

2021 STRATEGIC PLAN



OPERATIONAL TRANSITION IN RESPONSE TO COVID-19

COVID-19 has disrupted our core services. In 2021 we will continue to explore how we provide our current services in a way that respects social distancing and factors safety, security and health as the highest priorities for patrons and staff when delivering our services. How can we adapt our current spaces to continue serving our community's needs while keeping everyone safe? We will explore new opportunities to offer services to patrons that are low contact and convenient for patrons.

REMOTE LIBRARY SERVICES

Arapahoe Libraries will continue to deliver services in a manner that does not require face-to-face contact. Digital delivery is an important mode and we will be mindful of promoting digital inclusion. By digital inclusion, we will explore alternate services that increase our community's digital capacity and we will create services accessible to those who do not have access to digital tools or whose access is limited.

INCLUSIVITY AND SOCIAL JUSTICE

In this challenging time of social change, we must embrace all members of our community, for their uniqueness and worth. As an institution dedicated to providing information and opportunity, we will provide resources to help inform and positively impact our community members by nurturing inclusion, diversity and equity in all aspects of our service.

INNOVATION

Arapahoe Libraries will continue to develop an innovative mindset that embraces the opportunities that result from the new challenges we face. Using our best energy and spirit to experiment with new ideas, we recognize that the outcome may not be what we initially expected. The result of innovation is to embrace an experimental mindset.

FINANCIAL STABILITY

We will prioritize resources to manage the expected contraction of the budget. We will look for opportunities to save and maximize all our financial and non-financial resources. We will allow ourselves to add new services and sunset others. We will look critically at all expenditures.