

TO: All District Employees

FROM: Jeff Serpico, Director of Human Resources

DATE: July 20, 2020

SUBJECT: Fraudulent Unemployment Insurance Claims

Dear LVCCLD staff,

We are experiencing a spike in fraudulent unemployment insurance claims filed using the identities of our current staff members. We are currently working with the Nevada State Unemployment Insurance division of DETR to identify these false claims, as well as, individually contacting each of our employees who have had unemployment claims filed on their behalf over the last 30 days. The fraud department of the agency will be investigating any claims identified as fraudulent.

For employees who have been contacted by HR and identified as being impacted by a fraudulent claim, we are recommending they take the following initial steps:

1. Check credit report (obtain free report here: www.annualcreditreport.com)
 - a. If no issues, put a freeze on personal credit with all three bureaus (you can unfreeze at any time)
 - Equifax - <https://www.equifax.com/personal/credit-report-services/credit-freeze/>
 - Experian - www.experian.com/freeze
 - Transunion - <https://freeze.transunion.com>
 - b. If any issues, add a fraud alert/report identity theft (this is much more involved)
 - Equifax - <https://www.equifax.com/personal/credit-report-services/credit-fraud-alerts/>
 - Experian - <https://www.experian.com/fraud/center.html>
 - Transunion - <https://www.transunion.com/fraud-victim-resource/fraud-victims-bill-of-rights>
2. File police report at any substation (you cannot submit an identity theft report online)
 - Substations are only allowing one person into the building at a time, so you'll need to go in, get the initial paperwork, and sit in your car until they call you.

The district will provide additional updates as new information becomes available.