



Coronavirus: Staying Safe and Healthy

COVID-19 is an illness that affects your breathing and lungs. Symptoms are similar to those of the flu—but it's **not** the flu; it can be far more serious.

The spread of COVID-19 has caused many businesses, including our contributing employers, to close work locations, lay off employees, and/or reduce hours. At the request of Teamsters Local 14, the Trustees of the Teamsters Security Fund for Southern Nevada – Local 14 are here to support you during this time of uncertainty by ensuring your coverage will be extended if you lose eligibility.

What This Means for You

If you were laid off or terminated after March 1, 2020, or you otherwise lose eligibility for coverage as a result of the COVID-19 national emergency, **your health coverage will be continued automatically through August 31, 2020**. You will not need to make self-payments during this time; your current medical, dental, and vision coverage will continue automatically. Your eligible dependents will continue to be covered, too.

If you remain ineligible for coverage after August 31, 2020, you can continue your coverage under COBRA.

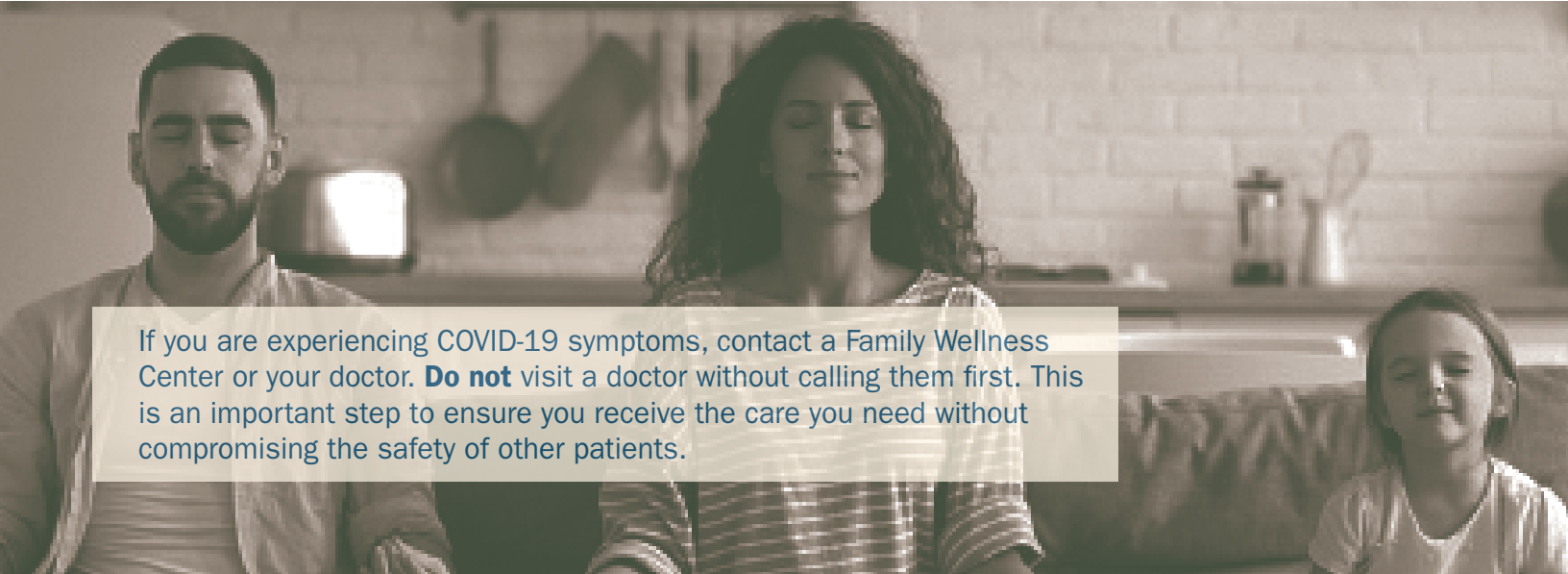
Access to Telemedicine From Anywhere

See a doctor without leaving your home! We recommend that members use telemedicine when possible to help prevent the spread of infection and to improve access to care. You can connect with a doctor 24/7 from the comfort of your home via two-way video on your smartphone, tablet, or computer.

☛ **If you are in the PPO plan**, visit livehealthonline.com or download the LiveHealth Online mobile app. You'll pay nothing for visits related to COVID-19.

☛ **If you are in the HMO plan**, visit nowclinic.com or download the NowClinic mobile app. Telemedicine services are always available at no cost to you.

You will need to register the first time you use telemedicine services. We encourage you to register today so that you're ready for a visit when you need one.



If you are experiencing COVID-19 symptoms, contact a Family Wellness Center or your doctor. **Do not** visit a doctor without calling them first. This is an important step to ensure you receive the care you need without compromising the safety of other patients.

Prescription Drug Access

Waived early refill limits. EnvisionRx has waived early refill limits on 30-day prescriptions for maintenance medications at any in-network pharmacy. Relaxing these limitations will allow you to fill your maintenance medication prescriptions ahead of their normal refill schedule. The 30-day early fill override is a temporary process in effect for the current COVID-19 emergency situation.

Mail order. EnvisionRx allows for home delivery of up to a 90-day supply of most prescription medications. **There is no cost to you for generic medications,** and brand name drugs can be filled for a low copay. With the Centers for Disease Control and Prevention (CDC) encouraging people at higher risk for COVID-19 to stay at home as much as possible, this is a convenient option to avoid visiting the pharmacy. To set up home delivery, call EnvisionRx at **866-909-5170** or visit [envisionpharmacies.com](https://www.envisionpharmacies.com).



Stay Informed, Stay Healthy

In these turbulent times, it is important to stay informed. Your best source for the latest information about your coverage and benefits is our Fund's website at [teamsters14benefits.com](https://www.teamsters14benefits.com). For additional information about COVID-19, visit the CDC website at [cdc.gov/coronavirus/2019-ncov](https://www.cdc.gov/coronavirus/2019-ncov).

Teamsters Local 14 Family Wellness Center: Here to Help, Virtually!

If you are experiencing symptoms of COVID-19, call a Family Wellness Center. Reasons to call a Family Wellness Center include:

- ✦ Fever or cough, shortness of breath
- ✦ Close contact with someone known to have COVID-19
- ✦ Recent travel from an area with widespread, ongoing community spread of COVID-19

When you call, you will be scheduled for a telephone or video visit. After the telephone or video visit, if necessary, you will be scheduled for an in-person clinic appointment. This will help ensure you get the care you need without endangering other members.

The Family Wellness Centers are offering **FREE COVID-19 antibody testing**. Call to make an appointment.

The Teamsters Local 14 Family Wellness Centers offer plan members **FREE**:

- ✦ Virtual care visits
- ✦ High-quality, confidential medical care and preventive care
- ✦ Access to certain prescription drugs
- ✦ Lab work

PPO plan members and their covered dependents can use clinic services at no out-of-pocket cost! HMO plan members can also take advantage of the centers.

You must make an appointment before visiting the Family Wellness Center for your medical needs. However, same-day appointments are generally available. Contact the Family Wellness Center closest to you to schedule your appointment.

Connect With Your Employee Assistance Program (EAP)

Situations such as the COVID-19 outbreak can be stressful. If you need help managing the stress, use the employee assistance program (EAP) provided through Harmony Healthcare.

The EAP provides up to **eight free visits** per person, per issue, per year for professional, confidential counseling for you and your covered family members. Contact the EAP by calling Harmony at **702-251-8000** or **800-363-4874**, or visit [harmonyhc.com/eap/accounts/teamsters-14](https://www.harmonyhc.com/eap/accounts/teamsters-14).

Harmony Healthcare is now offering telemedicine options upon request.

We've Doubled Your EAP Benefit!

As of January 1, 2020, your employee assistance program (EAP) benefit doubled to **eight FREE visits** per person, per issue, per year.



Keep Your Information Up to Date!

If you need to update your personal or dependent information, call the Teamsters 14 Customer Service Line at 702-851-8286 or visit the Zenith American Solutions website at [teamsters14healthfund.com](https://www.teamsters14healthfund.com).