster.**

There is a strong correlation between the number of Internet computers in a library and that library's size, population served and staff. Number of computers is used here as a simplified proxy for those factors.

While the speed that is advertised is often not the speed that is seen at the library, it should be reasonably close. You can check your actual speed by going to [www.speedof.me](http://www.speedof.me) to find out exactly what bandwidth you are seeing in real conditions in your library. If that speed is several Mbps less than what you are paying for, work with your ISP to get it closer to advertised speed!

Libraries, as community institutions which foster entrepreneurship, must include upstream bandwidth in their planning to promote the creation, as well as the consumption, of information. The National Broadband Initiative suggested a minimum speed for libraries.

For more information on technology in libraries, explore **Edge**, a management and leadership tool supporting libraries in making strategic decisions and identifying areas for improvement. The *Edge Toolkit* is based on a national set of benchmarks for public libraries to evaluate their technology services, and includes resources, recommendations, and tools for strategic planning and community engagement. These useful, scalable tools help libraries by creating a pathway to work directly with local leaders and align technology services with community priorities.

Visit <http://www.libraryedge.org/about-edge> to learn more.

## Appendix C

**Chart of Library Standards by Service Level**

<b>Standards Category</b>	<b>Gateway Library</b>	<b>Linking Library</b>	<b>Service Center I</b>	<b>Service Center II</b>	<b>Major Service Center I</b>	<b>Major Service Center II</b>	<b>Major Service Center III</b>	<b>Major Resource Center</b>
Total Hours Open	14-20	18-30	32-50	46-60	55-65	55-65	65-70	65-75
Hours after 5 pm	<b>some</b>			<b>At least 5 hours per week</b>				
Weekend Hours	<b>combination</b>			<b>At least 4 hours Saturday or Sunday</b>				
Director paid 2 hrs/week for administrative duties	YES	YES	YES	YES	YES	YES	YES	YES
Public devices with an Internet connection - desktops, laptops, tablets, etc. -	YES	YES	YES	YES	YES	YES	YES*	YES**
Internet Bandwidth (minimum megabits per second)	10 mbps	10 mbps	15 mbps	15 mbps	20 mbps	35 mbps	45 mbps	75 mbps
Wireless Internet Access Point -- preferably on 24/7	YES	YES	YES	YES	YES	YES	YES	YES
Automation -- ILS / OPAC	YES	YES	YES	YES	YES	YES	YES	YES
KLA Membership	YES	YES	YES	YES	YES	YES	YES	YES
ALA and Other Memberships	YES	YES	YES	YES	YES	YES	YES	YES
Minimum Paid Staff Hours, including director	16	20	34	80	150	400	720	2000
Education of Director (minimum)	HS diploma & APPLE training	HS diploma & APPLE training	HS diploma & APPLE training	Bachelor's degree & APPLE training	MLS & APPLE training	MLS & APPLE training	MLS & APPLE training	MLS & APPLE training
Education of Other Staff						BA/BS ("key personnel")	MLS (2+ FTE)	MLS (8+ FTE)
Technology Staff (minimum)					0.5 FTE	1.0 FTE	1.5 FTE	2.0 FTE
On-demand computer instruction and/or classes	YES	YES	YES	YES	YES	YES	YES	YES

\* -- The library provides free public access to computers with an Internet connection sufficient to accommodate patron demand with reasonable wait times. Bandwidth must be sufficient to support at least 36 public devices and meet community needs, but in no circumstances should bandwidth be less than 45 mbps.

\*\* -- The library provides free public access to computers with an Internet connection sufficient to accommodate patron demand with reasonable wait times. Bandwidth must be sufficient to support at least 60 public devices and meet community needs, but in no circumstances should bandwidth be less than 75 mbps.

## Appendix D

### Checklist of Standards with Documentation Requirements

The following standards have an information sharing requirement. For each standard, please submit information to the link provided.

Standard	Documentation Description
4	Notify NEKLS of designated System Representative by August 1 <sup>st</sup> of each year. Contact is Jessi Harris – <a href="mailto:jharris@nekls.org">jharris@nekls.org</a>
6	Electronic copies of all library policies emailed to: <a href="mailto:accreditation@nekls.org">accreditation@nekls.org</a>
9	Trustee training statistics submitted annually. Contact is Jessi Harris – <a href="mailto:jharris@nekls.org">jharris@nekls.org</a>
16, 78	Library's final approved budget for the current year emailed to: <a href="mailto:accreditation@nekls.org">accreditation@nekls.org</a>
37	Electronic copy of strategic plan emailed to: <a href="mailto:accreditation@nekls.org">accreditation@nekls.org</a>
38	Summer Library Program statistics submitted annually. Contact is Anna Foote – <a href="mailto:afoote@nekls.org">afoote@nekls.org</a>
39	Monthly Kansas Library Express (Courier) statistics submitted. Contact is Caroline Handwork – <a href="mailto:chandwork@nekls.org">chandwork@nekls.org</a>
40	Annual Kansas Public Library Survey/State Report successfully submitted to the State Library – <a href="https://ks.countingopinions.com/">https://ks.countingopinions.com/</a>
77	Electronic copy of trustee orientation outline emailed to: <a href="mailto:accreditation@nekls.org">accreditation@nekls.org</a>
78, 16	Library's final approved budget for the current year emailed to: <a href="mailto:accreditation@nekls.org">accreditation@nekls.org</a>
79	Electronic copy of employee orientation outline emailed to: <a href="mailto:accreditation@nekls.org">accreditation@nekls.org</a>
80	Electronic copy of technology plan emailed to: <a href="mailto:accreditation@nekls.org">accreditation@nekls.org</a>

## **Appendix E**

Library Development Grant Formulas by service level.



Gateway	2020 grant	2021 Base Grant	Orientation (5% of base grant)	#77 Trustee Expenditures (up to 8% of base grant)	#78 Staff Employee Orientation (5% of base grant)	#79 New Plan (8% of base grant)	#80 Technology possible 2021 grant amount
Staff expenditures 65% and over	8,640.00	7,063.00	353.15	565.04	353.15	565.04	\$8,899
Staff expenditures 64% to 64.99%	8,640.00	7,063.00	353.15	529.73	353.15	565.04	\$8,864
Staff expenditures 63% to 63.99%	8,640.00	7,063.00	353.15	494.41	353.15	565.04	\$8,829
Staff expenditures 62% to 62.99%	8,640.00	7,063.00	353.15	459.10	353.15	565.04	\$8,793
Staff expenditures 61% to 61.99%	8,640.00	7,063.00	353.15	423.78	353.15	565.04	\$8,758
Staff expenditures 60% to 60.99%	8,640.00	7,063.00	353.15	388.47	353.15	565.04	\$8,723
Staff expenditures 59.99% or less	8,640.00	7,063.00	353.15	305.66	353.15	565.04	\$8,640
To help inform your budget planning, use the data provided above to determine the estimated grant amount for 2021.							
Option A – Achieve the Base Grant = \$7,063							
Option B – Achieve the Base Grant and a mix of the Select Grants listed above; use individual Select Grant amounts above to calculate your TOTAL 2021 grant amount.							
For example, if your library achieves:							
	7,063.00	Base Grant					
	0.00	Standard #77: not achieved					
	305.66	Standard #78: library uses bridge \$ allowance for achieving staff expenditures of 59.99% or less					
	353.15	Standard #79: achieved					
	565.04	Standard #80: achieved					
	\$8,287 Total 2021 grant amount						
Option C – Achieve the Base Grant and all FOUR of the Select Grants listed above; see total grant amount at far right above.							

<b>Linking</b>	<b>2020 grant</b>	<b>2021 Base Grant</b>	<b>#77 Trustee Orientation (5% of base grant)</b>	<b>#78 Staff Expenditures (up to 8% of Orientation (5% of base grant))</b>	<b>#79 New Employee Orientation (5% of base grant)</b>	<b>#80 Technology Plan (8% of base grant)</b>	<b>Maximum possible 2021 grant amount</b>
<i>Staff expenditures 65% and over</i>	12,600.00	10,300.00	515.00	824.00	515.00	824.00	12,978
<i>Staff expenditures 64% to 64.99%</i>	12,600.00	10,300.00	515.00	772.50	515.00	824.00	12,927
<i>Staff expenditures 63% to 63.99%</i>	12,600.00	10,300.00	515.00	721.00	515.00	824.00	12,875
<i>Staff expenditures 62% to 62.99%</i>	12,600.00	10,300.00	515.00	669.50	515.00	824.00	12,824
<i>Staff expenditures 61% to 61.99%</i>	12,600.00	10,300.00	515.00	618.00	515.00	824.00	12,772
<i>Staff expenditures 60% to 60.99%</i>	12,600.00	10,300.00	515.00	566.50	515.00	824.00	12,721
<i>Staff expenditures 59.99% or less</i>	12,600.00	10,300.00	515.00	446.00	515.00	824.00	12,600
<b>To help inform your budget planning, use the data provided above to determine the estimated grant amount for 2021.</b>							
<b>Option A – Achieve the Base Grant = \$10,300</b>							
<b>Option B – Achieve the Base Grant and a mix of the Select Grants listed above; use individual Select Grant amounts above to calculate your TOTAL 2021 grant amount.</b>							
For example, if your library achieves:	10,300.00	Base Grant					
	0.00	Standard #77: not achieved					
	446.00	Standard #78: library uses bridge \$\$ allowance for achieving staff expenditures of 59.99% or less					
	515.00	Standard #79: achieved					
	824.00	Standard #80: achieved					
	\$12,085	Total 2021 grant amount					
<b>Option C – Achieve the Base Grant and all FOUR of the Select Grants listed above; see total grant amount at far right above.</b>							

Service Center I	2020 grant	2021 Base Grant	#77 Trustee Orientation (5% of base grant)	#78 Staff Expenditures (up to 8% of base grant)	#79 New Employee Orientation (5% of base grant)	#80 Technology Plan (8% of base grant)	Maximum possible 2021 grant amount
Staff expenditures 65% and over	17,400.00	14,224.00	711.20	1,137.92	711.20	1,137.92	17,922
Staff expenditures 64% to 64.99%	17,400.00	14,224.00	711.20	1,066.80	711.20	1,137.92	17,851
Staff expenditures 63% to 63.99%	17,400.00	14,224.00	711.20	995.68	711.20	1,137.92	17,780
Staff expenditures 62% to 62.99%	17,400.00	14,224.00	711.20	924.56	711.20	1,137.92	17,709
Staff expenditures 61% to 61.99%	17,400.00	14,224.00	711.20	853.44	711.20	1,137.92	17,638
Staff expenditures 60% to 60.99%	17,400.00	14,224.00	711.20	782.32	711.20	1,137.92	17,567
Staff expenditures 59.99% or less	17,400.00	14,224.00	711.20	615.68	711.20	1,137.92	17,400

To help inform your budget planning, use the data provided above to determine the estimated grant amount for 2021.

**Option A** -- Achieve the Base Grant = \$14,224

**Option B** -- Achieve the Base Grant and a mix of the Select Grants listed above; use individual Select Grant amounts above to calculate your TOTAL 2021 grant amount.

For example, if your library achieves:

14,224.00 Base Grant
0.00 Standard #77: not achieved
615.68 Standard #78: library uses bridge \$\$ allowance for achieving staff expenditures of 59.99% or less
711.20 Standard #79: achieved
1,137.92 Standard #80: achieved
<b>\$16,689 Total 2021 grant amount</b>

**Option C** -- Achieve the Base Grant and all FOUR of the Select Grants listed above; see total grant amount at far right above.

Service Center II	2020 grant	2021 Base Grant	#77 Trustee Orientation (5% of base grant)	#78 Staff Expenditures (up to 8% of base grant)	#79 New Employee Orientation (5% of base grant)	#80 Technology Plan (8% of base grant)	Maximum possible 2021 grant amount
Staff expenditures 65% and over	21,460.00	17,543.00	877.15	1,403.44	877.15	1,403.44	22,104
Staff expenditures 64% to 64.99%	21,460.00	17,543.00	877.15	1,315.73	877.15	1,403.44	22,016
Staff expenditures 63% to 63.99%	21,460.00	17,543.00	877.15	1,228.01	877.15	1,403.44	21,929
Staff expenditures 62% to 62.99%	21,460.00	17,543.00	877.15	1,140.30	877.15	1,403.44	21,841
Staff expenditures 61% to 61.99%	21,460.00	17,543.00	877.15	1,052.58	877.15	1,403.44	21,753
Staff expenditures 60% to 60.99%	21,460.00	17,543.00	877.15	964.87	877.15	1,403.44	21,666
Staff expenditures 59.99% or less	21,460.00	17,543.00	877.15	759.26	877.15	1,403.44	21,460
To help inform your budget planning, use the data provided above to determine the estimated grant amount for 2021.							
<b>Option A – Achieve the Base Grant = \$17,543</b>							
<b>Option B – Achieve the Base Grant and a mix of the Select Grants listed above; use individual Select Grant amounts above to calculate your TOTAL 2021 grant amount.</b>							
For example, if your library achieves:							
	17,543.00	Base Grant					
	0.00	Standard #77: not achieved					
	759.26	Standard #78: library uses bridge \$ allowance for achieving staff expenditures of 59.99% or less					
	877.15	Standard #79: achieved					
	1,403.44	Standard #80: achieved					
	\$20,583	Total 2021 grant amount					
<b>Option C – Achieve the Base Grant and all FOUR of the Select Grants listed above; see total grant amount at far right above.</b>							

			#77 Trustee	#78 Staff	#79 New	#80 Technology	Maximum
		2021 Base	Orientation (5%	Expenditures	Employee	Plan (8% of	possible 2021
Major Service Center I	2020 grant	Grant	of base grant)	(up to 8% of	Orientation (5%	base grant)	grant amount)
Staff expenditures 65% and over	25,704.00	21,012.00	1,050.60	1,680.96	1,050.60	1,680.96	26,475
Staff expenditures 64% to 64.99%	25,704.00	21,012.00	1,050.60	1,575.90	1,050.60	1,680.96	26,370
Staff expenditures 63% to 63.99%	25,704.00	21,012.00	1,050.60	1,470.84	1,050.60	1,680.96	26,265
Staff expenditures 62% to 62.99%	25,704.00	21,012.00	1,050.60	1,365.78	1,050.60	1,680.96	26,160
Staff expenditures 61% to 61.99%	25,704.00	21,012.00	1,050.60	1,260.72	1,050.60	1,680.96	26,055
Staff expenditures 60% to 60.99%	25,704.00	21,012.00	1,050.60	1,155.66	1,050.60	1,680.96	25,950
Staff expenditures 59.99% or less	25,704.00	21,012.00	1,050.60	909.84	1,050.60	1,680.96	25,704
To help inform your budget planning, use the data provided above to determine the estimated grant amount for 2021.							
Option A – Achieve the Base Grant = \$21,012							
Option B – Achieve the Base Grant and a mix of the Select Grants listed above; use individual Select Grant amounts above to calculate your TOTAL 2021 grant amount.							
For example, if your library achieves:							
	21,012.00	Base Grant					
	0.00	Standard #77: not achieved					
	909.84	Standard #78: library uses bridge \$\$ allowance for achieving staff expenditures of 59.99% or less					
	1,050.60	Standard #79: achieved					
	1,680.96	Standard #80: achieved					
	\$24,653 Total 2021 grant amount						
Option C – Achieve the Base Grant and all FOUR of the Select Grants listed above; see total grant amount at far right above.							

Major Service Center II	2020 grant	2021 Base Grant	#77 Trustee Orientation (5% of base grant)	#78 Staff Expenditures (up to 8% of Orientation (5% of base grant)	#79 New Employee Orientation (5% of base grant)	#80 Technology Plan (8% of base grant)	Maximum possible 2021 grant amount
Staff expenditures 65% and over	33,949.00	27,752.00	1,387.60	2,220.16	1,387.60	2,220.16	34,968
Staff expenditures 64% to 64.99%	33,949.00	27,752.00	1,387.60	2,081.40	1,387.60	2,220.16	34,829
Staff expenditures 63% to 63.99%	33,949.00	27,752.00	1,387.60	1,942.64	1,387.60	2,220.16	34,690
Staff expenditures 62% to 62.99%	33,949.00	27,752.00	1,387.60	1,803.88	1,387.60	2,220.16	34,551
Staff expenditures 61% to 61.99%	33,949.00	27,752.00	1,387.60	1,665.12	1,387.60	2,220.16	34,412
Staff expenditures 60% to 60.99%	33,949.00	27,752.00	1,387.60	1,526.36	1,387.60	2,220.16	34,274
Staff expenditures 59.99% or less	33,949.00	27,752.00	1,387.60	1,201.64	1,387.60	2,220.16	33,949
To help inform your budget planning, use the data provided above to determine the estimated grant amount for 2021.							
<b>Option A</b> – Achieve the Base Grant = \$27,752							
<b>Option B</b> – Achieve the Base Grant and a mix of the Select Grants listed above; use individual Select Grant amounts above to calculate your TOTAL 2021 grant amount.							
For example, if your library achieves:							
	27,752.00	Base Grant					
	0.00	Standard #77: not achieved					
	1,201.64	Standard #78: library uses bridge \$\$ allowance for achieving staff expenditures of 59.99% or less					
	1,387.60	Standard #79: achieved					
	2,220.16	Standard #80: achieved					
	\$32,561	Total 2021 grant amount					
<b>Option C</b> – Achieve the Base Grant and all FOUR of the Select Grants listed above; see total grant amount at far right above.							

Major Service Center III								
	2020 grant	2021 Base Grant	#77 Trustee Orientation (5% of base grant)	#78 Staff Expenditures (up to 8% of base grant)	#79 New Employee Orientation (5% of base grant)	#80 Technology Plan (8% of base grant)	Maximum possible 2021 grant amount	
Staff expenditures 65% and over	56,000.00	45,239.00	2,261.95	3,619.12	2,261.95	3,619.12	57,001	
Staff expenditures 64% to 64.99%	56,000.00	45,239.00	2,261.95	3,506.02	2,261.95	3,619.12	56,888	
Staff expenditures 63% to 63.99%	56,000.00	45,239.00	2,261.95	3,392.93	2,261.95	3,619.12	56,775	
Staff expenditures 62% to 62.99%	56,000.00	45,239.00	2,261.95	3,279.83	2,261.95	3,619.12	56,662	
Staff expenditures 61% to 61.99%	56,000.00	45,239.00	2,261.95	3,166.73	2,261.95	3,619.12	56,549	
Staff expenditures 60% to 60.99%	56,000.00	45,239.00	2,261.95	3,053.63	2,261.95	3,619.12	56,436	
Staff expenditures 59.99% or less	56,000.00	45,239.00	2,261.95	2,617.98	2,261.95	3,619.12	56,000	
To help inform your budget planning, use the data provided above to determine the estimated grant amount for 2021.								
Option A – Achieve the Base Grant = \$45,239								
Option B – Achieve the Base Grant and a mix of the Select Grants listed above; use individual Select Grant amounts above to calculate your TOTAL 2021 grant amount.								
For example, if your library achieves:								
	45,239.00	Base Grant						
	0.00	Standard #77: not achieved						
	2,617.98	Standard #78: library uses bridge \$\$ allowance for achieving staff expenditures of 59.99% or less						
	2,261.95	Standard #79: achieved						
	3,619.12	Standard #80: achieved						
	\$53,738 Total 2021 grant amount							
Option C – Achieve the Base Grant and all FOUR of the Select Grants listed above; see total grant amount at far right above.								

Major Resource Library	2020 grant	2021 Base Grant	#77 Trustee Orientation (5% of base grant)	#78 Staff Expenditures (up to 8% of base grant)	#79 New Employee Orientation (5% of base grant)	#80 Technology Plan (8% of base grant)	Maximum possible 2021 grant amount
Staff expenditures 65% and over	92,000.00	73,810.00	3,690.50	5,904.80	3,690.50	5,904.80	93,001
Staff expenditures 64% to 64.99%	92,000.00	73,810.00	3,690.50	5,720.28	3,690.50	5,904.80	92,816
Staff expenditures 63% to 63.99%	92,000.00	73,810.00	3,690.50	5,535.75	3,690.50	5,904.80	92,632
Staff expenditures 62% to 62.99%	92,000.00	73,810.00	3,690.50	5,351.23	3,690.50	5,904.80	92,447
Staff expenditures 61% to 61.99%	92,000.00	73,810.00	3,690.50	5,166.70	3,690.50	5,904.80	92,263
Staff expenditures 60% to 60.99%	92,000.00	73,810.00	3,690.50	4,982.18	3,690.50	5,904.80	92,078
Staff expenditures 59.99% or less	92,000.00	73,810.00	3,690.50	4,904.20	3,690.50	5,904.80	92,000
To help inform your budget planning, use the data provided above to determine the estimated grant amount for 2021.							
Option A – Achieve the Base Grant = \$73,810							
Option B – Achieve the Base Grant and a mix of the Select Grants listed above; use individual Select Grant amounts above to calculate your TOTAL 2021 grant amount.							
For example, if your library achieves:							
	73,810.00	Base Grant					
	0.00	Standard #77: not achieved					
	4,904.20	Standard #78: library uses bridge \$ allowance for achieving staff expenditures of 59.99% or less					
	3,690.50	Standard #79: achieved					
	5,904.80	Standard #80: achieved					
	\$88,310 Total 2021 grant amount						
Option C – Achieve the Base Grant and all FOUR of the Select Grants listed above; see total grant amount at far right above.							



# Lawrence Public Library Technology Plan, 2021-2026

(Aaron Brumley, IT Coordinator, March 3, 2021)

The following outline captures our current and upcoming predictable changes and lifecycle replacements for technology equipment and software. This document does not reflect regular ongoing maintenance, recurring fees, or collection related technology expenses, but rather sets a schedule for predictable replacements and upcoming expenses. It should not be taken to be fully comprehensive and will adapt to changing needs and circumstances. Any dollar amounts are rough estimates only.

**Computer replacement cohorts** - Desktops and laptops for patrons and staff are on a replacement cycle of roughly five years. Where possible or necessary we may extend the lifespan of units to six years, but usually not longer. In the case of laptops, the lifespan may be shorter. Apart from the details outlined below regarding equipment replacement we will also seek to evaluate whether more staff can move to lower cost Chrome OS devices which may provide longer lifespans and simpler maintenance.

- 2021 - (Aligning with Public 4 & Staff 3 below) ~\$16k (Approximately \$7k spent in 2020)
  - 7 Windows Laptops for staff (Purchased late 2020, but entering service 2021)
  - 10 Monitors (Use to replace Asus 24 inch monitors in use on staff desks. Asus monitors will replace 10+ year old units on catalog stations.)
  - 2 Staff Macs, Studio / Public Tech + Marketing. (Mac Minis + Monitor)
  - 12 USB-C Desktop Docks (High reliability with good warranty. USB 4 / Thunderbolt 4 compatible, if available.)
- 2022 - Public 1 ~\$28k
  - 12 Desktops in Children's Area (Originally purchased 2016.)
  - 4 Studio Macs (Originally purchased 2014. Upgraded 2019.)
  - 22 Desktops in MidCo Lab (Originally purchased 2017.)
- 2023 - Public 2 & Staff 1 ~\$31k
  - 8 Desktops outside MidCo Lab (Originally purchased 2019.)
  - 18 Teen Zone Desktops (Originally purchased 2018.)
  - 25 Desktops primarily in Admin and Youth Services (Originally purchased 2018.)
- 2024 - Public 3 & Staff 2 ~\$32k
  - 38 Staff desktops at Public Service Desks, in Accounts, Materials Handling, Info Services, Readers Services, Security, and Facilities. (Originally purchased 2019.)
  - 30 Monitors for public access computers on lower level. (Originally purchased 2014.)
- 2025 - Staff 3 ~\$26k
  - 5 Windows Laptops (Originally purchased 2018. Upgraded 2020.)
  - 6 Windows Laptops (Originally purchased 2019.)
  - 7 Windows Laptops (Originally purchased in late 2020.)
  - 4 Chromebooks (Originally purchased in 2019. Support ends 2026.)
  - 30 Monitors for staff workstations. (Primarily replacing Lenovo Tiny-in-One monitors originally purchased in 2017.)
- 2026 - Public 4 ~\$32k

- 30 Public Chromebooks for Circulation (50 devices were originally purchased with CARE funds in late 2020. 9 units were still in use from an original purchase of 10 in 2017. Whether funding will be available to replace these devices is unknown. It seems reasonable to target replacement of some, but not all of these devices.)
- 30 Hotspots (50 devices were originally purchased with CARE funds in late 2020. Again, funding is highly uncertain. This would be for device replacement only. Data plan funding would have to have been found and established in late 2021.)
- 30 Monitors for Teen and Children's areas (Replacing monitors originally purchased in 2014 and 2017.)

**Public Access Catalogs** - Most of our catalogs are recycled from our supply of decommissioned public or staff computers. In addition to these we have a handful of endcap iPad catalogs.

- 2020
  - 10 Desktop computers (Currently recycled ThinkCentre M73 desktop units originally purchased in 2014. Upgraded with SSD in 2020. Plenty of spare units in storage. Performance suitable for catalog use.)
- 2021
  - 10 Monitors (Repurposed Tiny-in-One units originally purchased in 2017. A supply of identical backup monitors will be stored to replace these as they fail.)
- 2024
  - 3 Endcap iPad Catalogs (Originally purchased in 2018. Replace in 2024.)

**Servers** - Our servers are all virtualized on Microsoft's Hyper-V virtualization platform or in some cases hosted in the cloud. This has reduced our need for server equipment considerably.

- 2019
  - 2 x HP Gen10 Servers - Our primary Hyper-V hosts. (Originally purchased in 2019. Not due for replacement until 2027-2029.)
- 2021
  - UPS battery replacement. (Current batteries in use since 2016.)
- 2023
  - Evaluate UPS replacement. (Current unit in use since 2011. Underpowered. Provides significantly less than one hour backup power.)

**Network** - Since the highly successful transition to our Fortigate firewall as the backbone of our network in 2018 we have moved toward adopting more Fortinet products. Our transition to a fully Fortinet based network is now nearly complete.

- 2018
  - Fortigate 200E Firewall (Replace 2028.)
- 2020
  - 5 FortiSwitch 448D-POE switches (Replace 2030.)
  - 1 FortiSwitch 448D-FPOE switch (Replace 2030.)
  - 8 Outdoor FortiAP 224e APs (Replace 2030.)

- 2021
  - Indoor FortiAP FAP-U431F-A APs (Meraki units purchased in 2011 and 2017 to be replaced with Wi-Fi 6 compatible FortiAPs in 2021. Next replacement target 2031.)
- 2023
  - Consider purchase of additional switches. 3 x 48 port w/no PoE + 1 x 48 port w/full PoE (To be purchased 2023. Replace 2033.)

**Connectivity** - We have experienced excellent performance and support through our participation in the Kansas Research and Education Network and are proud to be a community anchor institution helping to support the work of the consortium. Our membership helps ensure independent alternatives to private telecoms remain available for eligible institutions throughout the state of Kansas.

- KanREN consortium membership is projected to continue for the foreseeable future.
- Our symmetric Gigabit connection through KanREN has served us extremely well and should be sufficient to meet our needs through 2025.
- Reevaluate whether additional bandwidth is needed as we approach 2025.
- Midco is now providing a cable modem based 500Mb down / 25Mb up connection for use by patrons on our outdoor Wi-Fi network. Midco was selected as a partner for this part of our network as it was funded by a Kansas Department of Commerce Broadband Partnership Adoption Grant. Outdoor connections like this are ineligible for Erate funding. (This connection is serving well for now. Monitoring of performance needed to evaluate whether upstream capacity is sufficient when under heavier use.)
- Reevaluate Midco connection annually to verify Erate ineligibility and to consider switching to Midco fiber for outdoor connection.
- Off-site access
  - Hy-Vee provides access to a public portion of their network to support our use of the Bibliotheca book lockers in their store.
  - We maintain 4 T-Mobile hotspot devices for staff use. These provide internet connectivity for outreach programs, bookvan service, and other incidental off-site programming needs.
  - VPN access for work from home staff. In 2020 we began offering VPN access through our Fortigate Firewall for staff working from home. This tool will continue to support staff for the lifespan of this device (through 2028).

**Library specific technology, systems, and software** - We strive to remain up to date with all our library specific systems.

- 2021
  - Automated Materials Handling
    - New Windows 10 computer. (Purchased late 2020. Installed early 2021.)
    - Continue sorter maintenance for the foreseeable future.
  - Staff RFID pads. Extend support through Bibliotheca or consider alternatives.

- Begin exploring alternatives to current self-checks. Set a timeline for when replacement might be an appropriate alternative to continued maintenance. (Bibliotheca units in use since 2014. Replaced with new hardware in 2019.)
- Explore alternatives to Bibliotheca book lockers. These have required very high investment of daily staff work and regular support from IT.
- Evaluate replacements for Envisionware products PC Reservation (Public computer session management), LPT:One (public print management), and CloudPrint (remote public printing). CloudNine is Envisionware's replacement for PC Reservation. We will begin evaluating it and other alternatives this summer. Chrome OS compatibility for public computer session management is a prerequisite for any new product.
- Unicode support for Symphony to allow foreign language character support.
- 2022 and beyond
  - Reevaluate Symphony ILS contract.

**Sound+Vision Studio** - The AV studio created when our building was remodeled in 2014 has been regularly updated with new equipment and changes to the space. It remains a premiere feature of our library and point of pride. We will continue to invest in maintaining and expanding the success of the studio.

- 2021
  - Major renovation to allow concurrent use of both audio tracking room and video production room. Also, to add space for better staff support. (Currently underway and expected to be completed in early 2021.)
  - Replace aging camera equipment with two 4k capable cameras, mounting hardware, and additional lighting.
  - Additional equipment intended to support two person podcast recording in an easy to start fashion.
- 2022 and beyond
  - Continued maintenance and regular replacement of existing software licenses and equipment.

**Other technology, systems, and software** - Various software licenses and other products are not captured in other sections of this document.

- 2021
  - 65" Digital Display - Portrait Orientation Banner Kiosk (Original purchase late 2020. Installed 2021.)
  - 1x 55" Digital Display - Portrait Orientation Kiosks for Children's Area (Requested but not yet ordered.)
  - 50 Public Use Licenses for Office Standard 2021. (To be acquired as "donations" for a moderate fee through TechSoup.)
  - 70 Staff Use Licenses for Office Standard 2021. (Evaluate Microsoft 365 alternative.)
  - 10 Staff Use Licenses for Office Professional Plus 2021. (Evaluate Microsoft 365 alternative.)

- Paid institutional subscription for Google Workspace. (We have operated on a free version of Google's platform since at least 2010. We can expect to incur significant expense with our move to a paid subscription. Major benefits will include cloud storage sufficient to allow us to end most local file server storage as well as the ability to change our primary email domain from lawrence.lib.ks.us to lplks.org.)
- Retrofit one or more of our large meeting rooms to serve as a ready to use video conferencing space with suitable camera, microphone and always available computer equipment. Compatibility with popular platforms including Zoom, WebEx, Google Meet, and Microsoft Teams will be required. Vendors will be sought to provide quotes.
- Security system improvements
  - Replace aging network video recorder (NVR) with a system compatible with a broader range of cameras and supportable by library staff or a new vendor.
  - Add 6-12 cameras in Sound+Vision, outdoor areas, and poorly covered interior spaces.
- Reevaluate Teen Zone gaming and AV needs.
- 2022
  - *[Depending on outcome of reevaluation TZ Gaming Reevaluation]* - 3x 48" Teen Zone TVs. Replace with 55" high brightness TV's. (Originally purchased 2014.)
  - *[Depending on outcome of reevaluation TZ Gaming Reevaluation]* - 2 Microsoft Xbox Series X game systems for Teen Zone. (To replace aging Xbox One.)
  - *[Depending on outcome of reevaluation TZ Gaming Reevaluation]* - 2 Sony Playstation 5 game systems for Teen Zone. (To replace aging PS4.)
  - *[Depending on outcome of reevaluation TZ Gaming Reevaluation]* - 2 Nintendo Switch game systems (To replace aging Nintendo systems.)
  - Replace auditorium projector with 4k capable projector and superior screen. Seek a vendor to complete work.
- 2023
  - Consider hosted VOIP and other phone system options to replace aging Mitel MiVoice 250 on premise PBX system.
- 2024
  - 3x 42" Digital Displays. (Originally purchased 2014.)
  - 5x 42" Study Room TVs. (Originally purchased 2014.)
  - Auditorium Projector. (Originally purchased 2014.)