



## We're Still Here For You!

### Connecting and Exploring Online with San Mateo County Libraries

Many of us are adjusting to the new normal of life during COVID-19, practicing social distancing, working from home, or schooling from home. At San Mateo County Libraries, we are adapting, too, and our commitment to providing free, high-quality resources to our community is stronger than ever.

We want to thank you for your support and patience as we continue to evaluate and adjust our operations. At this time, we believe it is in the best interest of our staff and the public to extend our library closure through at least April 30.

Although we prefer seeing you in person—welcoming you to our transformative spaces, boundless resources, and dynamic events—we're still here for you. That's why we've created live online experiences and events, added a new customer support service, and redesigned our homepage to focus on online exploration and digital materials.

#### Introducing Live Experiences

Don't let our library closures keep you from connecting with us. Let's meet virtually! We've created fun, free library staff-led programs where you can continue to learn new skills, attend storytime, and use our online resources from your computer.

Our online experiences will premiere next week. Read our latest [blog](#) for additional information and a full schedule of events.

#### Have A Question? Text Us!

Getting help from our knowledgeable librarians has never been easier. We're excited to launch a new text messaging service, making real-time support available at the tip of your fingers.

Here's how it works: simply save the number (650) 851-0147, and then text us your library-related questions. We'll send you a friendly, helpful reply as soon as possible. Our texting service is available seven days a week between 9 AM and 5 PM. Follow our [blog](#) for more information on this service.

#### Our New Homepage

The new page is focused around relevant content, resources, online events and crafts to facilitate learning, exploring and connecting. All of it is accessible online and free to access with your library card. Here's more information on how to navigate the [webpage](#).

- **Discover Exciting Events:**

Even though our traditional, in-person events have been postponed, we are excited to spotlight exciting new online events. In the top, right corner of the webpage, you'll notice an events column with online author visits, digital storytimes, celebrity read-alouds, and more.

- **Specialized Audience Selections:**

We have curated specialized online content for Adults and Seniors, as well as Kids, Teens, and Families. In this section, we will spotlight and link to relevant online content, resources, staff lists, and activities for both audiences. In the Kids, Teens, and Families section, you'll find free online resources for homework help or early literacy, and in the adult section, you'll discover links to mindfulness e-resources, author discussions, and more.

- **Explore from Home:**

Even when sheltering in place, there's a big world to explore and this section will help you find it! Through virtual tours, live streams, and online exhibits, this section will spotlight and link to the numerous ways you can see the world from the comfort of your home.

- **Library Catalog Carousel:**

Here we're featuring all the library materials that are still accessible including e-Books, e-Audiobooks, streaming movies, and music—titles that are all online and free to access with your library card.

We look forward to welcoming you back in person soon. In the meantime, we hope you'll connect and explore with us online. Feel free to get in touch through [email](#) or [text](#) if you need help. Thank you for your continued support as we navigate today's challenges. We hope everyone remains healthy and safe.



Stay connected with our family of libraries!

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### San Mateo County Libraries

ATHERTON | BELMONT | BRISBANE | EAST PALO ALTO | FOSTER CITY | HALF MOON BAY | MILLBRAE |  
PACIFICA SANCHEZ | PACIFICA SHARP PARK | PORTOLA VALLEY | SAN CARLOS | WOODSIDE | BOOKMOBILE